



Disney
FROZEN II

Parent and Rider manual

STOP!

DO NOT RETURN TO STORE

**This product cannot be returned for a refund
after it has been unpacked and used.**

Call us Toll-Free
at 1-866-424-0500 or Fax
us at 1-775-248-5155 for
assistance and information
from our
trained technical staff.

**CAUTION-CHARGER IS A ELECTRONICALLY OPERATED PRODUCT:
Not recommended for children under 3 years of age. As with all
electric products, precautions should be observed during
handling and use to prevent electric shock.**

For assistance with your assembly call:
1.866.424.0500 toll-free
417.206.0563 Local



Please read this manual before assembly.

**Please save your Receipt for
Warranty Registration and save this
Manual for directions on assembly
and operation.**

12-volt Rechargeable Battery Powered Ride-on Vehicle



Suitable for 3+ Years

Disney
FROZEN II

EC-1926-DTR

12V Frozen Mercedes GLS-320

Adult Assembly Required

(All required tools included!)

For assistance with your assembly call:
1.866.424.0500 toll-free
417.206.0563 Local



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Notes:

Important Information

• ADULT ASSEMBLY REQUIRED!

- The battery must be charged for **14 hours** before the toy's first use.
To start charging the battery before starting assembly, see Battery Charging and Installation information. See Battery Charging instructions on page 5 of this manual.
- Use of any other 12 Volt battery or charger may damage the toy and will void the warranty. Please contact Customer Service at **1-866-424-0500** for replacement parts.
- Instruct children on safe operation and driving rules before they take their first ride:
 - Do not allow more than two riders at a time
 - Sit in the proper position on the toy when riding
 - Always wear shoes when riding the toy
 - Do not allow other children near the toy when riding
 - Do not place your hands, feet, or any part of your body, clothing, or other articles near moving parts while the toy is in operation.
- Instruct children to bring the toy to a complete stop before switching between forward and reverse.
- Do not overload the vehicle or exceed the maximum weight capacity of 130 lbs. (59 kg)
- For all questions, please contact us at **1-866-424-0500**.
- **Please read this manual completely** for operation and safety information before using the toy. Keep these instructions for future reference.

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417.206.0563 Local

Safety

Warnings and Cautions

⚠ WARNING: Electrical Hazard

RISK OF FIRE. Do not bypass the fuse. Replace only with the same 35A fuse (on battery pack).

- Only use a Ballard Pacific Resources, Inc. 12V lead-acid battery.
- Only use a Ballard Pacific Resources, Inc. 12V charger.
- Never modify the electrical system. Changes could cause a fire resulting in serious injury or death, and could also ruin the electrical system.
- Never lift or carry the battery by the wires or connectors. This can damage the battery and possibly cause a fire resulting in serious injury or death. Always use the battery holder to carry it.
- The battery should be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Always use the attached battery handle for carrying.
- Children should never be allowed to charge the battery. Charging the battery must be done by adults only. The electricity involved in charging the battery could injure a child.
- The motors will get hot , handle carefully.
- Each time you charge the battery, check the battery, charger, and its connectors for excessive wear or damage. Do not use the charger or the battery if damage or excessive wear is detected until you have replaced the worn or damaged parts.
- Carefully read the safety instruction about the battery.

⚠ WARNING: Riding Hazard

To reduce the risk of injury, adult supervision is required.

- Never use on roadways or near motor vehicles
- Never use on or near steep inclines or steps
- Never ride near swimming pools or other bodies of water
- Always wear shoes while riding
- Never allow more than 2 riders at a time
- Max. weight of 130 lbs. (59 kg)

⚠ WARNING: Charger

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

⚠ CAUTION:

- When fully unassembled, this package contains small parts. Adult assembly is required.
- Use the charger in dry, ventilated areas only.

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⚠ WARNING: Adult Supervision Required

- Always Teach Safety First.
- While most children can develop the physical skills necessary to operate this toy, it is important to remember that they do not yet have mature judgment skills. Children should never be allowed to ride this toy without adult supervision. Before any child rides this toy, an adult must evaluate the child's skill levels and abilities to operate the toy safely. Even after instruction, hazards are not always anticipated or recognized by children. So before any child operates the toy, teach them appropriate safety rules.
- THERE IS NO SUBSTITUTE FOR DIRECT ADULT SUPERVISION.

⚠ WARNING: Safety Riding Rules

To reduce the risk of injury, adult supervision is required.

- Only sit on the seat.
- Always wear shoes.
- No more than two riders at a time.
- Do not operate on loose dirt, sand or gravel.
- Do not operate near drop-offs, obstructions, swimming pools or other bodies of water.
- Do not operate on roadways on the street or near moving vehicles.
- Do not operate on or near steep inclines or steps. Use on generally level ground only.
- Do not operate in the dark as unexpected obstacles could cause a crash.
- Do not operate on slopes. The toy may accelerate or roll backwards at unsafe speeds even if the pedal is released.
- Do not place anything near moving parts such as motors, gears or wheels. Rotating parts can snag hair, fingers, etc. causing serious injury.
- Do not operate near flammable vapors (such as gasoline, paint thinner, acetone, liquid wax, etc.).
- Electrical components can produce an internal spark when first turned on or off. Using the toy near flammable liquids or vapors could cause an explosion or fire resulting in serious injury or death.

Specifications

Suitable Age:	3+ years
Battery:	12V 10AH x 1
Charge Time:	8-10 hours
Charge:	Input: depends on local voltage output – DC 12v 1.0A
Load Capacity:	Under 130 lbs. (59 kg)
Car Size:	50" x 34" x 25" (1280 mm x 860 mm x 625 mm)
Speed:	5 MPH (8 KPH)

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Battery

Charging and Installation



CAUTION: The battery and charger are not toys. All battery charging must be done by an adult.

- The battery must be charged 14 hours before its first use. The battery must be in the upright position before charging. Be very careful to avoid any contact to both terminals at the same time.
- To disconnect the battery, squeeze the tabs of the connector and pull. Hold the connectors firmly, and do not pull the wires.
- Connect the battery charging line with the charger connector, then plug the charger into the wall outlet.
- Make sure to only plug the charger into standard 120V wall outlets. Use only the charger supplied. The charger has the rating: Input 120V AC, 60 Hz, Output 12V DC, 1000mA.
- You must recharge the battery for at least 14 hours after each time you use the toy. Never charge for more than 24 hours.
- Disconnect the battery from the charger and then the charger from the wall outlet. Reconnect the battery connector with the motor harness connector. Be sure they are locked together. If you are not going to use the toy for a long period of time, make sure you recharge the battery at least once a month.
- Never lift or carry the battery by the wires or connector, this can cause damage. Only carry the battery using the provided handle. The battery compartment is not a storage area. Storing other articles in the battery compartment may create a fire hazard.
- Do no charge or store the battery upside down. Charging the battery produces explosive gases. Make sure to charge the battery away from flames, sparks, and lit cigarettes. Always charge in a well ventilated area.

CARE

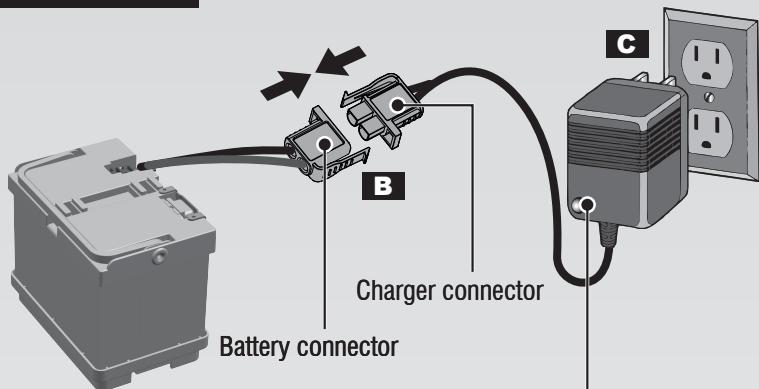
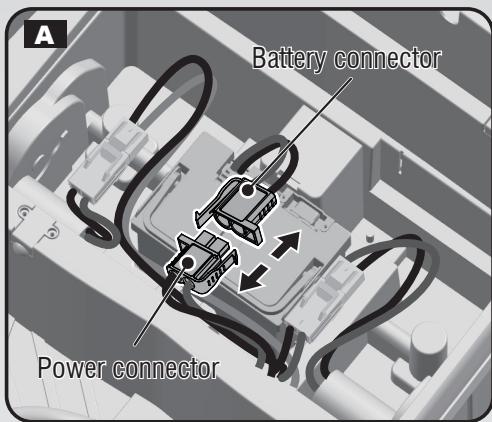
- Always charge the battery before storing the toy for a long period of time. Make sure to charge the battery at least once a month, even if the toy is not being used.
- Never let the battery run down completely before charging.
- Never leave the battery in a discharged condition. It may ruin it.
- Never store the battery in temperatures above 75°F (28.8°C) or below 10°F (12.2°C).
- Never allow the battery to move freely inside the battery compartment.
- Before each charge, examine the battery, charger, and their connectors for excessive wear or damage. If you find damage, do not use the battery or charger until you have replaced the worn or damaged part.
- Make sure to remove an exhausted battery from the toy. Battery leakage and corrosion can damage the toy.

DISPOSAL

- Your toy's battery is a sealed lead-acid battery. You must recycle or dispose of it in an environmentally sound manner.
- Never dispose your battery in the regular, household trash. The incineration, land-filling, or mixing of a sealed lead-acid battery with your household trash is prohibited by law in most areas.
- Make sure to return exhausted batteries to a federal or state approved lead-acid battery recycler, or contact Ballard Pacific Resources, Inc. at 1-866-424-0500.
- Always removed exhausted batteries from your toy. Dispose of dead batteries properly; never burn or bury them.
- Contact Customer Service at 1-866-424-0500 for a replacement battery. You will receive free shipping with the purchase of a battery.
- To locate a battery service center, contact your local waste management company.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.

For assistance with your assembly call:
1.866.424.0500 toll-free
417.206.0563 Local

Battery Charging



Locate LED Light with Charger Plugged into wall outlet to get Charging status.

Recharging the Battery

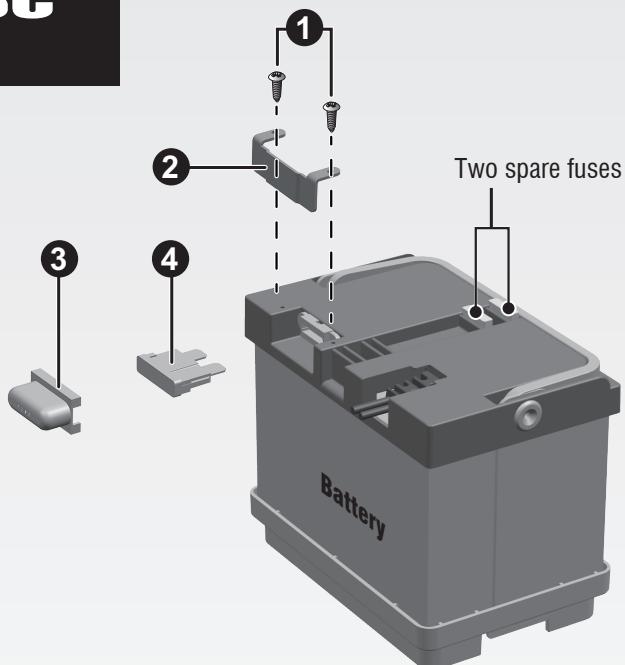
- A. Remove the seat. Disconnect the battery connector from the power connector.
- B. Connect the battery connector to the charger.
- C. Plug the charger plug into a wall outlet. The red light shows the battery is charging. The green light on shows the battery is charged. After recharging, reconnect the battery connector to the power connector and replace the seat.

- LED Color Light Signals:**
1. Alternating Red to Green = Bad Battery Connection.
 2. LED Light is showing Red = Battery Charging.
 3. LED Light is showing Green = Battery Charged.
 4. If LED Light shows no color leave battery to charge for 1 hour. If still there is no LED Light signal the battery has failed.

Changing The Fuse

Follow these steps to check the fuse:

1. Remove the screws on the top of the blue fuse baffle with a screwdriver.
 2. Remove the blue fuse baffle.
 3. Remove the black cover.
 4. Pull the fuse out. Hold the fuse up to see if the metal conductor is broken or melted. It is not always possible to confirm a damaged fuse visually. You may want to install a replacement even if the fuse appears to be good.
- Replace the fuse: Remove one of the spare fuses from the top of the battery case. Insert it in the location of the old fuse. Discard the old fuse. Replace the blue fuse baffle and the black fuse cover. Reinstall the seat using a screwdriver. Diagram 9 on page 12.



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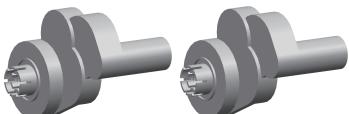
Parts

Pre-assembly Part and Tool Identification

All items on this page are included in this package.
Metal parts have been coated with a lubricant to protect them during shipment.
Wipe all metal parts with a paper towel to remove any excess lubricant.



Vehicle body



Gear boxes



Rear wheels



Front wheels



012 washers X 2
010 washers X 4



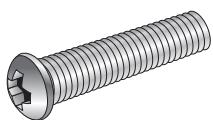
Lock nuts X 4



Wheel covers



Steering wheel

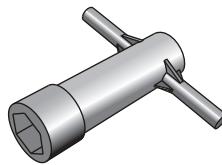


M5x35 machine screw X 1



Ø5 nut

Tools



Socket wrench X 2



Screwdriver

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Parts

Pre-assembly Part and Tool Identification

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Seat



Rear window



Windshield



Side windows
(left and right)



Ø4x14 screws X 6



Side mirrors
(left and right)



Ø4x12 screws X 2

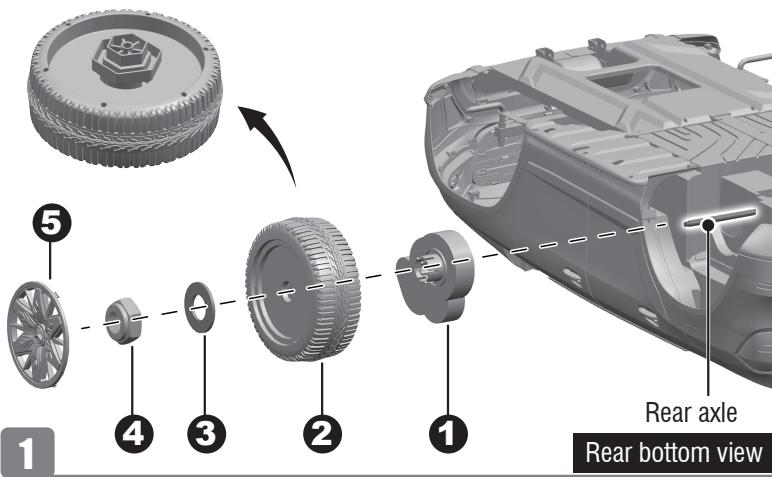
For assistance with your assembly call:
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Assembly

⚠ WARNING: Adult assembly required.

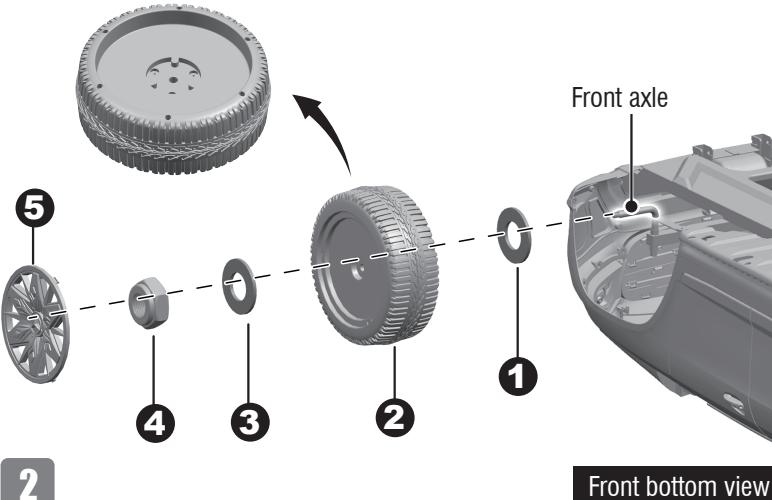
⚠ WARNING: CHOKING HAZARD - Small parts. Not for children under 3 years.

Children can be harmed by small parts, sharp edges and sharp points in the vehicle's unassembled state, or by electrical items. Care should be taken in unpacking and assembly of the vehicle. Children should not handle parts, including the battery, or help in assembly of the vehicle.



Install Rear Wheels

- Turn the vehicle body upside down.
- 1. Slide a gear box onto the rear axle.
- 2. Slide a rear wheel onto the rear axle. Ensure the wheel driver on the rear wheel match up with gear box.
- 3. Slide a Ø10 washer onto rear axle.
- 4. Tighten a nut to the end of the rear axle with Socket wrench.
- Repeat the above procedure to assemble the other rear wheel.
- 5. Gently press on the wheel cover until it "CLICKS" into place.



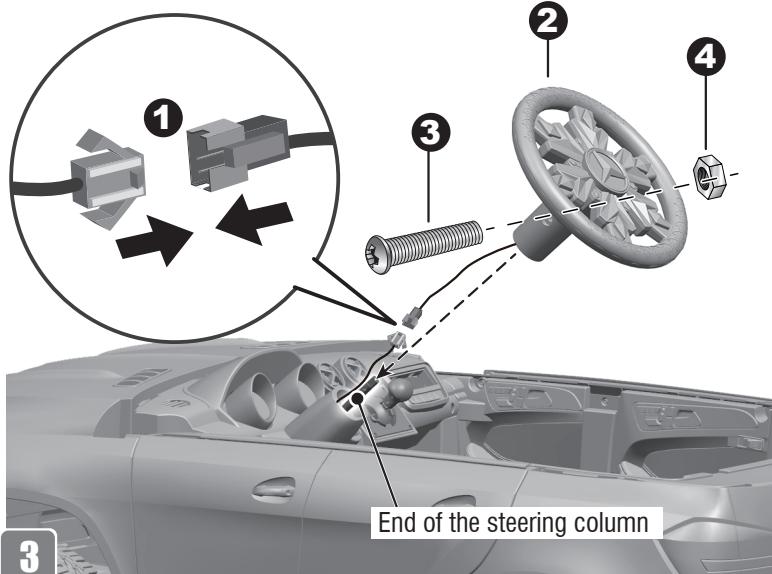
Install Front Wheels

- 1. Slide a Ø12 washer onto front axle.
- 2. Slide a front wheel onto the front axle.
- 3. Slide a Ø10 washer onto front axle.
- 4. Tighten a nut to the end of the front axle with spanner.
- 5. Gently press on the wheel cover until it "CLICKS" into place.
- Repeat the above procedure to assemble the other front wheel.

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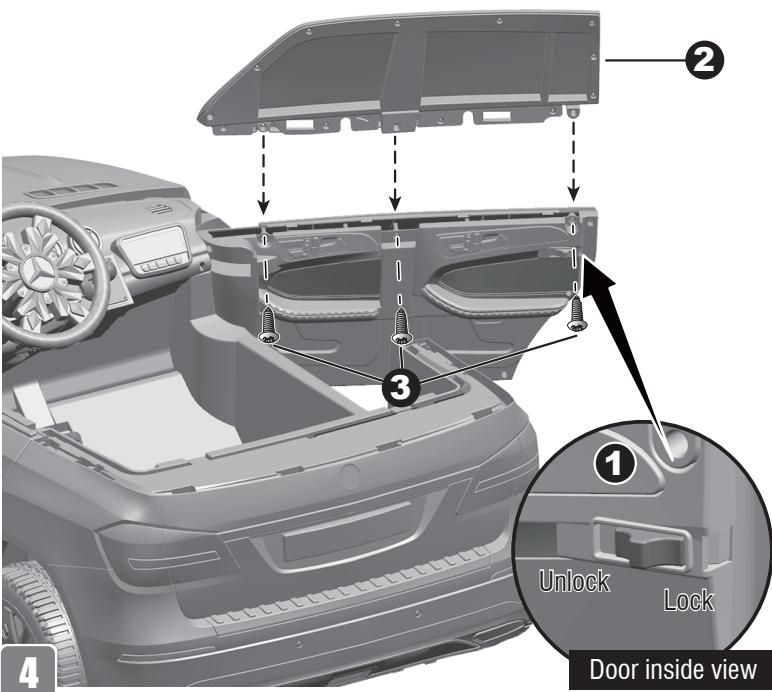
ACTION WHEELS

Assembly



Install Steering Wheel

- Turn the vehicle body upright.
- 1. Plug the sound unit connector on the steering wheel into the connector on the vehicle body.
- 2. Fit the steering wheel to the end of the steering column.
- 3. Align the holes on each side of steering wheel with the holes at the end of the steering column.
- 4. Fasten a nut on the opposite end of the M5X35 machine screw to secure the steering wheel to the steering column.

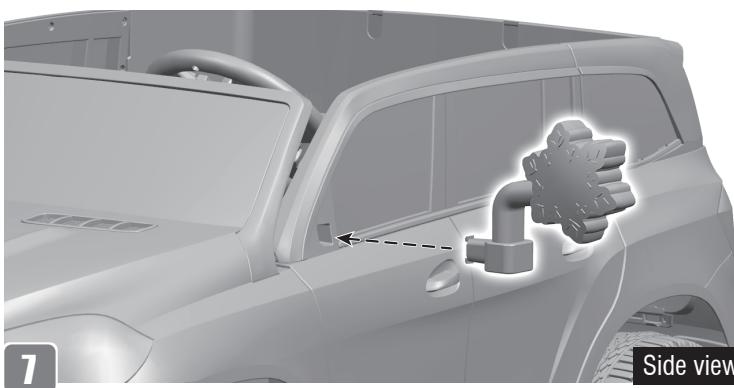
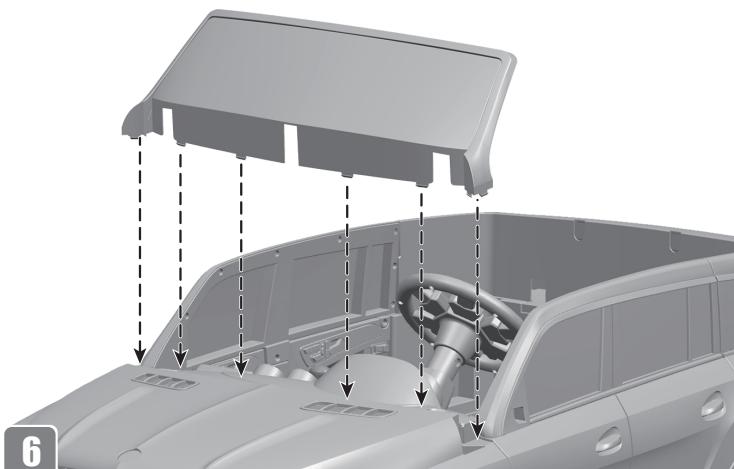
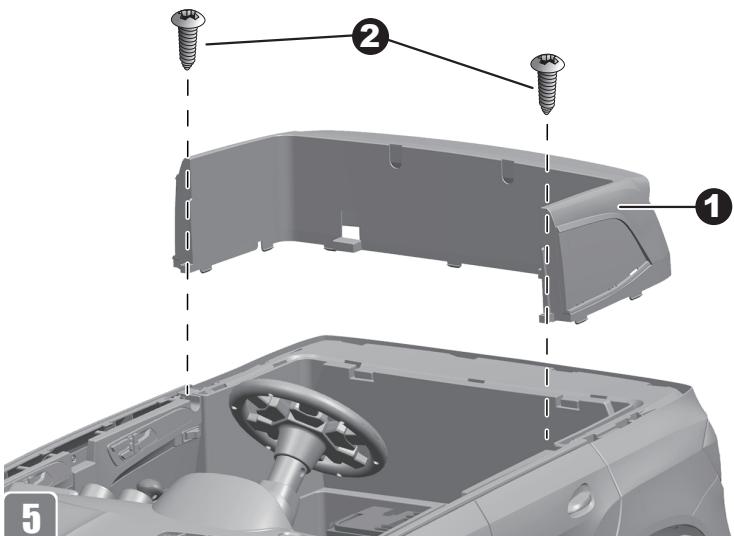


Install Side Windows

1. Push the door lock into the "unlock" position and open the door.
2. Fit the side window to the door. (HINT: If the side window does not seem to fit, change the other one and try again!)
3. Insert the three Ø4x14 screws and tighten with a screwdriver.
Repeat for the other side window.

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417.206.0563 Local

Assembly



Install Rear Windows

1. Insert the tabs on the rear window into the grooves on the vehicle body, along the length of the rear window, push until you hear it “click” into place. Ensure the entire rear window is secured in place.

2. Insert the two Ø4x12 screws and tighten with a screwdriver.

Install Windshield

1. Insert the tabs on the windshield into the grooves on the vehicle body, push until you hear it “click” into place.

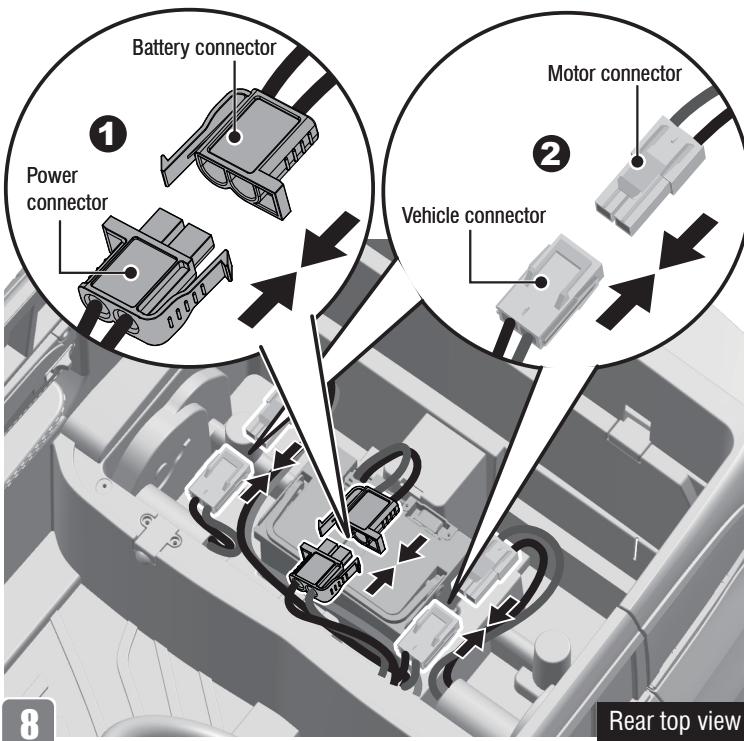
Install Side Mirrors

1. Insert the side mirror into the hole on the side window, push until you hear it “click” into place.

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ACTION WHEELS

Assembly



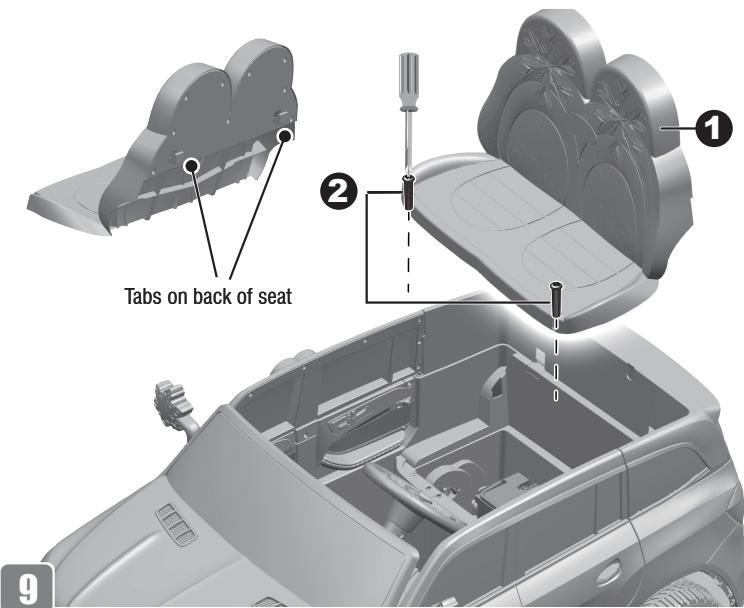
8

Rear top view

Connect Power Supply

1. Plug the battery connector on the battery into the power connector on vehicle body.
2. Plug the vehicle connector into the motor connector. Repeat for the other side.

NOTE: Do not force the connection if they do not go together smoothly. Double check the alignment to be sure that the positive is connecting to positive and negative to the negative.



9

Install Seat

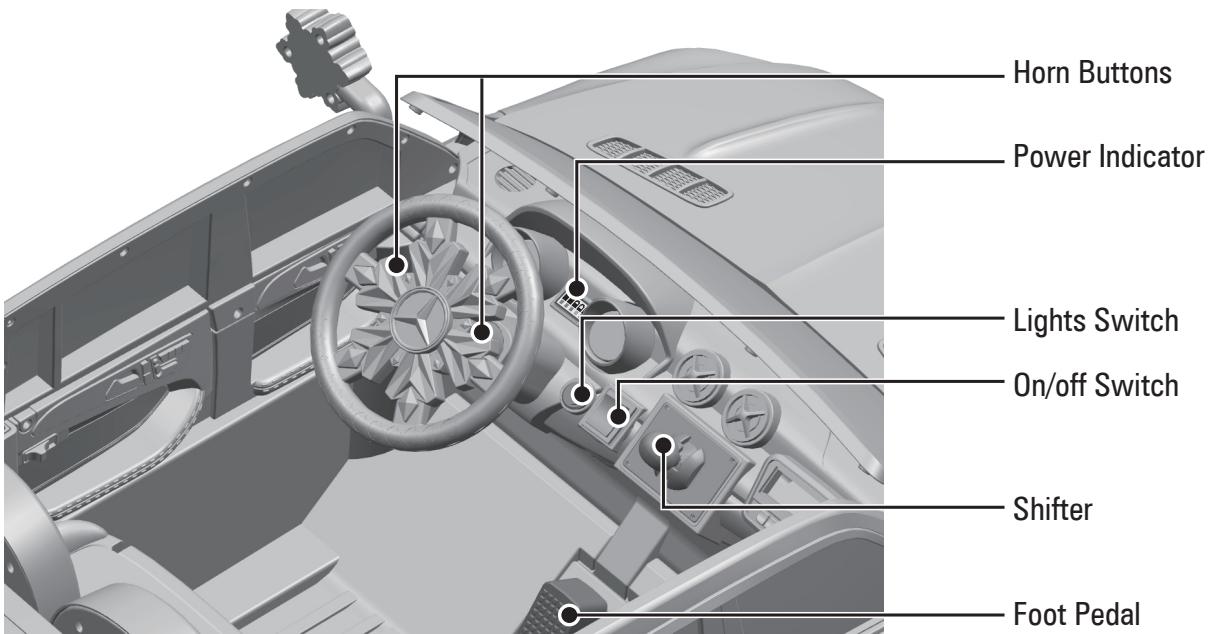
1. Insert the tabs on the back of the seat into the grooves in the vehicle body and slide the seat into place.
2. Tighten the two screws with a screwdriver.

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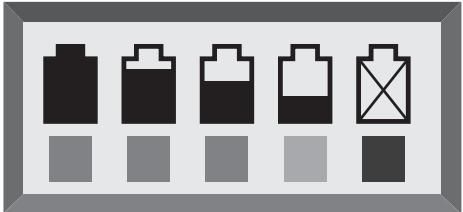
ACTION WHEELS

Operation

Functions



Power Indicator



Hint: For the most accurate reading, do not operate the vehicle and ensure the vehicle is stop.

Check the power level of your battery:

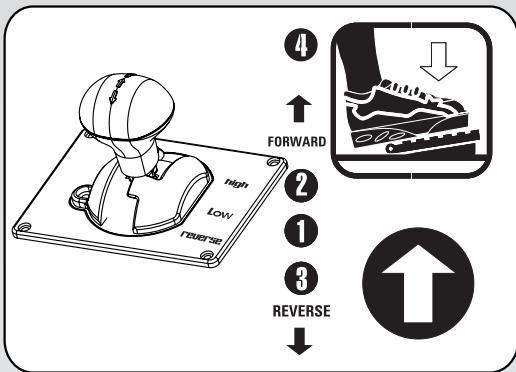
- All five lights means the battery is 100% (fully) charged.
- Four lights means the battery is 75% (mostly) charged.
- Three lights means the battery is 50% charged.
- Two lights means the battery is 25% charged. We recommend recharging your battery for 14 hours.
- One or no lights means the battery needs charging. Fully charge your battery for 14 hours.

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Operation

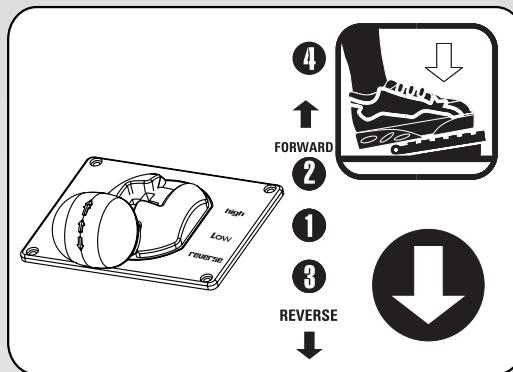
Speed Settings and How to Ride Your Toy

Low Speed Drive



- Make sure the shifting knob is set to the Low position. ①
- Press down on the foot pedal. ④ The vehicle will move forward at a maximum of 2.5 mph.
- Help your child practice steering to learn how long and how fast to turn the steering wheel when driving forward in low speed.

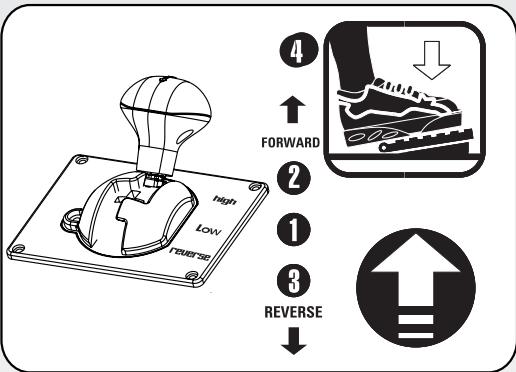
Reverse



Note: To avoid damaging the motors and gears, stop the vehicle before shifting from forward to reverse, or reverse to forward.

- Only after your child is completely comfortable with operating the vehicle in forward mode should you introduce reverse.
- Make sure the shifting knob is set to the Reverse position. ③
- Press down on the foot pedal. ④ The vehicle will go in reverse at a maximum of 2.5 mph.

High Speed Drive



- Make sure the shifting knob is set to the High position. ②
- Press down on the foot pedal. ④ The vehicle will move forward at a maximum of 5 mph.
- High speed drive should only be used once Low Speed Drive and Reverse have been mastered.

CAUTION: To avoid damaging your vehicle's gearbox when in forward gears, avoid shifting directly into reverse until the vehicle has come to a complete stop.

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Maintenance

Vehicle Care

Check all screws, cap nuts and protective coverings regularly and tighten as required. Check plastic parts on a regular basis for cracks or broken pieces.



During snow or rainy weather, the vehicle should be stored inside or under a protective cover. Remember to charge the battery at least once per month while your vehicle is not in regular use.



Avoid operating the vehicle in wet or snowy conditions and do not spray the vehicle with a hose. Do not wash the vehicle with soap and water. Water or moisture in the motors or electrical switches can cause them to corrode and could cause switch or motor failure.



Avoid operating the vehicle on sand, loose dirt or gravel. Sand, loose dirt or gravel in the motors or electrical switches can cause them to jam and could cause switch or motor failure.



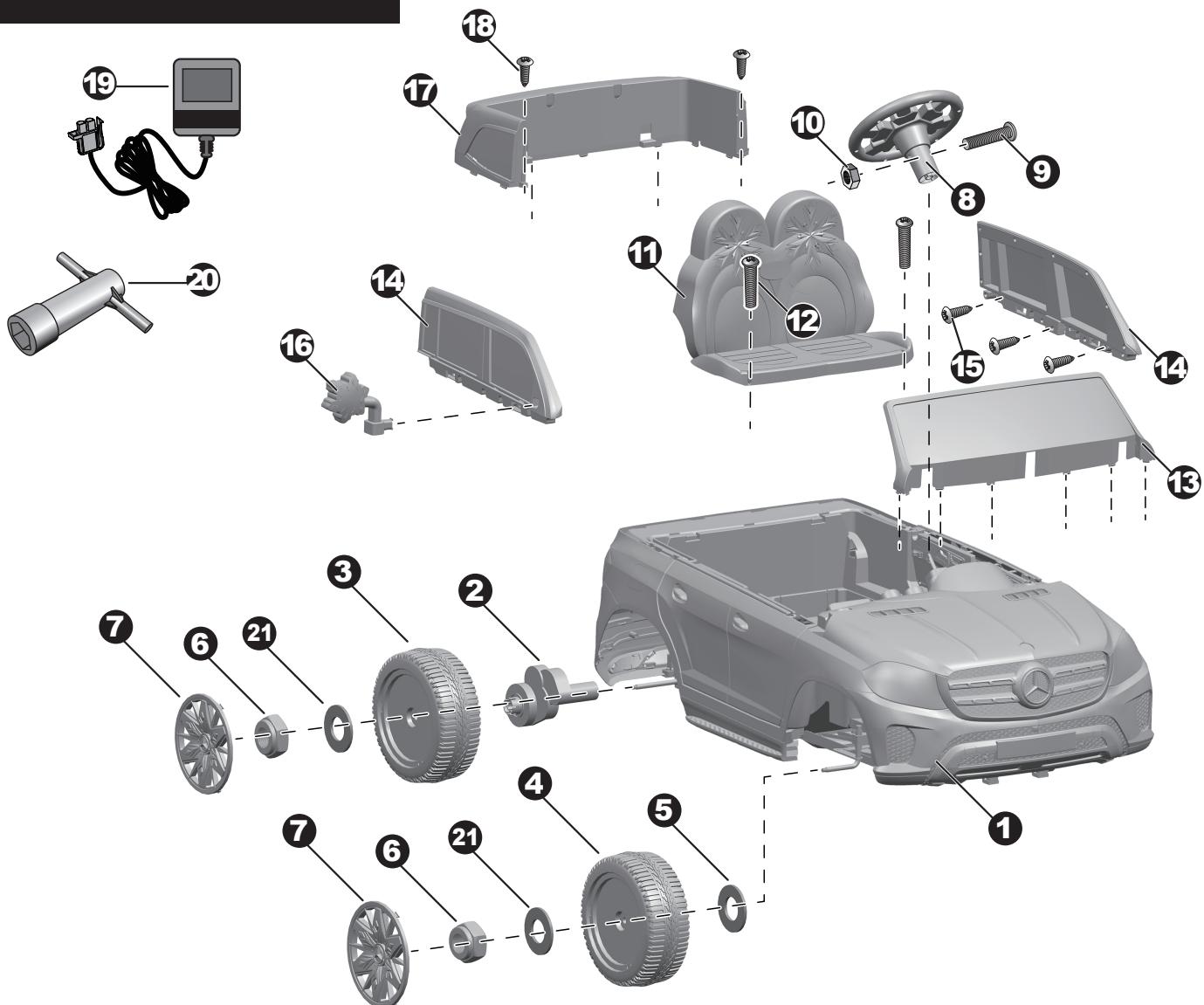
The vehicle can be wiped down with a soft, dry cloth. For a shiny finish, you can wipe plastic parts with a non-wax furniture polish applied to a soft-cloth. Do not use automotive wax. Do not use soap and water or spray the vehicle with a hose.



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Parts

Parts Diagram Exploded View



1. Vehicle body	2. Gear boxes	3. Rear wheels
4. Front wheels	5. Ø12 washers	6. Lock nuts
7. Wheel covers	8. Steering wheel	9. M5x35 machine screw
10. Ø5 nut	11. Seat	12. M5x10 machine screws
13. Windshield	14. Side windows	15. Ø4x14 screws
16. Side mirrors	17. Rear window	18. Ø4x12 screws
19. Charger	20. Socket wrench	21. Ø10 washers

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Troubleshooting

Solutions Guide

Problem

Ride-On Toy does not move

Possible Cause

Circuit breaker tripped

Solution

Circuit breaker may trip and stop the toy if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 25 seconds, and the toy will operate normally. To avoid repeated shut down, don't overload the toy by exceeding the weight limit of 130 lbs. (59 kg), or by towing anything behind the toy. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

Loose wire or connectors

Check all wires and connectors. Make sure that the motor harness connector is plugged in tightly to the battery, and that there are no loose wires around the motor.

Dead battery

An old or improperly cared for battery may be dead. If you're not sure whether it is dead or not, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

A new battery must be charged for at least 14 hours before using the toy for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.

You must have a volt meter in order to tell whether or not a charger is working. If you think there may be a problem with the charger, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

Electrical switch damage

When exposed to water or moisture, electrical switches can become corroded, or can jam due to loose dirt, sand or gravel. Call Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.

Ride-On Toy does not run

Loose wire or connectors

Check all wires and connectors. Make sure that the motor harness connector is plugged in tightly to the battery, and that there are no loose wires around the motor.

Circuit breaker tripped

Circuit breaker may trip and stop the toy if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 25 seconds, and the toy will operate normally. To avoid repeated shut downs, don't overload the toy by exceeding the weight limit of 130 lbs. (59 kg), or by towing anything behind the toy. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.

Fuse burn

Please refer to "Changing the fuse".

SHORT OPERATING TIME (Less than 45 minutes to 1 hour)

NOTE: Although the maximum weight capacity is 130 lbs. (59 kg), riders over this weight capacity may significantly reduce the vehicle's run-time per charge

Undercharged battery

A new battery must be charged for at least 14 hours before using the toy for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.

Overcharged battery

Never charge the battery longer than 24 hours. If you think the battery may be damaged due to overcharging, contact Ballard Pacific Resources, Inc. for testing.

Old battery will not accept full charge

Rechargeable batteries don't last forever, even with proper care. Depending on toy use and use conditions, the average battery lasts 1 to 3 years. Replace an old battery with a new Ballard Pacific Resources, Inc. approved 12V battery. Contact Customer Service for a replacement battery and receive free shipping with the purchase of a battery. Never substitute parts.

For assistance with your assembly call:
1.866.424.0500 toll-free
417.206.0563 Local

Limited Warranty

DON'T RETURN YOUR
VEHICLE TO THE STORE.

Product needs to be returned in original packaging and unused ad as purchased from your retail store and include the following items to validate your limited warranty.

1. Two items must be presented:
 - a. YOUR PRODUCT REGISTRATION FORM OR CARD.
 - b. COPY OF YOUR PURCHASE OR SALES RECEIPT.
2. Products must be new and unused.
3. Products must be shipped back with original packing, parts and accessories.

If any part be found missing when returned, each part cost (list on Service Manual) will be deducted from the product purchase amount of money.

Ballard Pacific Resources, Inc. offers the following limitations, terms and conditions to the original owner of the Ballard Pacific Resources, Inc. Electric Ride-On Toy. Should this Ballard Pacific Resources, Inc. Electric Ride-On Toy or any part be determined defective by Ballard Pacific Resources, Inc. to be covered by this limited warranty, it will be repaired or replaced at Ballard Pacific Resources, Inc. sole option, which will be conclusive and binding. Ballard Pacific Resources, Inc. will pay all labor costs, connected with the repair or replacement of all parts covered under this limited warranty. Under no circumstances does this limited warranty include the cost of travel or shipment to and from any retailer or consumer. Such cost, if any, shall be borne by the original or subsequent owner.

This Ballard Pacific Resources, Inc. Electric Ride-On Toy has not been designed or engineered for ramp riding, jumping, aggressive riding, in severe climates or over severe terrain, riding with heavy loads (over 130lbs. or 59 kg) or any similar activities. Such uses may damage the Ballard Pacific Resources, Inc. Electric Ride-On Toy, that can cause serious injury to the rider and in all cases will void this warranty.

6 Months from the date of the purchase on vehicle

Ballard Pacific Resources, Inc. Electric Ride-On body, display throttle and throttle assembly, control wiring harness, wiring and wiring harness, motor and associated transmission and all components not directly associated with the 12V battery are warranted from 6 months from date of purchase to THE ORIGINAL PURCHASER against any defects in material, manufacturing, and/or workmanship. If there is any evidence of consumer repair, the warranty is voided. Any claim of damage under this clause cannot be due to owner abuse or neglect and must first be reported to Ballard Pacific Resources, Inc. Customer Service and a Return Merchandise Authorization (RMA) tag to be issued.

3 Months from the date of the purchase on battery

The battery must be charged for a full 14 hours before the unit's first use. The 12V battery and battery charger (AC Adapter) that is included with the original toy is warranted to be free from defects in material, parts and/or workmanship, again not due to owner abuse or neglect. If there is evidence of customer repair or use of another battery or charger, the warranty is voided. This limited warranty is only valid to the original purchaser and must first be reported to Ballard Pacific Resources, Inc. Customer Service and a Return Merchandise Authorization (RMA) tag to be issued.

Wheels are considered a wear and tear item and are only under warranty in the event of manufacturer defect.

Items not covered under warranty terms under any conditions:

1. Damage due to failure to maintain the battery as accurately described on various product warning stickers and the product's owner's manual.
2. Damage due to maintenance or the actual damage caused by the lack of maintenance.
3. Damage due to improperly assembled products.
4. Damage due to climatic or environmental damage, various cleaners and/or chemicals that may result in a damaged finish.

This warranty does not cover and is intended to exclude any liability on the part of Ballard Pacific Resources, Inc. Whether under this warranty or implied by law or indirect or consequential damages for breach of warranty.

This warranty gives you specific legal rights. You may also have other rights that vary from state to state and province to province. In those states that do not allow the exclusion of implied warranties or limitation of incidental or consequential damages, the above limitations or exclusions may not apply to you. This warranty applies to the United States and Canada.

DON'T RETURN YOUR TOY TO THE STORE: Should you require service or assistance with your toy during the warranty period, contact our trained technical staff at Ballard Pacific Resources, Inc. at 1-866-424-0500.

For assistance with your assembly call:
1.866.424.0500 toll-free
417.206.0563 Local

Notes

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Notes

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417.206.0563 Local



Product Registration

Note:

Activation of your warranty gives you FREE telephone and online technical service help. Please fill out registration below and immediately mail with your sales receipt to:

410 S. Adele Ave.
Joplin, MO 64801

"Mercedes-Benz",  and the design of the enclosed product are subject to intellectual property protection owned by Daimler AG. They are used by PING HU AND CHI ZHOU ZHI AI BABY CAR RIER CO.,LTD under license.



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Ballard Pacific Resources.
All rights reserved.



⚠ For a record of your purchase fill in
immediately and send to:
410 S. Adele Ave. Joplin, Mo. 64801

 **Ballard Pacific
Resources, Inc.**

Owners Name: _____ (PLEASE PRINT)

Address: _____ (PLEASE PRINT)

City: _____ **State:** _____ **Zip:** _____

Tel: _____ **E-mail:** _____

Date Purchased: _____ **Place of Purchase:** _____

Model Name: _____

Serial Number: _____

For assistance with your assembly call:
1.866.424.0500 toll-free
417.206.0563 Local

