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## **RYAN'S WORLD 4-WHEEL RIDE-ON TOY**

# **STOP!**

**DO NOT RETURN TO STORE.**

**This product cannot be returned for a refund  
after it has been unpacked and used.**

**Call us Toll-Free  
at 1-866-424-0500  
or Fax us at 1-775-248-5155  
for assistance and information  
from our trained technical staff.**

**CAUTION: THIS IS AN ELECTRONICALLY OPERATED PRODUCT.**

The charger is an electronically operated product – not a part of the toy.

Not recommended for children under 3 years of age.

As with all electronic products, precautions should be observed  
during handling and use to prevent electric shock.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local



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## Notes:

## Important Information

- **ADULT ASSEMBLY REQUIRED!**
- The battery must be charged for 14 hours before the toy's first use. To start charging the battery before starting assembly, see Battery Charging and Installation information. See Battery Charging instructions on page 7 of this manual.
- Use of any other 12 Volt battery or charger may damage the toy and will void the warranty. Please contact Customer Service at **1-866-424-0500** for replacement parts.
- Instruct children on safe operation and driving rules before they take their first ride:
  - *Do not allow more than one rider at a time*
  - *Sit in the proper position on the toy when riding*
  - *Always wear shoes when riding the toy*
  - *Do not allow other children near the toy when riding*
  - *Do not place your hands, feet, or any part of your body, clothing, or other articles near moving parts while the toy is in operation.*
- Instruct children to bring the toy to a complete stop before switching between forward and reverse.
- Do not overload the vehicle or exceed the maximum weight capacity of 130 lbs. (59 kg)
- For all questions, please contact us at **1-866-424-0500**.
- **Please read this manual completely** for operation and safety information before using the toy. Keep these instructions for future reference.

For assistance with your assembly call:  
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**417.206.0563** Local



# RYAN'S WORLD

## 4-WHEEL RIDE-ON TOY

### Parent and Rider Manual

**With directions  
for assembly and operation.**

Please read this manual before assembly.  
Remember to save your receipt.

Suitable for 3+ years



**⚠ WARNING:**  
Adult assembly required.

**⚠ WARNING:**

**CHOKING HAZARD** - Small parts.  
Not for children under 3 years.

**MAX WEIGHT: 130 LBS. (59 KG)**

**MAX RIDERS: 1**

**MAX SPEED: 5MPH (8 KPH) FORWARD**

**EASY PUSH-BUTTON OPERATION**

**12 VOLT BATTERY AND CHARGER INCLUDED.**

**WORKS ON HARD SURFACES AND GRASS.**

**CONTAINS LEAD ACID BATTERY**

**RECHARGEABLE BATTERY INCLUDED**

**CONTAINS SEALED LEAD-ACID BATTERY. MUST BE RECYCLED OR DISPOSED OF SAFELY.**

**FOR FURTHER INFORMATION REGARDING THE BATTERY AND THE DISPOSAL OF THE BATTERY,  
PLEASE CALL: 1-866-424-0500**

**REQUIRES ONE 12 VOLT LEAD ACID BATTERY (INCLUDED)**

**KEEP ENCLOSED OPERATORS MANUAL FOR IMPORTANT SAFETY INFORMATION.**

**⚠ WARNING:**

**RISK OF FIRE.** DO NOT BYPASS FUSE. REPLACE ONLY WITH SAME TYPE 30A FUSE BATTERY PACK. TO REDUCE RISK OF INJURY, ADULT SUPERVISION IS REQUIRED. NEVER USE IN ROADWAYS OR NEAR MOTOR VEHICLES.

NEVER USE ON OR NEAR STEEP INCLINES OR STEPS. NEVER USE NEAR SWIMMING POOLS OR OTHER BODIES OF WATER. ALWAYS WEAR SHOES.

**MAX WEIGHT OF 130 LBS. (59 KG)**

**⚠ CAUTION:** SCREWS CONTAIN SHARP POINTS AND EDGES. ADULT ASSEMBLY REQUIRED.

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**1.866.424.0500** toll-free  
**417.206.0563** Local

# Safety

# Warnings and Cautions

## ⚠ WARNING: Electrical Hazard

**RISK OF FIRE.** Do not bypass the fuse. Replace only with the same 30A fuse (on battery pack).

- Only use a Ballard Pacific Resources, Inc. 12V lead-acid battery.
- Only use a Ballard Pacific Resources, Inc. 12V charger.
- Never modify the electrical system. Changes could cause a fire resulting in serious injury or death, and could also ruin the electrical system.
- Never lift or carry the battery by the wires or connectors. This can damage the battery and possibly cause a fire resulting in serious injury or death. Always use the battery holder to carry it.
- The battery should be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Always use the attached battery handle for carrying.
- Children should never be allowed to charge the battery. Charging the battery must be done by adults only. The electricity involved in charging the battery could injure a child.
- The motors will get hot – handle carefully.
- Each time you charge the battery, check the battery, charger, and its connectors for excessive wear or damage. Do not use the charger or the battery if damage or excessive wear is detected until you have replaced the worn or damaged parts.
- Carefully read the safety instruction about the battery.

## ⚠ WARNING: Riding Hazard

**To reduce the risk of injury, adult supervision is required.**

- Never use on roadways or near motor vehicles
- Never use on or near steep inclines or steps
- Never ride near swimming pools or other bodies of water
- Always wear shoes while riding
- Never allow more than 1 rider at a time
- Max. weight of 130 lbs. (59 kg)

## ⚠ WARNING: Charger

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocated the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

## ⚠ CAUTION

- When fully unassembled, this package contains small parts. Adult assembly is required.
- Use the charger in dry, ventilated areas only.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

# Safety

## Rules for Riding Safety

### ⚠ WARNING: Adult Supervision Required

- Always Teach Safety First.
- While most children can develop the physical skills necessary to operate this toy, it is important to remember that they do not yet have mature judgment skills. Children should never be allowed to ride this toy without adult supervision. Before any child rides this toy, an adult must evaluate the child's skill levels and abilities to operate the toy safely. Even after instruction, hazards are not always anticipated or recognized by children. So before any child operates the toy, teach them appropriate safety rules.
- THERE IS NO SUBSTITUTE FOR DIRECT ADULT SUPERVISION.

### ⚠ WARNING: Safety Riding Rules

To reduce the risk of injury, adult supervision is required.

- Always sit on the seat of the toy.
- Always wear shoes.
- One rider at a time.
- Do not operate on loose dirt, sand or gravel.
- Do not operate near drop-offs, obstructions, swimming pools or other bodies of water.
- Do not operate on roadways on the street or near moving vehicles.
- Do not operate on or near steep inclines or steps. Use on generally level ground only.
- Do not operate in the dark as unexpected obstacles could cause a crash.
- Do not operate on slopes. The toy may accelerate or roll backwards at unsafe speeds even if the pedal is released.
- Do not place anything near moving parts such as motors, gears or wheels. Rotating parts can snag hair, fingers, etc. causing serious injury.
- Do not operate near flammable vapors (such as gasoline, paint thinner, acetone, liquid wax, etc.).
- Electrical components can produce an internal spark when first turned on or off. Using the toy near flammable liquids or vapors could cause an explosion or fire resulting in serious injury or death.

## Specifications

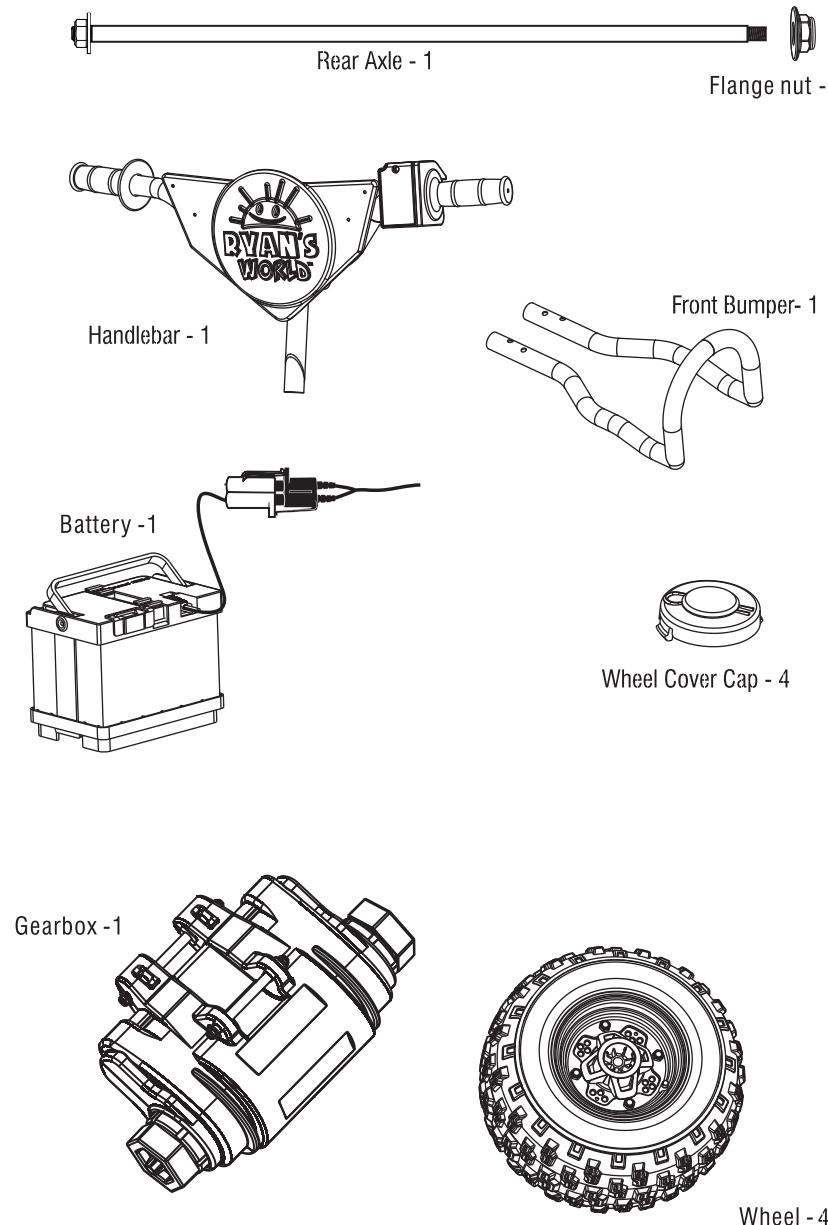
<b>Suitable Age:</b>	3+ years
<b>Battery:</b>	12V 10AH x 1
<b>Charge Time:</b>	8-10 hours
<b>Charge:</b>	Input: depends on local voltage output – DC 12v 1000mA
<b>Load Capacity:</b>	Under 130 lbs. (59 kg)
<b>Car Size:</b>	44" x 27" x 31" (1130 mm x 685 mm x 790 mm)
<b>Speed:</b>	5 MPH (8 KPH)

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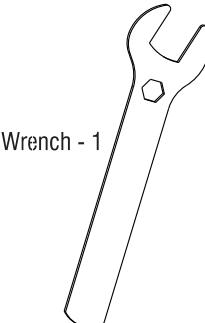
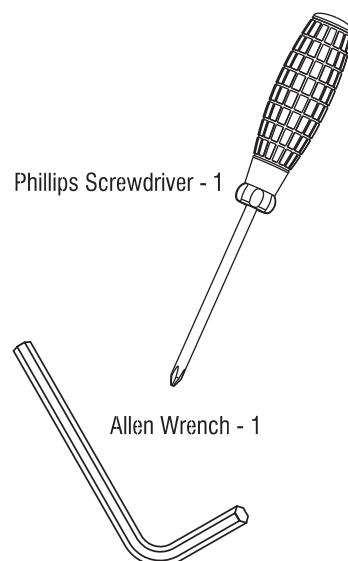
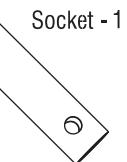
# Parts

# Pre-Assembly Parts and Tools

All items on this page are included in this package.



## Tools



For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

# Battery

# Charging and Installation



## CAUTION:

**The battery and charger are not toys.  
All battery charging must be done by an adult.**

- The battery must be charged 14 hours before its first use. The battery must be in the upright position before charging. Be very careful to avoid any contact to both terminals at the same time.
- To disconnect the battery, squeeze the tabs of the connector and pull. Hold the connectors firmly – do not pull the wires.
- Connect the battery charging line with the charger connector, then plug the charger into the wall outlet.
- Make sure to only plug the charger into standard 120V wall outlets. Use only the charger supplied. The charger has the rating: Input 120V AC, 60 Hz, Output 12V DC, 1000mA.
- You must recharge the battery for at least 14 hours after each time you use the toy. Never charge for more than 24 hours.
- Disconnect the battery from the charger and then the charger from the wall outlet. Reconnect the battery connector with the motor harness connector. Be sure they are locked together. If you are not going to use the toy for a long period of time, make sure you recharge the battery at least once a month.
- Never lift or carry the battery by the wires or connector – this can cause damage. Only carry the battery using the provided handle. The battery compartment is not a storage area. Storing other articles in the battery compartment may create a fire hazard.
- Do no charge or store the battery upside down. Charging the battery produces explosive gases. Make sure to charge the battery away from flames, sparks, and lit cigarettes. Always charge in a well ventilated area.

## CARE

- Always charge the battery before storing the toy for a long period of time. Make sure to charge the battery at least once a month, even if the toy is not being used.
- Never let the battery run down completely before charging.
- Never leave the battery in a discharged condition. It may ruin it.
- Never store the battery in temperatures above 75°F (28.8°C) or below 10°F (12.2°C).
- Never allow the battery to move freely inside the battery compartment.
- Before each charge, examine the battery, charger, and their connectors for excessive wear or damage. If you find damage, do not use the battery or charger until you have replaced the worn or damaged part.
- Make sure to remove an exhausted battery from the toy. Battery leakage and corrosion can damage the toy.

## DISPOSAL

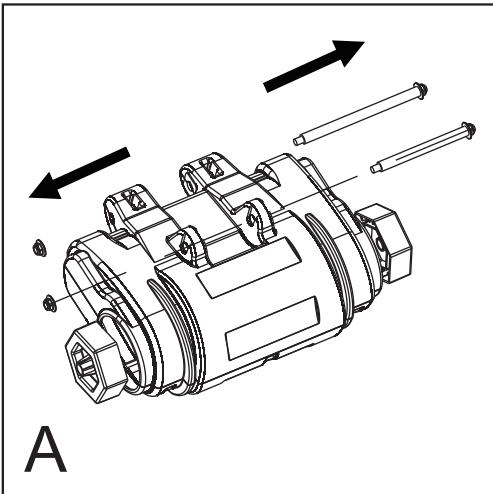
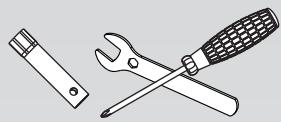
- Your toy's battery is a sealed lead-acid battery. You must recycle or dispose of it in an environmentally sound manner.
- Never dispose your battery in the regular, household trash. The incineration, land-filling, or mixing of a sealed lead-acid battery with your household trash is prohibited by law in most areas.
- Make sure to return exhausted batteries to a federal or state approved lead-acid battery recycler, or contact Ballard Pacific Resources, Inc. at 1-866-424-0500.
- Always removed exhausted batteries from your toy. Dispose of dead batteries properly – never burn or bury them.
- **Contact Customer Service at 1-866-424-0500 for a replacement battery. You will receive free shipping with the purchase of a battery.**
- To locate a battery service center, contact your local waste management company.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

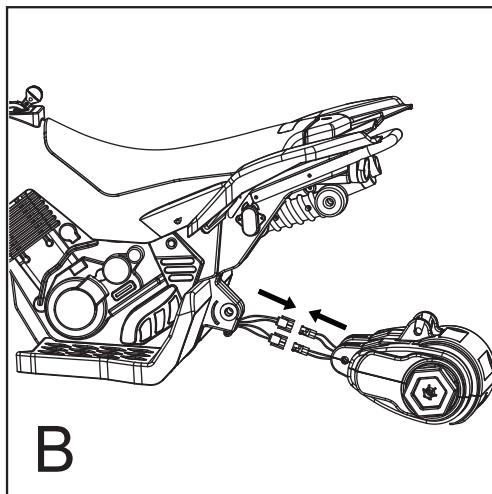
# Assembly

## Step 1: Install Gearbox

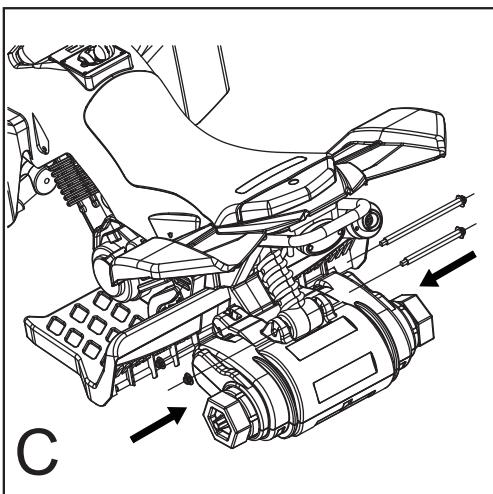
Tools needed: Wrenches & Screwdriver&Socket



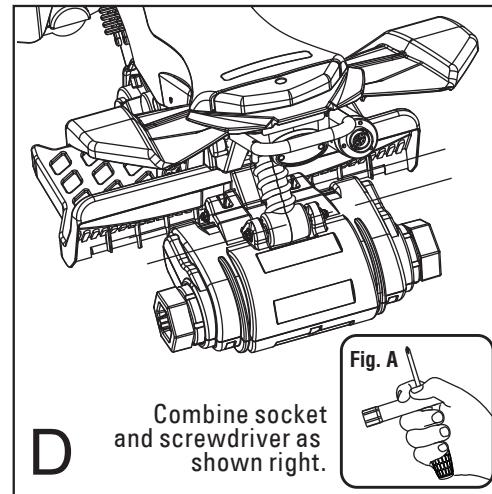
A. Remove the nuts on one side and remove the two PIVOT bolts.



B. Connect the motor cables with the battery cables, and put them into the hole of frame.



C. Align the holes of the gear box with the holes of the shock and frame, insert the two pivot bolts through these aligned holes.



D. Secure the nuts and tighten by using one set of tool shown in Fig A and the included wrench to tighten the left and right nuts simultaneously.

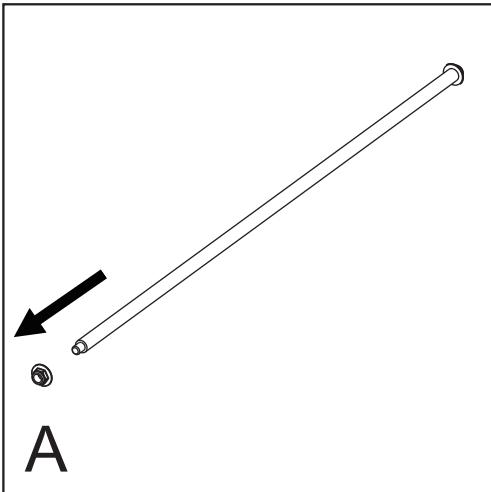
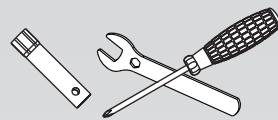
For assistance with your assembly call:  
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**417.206.0563** Local

**ACTION**  
**WHEELS**

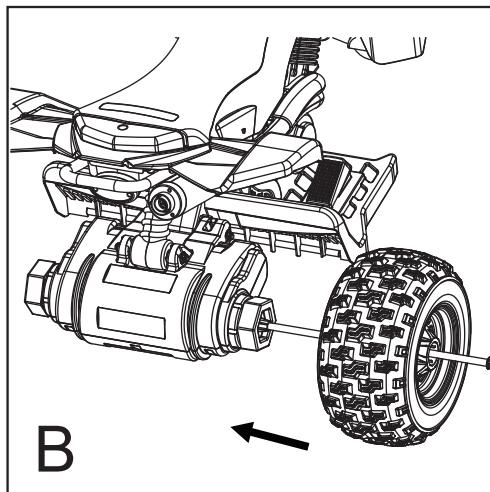
# Assembly

## Step 2: Install Rear Wheels

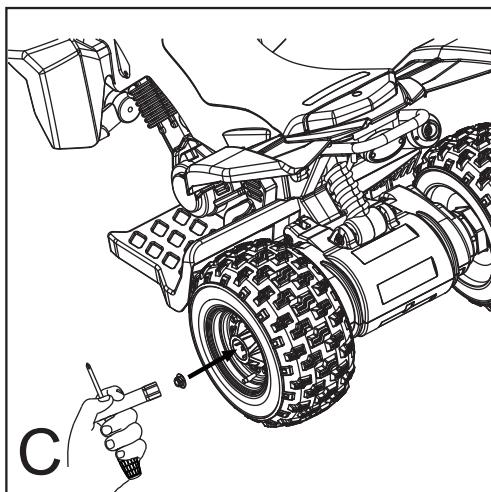
Tools needed: Wrenches & Screwdriver&Socket



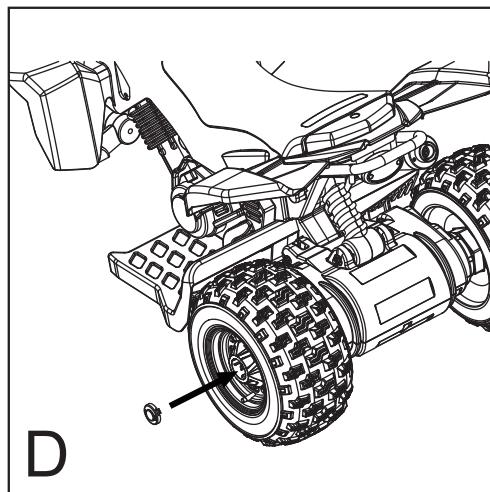
- A. Remove rear axle from packing and remove the flange nut from one end.



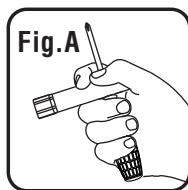
- B. Slide axle through the gearbox until the wheel is correctly aligned to engage the drive coupling.



- C. Slide the other rear wheel onto the opposite end of the axle until it is correctly aligned with the drive coupling. Use one set of tool shown in Fig.A and wrench to tighten left and right nuts simultaneously.



- D. Snap the wheel caps into wheel covers on both sides.



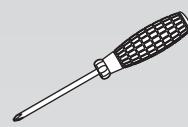
Combine socket  
and screwdriver as  
shown right.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

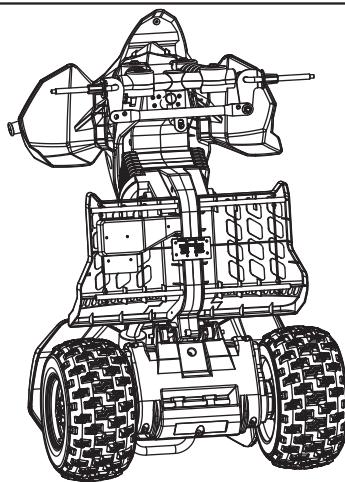
# Assembly

## Step 3: Install Front Bumper

Tools needed: Screwdriver

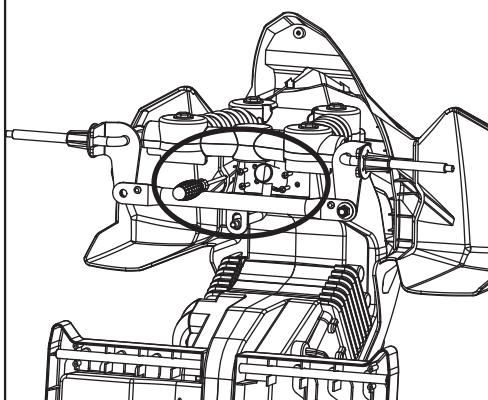


A



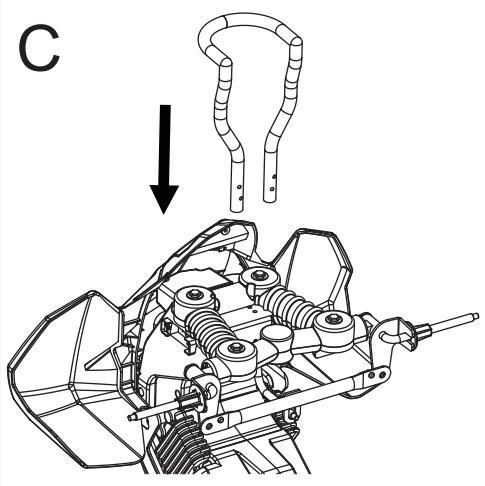
A. Place the vehicle upright on the rear wheels to install the bumper.

B



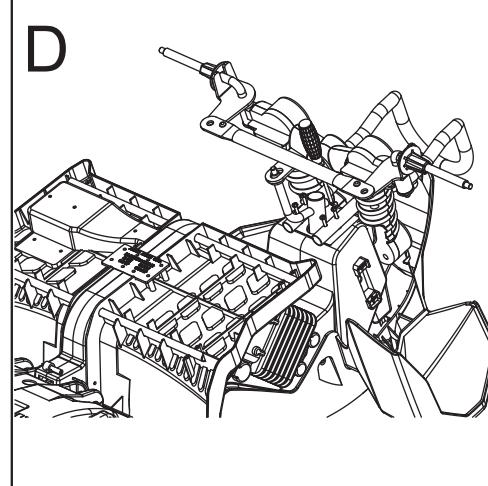
B. Remove these four screws on the steel plate.

C



C. Insert the bumper bracket through the front fake shock.

D



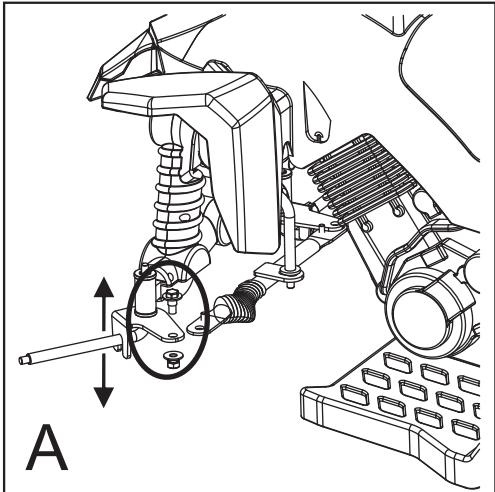
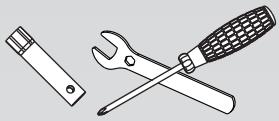
D. Align the four holes on the bumper bracket with the four holes on the steel plate, insert the screws and tighten them.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

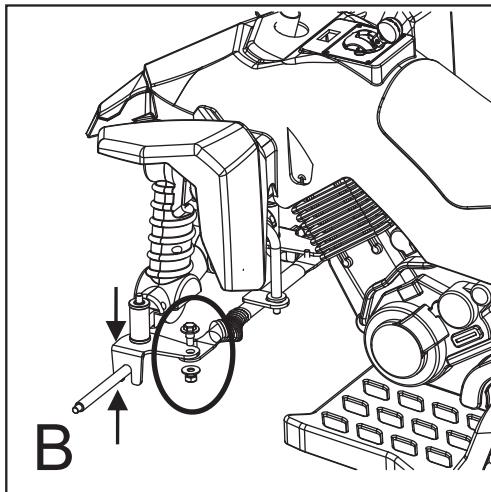
# Assembly

## Step 4: Install The Front Linker System

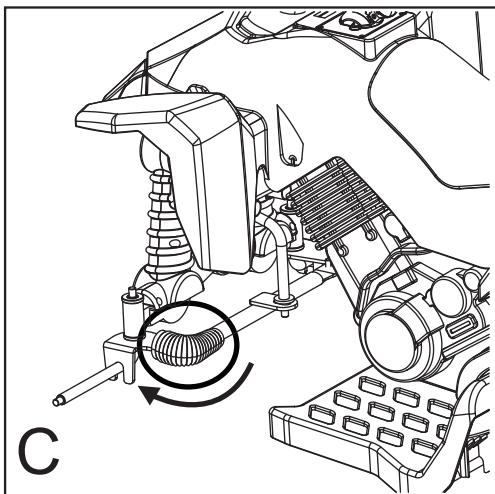
Tools needed: Wrenches & Screwdriver&Socket



- A. Remove bolt and nut from the steering arm with the wrench and socket that is provided.



- B. Align steering bracket with the hole in steering arm. Insert the bolt through the holes and tighten with the wrench and socket provided.



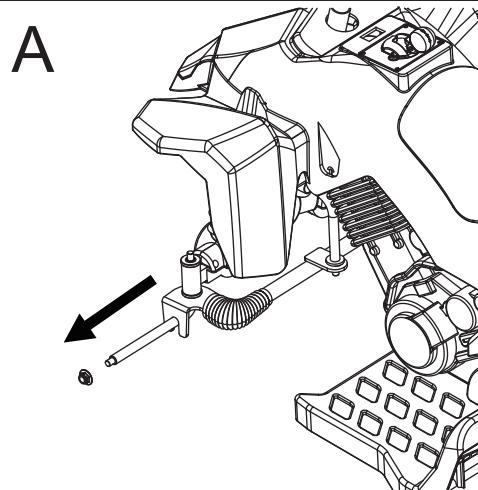
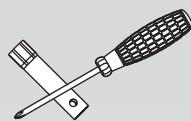
- C. Pull the rubber boot over the connection of steering bracket and steering arm.

For assistance with your assembly call:  
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**417.206.0563** Local

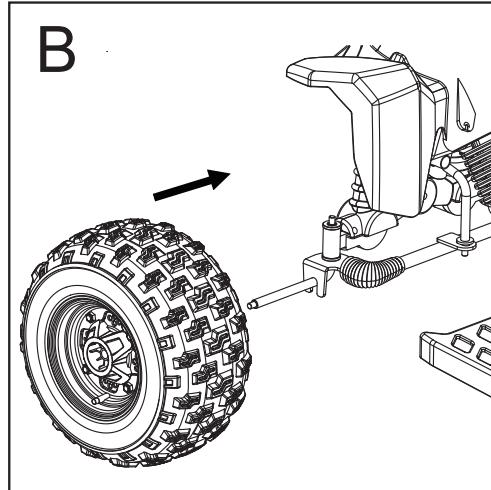
# Assembly

## Step 5: Install Front Wheels

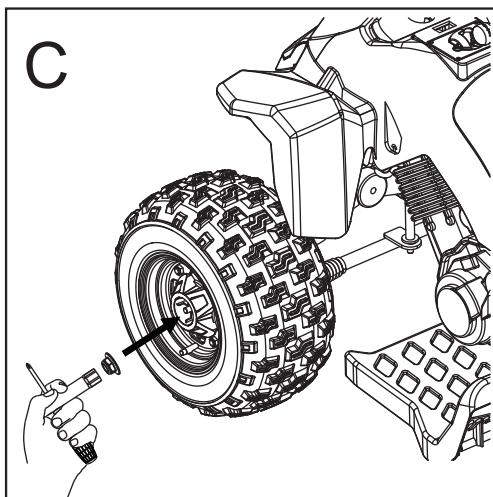
Tools needed: Screwdriver&Socket



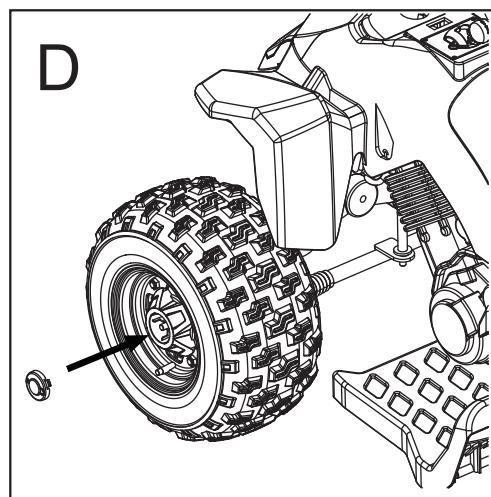
A. Loose the nut on the front wheel axle.



B. Place the front wheels on the axle.



C. Then tighten flange nut with socket  
and screwdriver.



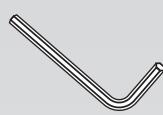
D. Snap wheel cap into place.  
Repeat above steps for the other side.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

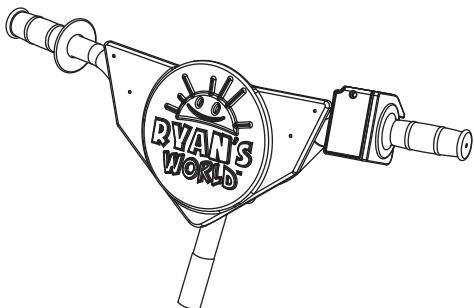
# Assembly

## Step 6: Install Handlebar

Tools needed: Allen Wrench

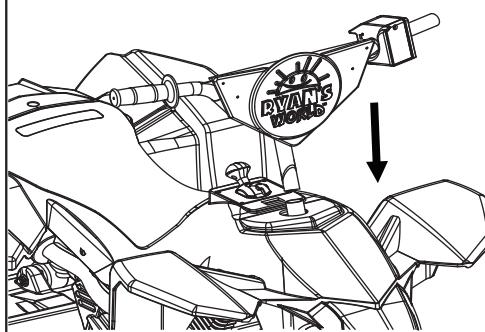


A



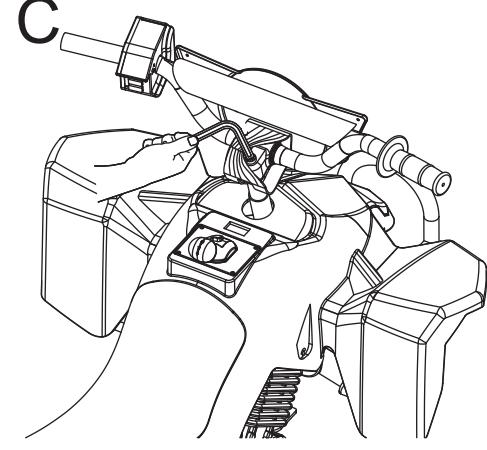
A. Remove the protective cap from the end of the stem.

B



B. Insert the stem into the tube.  
Adjust the height and align the handlebar with the front wheels.

C



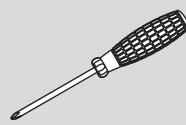
C. Push aside the stem pad, and tighten the stem with a Allen wrench.

For assistance with your assembly call:  
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**417.206.0563** Local

# Assembly

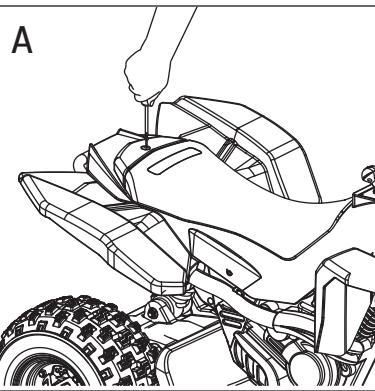
## Step 7: Connecting Battery

Tools needed: Screwdriver

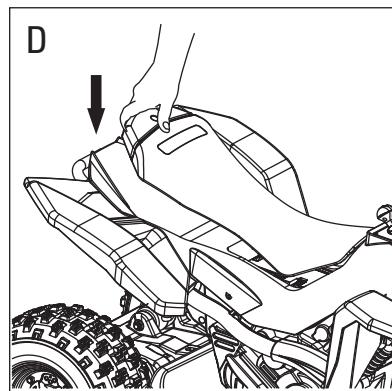


**NOTE:** If this is the initial assembly, please refer to page 7 for instructions on charging the battery prior to use.

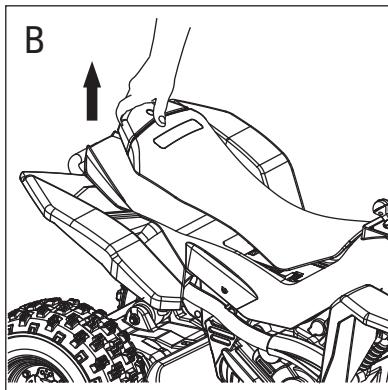
Loosen screw on back of seat with the screwdriver provided.



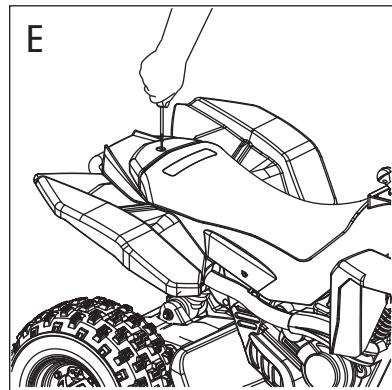
Place seat onto the vehicle by guiding the front of seat into the groove on the front of tank and set seat back into place on the back hood.



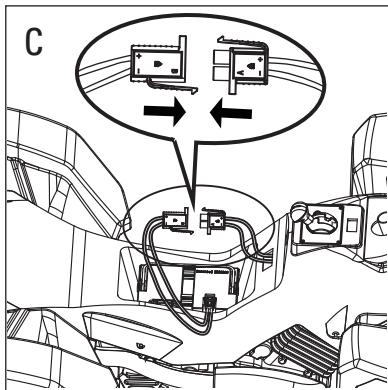
Remove the seat from the vehicle.



Insert seat screw and tighten securely.



Connect battery wire connector with system wire connector. Leaving no gaps between connectors.

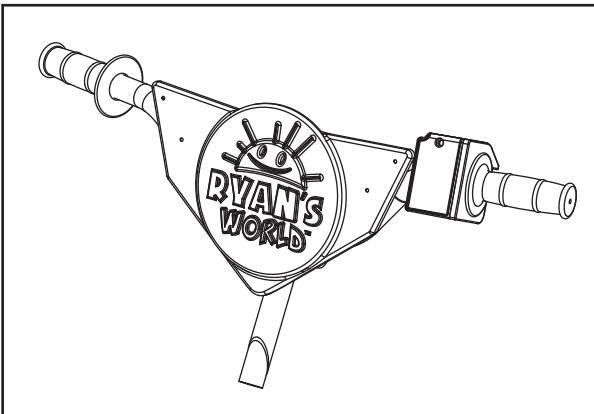


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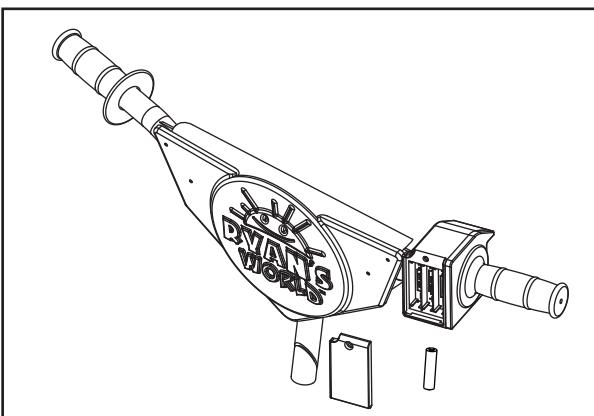
# Assembly

## Step 8: Install Sound Box Battery

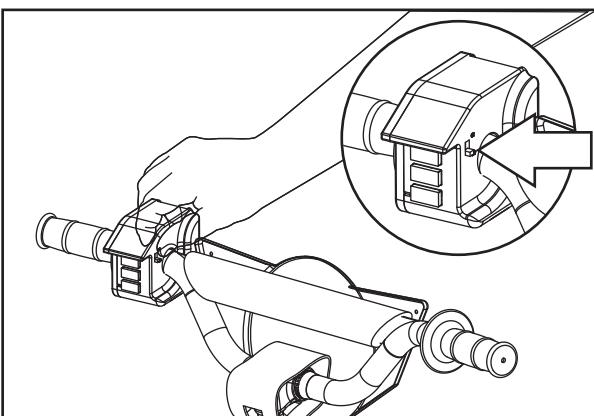
(Note: AAAX3 battery not included)



Unscrew back cover plate on the sound box mounted to the handlebar.



Place batteries in the case as indicated and replace the back cover.

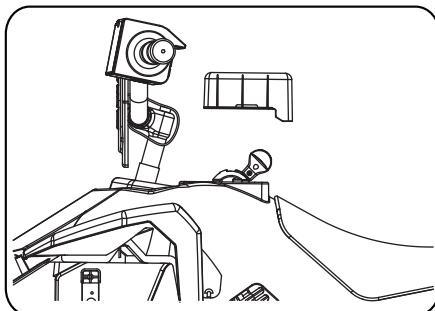


To preserve battery life always switch sound box off when not in use.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

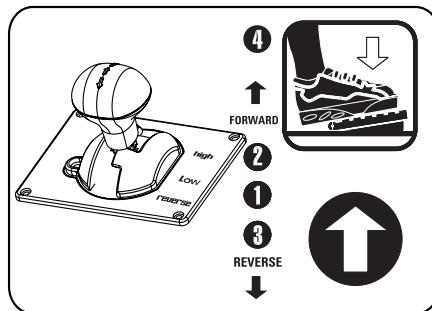
# Operation

## Speed Settings and How to Ride Your Toy



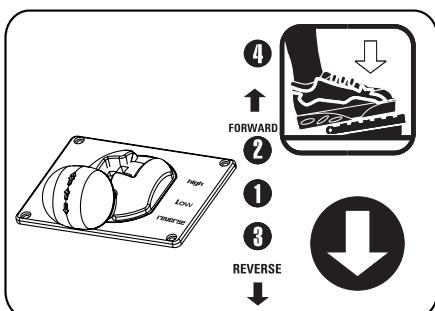
Remove shifter cover before use.

### Low Speed Drive



- Make sure the shifting knob is set to the Low position. ①
- Press down on the foot pedal. ④ The vehicle will move forward at a maximum of 2.5 mph.
- Help your child practice steering to learn how long and how fast to turn the steering wheel when driving forward in low speed.

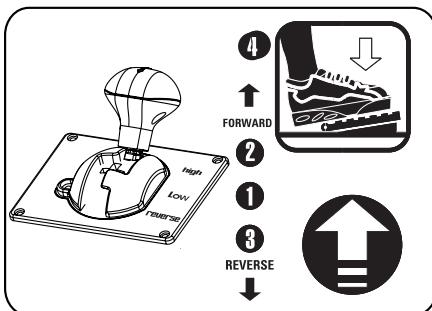
### Reverse



**Note:** To avoid damaging the motors and gears, stop the vehicle before shifting from forward to reverse, or reverse to forward.

- Only after your child is completely comfortable with operating the vehicle in forward mode should you introduce reverse.
- Make sure the shifting knob is set to the Reverse position. ③
- Press down on the foot pedal. ④ The vehicle will go in reverse at a maximum of 2.5 mph.

### High Speed Drive



- Make sure the shifting knob is set to the High position. ②
- Press down on the foot pedal. ④ The vehicle will move forward at a maximum of 5 mph.
- High speed drive should only be used once Low Speed Drive and Reverse have been mastered.

**CAUTION:** To avoid damaging your vehicle's gearbox when in forward gears, avoid shifting directly into reverse until the vehicle has come to a complete stop.

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# Maintenance

## Toy Care

Check all screws, cap nuts and protective coverings regularly and tighten as required. Check plastic parts on a regular basis for cracks or broken pieces.



During snow or rainy weather, the toy should be stored inside or under a protective cover. Remember to charge the battery at least once per month while your toy is not in regular use.



Avoid operating the toy in wet or snowy conditions and do not spray the toy with a hose. Do not wash the toy with soap and water. Water or moisture in the motors or electrical switches can cause them to corrode and could cause switch or motor failure.



Avoid operating the toy on sand, loose dirt or gravel. Sand, loose dirt or gravel in the motors or electrical switches can cause them to jam and could cause switch or motor failure.



The toy can be wiped down with a soft, dry cloth. For a shiny finish, you can wipe plastic parts with a non-wax furniture polish applied to a soft cloth. Do not use automotive wax. Do not use soap and water or spray the toy with a hose.



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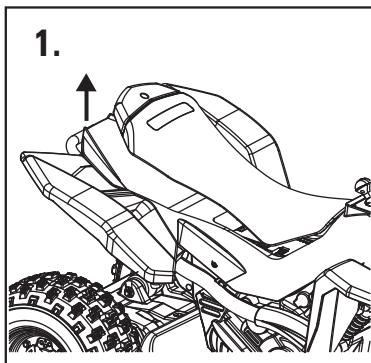
# Fuse Replacement



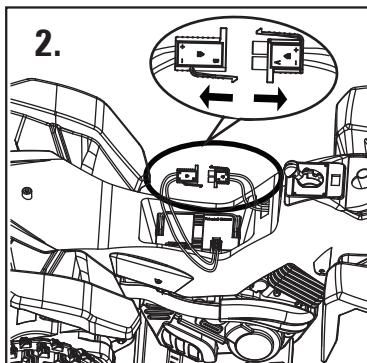
**WARNING:** RISK OF FIRE. Do not bypass. Use only the replacement 30A fuses stored on the battery pack.

NOTE: Prior to replacing fuse, we recommend that you contact Customer Service to discuss electrical problem.

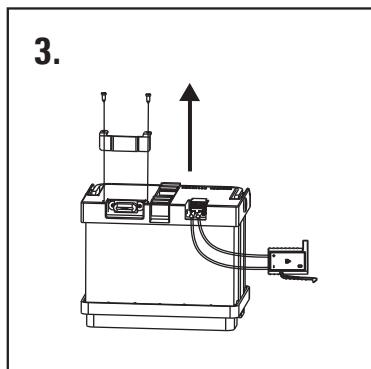
For access to the fuse remove the seat. The fuse is located on the battery case under the black cover. Two spare fuses are stored on top of the battery case.



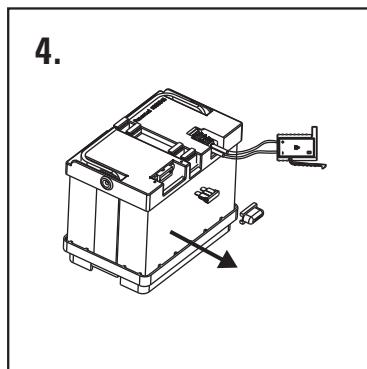
Disconnect the battery with system wire connector, and take out the battery.



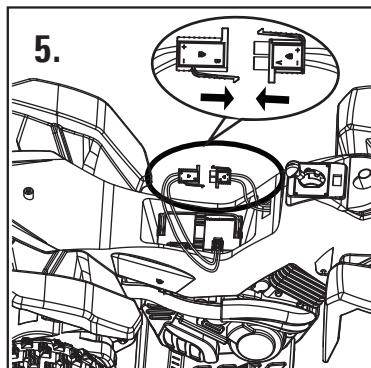
Loose two screws on the stop plate of fuse, and remove the plate.



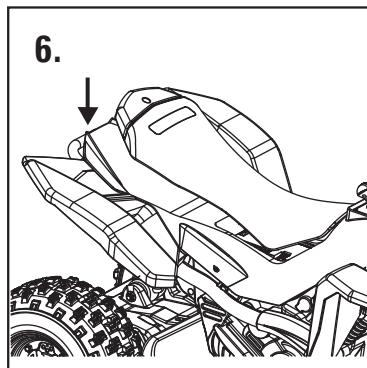
Pull out the black cover and replace the broken fuse with spare fuse provided. Put stop plate and black cover back into place.



Place battery back into the vehicle. Connect battery connector together leaving no gaps.



Replace the blue fuse baffle and the black fuse cover, then reinstall the seat using the supplied screwdriver. Discard the damaged fuse.

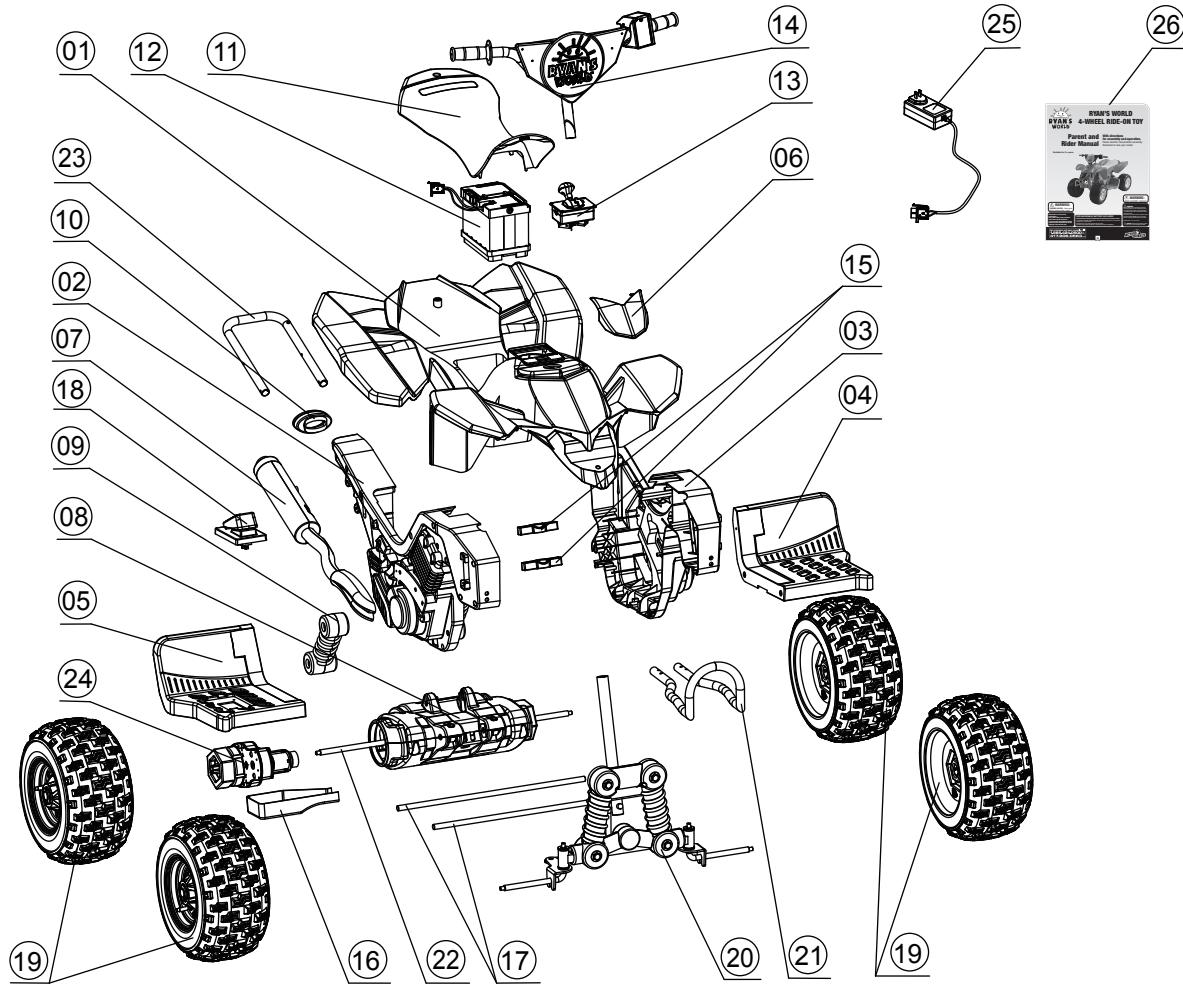


*If you are still experiencing a problem, please call Customer Service.*

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**417.206.0563** Local

# Parts Diagram

# Exploded View



No.	Description	Number
1	Mainbody	1
2	Right engine	1
3	Left engine	1
4	Left footrest	1
5	Right footrest	1
6	Headlight	1
7	Exhaust pipe	1
8	Gearcase	1
9	Fake shock	1
10	Tail light	1
11	Saddle	1
12	Battery	1
13	Shifter	1

No.	Description	Number
14	Handlebar	1
15	Body connector	2
16	Wiring harness cover	1
17	Footrest support rod	2
18	Pedal switch	1
19	Wheel	4
20	Front shock	1
21	Front bumper	1
22	Real axle	1
23	U type tube	1
24	Gearbox	2
25	Charger	1
26	Service Manual	1

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# Troubleshooting

# Solutions Guide

## Problem

Ride-On Toy does not move

## Possible Cause

Circuit breaker tripped

## Solution

Circuit breaker may trip and stop the toy if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 30 seconds, and the toy will operate normally. To avoid repeated shut down, don't overload the toy by exceeding the weight limit of 130 lbs. (59 kg), or by towing anything behind the toy. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

Loose wire or connectors

Check all wires and connectors. Make sure that the motor harness connector is plugged in tightly to the battery, and that there are no loose wires around the motor.

Dead battery

An old or improperly cared for battery may be dead. If you're not sure whether it is dead or not, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

A new battery must be charged for at least 14 hours before using the toy for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.

You must have a volt meter in order to tell whether or not a charger is working. If you think there may be a problem with the charger, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

Electrical switch damage

When exposed to water or moisture, electrical switches can become corroded, or can jam due to loose dirt, sand or gravel. Call Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.

## Ride-On Toy does not run

Loose wire or connectors

Check all wires and connectors. Make sure that the motor harness connector is plugged in tightly to the battery, and that there are no loose wires around the motor.

Circuit breaker tripped

Circuit breaker may trip and stop the toy if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 30 seconds, and the toy will operate normally. To avoid repeated shut downs, don't overload the toy by exceeding the weight limit of 130 lbs. (59 kg), or by towing anything behind the toy. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

Fuse burn

Please refer to page 18.

## SHORT OPERATING TIME (Less than 45 minutes to 1 hour)

**NOTE: Although the maximum weight capacity is 130 lbs. (59 kg), riders over this weight capacity may significantly reduce the vehicle's run-time per charge.**

Undercharged battery

A new battery must be charged for at least 14 hours before using the toy for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.

Overcharged battery

Never charge the battery longer than 24 hours. If you think the battery may be damaged due to overcharging, contact Ballard Pacific Resources, Inc. for testing.

Old battery will not accept full charge

Rechargeable batteries don't last forever, even with proper care. Depending on toy use and use conditions, the average battery lasts 1 to 3 years. Replace an old battery with a new Ballard Pacific Resources, Inc. approved 12V battery. Contact Customer Service for a replacement battery and receive free shipping with the purchase of a battery. Never substitute parts.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

# Troubleshooting

# Solutions Guide

Problem	Possible Cause	Solution
<b>SHORT OPERATING TIME (Less than 45 minutes to 1 hour)</b>	Circuit breaker tripped	Circuit breaker may trip and stop the toy if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 30 seconds, and the toy will operate normally. To avoid repeated shut down, don't overload the toy by exceeding the weight limit of 130 lbs. (59 kg), or by towing anything behind the toy. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.
<b>Vehicle is sluggish</b>	Undercharged battery	A new battery must be charged for at least 14 hours before using the toy for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.
	Battery needs charging	Charge the battery for at least 14 hours after each use.
	Old battery will not accept a full charge	Rechargeable batteries do not last forever, even with proper care. Depending on toy use and use conditions, the average battery lasts 1 to 3 years. Replace an old battery with a new Ballard Pacific Resources, Inc. approved 12V battery. Contact Customer Service for a replacement battery and receive free shipping with the purchase of a battery. Never substitute parts.
	Vechicle is overloaded	Allow no more than 1 rider at a time. Follow the 130 lbs. (59 kg) weight capacity, and do not tow anything behind the vehicle.
	Driving conditions are too extreme	Use only on a generally level ground.
<b>Only one rear wheel turns</b>	Vehicle is operating in low speed	One rear wheel may spin when both rear wheels are raised off the ground while the vehicle is in low speed, which is not necessarily a problem. Check the drive system by raising the rear wheels off the ground and pressing the accelerator. If only one wheel spins, carefully put your hand on the spinning wheel to slow it down. The other wheel should begin to spin. If it does not spin, there may be a problem. Contact Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.
<b>Intermittent vehicle operation</b>	Loose wire or connectors Motor or electrical switch damage	Check all wires and connectors to make sure they are tight. Contact Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.
<b>When the accelerator is pressed, the vehicle won't run without a push</b>	Loose wire or connectors Dead spot on motor	Check all wires and connectors to make sure they are tight. Contact Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.
<b>Motor gearbox makes a loud grinding or clacking noise</b>	Broken gears	Contact Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.
<b>Charger gets warm during use</b>	This is normal and should not be a concern	No action required. If the charger does not get warm during use, it does not mean it is not working properly.
<b>Battery makes gurgling or sizzling noise while charging</b>	Some noise and swelling is normal and should not be a concern	No action required. If the charger does not get warm during use, it does not mean it is not working properly.

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# Limited Warranty

## DON'T RETURN YOUR TOY TO THE STORE

Product needs to be returned in original packaging and unused ad as purchased from your retail store and include the following items to validate your limited warranty.

1. Two items must be presented:
  - a. YOUR PRODUCT REGISTRATION FORM OR CARD.
  - b. COPY OF YOUR PURCHASE OR SALES RECEIPT.
2. Products must be new and unused.
3. Products must be shipped back with original packing, parts and accessories.

If any part be found missing when returned, each part cost (list on Service Manual) will be deducted from the product purchase amount of money.

Ballard Pacific Resources, Inc. offers the following limitations, terms and conditions to the original owner of the Ballard Pacific Resources, Inc. Electric Ride-On Toy. Should this Ballard Pacific Resources, Inc. Electric Ride-On Toy or any part be determined defective by Ballard Pacific Resources, Inc. to be covered by this limited warranty, it will be repaired or replaced at Ballard Pacific Resources, Inc. sole option, which will be conclusive and binding. Ballard Pacific Resources, Inc. will pay all labor costs, connected with the repair or replacement of all parts covered under this limited warranty. Under no circumstances does this limited warranty include the cost of travel or shipment to and from any retailer or consumer. Such cost, if any, shall be borne by the original or subsequent owner.

This Ballard Pacific Resources, Inc. Electric Ride-On Toy has not been designed or engineered for ramp riding, jumping, aggressive riding, in severe climates or over severe terrain, riding with heavy loads (over 130lbs. or 59 kg) or any similar activities. Such uses may damage the Ballard Pacific Resources, Inc. Electric Ride-On Toy, that can cause serious injury to the rider and in all cases will void this warranty.

### **6 Months from the date of the purchase on vehicle**

Ballard Pacific Resources, Inc. Electric Ride-On body, display throttle and throttle assembly, control wiring harness, wiring and wiring harness, motor and associated transmission and all components not directly associated with the 12V battery are warranted from 6 months from date of purchase to THE ORIGINAL PURCHASER against any defects in material, manufacturing, and/or workmanship. If there is any evidence of consumer repair, the warranty is voided. Any claim of damage under this clause cannot be due to owner abuse or neglect and must first be reported to Ballard Pacific Resources, Inc. Customer Service and a Return Merchandise Authorization (RMA) tag to be issued.

### **3 Months from the date of the purchase on battery**

The battery must be charged for a full 14 hours before the unit's first use. The 12V battery and battery charger (AC Adapter) that is included with the original toy is warranted to be free from defects in material, parts and/or workmanship, again not due to owner abuse or neglect. If there is evidence of customer repair or use of another battery or charger, the warranty is voided. This limited warranty is only valid to the original purchaser and must first be reported to Ballard Pacific Resources, Inc. Customer Service and a Return Merchandise Authorization (RMA) tag to be issued.

Wheels are considered a wear and tear item and are only under warranty in the event of manufacturer defect.

### **Items not covered under warranty terms under any conditions:**

1. Damage due to failure to maintain the battery as accurately described on various product warning stickers and the product's owner's manual.
2. Damage due to maintenance or the actual damage caused by the lack of maintenance.
3. Damage due to improperly assembled products.
4. Damage due to climatic or environmental damage, various cleaners and/or chemicals that may result in a damaged finish.

This warranty does not cover and is intended to exclude any liability on the part of Ballard Pacific Resources, Inc. Whether under this warranty or implied by law or indirect or consequential damages for breach of warranty.

This warranty gives you specific legal rights. You may also have other rights that vary from state to state and province to province. In those states that do not allow the exclusion of implied warranties or limitation of incidental or consequential damages, the above limitations or exclusions may not apply to you. This warranty applies to the United States and Canada.

**DON'T RETURN YOUR TOY TO THE STORE:** Should you require service or assistance with your toy during the warranty period, contact our trained technical staff at Ballard Pacific Resources, Inc. at **1-866-424-0500**.

For assistance with your assembly call:  
**1.866.424.0500** toll-free  
**417.206.0563** Local

# Notes

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# Product Registration

## Note:

Activation of your warranty gives you FREE telephone and online technical service help. Please fill out registration below and immediately mail with your sales receipt to:

**Ballard Pacific Resources, Inc.**  
410 S. Adele Avenue  
Joplin, MO 64801



**pocket.watch**

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For a record of your purchase, fill out immediately  
and send to: **Ballard Pacific Resources, Inc.**  
410 S. Adele Ave., Joplin, MO 64801

**Ballard Pacific  
Resources, Inc.**

Owner's Name: \_\_\_\_\_ (Please Print)

Address: \_\_\_\_\_ (Please Print)

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Date Purchased: \_\_\_\_\_ Place of Purchase: \_\_\_\_\_

Model Name: \_\_\_\_\_ Serial Number: \_\_\_\_\_

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