ALLEN A. SMITH

Personal Website and Portfolio: http://allensmithca.github.io/
Email: allensmithca@gmail.com

WORK EXPERIENCE

Broken Triangle
Programmer, Montreal, QC, July 2016 – Present
Working with a great team, I am currently updating the website, and working on a new short story/poem app where you can customize the names and characters gender to create a more personalized story. It is a story to read to small children.

Hypertec
NPI Integrator, Montreal, QC, March 2016 – July 2016
I got to work with some great people here. I was promoted to NPI for exceptional performance and technical skills in the role of quality control. I performed scripting and programming for image deployment over networks. I created a WPF application that made it easier to update and manipulate customized Windows images. I was also responsible for creating technical documentation.

Hypertec
Senior Blade Server Technician (Quality Control), Montreal, QC, March 2015 – March 2016
Promoted to QC for exceptional performance and technical skills as a tester. I worked with another group of talented individuals with a keen eye for details. I trained junior technicians and was responsible for their high end blade servers, ensuring that each product meet the highest levels of quality.

Hypertec
Blade Server Technician (Test), Montreal, QC, June 2014 – March 2015
Working with a highly efficient and technical team, I was one of only a couple of testers who focused almost exclusively on testing their high end blade servers. I tested some of the fastest blade servers in the world, and was part of the team that assisted the company in reaching record breaking production numbers while maintaining quality.

ArrangeSpaces, Renovit
Senior Installer, Montreal, QC, 2004 – 2014
Assisted with a company startup. I worked with and learned from some great people. I developed methodologies and assisted in the manufacturing and installation process of closets, cabinetry and furniture.

IMS Health
Technical Support Analyst (Internship), Pointe-Claire, QC, 2003 – 2003
Working with a small team as a help deck technician, I provided internal on-site customer support primarily assisting in the configuration and roll-out of hardware upgrades. Learning the basics of computer networking, working with Active Directory, Jitbit helpdesk software, Norton Ghost, Outlook, Windows Remote Desktop and Norton AntiVirus. I also assisted in the creation of software guides

EDUCATION
Concordia University (Independent Student) Montreal, QC, 2006 – 2014

Delta College (Network Administration) Montreal, QC, 2001 – 2003