Exploring Technical Support Options for Additional Resources

Resource	Social Sciences and Humanities	Sciences and Engineering	Health Research
Accessible manuals	68	90	57
Short video tutorials on basic cloud tasks	68	78	64
Online real-time chat with cloud support	77	64	50
Topical cloud-related training	45	66	50
Virtual office hours	55	46	39
Other	23	17	11

TC3 ■ Health Research ■ Sciences and Engineering ■ Social Sciences and Humanities