

Jun Yi Liou

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Summary

Motivated IT professional with a Master's degree seeking to leverage strong technical skills in programming and problem-solving to transition into the field. Adaptable and committed to continuous learning. Passionate about driving innovation through cutting-edge technologies.

Experience

PPB Property Development

Customer Relations Executive | 05/2021 - 01/2023

- Collaborated with multiple different parties to drive project success and fostered positive relationships with clients and stakeholders.
- Utilized analytical and problem-solving skills to identify and resolve project issues, ensuring high standards of quality.
- Worked on projects with direct business impact, under the supervision of a supportive team that values open communication.

Key responsibilities

- Fostered positive client relationships and addressed diverse stakeholder needs.
- Coordinated cross-functional teams, ensuring clear communication and objective alignment.
- Performed rigorous quality checks and defect analysis, upholding high standards.

Achievements

- Optimized unit management processes, ensuring excellent property condition.
- Streamlined client transition procedures, delivering exceptional customer experiences.
- Leveraged quality insights to establish best practices across multiple project locations.

PPB Property Development

Summer Internship | 06/2019 - 09/2019

- Participated in highly personalised mentoring sessions to enhance skills and knowledge
- Leveraged problem-solving skills to navigate challenging negotiations and achieve successful outcomes
- Engaged in social events to build relationships and network within the organization

Key responsibilities

- Organized events, leveraging project management and communication skills.
- Conducted data-driven feasibility studies, utilizing analytical and research competencies.
- Facilitated negotiations, employing problem-solving and interpersonal abilities.
- Performed thorough quality checks, upholding high standards and attention to detail.

Achievements

- Successfully executed events through effective planning and coordination.
- Provided valuable insights from comprehensive feasibility studies.
- Built positive stakeholder relationships, fostering trust and collaboration.
- Ensured quality standards through meticulous defect checking processes

Skills

Python, HTML/CSS, SQL, Javascript, Django, PyTorch, Git, FastAI, React, EJS, GitHub, Critical Thinking Skills, Agile Methodologies, MongoDB, PostgreSQL, Project Management, Documentation review, Computer literacy

Education

INTI International University

Masters in Information Technology | 12/2024

- Graduated on distinction with a CGPA of 3.79

Completed courses in:

- Fundamentals of Computing
- System Development Tools and Techniques
- IT strategies
- Ubiquitous computing
- IT Project Management
- Innovation and Knowledge Management
- Network Security
- Decision Support Systems
- Research methods for computing
- Future Informatics

University of Reading Malaysia
Bachelor of Science in Real Estate | 12/2020

Languages

English, Chinese, Malay

Github Projects

1. A full-stack note-taking application inspired by Google Keep, built with the MERN stack (MongoDB, Express.js, React.js, Node.js). <https://github.com/allenliou12/Keeper-Mern-App>
2. Personal Website

Hobbies and Interests

- Surfing: Passionate about surfing the coastal waves and improving technical skills
- Piano: ABRSM Grade 5 (Practical and Theory)
- Machine Learning and AI related topics
- Practiced Muay Thai