

PostCoder & World Addresses Web Acceptable Use Policy

To use PostCoder & World Addresses (PWA) internet products and Services, You must comply with the provisions of this Acceptable Use Policy (AUP) at all times. Please note that in this AUP, You/Your denotes You the customer.

General Information

This AUP applies to all of the PostCoder and World Addresses Web services (the Service). It is Your responsibility to ensure compliance with all applicable provisions of this AUP. If You have any comments, or there is any provision that You do not understand, please email any enquiry to us at enquiries@worldaddresses.com

You must not use the Service for any illegal purpose. The Service must not be used to batch clean in any way.

The Service is provided to give accurate address and geographic information within a web application.

As part of the Service, You are granted the right to view statistical information on Your use of the Service. PWA has the right to modify and remove this right at any time to protect the Service to You and other customers.

PWA's relationship with other networks, and ultimately its connectivity to the rest of the Internet, depends largely upon proper behaviour by its customers. PWA cannot tolerate any behaviour by customers which negatively impacts upon the Service, or upon its use by other customers. When activity that might constitute abuse occurs, PWA will take appropriate action to maintain the integrity of the Service.

This AUP and its day-to-day application by PWA are a result of PWA's consideration of both the formal and informal practices of the Internet community. You must not abuse the Service in any way, if You come across any instance that may pose a security threat to the data, You must inform PWA immediately.

In order to ensure acceptable behaviour that conforms to Internet community standards, PWA will investigate suspected or alleged breaches of this AUP and in doing so we will endeavour to act reasonably and fairly at all times. If You are found to have breached this AUP or the Conditions of Use or Terms and Conditions that apply to Your Service, we reserve the right in our sole discretion to take whatever measures we deem appropriate and proportionate to the breach. These measures may include a formal warning, suspending or terminating Your Service, making an additional charge for our reasonable costs of investigating and dealing with the misuse, and/or blocking access to the Service. If we suspend Your access then this suspension may be lifted, at PWA's sole discretion, when the reason for suspension has been rectified and upon receipt of a formal written undertaking from You not to commit any future "abuse".

Without limitation, You expressly authorise us to use Your account data in connection with any such investigation, including by disclosing it to any third party whom we consider has a legitimate interest in any such investigation or its outcome.

We have in place a procedure for handling Your complaints about our Service. If You wish to make such a complaint, please ensure that You make Your complaint by email to enquiries@worldaddresses.com. If You do not use this facility we cannot guarantee that Your complaint will be dealt with promptly.

If You need any further information regarding this AUP, then please contact us on:

Email: enquiries@worldaddresses.com, Tel: +44(0)1508 494488, Fax: +44(0)1508 494481