

MATTHEW POSEY

SYSTEMS ENGINEER

Birmingham, AL | 404-326-5679 | resume.mattinthecloud.com | LinkedIn: Matthew Posey

EDUCATION

Golden West College

A.S. in Psychology

Huntington Beach, CA

Jan 2016 - July 2017

Western Governors University

B.S in Cloud Computing

MillCreek, UT

June 2023 - July 2025

PROFESSIONAL EXPERIENCE

Fehrer Automotive, NA

IT Engineer

July 2024 - Present

Gadsden, AL

- Designed and implemented automation solutions using Python and PowerShell to streamline production workflows, improving operational efficiency and increasing overall production output.
- Provided end-to-end technical support for 50+ users, diagnosing and resolving hardware, software, and application issues to minimize downtime and maintain productivity.
- Administered Active Directory, including user and computer account management, group policy (GPO) creation, and access control enforcement.
- Diagnosed and resolved network connectivity and performance issues, ensuring reliable access to systems and services across the facility.
- Managed incident, request, and problem workflows using ServiceNow, maintaining accurate documentation and meeting service-level expectations.
- Supported and maintained virtualized server environments utilizing VMware vSphere and Veeam, including backup, recovery, and system reliability tasks.
- Served as the sole IT Engineer at the site, responsible for endpoint security, system hardening, and ensuring compliance with organizational security standards.

Rocket IT

Field Technician

November 2023 - June 2024

Suwanee, GA

- Diagnosed and resolved network connectivity issues both remotely and onsite, minimizing downtime and restoring user productivity.
- Configured, supported, and troubleshooted firewall rules and network security settings to ensure secure and reliable network operations.
- Installed, configured, and maintained Cisco networking equipment, including switches and routers, to support enterprise network infrastructure.
- Provided onsite technical support for end users, troubleshooting hardware, software, and network-related issues in a timely manner.
- Performed remote support using ticketing system systems and remote access tools to resolve technical issues efficiently.
- Assisted with network troubleshooting, including IP addressing, VLANs, and basic routing/switching issues.
- Collaborated with internal IT teams to escalate and resolve complex technical problems.
- Documented issues, resolutions, and network changes to maintain accurate technical records.

PROJECTS

Static Resume hosted on AWS Service: S3

- Architected and deployed a serverless static website using Amazon S3, CloudFront, Route 53, and AWS Certificate Manager.
- Configured CloudFront distributions with S3 origin access controls to securely expose content to the public.
- Implemented DNS management and domain registration in Route 53, including alias records for CloudFront integration.
- Enabled HTTPS encryption through ACM certificate provisioning and CloudFront association.
- Delivered a low-cost, highly available, and scalable web solution following AWS Well-Architected principles.

CERTIFICATIONS & SKILLS

- **Certifications:** CompTIA A+ • CompTIA Network + • CompTIA Security+ • LPI Linux Essentials • AWS Certified Cloud Practitioner • ITIL 4 Foundations • CompTIA Cloud+ • CompTIA Project+
- **Skills:** ConnectWise • ServiceNow • AWS • PowerShell • Linux • Python • Windows • Cisco • SonicWall