

MARK SIEGAL VICE PRESIDENT AND REGIONAL MANAGER

May 14, 2002

Mr. Fidel Ventura 84 Harvard Avenue, B1 Aliston, MA 02134

Dear Fidel:

Congratulations on being awarded the Employee of the Month for our PFPC On-Site office! Thank you for your hard work and dedication to Kelly Services and PFPC.

You have excellent business skills and the drive to go far – keep up the good work! Your efforts have been noticed not only by our staff but also by our customers. Your contribution to the success of Kelly Services is greatly appreciated.

Best wishes for many future successes.

Regards,

Mark Siegal

Vice President & Regional Manager