



قطار الحرمين السريع  
HARAMAIN HIGH SPEED RAILWAY

BUSINESS

عربي

ENGLISH

imran kadir majid

Booking

CF74DAC1E



QR code screenshots are not  
valid for boarding

One way

Business

MADINAH

06 . DEC 16:30



MAKKAH

06 . DEC 18:45

TRAIN

COACH

SEAT Window



03161



001



3

BUS Promo

Passport x2169782

165309ED22203390 CF74DAC1E  
009100000353 2312021707

Price 220.50\*SAR

Vat (15.0%) 33.07\*\*SAR

Mgmt Fee (15.0% VAT Incl.) 0.00\*\*\*SAR

Pynt Fee (15.0% VAT Incl.) 0.00\*\*\*SAR

**Total 253.57\*SAR**

Credit Card \*\*\*\*\*0900

VAT No 300000806600003



25 Kg.

65 x 55 x 35 cm.

+



Baggage allowance is one suitcase and one hand luggage per person. Excess baggage can be shipped by an external company at an additional cost. Check in time from 60 min. to 10 min. before departure.

sar.hhr.sa



## **Terms and Conditions**

1. Customers must bring identification when buying a ticket and when traveling to ensure conformity of the names and ages of all customers.
2. Valid customer ID must be presented when travelling.
3. Customers are responsible for ensuring they hold a valid ticket applicable for their entire journey.
4. Baggage check-in desks will open 2 hours before departure.
5. Boarding gates will close 10 minutes before the stated departure time.
6. The ticket office will close 20 minutes before departure for sales and enquiries relating to the departing service.
7. Children (2 to 12 years) travelling in our seated accommodation must travel with at least one other adult (18+) in their group. Infants under the age of 2 must be accompanied by an adult at a ratio of 1:1.
8. Customers must sit in the coach and seat allocated to them on their ticket.
9. Customers are entitled to a refund and/or compensation in line with HHR's Passenger Charter commitments when services are cancelled or delayed beyond 2 hours owing to circumstances within HHR's control.
10. When a service is cancelled due to force majeure, HHR will be exempt from providing passengers with compensation in line with the Passenger Charter, apart from providing customers with a full ticket refund.
11. If customers are late to the boarding gate, their booking will be cancelled and no refund due. However, our fares are flexible and can be changed or cancelled before departure (fees may apply).
12. All tickets are non-transferable, and can only be used by the named person on the ticket.
13. Discounts are not applicable to special offers or promotional fares.
14. HHR reserves the right to amend ticket prices at any time. HHR also reserves the right to cancel, amend or reschedule any promotional offers without notice.
15. Gregorian's dates are the official dates that will be used on all tickets.
16. Infants under 2 will not receive a seat reservation in Business or Economy Class.
17. It is strictly prohibited to smoke in all station facilities and inside the train coaches. Failure to comply can lead to penalties.
18. No customer will be allowed to leave the departure area without a security permit.
19. Baggage will not be permitted onboard HHR trains without a valid ticket.
20. Abusive language and behavior towards staff will not be tolerated at any time.
21. Passenger's dress code onboard HHR trains must be in accordance to public dress code laws of KSA.
22. It is strictly prohibited to ship weapons, flammable materials and compressed containers. The carriage of weapons and sharp items on-board is strictly prohibited.
23. Food and beverages are not permitted to be brought on-board.
24. In the interest of customer safety, children must be supervised at all times.
25. The transportation of animals is not permitted.
26. Mada card payments: Refunds to mada card processed more than 14 days after the original purchase may be delayed up to an additional 4 weeks due to the refund processing policy enforced by mada and your issuing bank.
27. Tickets bought at stations ticket offices and vending machines cannot be changed or refunded.