Allison Howard

Business Line Data Analyst I in Kansas City, MO

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Passionate number cruncher with a deep interest in solving problems. Experienced in preparing detailed dashboards and reports while managing complex internal data analysis responsibilities.

LANGUAGES		FRAMEWORKS	DATABASES	Tools
• C#	• Java	• ASP.NET	• MySQL	• Excel
• Python	• HTML	• AngularJS	• Oracle SQL	• Power BI
• JavaScript				• Access

PROJECT EXPERIENCE

Great Plains SPCA Animal & Volunteer Coordinator — Online Volunteer Coordinator
- Utilized C#, ASP.NET and SQL to create a page where shelter staff and volunteers can track dog activities throughout the day

WORK EXPERIENCE

Business Line Data Analyst I, Commerce Bank, Kansas City, MO October 2020 – Present
- Mines data, designs reports, and analyses data in order to build, maintain and enhance reports used for daily management and strategy development
- Provides business insight and recommendations based on analysis and reporting to drive competitive advantage
- Manages day-to-day business intelligence tools including report development, training and support

Data Analyst, R.V.F Office of the Chapter 13 Trustee, Kansas City, MO, December 2018 – October 2020
- Analyzes data, and accurately inputs data into the information system in a clear, concise manner
- Performs audits on self and coworkers to identify problem cases and takes remedial action
- Collaborates with fellow coworkers on projects such as money handling, staff presentations, and new employee training

Customer Service, LiveWatch, Manhattan, KS, June 2017 – December 2017
- Walked customers through setting up, maintaining, and troubleshooting a home security system by breaking down technical concepts into steps that could be understood by non-technical clientele
- Directed customers on how to diagnose and resolve problems or failures in systems

EDUCATION

LaunchCode, LC101 Programming Course — 2020
Kansas State University, B.S. Arts & Sciences — 2014
- Major: Major Mathematics
- Minors: Business & Spanish
- GPA: 3.91

The Complete SQL Certification Course, Udemy.com Oracle SQL certification — 2019