

Date

Hello {first_name}

We are thrilled to announce that we've just released a new update to our product, thryv TM!

Offering a streamlined product solution for our users and their customers is our number one priority! By gathering feedback, we can continue to improve thryv TM to create something you're truly excited to use on a daily basis. In our latest update, we've prioritized tasks that will help you monitor and connect with Borrowers in no time!

We will continue to send updates with each new product release!

Product Headlines:

Our product management and development teams have been working hard to create new features as well as refine the existing ones. Check out their progress and feel free to email us with any questions or comments.

Release Features & Updates

- Advanced Email Tracking
- One-Click 'Task Reminder'
- Online Activity Status
- Time-Batched Emailing
- Improved Audit Log

Coming Up...

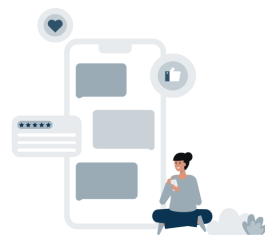
- Updated Borrower Portal
- Third-Party Financial Integration



Release Features and Updates

Advanced Email Tracking

Need to check whether your Borrower's Sign-up link was delivered? Or if they received your latest document request? Now you can track emails sent through our app to make sure your Borrower is receiving consistent and timely updates.



One-Click 'Task Reminder'

The thryv team strives to make communicating with Borrowers easy. This update allows you to visit a Borrower application and remind Borrowers to login to their portal and complete a pending task with just one click.

Online Activity Status

Our in-app direct chat makes it easy to communicate with Borrower's 24/7. Now, in addition to read-receipts, you can check when a Borrower is online to prioritize real-time messaging.

Time-Batched Emailing

Nobody wants to receive 10 emails in a row. Our batched emailing keeps you up to date on your Borrowers' latest activity by grouping recent notifications into one organized email.

Improved Audit Log

In order to remain compliant with state and federal regulations, we ensure that all activity on a Borrower's application is recorded and stored in a downloadable format.

Have questions about the new or upcoming updates? Send us an email at support@workwiththryv.com

