

Galang, Alliah Gabrielle S. R

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4th Avenue, Grace Park West, Caloocan City

WORK EXPERIENCE

Qualfon Manila

Feb 2023 - July 2024

Costumer Service Representative

- Specialized in addressing sensitive issues related to identity theft and cybersecurity.
- Guided clients through fraud resolution, account recovery, and secure verification processes.
- Maintained strict adherence to data privacy regulations.
- Collaborated with fraud prevention and IT security teams to ensure precise and careful handling of each case.

Paramount Life & General Insurance Corp.

Feb 2025 - May 2025

Full-Stack Web Developer

- Designed and developed a fully functional e-learning system.
 - Utilized ASP.NET MVC, C#, HTML, and CSS for the system's architecture and interface.
 - Implemented secure user authentication, including Google OAuth, for seamless login and personalized user experiences.
 - Managed both front-end and back-end development.
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EDUCATION

Technological University of the Philippines

2021 - 2025

Bachelor of Science in Computer Science

San Marcelino St, Ayala Blvd, Ermita, City Of Manila, 1000

Systems Plus Computer College

2019 - 2021

Information and Communications Technology

141, 143 10th Ave, Grace Park East, Caloocan, 1400 Metro Manila

CERTIFICATATIONS

Prompt Engineering for Everyone (2025)

Cognitive Class - IBM Developer Skills Network

Introduction to Software Engineering (2025)

Coursera - IBM Developer Skills Network

SKILLS

Communication
Problem Solving
Multi-tasking
Adaptability

PROGRAMMING LANGUAGE

- | | |
|------------|----------------|
| • C# | • MSSQL |
| • HTML5 | • JavaScript |
| • CSS3 | • Python |
| • C | • C++ |
| • React.js | • Tailwind CSS |

REFERENCE

Angel Habana-Regio

Supervisor

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