

Galang, Alliah Gabrielle S. R

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4th Avenue, Grace Park West, Caloocan City

WORK EXPERIENCE

Paramount Life & General Insurance Corp.

Feb 2025 – May 2025

Full-Stack Web Developer

As a Full Stack Developer, I designed and developed a fully functional e-learning system using ASP.NET MVC, C#, HTML, and CSS. I implemented secure user authentication with Google OAuth, enabling seamless login and personalized user experiences. My role involved building dynamic, user-friendly interfaces and managing both front-end and back-end development to ensure smooth content delivery and responsive design.

Qualfon Manila

2023 - 2024

Costumer Service Representative

As a Customer Service Representative, I specialized in addressing sensitive issues related to identity theft and cybersecurity, delivering fast, empathetic, and effective support. I guided clients through fraud resolution, account recovery, and secure verification processes while maintaining strict adherence to data privacy regulations. By collaborating with fraud prevention and IT security teams, I ensured each case was handled with precision and care.

EDUCATION

Technological University of the Philippines

2021 - 2025

Bachelor of Science in Computer Science

San Marcelino St, Ayala Blvd, Ermita, City Of Manila, 1000

Systems Plus Computer College

2019 - 2021

Information and Communications Technology

141, 143 10th Ave, Grace Park East, Caloocan, 1400 Metro Manila

CERTIFICATATIONS

Prompt Engineering for Everyone (2025)

Cognitive Class – IBM Developer Skills Network

SKILLS

Communication
Problem Solving
Multi-tasking
Adaptability

PROGRAMMING LANGUAGE

- C#
- HTML5
- CSS3
- C
- SQL
- JavaScript
- Python
- C++

REFERENCE

Angel Habana-Regio

Supervisor

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