Hyun Nam SOFTWARE ENGINEER

hnam65@gatech.edu • 1-718-662-8789 • <u>LinkedIn</u> • <u>Github</u> • <u>Portfolio</u> • New York, NY SKILLS

LANGUAGES: Python, JavaScript / TypeScript, SQL (MySQL / PostgreSQL), GraphQL

FRAMEWORKS: Object Oriented Programming, React, Express, MongoDB, Docker, Next.js, Playwright, Unity **TECHNOLOGIES:** AI Integration, API, AWS (Amazon S₃), CI/CD, Git, Tailwind, Firebase, Tableau, Figma

WORK EXPERIENCE

<u>UBLISS MEDICAL AESTHETICS</u> • Founding Software Developer • New York, NY Jul 2023 – Present

- Led the full product lifecycle, working cross-functionally with the founder, UI/UX designer, SEO marketer, and software engineer, resulting in a 20% increase in company revenue.
- Integrated **AI-powered APIs** to enable multilingual translations, contributing to a *25%* improvement in customer retention.
- Spearheaded the adoption of a **SaaS EMR** solution, optimizing patient record management, curtailing workflow bottlenecks and curtailing external costs by *30%*.
- Revamped booking and checkout systems across **Frontend and Backend** based on Google Analytics insights, resulting in a *30%* increase in user visits and *20%* uplift in bookings.

SALEO • Software Engineer Intern • Alpharetta, GA

Jan 2025 - Apr 2025

- Implemented optimized text search and replace functionalities utilizing **Advanced Data Structures and Algorithms**, resulting in a *30%* increase in use efficiency and application performance.
- Developed and integrated **GraphQL APIs** to streamline data fetching, reducing client-server requests by 20% and improving frontend performance and responsiveness.
- Overhauled **Backend Infrastructure**, achieving a *10%* reduction in backend response latency and reinforcing platform stability for enterprise deployments.
- Applied robust **CI/CD pipelines** to ensure reliable, zero-downtime deployments—demonstrating engineering maturity that helped secure *Fortune 500 enterprise* contracts.

HEADSTARTER AI • Software Engineer Fellowship • New York, NY

Jun 2024 – Sept 2024

- Completed 20+ hours/week of **AI training**, enhancing proficiency in data structures and algorithms while applying these skills to optimize AI solutions, reducing processing time by 15%, and increasing accuracy.
- Gathered a team and developed a product that is used by *1,000*+ users monthly, demonstrating strong market demand and effective product engagement.
- Oversaw daily meetings to align goals and review code, boosting team alignment and code accuracy by 30%.

FLEXPORT • Financial Operation Analyst • New York, NY

Jul 2021 – Jun 2023

- Conducted analyses on over \$1 million in financial transactions using **SQL** and created Data Visualizations that yielded actionable insights for strategic decision-making.
- Partnered closely with the software engineering team, supplying essential freight data that enhanced the internal quoting system's efficiency by over 20% by eliminating redundant data.
- Executed daily **Data Cleaning and Reporting**, improving the accuracy of time and location data by 99% and providing clients with consistently reliable information.

ACADEMIC EXPERIENCE

ARTIFICIAL INTELLIGENCE INTERVIEWER • Conversational AI, Gemini AI API, Next.js, TypeScript

- Integrated **Conversational AI** and **Gemini API** to deliver real-time, AI-driven interview simulations, enhancing user engagement and reducing response latency by 20% through efficient API orchestration.
- Engineered secure user authentication and data modeling via Google's **Firebase Auth and Firestore**, achieving 99% compliance with data access control and preventing unauthorized interview transcript access.
- Designed full-stack development of responsive dashboard and feedback system using **Next.js**, improving interview session creation speed by 30%.

GEN AI STUDIO • *Image AI, NumPy, Python*

- Deployed an online image studio that converts any short text into an HD image in under *3 seconds*, backed by a lightweight **FastAPI** service that handles thousands of requests with *99%* success.
- Hooked the studio to image-generation AI so marketers can make packshots, lifestyle scenes, or quick touch-ups with one click, all written in **Python**.
- Accelerated image mask processing by 20% using **NumPy** for real-time edits in generative fill.

HOMEKEEPER (TEAM LEAD) • MERN Stack

- Led development of a full-stack MERN web app, implementing custom task scheduling and dynamic **React.js** components, resulting in a *25%* reduction in user task creation time.
- Designed and deployed a RESTful backend with **MongoDB**, reducing average database response time by 15% and improving overall app scalability.

EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY • Computer Science, Specialization in AI • Master of Science

APP ACADEMY • Full Stack Software Engineer • Boot Camp Certification

BARUCH COLLEGE, Zicklin School of Business • Finance • Bachelor of Business Administration

2020