

Douglas Edge

Senior-Network Support AT&T - Network Support AT&T

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Authorized to work in the US for any employer

WORK EXPERIENCE

Senior-Network Support AT&T

Network Support AT&T - September 2000 to Present

Responsibilities:

Responsible for requirements, development, testing, planning and implementation of new software, hardware and applications relative to new product delivery, systems architecture, process enhancements, infrastructure and security. Provide technical solutions and project management for provisioning, assurance, number admin, inventory, address qualification, and local number portability apps, processes and practices. Participates in software development project activities including tech/business requirements and design, tech writing and methods. Assist in the coordination, evaluation and partnership with tech vendors, outside consultants and internal dotted line resources. Deliver network technical support. Provides the technical troubleshooting and leadership required to recover from the most complex network problems. Testing and implementation of vendor and in house IT fixes or design changes. Assist in specific projects by developing and implement business strategies, and assisting in setting strategic technical direction in support of customer facing organizations. Reviews and approves proposed technical system designs, collaborates with the client to develop business cases, defining business and/or technical requirements and preparing detailed plans and schedules. Interprets technical documentation and vendor specs for inclusion/adaptation into database templates.

Competencies:

Programming Languages:

Java/Java 2 Standard Edition, Visual Basic, C, C++, Ruby, Python

Databases:

Java Database Connectivity (JDBC), SQL

Web Development:

JavaScript, AJAX, XML, JSON, jQuery, HTML, HTML5, Canvas, CSS, XHTML, HTTP

Frameworks:

Struts2, Bootstrap, Knockout, Angular JS, .NET

Networking:

Cisco Networking Products, Alcatel-Lucent, IP Routing & Protocols, VOIP, Telcordia

Operating Systems:

UNIX, UNIX Shell Scripting, Windows, Mac

Business, Programming & Application Server Systems:

Visio, Attachmate, Business Objects, Epic Editor, Sublime Text, Eclipse, Apache Tomcat

Version Control Systems

Git, GitHub

Projects: Completed projects that include an Online Resume, a Classic Arcade Game Clone, Website Optimization and an Interactive Neighborhood Map which are viewable on GitHub. These project demonstrate a strong background in JavaScript's core concepts including object-oriented programming patterns and writing

functional, testable code. Additionally, the projects show a strong background in developing performance applications that respond and render quickly, focusing on the critical rendering path and 60 frames per second. The code for these projects can be viewed using the GitHub link above.

EDUCATION

MBA in Business Admin

Liberty University

Bachelor's in Computer Science & Mathematics

Methodist College

LINKS

<https://github.com/allsmilesnnc>

<https://www.linkedin.com/pub/douglas-edge/b0/4b3/349>