ALLEN A. SMITH

Personal Website and Portfolio: <http://allensmithca.github.io/>

Email: allensmithca@gmail.com

WORK EXPERIENCE

**Broken Triangle**

**Programmer, Montreal, QC, July 2016 – Present**

Working with a great team, I am currently updating the website, and working on a new short story/poem app where you can customize the names and characters gender to create a more personalized story. It is a story to read to small children.

**Hypertec**

**NPI Integrator, Montreal, QC, March 2016 – July 2016**

I got to work with some great people here. I was promoted to NPI for exceptional performance and technical skills in the role of quality control. I performed scripting and programming for image deployment over networks. I created a WPF application that made it easier to update and manipulate customized Windows images. I was also responsible for creating technical documentation.

**Hypertec**

**Senior Blade Server Technician (Quality Control), Montreal, QC, March 2015 – March 2016**

Promoted to QC for exceptional performance and technical skills as a tester. I worked with another group of talented individuals with a keen eye for details. I trained junior technicians and was responsible for their high end blade servers, ensuring that each product meet the highest levels of quality.

**Hypertec**

**Blade Server Technician (Test), Montreal, QC, June 2014 – March 2015**

Working with a highly efficient and technical team, I was one of only a couple of testers who focused almost exclusively on testing their high end blade servers. I tested some of the fastest blade servers in the world, and was part of the team that assisted the company in reaching record breaking production numbers while maintaining quality.

**ArrangeSpaces, Renovit**

**Senior Installer, Montreal, QC, 2004 – 2014**

Assisted with a company startup. I worked with and learned from some great people. I developed methodologies and assisted in the manufacturing and installation process of closets, cabinetry and furniture.

**IMS Health**

**Technical Support Analyst (Internship), Pointe-Claire, QC, 2003 – 2003**

Working with a small team as a help deck technician, I provided internal on-site customer support primarily assisting in the configuration and roll-out of hardware upgrades. Learning the basics of computer networking, working with Active Directory, Jitbit helpdesk software, Norton Ghost, Outlook, Windows Remote Desktop and Norton AntiVirus. I also assisted in the creation of software guides

EDUCATION

**Concordia University** (Independent Student) Montreal, QC, 2006 – 2014

**Delta College** (Network Administration) Montreal, QC, 2001 – 2003