ALVARO MANZANAS
DATA ANALYST

almanzanas@gmx.com

almanzanas.github.io

linkedin.com/in/alvaromanzanas

Madrid, Spain

Work Experience

Grupo Viatek / *IT Systems Administrator*   *05/2020 – 11/2020*
- Installation and application deployment with SCCM.
- Ticket reviewing and incident tracking on CRM Dynamics.
- Equipment installation and application configuration.
- Interdepartmental communication, support and troubleshooting.

idiGroup / *IT Systems Administrator*   *10/2016 – 09/2018*
- Administration of Windows Server, Virtualization (ESXi) and System Architecture.
- Administration of SharePoint and Office 365
- Advice to clients on different technological solutions with slide presentations when necessary.
- CRM incident tracking and team coordination with customer communication and mediation.
- Preparation of manuals for technical and customer user purposes as well as explanations on demand.
- Equipment installation and troubleshooting.

Skills

Administration	Windows Server, Microsoft System Center, Microsoft Office, 365, Linux, Hyper-V, ESXi, PS & Bash
Analytics	Power BI, Excel, R, SQL, Python
Soft Skills	Curiosity to explore different pathways, Analytical techniques, problem-solving, the ability to probe a situation from multiple perspectives, as well as the ability to work collaboratively and communicate effectively.

Certifications

Microsoft / *Power BI Data Analyst Associate*   *10/2024*
Credential ID: 4DD2F7EB35F5BCD

Education

Google / *Data Analytics Professional Certificate*   *10/2024*
Completed job-ready Google Career Certificate online training. Demonstrated hands-on experience with data cleaning, data visualization, project management, and communicating findings. Fluency in computer programming languages and a solid understanding of databases.

Microsoft / *Power BI Data Analyst Specialization*   *10/2024*
Completed job-ready online training in Power BI Data Analysis, acquiring skills in data visualization, data modeling, dashboard creation, and report development, with proficiency in DAX.

Tajamar / *Data Science (IFCT156PO)*   *03/2024 – 10/2024*
Bootcamp-style training covering comprehensive knowledge and job-ready projects in Linux and Virtualization, Statistics, Mathematical Modelling, Data Analytics and Data Analysis, R, Python, Power BI, Machine Learning and Reporting, among others.

Universidad Alcalá Henares / *Psychology Degree*   *2018 - 2023*
Proficient in research design, statistical modelling and data analysis. TFG focused on psychometrics and data analysis, developing a scale and utilizing Structural Equation Modeling (SEM) with strong model fit.

Tajamar / *Specialization MCSA WS-2012R2 + MCSE Private Cloud*   *2016*
Developed extensive expertise in Windows Server management and administration, virtualization, cloud infrastructure, and System Center Suit, based on the comprehensive training required for the corresponding certifications.

Tajamar / *Administration of Computer Systems*   *2015*