# iFood - Data Analyst Test

### Analysis Report

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## Objectives

Build an analysis to address the greatest benefit for the next direct marketing campaign (sixth) that aims to sell a new direct marketing campaign (sixth) that aims to sell a new gadget gadget. Pilot campaign:

- 2240 customers
- Sample campaign cost: 6,720MU (million euros)
- Revenue generated: 3,674MU
- Overall profit: -3,046MU
- Success rate 15%.

Develop a model that predicts customer behaviour and apply it to the rest of the customer base to the rest of the customer base.

- Select customers most likely to purchase the offer.
- Exclude non-responders.
- Characteristic traits of customers willing to buy the gadget.

### 1 Data Cleaning

First of all, the cleaning of data that may interfere with the analysis is started by checking the columns of the dataset and selecting those whose type is 'object' in order to see their unique values.

```
# Exploring unique values in some columns
print("\n'Education' Column Values:\n", "\t",
      data["Education"].unique(),
      sep=''
      )
'Education' Column Values:
    ['Graduation' 'PhD' 'Master' 'Basic' '2n Cycle']
print("\n'Marital Status' Column Values:\n", "\t",
      data["Marital_Status"].unique(),
      sep=''
'Marital_Status' Column Values:
    ['Single' 'Together' 'Married' 'Divorced' 'Widow' 'Alone' 'Absurd' 'YOLO']
print("\n'Dt_Customer' Column sample:\n",
      data["Dt_Customer"].sample(3), "\n", "\t",
      sep=''
      )
'Dt Customer' Column sample:
1938
        2014-03-23
2173
        2013-07-29
1248
        2014-03-24
Name: Dt_Customer, dtype: object
```

Once we know what these columns are made up of, the type of column is changed to the appropriate format, this being 'category' or 'datetime'. In addition, new columns are added to find out the age of the customers, how many days they have been customers, whether they have made purchases in the last month, the total amount they have spent, the total number of purchases, the total number of campaigns accepted, and the total number of children they have at home.

Once these new columns have been found to be of interest for the following analyses, they are reordered to make them easier to read.

```
data["Income"] = data["Income"].astype("Int64")
data["Education"] = data["Education"].astype("category")
data["Marital_Status"] = data["Marital_Status"].astype("category")
data["Dt_Customer"] = pd.to_datetime(data["Dt_Customer"], format="%Y-%m-%d")
```

```
today = pd.to_datetime(datetime.today().strftime('%Y-%m-%d'))
data["Year_Old"] = (today.year - data["Year_Birth"])
data["CustomerFor"] = (today - data["Dt_Customer"])
# Reordering columns 1
pop_column = data.pop("Dt_Customer")
data.insert(2, "Dt_Customer", pop_column)
last_columns = data.columns[-2:]
first_columns = data.columns[:2]
middle_columns = data.columns[2:-2]
new_order = list(first_columns) + list(last_columns) + list(middle_columns)
data = data[new_order]
# Checking if the customer bought in the last month
data["PurchaseLastMonth"] = (data["Recency"] < 30)</pre>
data["PurchaseLastMonth"] = data["PurchaseLastMonth"].replace({True:1,
                                                                False: 0})
# Calculating total amount spent per customer
MntSpentTotal_sum = ["MntFishProducts", "MntFruits", "MntGoldProds",
                     "MntMeatProducts", "MntSweetProducts", "MntWines"]
data["MntSpentTotal"] = data[MntSpentTotal_sum].sum(axis=1)
# How many campaigns the customer accepted
AcceptedCmpTotal_sum = ["AcceptedCmp1", "AcceptedCmp2", "AcceptedCmp3",
                        "AcceptedCmp4", "AcceptedCmp5"]
data["AcceptedCmpTotal"] = data[AcceptedCmpTotal_sum].sum(axis=1)
# How many children (Kids and teenagers) the customer has at home
ChildrenHome_sum = ["Kidhome", "Teenhome"]
data["ChildrenHome"] = data[ChildrenHome_sum].sum(axis="columns")
NumPurchasesTotal_sum = ["NumWebPurchases",
                         "NumCatalogPurchases",
                         "NumStorePurchases"]
data["NumPurchasesTotal"] = data[NumPurchasesTotal_sum].sum(axis="columns")
# Reordering columns
pop_column = data.pop("AcceptedCmpTotal")
data.insert(27, "AcceptedCmpTotal", pop_column)
pop_column = data.pop("PurchaseLastMonth")
data.insert(17, "PurchaseLastMonth", pop_column)
pop_column = data.pop("MntSpentTotal")
data.insert(11, "MntSpentTotal", pop_column)
pop_column = data.pop("ChildrenHome")
```

```
data.insert(10, "ChildrenHome", pop_column)

pop_column = data.pop("AcceptedCmp2")
  data.insert(25, "AcceptedCmp2", pop_column)

pop_column = data.pop("AcceptedCmp1")
  data.insert(25, "AcceptedCmp1", pop_column)

pop_column = data.pop("Response")
  data.insert(30, "Response", pop_column)

pop_column = data.pop("NumPurchasesTotal")
  data.insert(20, "NumPurchasesTotal", pop_column)

data.info()
```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2240 entries, 0 to 2239
Data columns (total 36 columns):

#	Column	Non-Null Count	Dtype
0	ID	2240 non-null	int64
1	Year_Birth	2240 non-null	int64
2	Year_Old	2240 non-null	int64
3	CustomerFor	2240 non-null	timedelta64[ns]
4	Dt_Customer	2240 non-null	datetime64[ns]
5	Education	2240 non-null	category
6	Marital_Status	2240 non-null	category
7	Income	2216 non-null	Int64
8	Kidhome	2240 non-null	int64
9	Teenhome	2240 non-null	int64
10	ChildrenHome	2240 non-null	int64
11	Recency	2240 non-null	int64
12	MntSpentTotal	2240 non-null	int64
13	MntWines	2240 non-null	int64
14	MntFruits	2240 non-null	int64
15	${ t MntMeatProducts}$	2240 non-null	int64
16	${ t MntFishProducts}$	2240 non-null	int64
17	${ t MntSweetProducts}$	2240 non-null	int64
18	MntGoldProds	2240 non-null	int64
19	${\tt PurchaseLastMonth}$	2240 non-null	int64
20	NumPurchasesTotal	2240 non-null	int64
21	NumDealsPurchases	2240 non-null	int64
22	NumWebPurchases	2240 non-null	int64
23	${\tt NumCatalogPurchases}$	2240 non-null	int64
24	NumStorePurchases	2240 non-null	int64
25	${\tt NumWebVisitsMonth}$	2240 non-null	int64
26	AcceptedCmp1	2240 non-null	int64
27	AcceptedCmp2	2240 non-null	int64
28	AcceptedCmp3	2240 non-null	int64
29	AcceptedCmp4	2240 non-null	int64
30	AcceptedCmp5	2240 non-null	int64
31	Response	2240 non-null	int64

```
32 AcceptedCmpTotal 2240 non-null int64
33 Complain 2240 non-null int64
34 Z_CostContact 2240 non-null int64
35 Z_Revenue 2240 non-null int64
dtypes: Int64(1), category(2), datetime64[ns](1), int64(31), timedelta64[ns](1)
memory usage: 602.3 KB
```

#### 1.1 Discarding client entries

Customers who are deemed not to meet the inclusion criteria for further analysis will then be analysed and discarded. The exclusion criteria will be: not having all fields completed and those clients who are considered to be logically inconsistent in their answers.

First, missing values will be detected and the corresponding rows will be discarded. Then those clients who have answered in Marital Status (which we checked earlier) with 'Alone, Absurd, or Yolo' will be considered logically inconsistent.

```
# Missing Values
row_nan = data[data.isna().any(axis=1)]
data.drop(row_nan.index, inplace=True)

# Identifying logically incoherent customers and dropping from the dataframe
marital_filt = data[data["Marital_Status"].isin(['Alone', 'Absurd', 'YOLO'])]
data.drop(marital_filt.index, inplace=True)
```

Next, outliers in the previously created variable of age and in 'Income' will be identified. To do this, before starting the normality of both variables will be checked with the Kolmogorov-Smirnov test, whose Null Hypothesis is that the sample follows the normal distribution. It can be observed that in both cases with our data H0 does not hold and it will be considered that they do not follow the normal curve.

Test statistic: 0.0590 p Value: 0.0000

Test statistic: 0.0542 p Value: 0.0000

Continue to obtain the outliers, which will be those extreme values according to the interquartile range. For the variable 'Year\_Old' three outliers will be obtained, ages exceeding 120 years. For 'Income' 8 outliers are found, but only one of them is considered logically incoherent. Three clients will be discarded for age and one for 'Income'.

```
# Quartiles and IQR
quartiles = data["Year Old"].quantile([0.25, 0.75])
iqr = quartiles[0.75] - quartiles[0.25]
# Identify Outliers
lower_bound = quartiles[0.25] - 1.5 * iqr
upper_bound = quartiles[0.75] + 1.5 * iqr
# Filtering
Year_Old_outliers = data[(data["Year_Old"] < lower_bound) |</pre>
                (data["Year_Old"] > upper_bound)]
temp = Year_Old_outliers[["ID", "Year_Old", "Income", "CustomerFor",
                "Marital Status", "MntSpentTotal"]]
headers = temp.columns
temp = tabulate(temp, headers, tablefmt="grid")
print("IQR: ", iqr,
      "\nYear_Old outliers: \n",
      temp, sep='')
```

# IQR: 18.0 Year\_Old outliers:

ı	İ	ID	Year_Old	Income	+   CustomerFor +========	Marital_Status	MntSpentTotal
١	192	7829	124	36640	3953 days 00:00:00	Divorced	65
١	239	11004	131	60182	3720 days 00:00:00	Single	22
I	339	1150	125	83532	3953 days 00:00:00	Together	1853

IQR: 33383.5
Year Old outliers:

	d Outlies		•			
	ID	Year_Old 		CustomerFor	Marital_Status	MntSpentTotal
	9432	•	•	4069 days 00:00:00	Together	62
617	1503 		162397	4068 days 00:00:00	Together	107
687		42	160803	4371 days 00:00:00	Married	1717
1300		53		4067 days 00:00:00	•	59
164	8475 	51	157243	3797 days 00:00:00	Married	1608
1653	4931 	47	•	4103 days 00:00:00	•	1730
	11181		156924	3981 days 00:00:00	Married	8
655	5555	49	153924	3819 days 00:00:00	Divorced	6
T	T===- <b></b> -	T		r		

```
# Extracting logically incoherent Outlier from the Dataset
income_excluded = data.drop(2233, inplace=True)
```

Finally, all excluded customer entries are stored in a single variable for later export to a CSV file, so that no data will be lost if they are ever needed.

```
library(kableExtra)
```

```
temp <- py$temp
temp <- kable(temp)
temp <- temp %>%
  kable_styling(full_width = FALSE) %>%
  row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
  kable_styling(latex_options = "striped") %>%
  kable_styling(position = "center")
```

	ID	Year_Old	Income	Marital_Sta	atus MntSpentTotal
153	92	36	34176	Alone	89
131	433	66	61331	Alone	632
2177	492	51	48432	YOLO	424
339	1150	125	83532	Together	1853
133	1295	61	NA	Married	725
2061	1612	43	NA	Single	47
10	1994	41	NA	Married	19
312	2437	35	NA	Married	1611
319	2863	54	NA	Single	1052
1382	2902	66	NA	Together	45
2081	3117	69	NA	Single	450
1386	3769	52	NA	Together	42
1383	4345	60	NA	Single	21
2134	4369	67	65487	Absurd	1169
2078	5079	53	NA	Married	97
2084	5250	81	NA	Widow	1564
27	5255	38	NA	Single	637
92	5798	51	NA	Together	985
2059	7187	55	NA	Together	721
48	7244	73	NA	Single	124
43	7281	65	NA	Single	186
138	7660	51	35860	Alone	49
2093	7734	31	79244	Absurd	1216
192	7829	124	36640	Divorced	65
128	8268	63	NA	Married	404
58	8557	42	NA	Single	46
2228	8720	46	NA	Together	1679
90	8996	67	NA	Married	603
91	9235	67	NA	Single	18
2079	10339	70	NA	Together	207
1379	10475	54	NA	Together	317
71	10629	51	NA	Married	109
239	11004	131	60182	Single	22
2202	11133	51	48432	YOLO	424

#### 1.2 Creating categorical columns

Without outliers it is possible to continue creating categorical columns as now an extreme value will not interfere with the intervals. Categories will be made for 'Year\_Old', 'Income', 'MntSpentTotal' and 'Recency'.

```
# Age binning categories
bins = [25, 35, 45, 55, 65, 75, 2000]
labels = ["25_34", "35_44", "45_54", "55_64", "65_74", "75_above"]
data["Age_cat"] = pd.cut(data["Year_Old"], bins, labels=labels, right=False)
# Income binning categories
labels = [f"D{i+1}" for i in np.arange(0,10)]
data["Income_cat"] = pd.cut(data["Income"], 10, precision=0, labels=labels)
# Total amount spent binning categories
data["MntTotal_cat"], intervals = pd.cut(data["MntSpentTotal"], 6,
                                         precision=0, retbins=True)
# Creating new, more descriptive bins
temp, first_int = pd.cut(np.arange(2, 426), 5, retbins=True)
bins = list(first_int) + list(intervals[2:])
data["MntTotal_cat"], intervals = pd.cut(data["MntSpentTotal"], bins,
                                         precision=0, right=False,
                                         retbins=True)
# Recency binning categories
labels = ["0_24", "25_49", "50_74", "75_99"]
data["Recency_cat"] = pd.cut(data["Recency"], 4, precision=0, labels=labels)
temp = data[["MntTotal_cat", "Age_cat",
             "Income_cat", "Recency_cat"]].sample(5)
headers = temp.columns
temp = tabulate(temp, headers, tablefmt="grid")
print(temp)
```

i i	   MntTotal_cat -=========	Age_cat	Income_cat	Recency_cat
1098	[2.0, 87.0)	35_44	D2	   25_49   
1195	[845.0, 1265.0)	55_64	D4	50_74   
471	[2.0, 87.0)	35_44	D3	0_24
350	   [425.0, 845.0)	65_74	D5	++   75_99
1303	[256.0, 340.0)		D3	+

Finally, duplicate clients will be checked for their 'ID' and data types will be standardised to 'Int64' pandas.

```
# Check duplicated customers
duplicated = data["ID"].duplicated().any()
print(f"There are duplicated customers based on 'ID' column?: {duplicated}")
```

There are duplicated customers based on 'ID' column?: False

```
# standardizing int dtype
for col in data.columns:
    if data[col].dtype == "int64":
        data[col] = data[col].astype("Int64")
```

When saving the dataset as a CSV, the dataset will be saved with the cleaned data as 'ifood\_cleaned.csv' and the discarded data as 'ifood\_excluded.csv'. It will also be useful to store the column data types in a JSON to speed up the process when the dataset needs to be imported again.

```
# Saving DataFrame as csv
data.to_csv("../../data/ifood_cleaned.csv", index=False)

# Saving dtypes of each column
data_dtypes = data.dtypes.to_frame('dtypes').reset_index()
dict = data_dtypes.set_index('index')['dtypes'].astype(str).to_dict()

with open('../../data/cleaned_dtypes.json', 'w') as f:
    json.dump(dict, f)

# Storing excluded rows
data.to_csv("../../data/ifood_excluded.csv", index=False)
```

### 2 Descriptive Analysis

This section will summarise the descriptive analysis with the data considered most interesting, the full analysis can be found in the notebook '02\_descriptive.ipynb' in the repository.

Dataset loading and formatting of categorical variables as the 'dtype' import does not include the order in the categories:

#### 2.1 Categorical variables

The main interest would be in how many people accepted which campaigns in order to take this into account in the next comparisons. It can be seen how, taking into account the total sample, in each of the campaigns the level of acceptance has been less than 10%, at most 7.44% in the fourth campaign.

```
# Acceptance campaign groups
accp_cmp1 = data["AcceptedCmp1"].value_counts()
accp_cmp2 = data["AcceptedCmp2"].value_counts()
accp_cmp3 = data["AcceptedCmp3"].value_counts()
accp_cmp4 = data["AcceptedCmp4"].value_counts()
accp_cmp5 = data["AcceptedCmp5"].value_counts()
frec_abs = pd.concat([accp_cmp1, accp_cmp2, accp_cmp3, accp_cmp4, accp_cmp5],
```

```
keys=["AcceptedCmp1", "AcceptedCmp2", "AcceptedCmp3",
                           "AcceptedCmp4", "AcceptedCmp5"])
frec_abs.index.names = ["Campaign", "Acceptance"]
frec_abs = pd.DataFrame(frec_abs)
frec_abs.columns = ["Frequencies"]
frec_rel = (frec_abs["Frequencies"] / len(data["ID"])).round(4)
frec_per = 100 * frec_rel
frec_tab = pd.concat([frec_abs, frec_rel, frec_per], axis=1,
                     keys=["Absolute", "Relative", "Percentage"])
frec_tab.columns.names = ["Frequencies", "drop"]
frec_tab = frec_tab.droplevel(level="drop", axis=1)
temp = frec_tab.reset_index()
temp_index = list(temp.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
temp_index = py$temp_index
# Creating Index
temp$Age_cat <- temp_index</pre>
temp <- temp %>%
  select(Age_cat, everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
 kable_styling(full_width = FALSE) %>%
 row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
 kable_styling(latex_options = "striped") %>%
 kable styling(position = "center")
temp
Age cat
```

Campaign

Acceptance

Absolute

Relative

Percentage

0

AcceptedCmp1

0 2064 0.936193.61 1  ${\bf Accepted Cmp1}$ 1 141 0.0639 6.39Accepted Cmp 20 2175 0.986498.64 3 Accepted Cmp 21 30 0.01361.36 4  ${\bf Accepted Cmp 3}$ 0 2043 0.926592.65  ${\bf Accepted Cmp 3}$ 1 162 0.0735

7.35 6

Accepted Cmp 4

```
0
2041
0.9256
92.56
AcceptedCmp4
1
164
0.0744
7.44
8
AcceptedCmp5
0
2045
0.9274
92.74
9
AcceptedCmp5
1
160
0.0726
7.26
```

The following table shows the frequencies of the age category 'Age\_cat', showing that the majority of customers are aged 45 and over, with the category 45 to 55 having the highest number of customers, 33%.

```
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp</pre>
temp_index = py$temp_index
# Creating Index
temp$Age_cat <- temp_index</pre>
temp <- temp %>%
  select(Age_cat, everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
  kable_styling(full_width = FALSE) %>%
  row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
  kable_styling(latex_options = "striped") %>%
  kable_styling(position = "center")
temp
Age cat
frec abs
{\rm frec\_rel}
frec\_per
frec\_abs\_acc
frec\_rel\_acc
frec_per_acc
25_34
60
0.0272
2.72
60
0.0272
2.72
35 	 44
357
0.1619
16.19
417
0.1891
```

```
45_{-}54
729
0.3306
33.06
1146
0.5197
51.97
55 64
502
0.2277
22.77
1648
0.7474
74.74
65 74
451
0.2045
20.45
2099
0.9519
95.19
75_above
106
0.0481
4.81
2205
1.0000
```

To finish with the categorical variables, another one that might be of interest is the level of study, shown below as a stacked bar chart showing the percentage of clients with different studies. The bulk are graduates but we should not underestimate PhD and Masters which between them also have a significant number of clients.

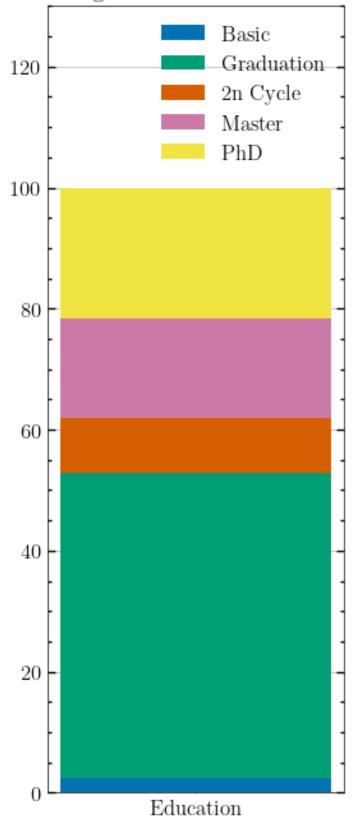
```
width = 0.2
label = "Education"
fig, ax = plt.subplots(figsize=(3,8))
bottom = np.zeros(1)

for boolean, values in frec_tab["frec_per"].items():
    p = ax.bar(label, values, width, label=boolean, bottom=bottom)
```

```
bottom += values

ax.set_title("Percentage of Customer's Education")
ax.legend(loc="upper right")
ax.set_ylim(0,130);
plt.show();
```

# Percentage of Customer's Education



#### 2.2 Quantitative variables

First, the distribution of the variables will be checked for normal distribution by listing the quantitative columns and performing the Kolgomorov-Smirnov test on all of them.

```
# KS-Test integer columns
int_cols = ["Year_Old", "Income", "Recency", "MntSpentTotal", "MntWines",
            "MntFruits", "MntMeatProducts", "MntFishProducts",
            "MntSweetProducts", "MntGoldProds", "NumPurchasesTotal",
            "NumDealsPurchases", "NumWebPurchases", "NumCatalogPurchases",
            "NumStorePurchases", "ChildrenHome"]
def ksfunc(col):
   return stats.kstest(col, stats.norm.cdf,
                        args=(col.mean(), col.std()))
results = data[int_cols].apply(ksfunc)
results = results.T
results = results.applymap(lambda x: f"{x:.4f}")
results.columns = ["Statistic", "p-Value"]
results.columns.names = ["KS-Test"]
results.index.names = ["int_cols"]
temp = results
temp_index = list(results.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
temp_index = py$temp_index
# Creating Index
temp$KS_test <- temp_index</pre>
temp <- temp %>%
  select(KS_test, everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
 kable_styling(full_width = FALSE) %>%
 row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
  kable_styling(latex_options = "striped") %>%
  kable_styling(position = "center")
temp
```

KS\_test Statistic

p-Value

```
NumWebPurchases
0.1491
0.0000
NumCatalogPurchases
0.1969
0.0000
NumStorePurchases
0.1810
0.0000
ChildrenHome
0.2616
```

To continue, it would be interesting to observe in the same table the descriptive statistics for each variable, for which several functions will be defined to obtain the range between the minimum and the maximum, to obtain the coefficient of variation centred on the mean, and the trimmed mean as another robust measure of central tendency. In addition, a class will be defined to obtain the Winsorised Mean which is less robust than the trimmed mean and can give us an idea of the central tendency of the variables. Finally, two new columns will be generated in the results to help to see the dispersion of the data, its symmetry, thanks to the values of skewness and kurtosis.

```
class WinsorizedMeanCalculator:
    def __init__(self, lower_percentile=0.05, upper_percentile=0.95):
            Winsorized Mean (5%)
            Arqs:
                lower_percentile=0.05
                upper\_percentile=0.95
            The k% winsorized mean is obtained by calculating the
            arithmetic mean after replacing the k% of the smallest values
            by the smallest value of the remaining values and the k% of the
            largest values by the largest value of the remaining values.
        self.lower_percentile = lower_percentile
        self.upper_percentile = upper_percentile
   def winsorize(self, data):
        lower_limit = np.percentile(data, self.lower_percentile * 100)
        upper_limit = np.percentile(data, self.upper_percentile * 100)
        # Replace extreme values with the adjacent limits
        data = np.where(data < lower_limit, lower_limit, data)</pre>
        data = np.where(data > upper_limit, upper_limit, data)
        return data
    def calcu_winsor_mean(self, column):
```

```
winsorized_data = self.winsorize(column)
        return np.mean(winsorized_data)
winsor = WinsorizedMeanCalculator()
def range(col):
    return col.max() - col.min()
def cdv(col):
    11 11 11
        Coefficient of Variation Centered on the Mean.
        (std / mean) * 100
        Reasonable dispersion is associated with coefficients of variation
        less than 50. Coefficients of variation greater than 50 indicate a
        lot of dispersion. Coefficients greater than 100 are generally
        indicative of strong anomalies in the data.
    return (col.std() / abs(col.mean())) * 100
def trimean(series):
        BESA (best easy systematic average)
        (Q1 + 2*Q2 + Q3) / 4
        Highly robust central tendency statistic
    Q1 = series.quantile(0.25)
    median = series.median()
    Q3 = series.quantile(0.75)
    return (Q1 + 2 * median + Q3) / 4
results = data[int_cols].agg(["mean", "median", trimean,
                              #stats.median_abs_deviation,
                              "std", cdv,
                              range, "min", "max"])
winsor_mean = data[int_cols].agg(winsor.calcu_winsor_mean)
skew = data[int_cols].agg(stats.skew, bias=False)
kurt = data[int_cols].agg(stats.kurtosis, bias=False)
skew_kurt = pd.concat([winsor_mean, skew, kurt], axis=1)
skew_kurt.columns = ["winsor_mean", "skew", "kurt"]
results = results.T
results = pd.concat([results, skew_kurt], axis=1)
results["skew/std"] = (results["skew"] / results["std"])
results["kurt/std"] = (results["kurt"] / results["std"])
  If the result is between -2 and 2, the distribution can be assumed to
```

```
# be symmetric (or meso-kurtic); if it is greater than 2, the distribution
# can be said to be positively skewed (or leptokurtic); and if it is
# less than -2, the distribution can be said to be
# negatively skewed (or platykurtic).

results = results.map(lambda x: f"{x:.2f}")

results.columns.names = ["Descriptive Stats"]
results.index.names = ["int_cols"]

temp = results
temp_index = list(results.index.values)

library(kableExtra)
library(dplyr)

# Importing data from python
temp <- py$temp
temp <- py$temp</pre>
```

```
library(kableExtra)
library(dplyr)

# Importing data from python
temp <- py$temp
temp_index = py$temp_index

# Creating Index
temp$Columns <- temp_index
temp <- temp %>%
    select(Columns, everything())

# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)
temp <- temp %>%
    kable_styling(full_width = FALSE) %>%
    row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
    kable_styling(latex_options = "striped") %>%
    kable_styling(position = "center")
```

#### Columns

mean

median

trimean

 $\operatorname{std}$ 

 $\operatorname{cdv}$ 

range

 $\min$ 

 $\max$ 

winsor\_mean

skew

kurt

skew/std

kurt/std

 $Year\_Old$ 

55.10

54.00

55.00

11.70

21.23

56.00

28.00

84.00

55.07

0.10

-0.80

0.01

-0.07

Income

51954.62

51373.00

51607.25

21544.43

41.47

160667.00

1730.00

162397.00

51717.86

0.35

0.72

0.00

0.00

Recency

49.08

49.00

49.00

28.94

0.00

99.00

49.07

-0.00

-1.20

-0.00

-0.04

MntSpentTotal

607.38

396.00

477.25

602.97

99.27

2520.00

5.00

2525.00

595.94

0.86

-0.35

0.00

-0.00

MntWines

305.39

174.00

219.25

337.68

110.57

1493.00

0.00

1493.00

296.71

1.17

0.58

0.00

MntFruits
26.33
8.00
12.75
39.75
150.98
199.00
0.00
199.00
24.74
2.11
4.08
0.05
0.10
MntMeatProducts
167.20
68.00
96.25
224.41
134.22
1725.00
0.00
1725.00
159.66
2.03
5.06
0.01
0.02
MntFishProducts
37.57
12.00
19.25

54.60 145.35 259.00 0.00

35.70

1.92

3.10

0.04

0.06

MntSweet Products

27.09

8.00

12.50

41.13

151.82

262.00

0.00

262.00

25.49

2.10

4.09

0.05

0.10

 ${\bf MntGoldProds}$ 

43.81

24.00

28.25

51.54

117.67

321.00

0.00

321.00

41.98

1.84

3.16

0.04

0.06

NumPurchasesTotal

12.25

7.21

57.38

32.00

0.00

32.00

12.45

0.29

-1.12

0.04

-0.16

 ${\bf NumDealsPurchases}$ 

2.32

2.00

2.00

1.92

82.93

15.00

0.00

15.00

2.23

2.43

9.03

1.26

4.69

 ${\bf NumWebPurchases}$ 

4.08

4.00

4.00

2.74

67.08

27.00

0.00

27.00

1.20
4.09
0.44
1.49
NumCatalogPurchases
2.67
2.00
2.00
2.93
109.51
28.00
0.00
28.00
2.59
1.88
8.11
0.64
2.77
${\bf NumStorePurchases}$
5.81
5.00
5.25
3.25
56.04
13.00
0.00
13.00
5.79
0.70
-0.64
0.21
-0.20
ChildrenHome

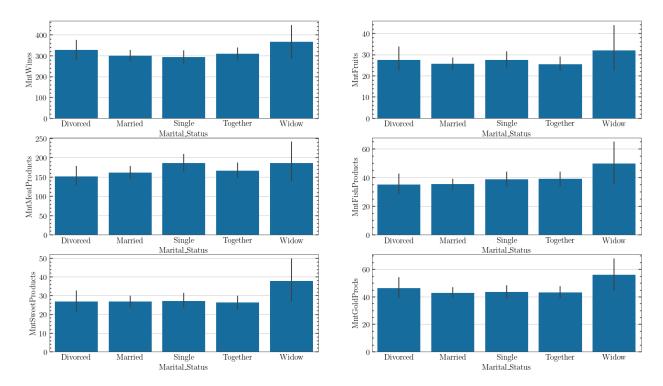
0.95 1.00 0.75

```
0.75
79.11
3.00
0.00
3.00
0.92
0.41
-0.26
0.55
-0.35
```

If the above table with the descriptives is observed, it can be seen that the six variables corresponding to the money spent by type of product are the ones with the greatest dispersion. Also the asymmetry corresponding to the purchase platform, whether web, in-store or catalogue, are the three variables with the highest leptokurtic asymmetry.

As mentioned before, in the notebook is in greater detail the analysis, showing a histogram with density line one of the variables mentioned.

Finally, taking into account the variable 'MntSpentTotal' the total amount of money they have spent, will be shown in comparison with age groups and marital status. Also, taking into account the marital status, bar charts will be displayed for each type of product and its corresponding expenditure.



The following two tables that will conclude the descriptive analysis section show the descriptive statistics separating those who have accepted any campaign (represented by  $_{y}$ ) from those who have not accepted any  $_{n}$ .

```
spent_mnt = ["MntWines", "MntFruits", "MntMeatProducts",
             "MntFishProducts", "MntSweetProducts", "MntGoldProds"]
dataycmp = data[data["AcceptedCmpTotal"] > 0]
datancmp = data[data["AcceptedCmpTotal"] == 0]
results_y = dataycmp[spent_mnt].agg(["mean", "median", "std",
                                     cdv, "min", "max"])
results_n = datancmp[spent_mnt].agg(["mean", "median", "std",
                                     cdv, "min", "max"])
temp = pd.merge(results_y.T, results_n.T,
                on=results_y.columns, suffixes=["_y", "_n"])
temp.index = temp["key_0"]
temp = temp[['mean_y', 'mean_n', 'median_y', 'median_n', 'std_y', 'std_n',
            'cdv_y', 'cdv_n', 'min_y', 'min_n', 'max_y', 'max_n']]
temp.index.names = ["Amount Spent"]
temp.columns.names = ["Results"]
temp = temp.map(lambda x: f"{x:.2f}")
temp_index = list(temp.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
```

```
temp_index = py$temp_index

# Creating Index
temp$Columns <- temp_index
temp <- temp %>%
    select(Columns, everything())

# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)
temp <- temp %>%
    kable_styling(full_width = FALSE) %>%
    row_spec(0, bold = TRUE, color = "#ffffff", background = "#232629") %>%
    kable_styling(latex_options = "striped") %>%
    kable_styling(position = "center")

temp

Columns
mean v
```

mean\_y  $mean\_n$  $median_y$  $median\_n$  $std_y$  $std_n$  $cdv_y$  $cdv\_n$ min\_y min n max\_y  $\max_{n}$ MntWines 613.20 225.14 603.00 104.00 401.09 265.97 65.41 118.14 0.00 0.00

MntFruits

36.02

23.80

20.50

7.00

45.02

37.87

124.99

159.09

0.00

0.00

190.00

199.00

MntMeatProducts

287.52

135.82

191.50

51.00

272.40

198.54

94.74

146.18

1.00

0.00

974.00

1725.00

MntFishProducts

54.60

33.13

29.00

11.00

64.52

50.80

118.15

```
0.00
0.00
253.00
259.00
MntSweetProducts
39.91
23.75
19.50
7.00
49.07
38.11
122.96
160.46
0.00
0.00
194.00
262.00
{\bf MntGoldProds}
62.83
38.84
39.00
20.00
58.94
48.23
93.80
124.17
0.00
0.00
242.00
321.00
```

The table above shows how the averages for all types of products seem to be higher in the group of people who accepted a campaign, and also thanks to the value provided by the dispersion coefficient, there is less dispersion in their data.

```
results_n = datancmp[numpurchases].agg(["mean", "median", "std",
                                         cdv, "min", "max"])
temp = pd.merge(results_y.T, results_n.T,
                on=results_y.columns, suffixes=["_y", "_n"])
temp.index = temp["key_0"]
temp = temp[['mean_y', 'mean_n', 'median_y', 'median_n', 'std_y', 'std_n',
            'cdv_y', 'cdv_n', 'min_y', 'min_n', 'max_y', 'max_n']]
temp.index.names = ["Purchases"]
temp.columns.names = ["Results"]
temp = temp.map(lambda x: f''\{x:.2f\}'')
temp_index = list(temp.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
temp_index = py$temp_index
# Creating Index
temp$Columns <- temp_index</pre>
temp <- temp %>%
  select(Columns, everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
 kable_styling(full_width = FALSE) %>%
 row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
 kable_styling(latex_options = "striped") %>%
 kable styling(position = "center")
temp
Columns
mean y
mean\_n
median\_y
median n
std_y
std n
cdv v
cdv_n
min_y
min n
max_y
```

## max\_n ${\bf NumPurchases Total}$ 16.7111.48 18.00 10.00 6.586.9739.38 60.721.00 0.00 32.0031.00 ${\bf NumWebPurchases}$ 5.24 3.78 5.003.00 2.60 2.70 49.6271.260.00 0.0011.00 27.00 ${\bf NumStorePurchases}$ 7.01 5.507.00 4.003.24

3.1946.2957.96

0.000.00 13.00 13.00  ${\bf NumCatalogPurchases}$ 4.46 2.204.00 1.00 2.85 2.76 63.90 125.210.000.0011.00 28.00 NumDealsPurchases 2.00 2.40 1.00 2.00 1.76 1.96 88.08 81.37 0.00 0.00

11.00 15.00

Following the previous line, the average number of purchases is higher in those who accepted a campaign but not in purchases with an offer, which seem to be higher in the group that did not accept campaigns. Similarly, there is less dispersion of the data in those who accepted campaigns.

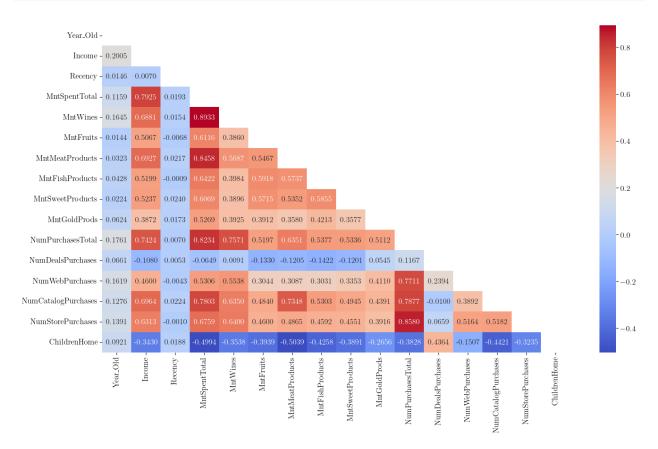
## 3 Inferential Analysis

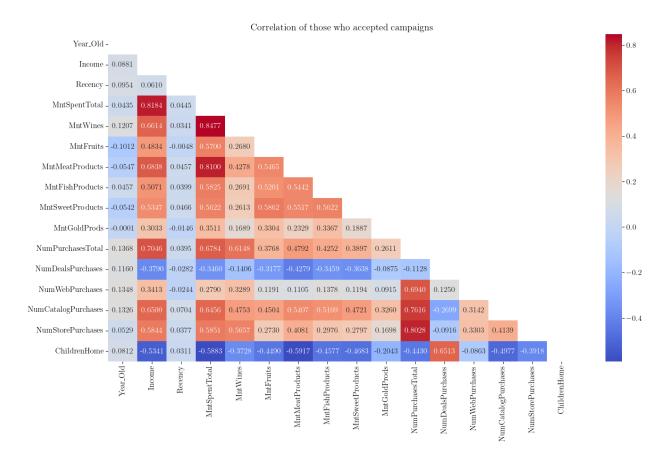
Thanks to the inferential analysis that follows in this section, it will be possible to observe relationships and comparisons of groups, mainly those who accept offers with those who do not, in order to obtain a customer profile that is interesting for the Marketing team and thus in the next campaign to obtain more beneficial numbers.

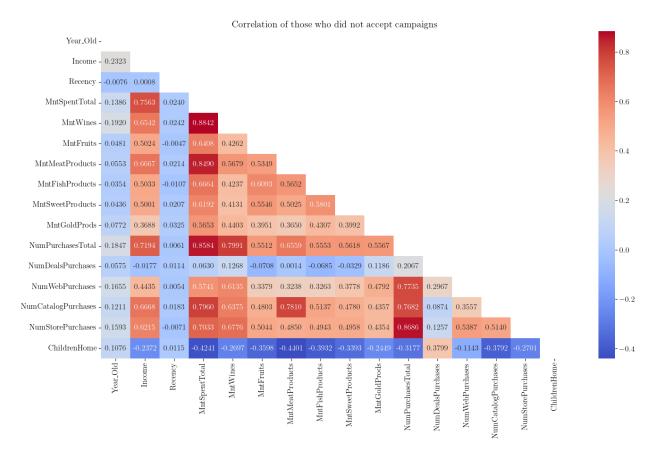
#### 3.1 Correlations

Three correlation matrices of the quantitative variables will be shown below with heat maps for better visualisation, one for the whole dataset as a whole and then two differentiating between those who did and did not accept a campaign.

```
corr_matrix = data[int_cols].corr()
mask = np.triu(np.ones_like(corr_matrix, dtype = bool))
sns.heatmap(corr_matrix, cmap="coolwarm", annot=True, mask=mask, fmt=".4f")
plt.show()
```



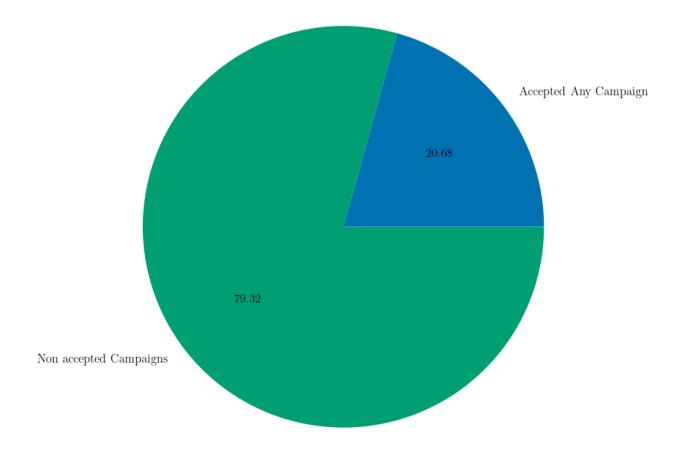




The strengths of the relationships are similar for all three correlation matrices. A stronger relationship is observed between the income customers have with the total spent as well as in the number of purchases made. It appears that the highest number of purchases is related to those made directly in the shop, with wine and meat being the most expensive, although in terms of money spent it appears to be related to purchases through the catalogue. Offers are then negatively related to those who have accepted a campaign, and offers are also positively related to the children they have at home.

## 3.2 Comparisons

First, the percentage of customers who accepted a campaign and those who did not accept a campaign will be illustrated in a clear and simple way.



Before starting with the comparisons, the assumptions of normality and homoscedasticity will be checked, thereby deciding on the most appropriate type of test to perform the between-group comparisons.

```
results_ks = results_ks.T
results_ks = results_ks.applymap(lambda x: f"{x:.4f}")
results_ks.columns = ["Statistic (y)", "p-Value (y)",
                      "Statistic (n)", "p-Value (n)"]
results ks.columns.names = ["KS-Test"]
results_ks.index.names = ["int_cols"]
# Levene
results = stats.levene(data_ycmp[int_cols],
                       data ncmp[int cols],
                       center="mean")
results_stats = pd.Series(results.statistic)
results_stats.index = int_cols
results_pvalue = pd.Series(results.pvalue)
results_pvalue.index = int_cols
results_lev = pd.concat([results_stats, results_pvalue], axis=1)
results_lev.columns = ["Statistic", "p-Value"]
results_lev.columns.names = ["Levene"]
results_lev.index.names = ["int_cols"]
results_lev = results_lev.map(lambda x: f"{x:.4f}")
# Combining frames
results = pd.concat([results_ks, results_lev], axis=1)
column_names = [("Ks-test", "Statistic (y)"), ("Ks-test", "p-Value (y)"),
                ("Ks-test", "Statistic (n)"), ("Ks-test", "p-Value (n)"),
                ("Levene", "Statistic"), ("Levene", "p-Value")]
results.columns = pd.MultiIndex.from_tuples(column_names)
temp = results
temp_index = list(temp.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
temp_index = py$temp_index
# Creating Index
temp$Columns <- temp_index</pre>
temp <- temp %>%
  select(Columns, everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
 kable_styling(full_width = FALSE) %>%
 row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
 kable_styling(latex_options = "striped") %>%
  kable_styling(position = "center")
```

## temp

# Columns ('Ks-test', 'Statistic (y)') ('Ks-test', 'p-Value (y)') ('Ks-test', 'Statistic (n)') ('Ks-test', 'p-Value (n)') ('Levene', 'Statistic') ('Levene', 'p-Value') $Year\_Old$ 0.06170.00000.06350.04838.21300.0042 ${\rm Income}$ 0.04660.00100.10100.00020.00550.9407Recency 0.06980.00000.08870.00140.39260.5310 ${\bf MntSpentTotal}$ 0.17790.00000.07040.020886.3006

0.0000
0.0710
0.0191
203.0794
0.0000
MntFruits
0.2648
0.0000
0.2118
0.0000
24.2888
0.0000
MntMeatProducts
0.2480
0.0000
0.1667
0.0000
151.9987
0.0000
${\bf MntFishProducts}$
0.2572
0.0000
0.1987
0.0000
64.9998
0.0000
${\bf MntSweetProducts}$
0.2666
0.0000
0.2080
0.0000
67.5303
0.0000
${\bf MntGoldProds}$

MntWines

0.2103
0.0000
0.1937
0.0000
41.8228
0.0000
${\bf NumPurchases Total}$
0.1767
0.0000
0.1031
0.0001
23.0218
0.0000
${\bf Num Deals Purchases}$
0.2423
0.0000
0.3002
0.0000
2.4770
0.1157
${\bf NumWebPurchases}$
0.1690
0.0000
0.1024
0.0001
0.0167
0.8971
${\bf NumCatalogPurchases}$
0.2245
0.0000
0.1063
0.0001
14.1206
0.0002
NumStorePurchases

```
0.0000
0.0933
0.0007
0.4095
0.5223
ChildrenHome
0.2806
0.0000
0.3075
0.0000
18.3733
0.0000
```

#### 3.2.1 Parametric pairwise comparison

The T-test for independent samples will be performed on those columns where it has been observed that the homoscedasticity assumption is met, being a large sample (>50) normality may not be met, but both assumptions cannot be violated for this test. The Null Hypothesis of the T-test for independent samples is equality in the means of the groups compared, therefore a p value of less than 0.05 would indicate that the groups are not equal.

The comparison is whether there are differences between the means of the groups that did or did not accept a campaign on the variables 'Income', 'Recency', 'NumDealsPurchases', 'NumWebPurchases', and 'NumStorePurchases'. A p value of less than 0.05 indicates that the group means are not equal. The effect size was also tested with Cohen's d with the author's recommended cut-off points of 0.20: small, 0.50: medium, 0.80: large [Cohen, 1992].

```
cols_tt = ["Income", "Recency", "NumDealsPurchases",
           "NumWebPurchases", "NumStorePurchases"]
for col in cols_tt:
   results_ks1 = stats.kstest(data_ycmp[col], stats.norm.cdf,
                            args=(data_ycmp[col].mean(),
                                    data_ycmp[col].std()))
   results_ks2 = stats.kstest(data_ncmp[col], stats.norm.cdf,
                            args=(data_ncmp[col].mean(),
                                    data_ncmp[col].std()))
   results lev = stats.levene(data ycmp[col], data ncmp[col])
   ttest = stats.ttest_ind(data_ycmp[col], data_ncmp[col])
    cohend = (data_ycmp[col].mean() - data_ncmp[col].mean()) / data[col].std()
   print(
        f"\t{col} comparison\n"
        "\nAccepted Campaign Group: "
        f"\n\tMean: {data_ycmp[col].mean():.3f}"
        f"\n\tStd: {data_ycmp[col].std():.3f}"
        f"\n\tKS (p): {results_ks1.pvalue:.3f}"
```

```
"\nnon-Accepted Campaign Group: "
    f"\n\tMean: {data_ncmp[col].mean():.3f}"
    f"\n\tStd: {data_ncmp[col].std():.3f}"
    f"\n\tKS (p): {results_ks1.pvalue:.3f}"
    f"\n\nLevene: {results_lev.pvalue:.3f}"
    "\nT-Test: "
    f"\n\tStatistic: {ttest.statistic:.3f}"
    f"\n\tp-value: {ttest.pvalue:.3f}"
    f"\n\tp-value: {ttest.pvalue:.3f}"
    f"\n\therefore (cohend:.3f)"
    "\n\n\t=====\n"
)
Income comparison
```

```
Accepted Campaign Group:
   Mean: 65249.292
   Std: 20285.501
   KS (p): 0.000
non-Accepted Campaign Group:
   Mean: 48488.422
   Std: 20494.046
   KS (p): 0.000
Levene: 0.806
T-Test:
   Statistic: 15.587
   p-value: 0.000
Cohen's D: 0.778
   =====
   Recency comparison
Accepted Campaign Group:
   Mean: 48.096
   Std: 29.032
   KS (p): 0.001
non-Accepted Campaign Group:
   Mean: 49.340
   Std: 28.922
   KS (p): 0.001
Levene: 0.533
T-Test:
   Statistic: -0.817
   p-value: 0.414
Cohen's D: -0.043
   =====
```

NumDealsPurchases comparison

Accepted Campaign Group:

Mean: 1.998 Std: 1.760 KS (p): 0.000

non-Accepted Campaign Group:

Mean: 2.405 Std: 1.957 KS (p): 0.000

Levene: 0.068

T-Test:

Statistic: -4.036 p-value: 0.000 Cohen's D: -0.211

=====

NumWebPurchases comparison

Accepted Campaign Group:

Mean: 5.239 Std: 2.600 KS (p): 0.000

non-Accepted Campaign Group:

Mean: 3.784 Std: 2.696 KS (p): 0.000

Levene: 0.661

T-Test:

Statistic: 10.339 p-value: 0.000 Cohen's D: 0.531

=====

 ${\tt NumStorePurchases} \ {\tt comparison}$ 

Accepted Campaign Group:

Mean: 7.007 Std: 3.244 KS (p): 0.001

non-Accepted Campaign Group:

Mean: 5.496 Std: 3.185 KS (p): 0.001

Levene: 0.063

T-Test:

Statistic: 8.987 p-value: 0.000 Cohen's D: 0.464

=====

#### 3.2.2 Non-parametric pairwise comparison

For the remaining variables that do not meet the assumptions, the Mann-Whitney U test, a robust test equivalent to the independent samples t-test, will be used. Also the effect size will be measured this time with Wendt's formula for the Biserial Range [Wendt, 1972] specific to the U-statistic. In this case the strength of the effect will be 0.10: small, 0.30: medium, 0.50: large [Coolican and Coolican, 2013].

```
cols umw = ["Year Old", "MntSpentTotal", "MntWines",
            "MntFruits", "MntMeatProducts", "MntFishProducts",
            "MntSweetProducts", "MntGoldProds", "NumPurchasesTotal",
            "NumCatalogPurchases", "ChildrenHome"]
for col in cols umw:
   results_ks1 = stats.kstest(data_ycmp[col], stats.norm.cdf,
                            args=(data_ycmp[col].mean(),
                                    data_ycmp[col].std()))
   results_ks2 = stats.kstest(data_ncmp[col], stats.norm.cdf,
                            args=(data_ncmp[col].mean(),
                                    data_ncmp[col].std()))
   results_lev = stats.levene(data_ycmp[col],
                            data_ncmp[col])
   ttest = stats.mannwhitneyu(data_ycmp[col],
                            data_ncmp[col],
                            use continuity=True)
    # Rank-Biserial's Wendt formula
   n1, n2 = len(data_ycmp[col]), len(data_ncmp[col])
   rbis = 1 - (2 * ttest.statistic) / (n1 * n2)
   print(
        f"\t{col} comparison\n"
        "\nAccepted Campaign Group: "
        f"\n\tMedian: {data_ycmp[col].median():.3f}"
        f"\n\tStd: {data_ycmp[col].std():.3f}"
        f"\n\tKS (p): {results_ks1.pvalue:.3f}"
        "\nnon-Accepted Campaign Group: "
        f"\n\tMedian: {data_ncmp[col].median():.3f}"
        f"\n\tStd: {data_ncmp[col].std():.3f}"
        f"\n\tKS (p): {results_ks1.pvalue:.3f}"
        f"\n\nLevene: {results_lev.pvalue:.3f}"
        "\nMann-Whitney U test: "
        f"\n\tStatistic: {ttest.statistic:.3f}"
        f"\n\tp-value: {ttest.pvalue:.3f}"
        f"\nRank-Biserial r: {rbis:.3f}"
        "\n\n\t====\n"
```

Year\_Old comparison

Accepted Campaign Group:

Median: 55.000

Std: 12.514 KS (p): 0.048 non-Accepted Campaign Group:

Median: 54.000 Std: 11.469 KS (p): 0.048

Levene: 0.004

Mann-Whitney U test:

Statistic: 416979.000

p-value: 0.133 Rank-Biserial r: -0.046

=====

MntSpentTotal comparison

Accepted Campaign Group:

Median: 1153.500 Std: 672.186 KS (p): 0.021

non-Accepted Campaign Group:

Median: 257.000 Std: 512.734 KS (p): 0.021

Levene: 0.000

Mann-Whitney U test:

Statistic: 607506.500

p-value: 0.000 Rank-Biserial r: -0.523

=====

MntWines comparison

Accepted Campaign Group:

Median: 603.000 Std: 401.087 KS (p): 0.019

 ${\tt non-Accepted\ Campaign\ Group:}$ 

Median: 104.000 Std: 265.975 KS (p): 0.019

Levene: 0.000

Mann-Whitney U test:

Statistic: 621951.500

p-value: 0.000 Rank-Biserial r: -0.560

=====

MntFruits comparison

Accepted Campaign Group:

Median: 20.500 Std: 45.017 KS (p): 0.000

 ${\tt non-Accepted\ Campaign\ Group:}$ 

Median: 7.000 Std: 37.867 KS (p): 0.000

Levene: 0.000

Mann-Whitney U test:

Statistic: 477254.500

p-value: 0.000 Rank-Biserial r: -0.197

=====

 ${\tt MntMeatProducts\ comparison}$ 

Accepted Campaign Group:

Median: 191.500 Std: 272.403 KS (p): 0.000

non-Accepted Campaign Group:

Median: 51.000 Std: 198.543 KS (p): 0.000

Levene: 0.000

Mann-Whitney U test:

Statistic: 551542.500

p-value: 0.000 Rank-Biserial r: -0.383

=====

 ${\tt MntFishProducts}$  comparison

Accepted Campaign Group:

Median: 29.000 Std: 64.516 KS (p): 0.000

non-Accepted Campaign Group:

Median: 11.000 Std: 50.798 KS (p): 0.000

Levene: 0.000

Mann-Whitney U test:

Statistic: 471952.500

p-value: 0.000 Rank-Biserial r: -0.184

=====

#### MntSweetProducts comparison

Accepted Campaign Group:

Median: 19.500 Std: 49.070 KS (p): 0.000

non-Accepted Campaign Group:

Median: 7.000 Std: 38.111 KS (p): 0.000

Levene: 0.000

Mann-Whitney U test: Statistic: 472530.500

p-value: 0.000 Rank-Biserial r: -0.185

=====

MntGoldProds comparison

Accepted Campaign Group:

Median: 39.000 Std: 58.940 KS (p): 0.000

non-Accepted Campaign Group:

Median: 20.000 Std: 48.234 KS (p): 0.000

Levene: 0.000

Mann-Whitney U test:

Statistic: 528807.000

p-value: 0.000 Rank-Biserial r: -0.326

=====

 ${\tt NumPurchasesTotal\ comparison}$ 

Accepted Campaign Group:

Median: 18.000 Std: 6.581 KS (p): 0.000

non-Accepted Campaign Group:

Median: 10.000 Std: 6.973 KS (p): 0.000

Levene: 0.000

Mann-Whitney U test:

Statistic: 559706.000

p-value: 0.000 Rank-Biserial r: -0.404 =====

```
NumCatalogPurchases comparison
Accepted Campaign Group:
    Median: 4.000
    Std: 2.853
    KS (p): 0.000
non-Accepted Campaign Group:
    Median: 1.000
    Std: 2.761
    KS (p): 0.000
Levene: 0.000
Mann-Whitney U test:
    Statistic: 594362.000
    p-value: 0.000
Rank-Biserial r: -0.490
    =====
    ChildrenHome comparison
Accepted Campaign Group:
    Median: 1.000
    Std: 0.709
    KS (p): 0.000
non-Accepted Campaign Group:
    Median: 1.000
    Std: 0.737
    KS (p): 0.000
Levene: 0.000
Mann-Whitney U test:
    Statistic: 279934.500
    p-value: 0.000
Rank-Biserial r: 0.298
    =====
result_mwu = pg.pairwise_tests(data=data, dv="MntSpentTotal",
                               between="Response", parametric=False,
                               alpha=0.05,)
# Rank-Biserial's Wendt formula
n1, n2 = len(data[data["Response"] == 0]), len(data[data["Response"] == 1])
rbis = 1 - (2 * result_mwu["U-val"]) / (n1 * n2)
result_mwu = pd.concat([result_mwu, rbis], axis=1)
result_mwu.columns = result_mwu.columns[:-1].tolist() + ["rbis"]
print("MntSpentTotal mean in last campaign with no Acceptance:\n"
      f"\t{data[data["Response"] == 0]["MntSpentTotal"].mean():.4f}")
```

```
MntSpentTotal mean in last campaign with no Acceptance:
    540.1269
print("MntSpentTotal mean in last campaign with Acceptance:\n"
      f"\t{data[data["Response"] == 1]["MntSpentTotal"].mean():.4f}\n")
MntSpentTotal mean in last campaign with Acceptance:
    989.5030
print("MntSpentTotal std in last campaign with no Acceptance:\n"
      f"\t{data[data["Response"] == 0]["MntSpentTotal"].std():.4f}")
MntSpentTotal std in last campaign with no Acceptance:
    553.4761
print("MntSpentTotal std in last campaign with Acceptance:\n"
      f"\t{data[data["Response"] == 1]["MntSpentTotal"].std():.4f}\n")
MntSpentTotal std in last campaign with Acceptance:
    720.0314
temp = result mwu
temp_index = list(temp.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
temp_index = py$temp_index
# Creating Index
temp$'.' <- temp_index</pre>
temp <- temp %>%
  select('.', everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
  kable_styling(full_width = FALSE) %>%
  row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
  kable_styling(latex_options = "striped") %>%
  kable_styling(position = "center")
temp
```

53

Contrast

Α

```
В
Paired
Parametric
U-val
alternative
p-unc
hedges
rbis
0
Response
0
FALSE
FALSE
189583.5
two-sided
0
-0.7726728
0.3872048
```

#### 3.2.3 Multiple comparison

In the case of comparisons of more than 2 groups, since the ANOVA test cannot be performed due to non-compliance with assumptions, the alternative will be the Kruskal Wallis H test. In the case of significant group comparisons, the Games Howell *post-hoc* test will perform all possible pairwise comparisons and we will obtain the strength of the effect of each comparison with Eta-square, with cut-off points at 0.04: minimum necessary, 0.25: moderate, 0.64: strong [Ferguson, 2009].

```
data["cmp_accp"] = np.where(data["AcceptedCmpTotal"] > 0, 1, 0)
```

Comenzando por los grupos en los que no se ha visto que haya diferencias entre sus categorías, están 'Recency', 'Recency\_cat' y 'Marital\_Status'.

MntSpentTotal on Recency\_cat and Marital\_Status; Also Recency on AcceptedCmpTotal:

The following comparisons will be around how many campaigns customers have accepted, ranging from 0 to 4, on different variables.

NumStorePurchases on AcceptedCmpTotal:

```
+-----+
| Source | ddof1 | H | p-unc |
+-----+
| Kruskal | AcceptedCmpTotal | 4 | 108.858 | 0 |
+-----+
```

```
temp = result_pair
temp_index = list(temp.index.values)
```

```
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp</pre>
temp_index = py$temp_index
# Creating Index
temp$'.' <- temp_index
temp <- temp %>%
  select('.', everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
  kable_styling(full_width = FALSE) %>%
  row_spec(0, bold = TRUE, color = "#ffffff", background = "#232629") %>%
  kable_styling(latex_options = "striped") %>%
  kable_styling(position = "center")
temp
Α
В
mean(A)
mean(B)
\operatorname{diff}
se
\mathbf{T}
\mathrm{d}\mathrm{f}
pval
eta-square
0
0
1
5.4957
6.5919
-1.0962
0.2020
-5.4254
432.6136
0.0000
```

1

0

2

5.4957

7.9750

-2.4793

0.3052

-8.1240

89.8256

0.0000

0.1331

2

0

3

5.4957

7.9545

-2.4588

0.4245

-5.7928

45.9074

0.0000

0.1303

3

0

4

5.4957

8.2727

-2.7770

1.0480

-2.6498

10.1065

0.1327

0.1595

4

1

2

6.5919

7.9750

-1.3831

0.3498

-3.9540

149.1447

0.0011

0.0440

5

1

3

6.5919

7.9545

-1.3626

0.4576

-2.9778

61.6737

0.0326

0.0411

6

1

4

6.5919

8.2727

-1.6808

1.0619

-1.5829

10.6510

0.5367

0.0590

7

2

3

7.9750

```
0.0205
0.5116
0.0400
85.2235
1.0000
0.0000
8
2
4
7.9750
8.2727
-0.2977
1.0862
-0.2741
11.6532
0.9986
0.0029
9
3
4
7.9545
8.2727
-0.3182
1.1256
-0.2827
13.3675
0.9984
0.0030
result_kw = pg.kruskal(data=data,
                        dv="NumWebPurchases",
                        between="AcceptedCmpTotal")
result_pair = pg.pairwise_gameshowell(data=data,
                                        dv="NumWebPurchases",
                                        between="AcceptedCmpTotal",
                                        effsize="eta-square")
result_kw = round(result_kw, 4)
result_pair = round(result_pair, 4)
```

```
headers = result_kw.columns
result_kw = tabulate(result_kw, headers, tablefmt="grid")
print("NumWebPurchases on AcceptedCmpTotal: \n",result_kw, sep='')
NumWebPurchases on AcceptedCmpTotal:
+----+
       +=====+====++====++====++====++====++
| Kruskal | AcceptedCmpTotal | 4 | 129.456 |
+----+
temp = result_pair
temp_index = list(temp.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
temp_index = py$temp_index
# Creating Index
temp$'.' <- temp_index</pre>
temp <- temp %>%
 select('.', everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
 kable_styling(full_width = FALSE) %>%
 row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
 kable styling(latex options = "striped") %>%
 kable_styling(position = "center")
temp
Α
В
mean(A)
mean(B)
diff
se
\mathbf{T}
df
pval
```

eta-square

0

0

1

3.7839

5.1028

-1.3189

0.1655

-7.9707

442.2072

0.0000

0.0562

1

0

2

3.7839

5.6000

-1.8161

0.2637

-6.8871

89.3485

0.0000

0.1030

2

0

3

3.7839

5.6136

-1.8298

0.3138

-5.8311

46.8719

0.0000

0.1042

3

0

4

3.7839

5.0909

-1.3070

0.8277

-1.5790

10.1225

0.5401

0.0555

4

1

2

5.1028

5.6000

-0.4972

0.2977

-1.6703

140.7103

0.4556

0.0087

5

1

3

5.1028

5.6136

-0.5108

0.3428

-1.4900

66.2461

0.5725

0.0092

6

1

4

5.1028

0.8392

0.0142

10.6933

1.0000

0.0000

7

2

3

5.6000

5.6136

-0.0136

0.3996

-0.0341

97.7222

1.0000

0.0000

8

2

4

5.6000

5.0909

0.5091

0.8639

0.5893

11.9983

0.9741

0.0117

9

3

4

5.6136

5.0909

0.5227

0.8805

```
12.9040
0.9736
0.0141
result_kw = pg.kruskal(data=data,
                   dv="NumCatalogPurchases",
                   between="AcceptedCmpTotal")
result_pair = pg.pairwise_gameshowell(data=data,
                               dv="NumCatalogPurchases",
                               between="AcceptedCmpTotal",
                                effsize="eta-square")
result_kw = round(result_kw, 4)
result_pair = round(result_pair, 4)
headers = result kw.columns
result_kw = tabulate(result_kw, headers, tablefmt="grid")
print("NumCatalogPurchases on AcceptedCmpTotal: \n",result_kw, sep='')
NumCatalogPurchases on AcceptedCmpTotal:
+----+
      | Kruskal | AcceptedCmpTotal | 4 | 303.195 | 0 |
+----+
temp = result_pair
temp_index = list(temp.index.values)
library(kableExtra)
library(dplyr)
# Importing data from python
temp <- py$temp
temp_index = py$temp_index
# Creating Index
temp$'.' <- temp_index</pre>
temp <- temp %>%
 select('.', everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
 kable_styling(full_width = FALSE) %>%
 row spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %%
```

kable\_styling(latex\_options = "striped") %>%

kable\_styling(position = "center")

temp

A

В

mean(A)

mean(B)

diff

se

Т

 $\mathrm{d}\mathrm{f}$ 

pval

eta-square

0

0

1

2.2047

3.8754

-1.6707

0.1684

-9.9183

443.9643

0.0000

0.0837

1

0

2

2.2047

5.4125

-3.2078

0.2882

-11.1306

87.9773

0.0000

0.2538

2

0

3

6.4318

-4.2271

0.3671

-11.5134

45.9193

0.0000

0.3709

3

0

4

2.2047

6.9091

-4.7044

0.8168

-5.7595

10.1319

0.0013

0.4207

4

1

2

3.8754

5.4125

-1.5371

0.3205

-4.7960

131.5492

0.0000

0.0736

5

1

3

3.8754

6.4318

-2.5564

-6.5047

60.0186

0.0000

0.1793

6

1

4

3.8754

6.9091

-3.0337

0.8288

-3.6606

10.7374

0.0257

0.2301

7

2

3

5.4125

6.4318

-1.0193

0.4573

-2.2289

92.2599

0.1784

0.0408

8

2

4

5.4125

6.9091

-1.4966

0.8611

-1.7380

```
0.4474

0.0804

9

3

4

6.4318

6.9091

-0.4773

0.8906

-0.5359

14.1955

0.9820

0.0094
```

And finally, comparing the number of campaigns accepted with the type of product on which they have spent the most.

#### MntSpentTotal on AcceptedCmpTotal:

```
+-----+
| Source | ddof1 | H | p-unc |
+-----+
| Kruskal | AcceptedCmpTotal | 4 | 353.006 | 0 |
+-----+
```

```
temp = result_pair
temp_index = list(temp.index.values)
```

```
library(kableExtra)
library(dplyr)
# Importing data from python
```

```
temp <- py$temp</pre>
temp_index = py$temp_index
# Creating Index
temp$'.' <- temp_index</pre>
temp <- temp %>%
  select('.', everything())
# Generating Table
temp <- kable(temp, format = "html", row.names = FALSE)</pre>
temp <- temp %>%
  kable_styling(full_width = FALSE) %>%
  row_spec(0, bold = TRUE, color = "#fffffff", background = "#232629") %>%
  kable_styling(latex_options = "striped") %>%
  kable_styling(position = "center")
temp
Α
В
mean(A)
mean(B)
diff
se
\mathbf{T}
\mathrm{d}\mathrm{f}
pval
eta-square
0
1
480.4860
916.9751
-436.4891
38.4823
-11.3426
395.4593
0.0000
0.1418
1
0
```

2

480.4860

1412.3625

-931.8765

57.8149

-16.1183

86.6062

0.0000

0.4526

2

0

3

480.4860

1705.6364

-1225.1504

73.3475

-16.7034

45.5065

0.0000

0.5888

3

0

4

480.4860

1501.6364

-1021.1504

147.6739

-6.9149

10.1393

0.0003

0.4980

4

1

2

916.9751

-495.3874

67.2520

-7.3661

152.0597

0.0000

0.1350

5

1

3

916.9751

1705.6364

-788.6613

80.9946

-9.7372

67.0815

0.0000

0.2780

6

1

4

916.9751

1501.6364

-584.6613

151.6175

-3.8562

11.2652

0.0174

0.1686

7

2

3

1412.3625

1705.6364

-293.2739

91.7703

-3.1957

```
0.0160
0.0802
2
4
1412.3625
1501.6364
-89.2739
157.6373
-0.5663
13.1291
0.9778
0.0078
9
3
4
1705.6364
1501.6364
204.0000
163.9720
1.2441
15.2062
0.7270
0.0430
cols = ["MntWines", "MntFruits", "MntMeatProducts",
        "MntFishProducts", "MntSweetProducts", "MntGoldProds"]
for col in cols:
    result_kw = pg.kruskal(data=data,
                         dv=col,
                         between="AcceptedCmpTotal")
    result_pair = pg.pairwise_gameshowell(data=data,
                                         dv="NumCatalogPurchases",
                                         between="AcceptedCmpTotal",
                                          effsize="eta-square")
    result_kw = round(result_kw, 4)
    result_pair = round(result_pair, 4)
```

```
print(f"\nComparisons for 'AcceptedCmpTotal' on {col}:")
print("\nH Kruskal Wallis:\n")

headers = result_kw.columns
result_kw = tabulate(result_kw, headers, tablefmt="grid")
print(result_kw)

print("\nGames Howell Pair Comparisons:\n")

headers = result_pair.columns
result_pair = tabulate(result_pair, headers, tablefmt="grid")
print(result_pair)
```

Comparisons for 'AcceptedCmpTotal' on MntWines:

H Kruskal Wallis:

	+   Source +==========	-+   - <u>-</u>	ddof1	•		•	p-unc
•	AcceptedCmpTotal	•			389.468	Ċ	0

Games Howell Pair Comparisons:

				L							L
				mean(A)	mean(B)	diff	se	T	df	pval	eta-squa
İ	0	0	1   1	2.2047	3.8754	-1.6707	0.1684	-9.9183	443.964	0	0.08
İ	1	0	•	2.2047	5.4125 	-3.2078	0.2882	-11.1306	87.9773	l 0	0.25
•			3	•	6.4318	-4.2271	0.3671	-11.5134	45.9193	0	0.37
•	3		4	2.2047	6.9091	-4.7044	0.8168	-5.7595	10.1319	0.0013	0.42
	4	1	   2 	•	5.4125 	-1.5371	0.3205	-4.796 	131.549 	1 0	0.07
			3	•	6.4318	-2.5564	0.393	-6.5047	60.0186	1 0	0.17
	6	1	   4	3.8754	6.9091 	-3.0337	0.8288	-3.6606 	10.7374	0.0257	0.23
	7		   3 		6.4318	-1.0193	0.4573	-2.2289	92.2599	0.1784	0.04
	8		4	•	6.9091	-1.4966	0.8611	-1.738	12.4934	0.4474	0.08
	9	3	   4	6.4318	6.9091 	-0.4773	0.8906	-0.5359 	14.1955 	0.982	0.00
+				+	+		+	+	+	+	

Comparisons for 'AcceptedCmpTotal' on MntFruits:

H Kruskal Wallis:

•	+   Source +	+-·   	ddof1	•	++   p-unc   +
•	AcceptedCmpTotal	•		62.9684	

## Games Howell Pair Comparisons:

_					<b></b>	<b></b>	<b></b>	+	<b></b>	<b></b>	I
					mean(B)   					-	-
		0			3.8754	•	•				0.08
	1	0	2	2.2047	5.4125	-3.2078	0.2882	-11.1306	87.9773	0	0.25
	2	0	3	2.2047	6.4318	-4.2271	0.3671	-11.5134	45.9193	0	0.370
	3	0	4	2.2047	6.9091	-4.7044	0.8168	-5.7595	10.1319	0.0013	0.420
	4	1	2	3.8754	5.4125	-1.5371	0.3205	-4.796	131.549	0	0.07
	5	1	3	3.8754	6.4318	-2.5564	0.393	-6.5047	60.0186	0	0.17
	6	1	4	3.8754	6.9091	-3.0337	0.8288	-3.6606 	10.7374	0.0257	0.230
	7	2	3	5.4125	6.4318	-1.0193	0.4573	-2.2289	92.2599	0.1784	0.040
	8	2	4	5.4125	6.9091	-1.4966	0.8611	-1.738	12.4934	0.4474	0.080
	9	3	4	6.4318	6.9091	-0.4773	0.8906	-0.5359	14.1955	0.982	0.00
+					+		+	+	+	+	

Comparisons for 'AcceptedCmpTotal' on MntMeatProducts:

## H Kruskal Wallis:

•	+   Source +=========	+   	ddof1	•		p-unc
·	AcceptedCmpTotal	•		200.496	•	•

## Games Howell Pair Comparisons:

<b>+</b>			L	L	<b></b>			<b></b>		+
1	l A	I В	mean(A) 	mean(B)	diff	l se	l T	l df	pval	eta-squa
1 0	1 0	1 1	2.2047	3.8754	-1.6707	0.1684	-9.9183	443.964	I 0	0.08
1	I 0	2	+   2.2047 +	5.4125	-3.2078	0.2882	-11.1306	87.9773	I 0	0.25
1 2	1 0	3	2.2047	6.4318	-4.2271	0.3671	-11.5134	45.9193	1 0	0.37
•	•		2.2047 +	•		•	•	-	•	 +

				•	6.9091 +	•	-	-	•	-	
١	4	1	2	3.8754	5.4125	-1.5371	0.3205	l −4.796	131.549	I 0	0.07
١	5	1	3	3.8754	6.4318 	-2.5564	0.393	l -6.5047	60.0186	I 0	0.17
١	6	1	4	3.8754	6.9091 	-3.0337	0.8288	-3.6606	10.7374	0.0257	0.230
١	7	2	3	5.4125	6.4318 	-1.0193	0.4573	-2.2289	92.2599	0.1784	0.040
١	8	1 2	4	5.4125	6.9091	-1.4966	0.8611	-1.738	12.4934	0.4474	0.080
١	9	3	4	6.4318	6.9091	-0.4773	0.8906	-0.5359	14.1955	0.982	0.00

 ${\tt Comparisons} \ \, {\tt for} \ \, {\tt 'AcceptedCmpTotal'} \ \, {\tt on} \ \, {\tt MntFishProducts} \colon \\$ 

#### H Kruskal Wallis:

i	+   Source +	İ	ddof1	•	İ	p-unc
•	AcceptedCmpTotal	•		50.0565 	•	0

## Games Howell Pair Comparisons:

								4	<b></b>		/
	   			mean(A)						-	
Ċ	0			2.2047	į.			-9.9183			0.08
•	1		2   	2.2047	5.4125	-3.2078	0.2882	-11.1306	87.9773	0	0.25
•	2	1 0 1	•	2.2047	6.4318	-4.2271	0.3671	-11.5134	45.9193	0	0.370
•	3		4	2.2047	6.9091	-4.7044	0.8168	-5.7595	10.1319	0.0013	0.420
İ	4	1 1			5.4125	-1.5371	0.3205	-4.796	131.549	0	0.07;
-	5		3	3.8754	6.4318	-2.5564	0.393	-6.5047	60.0186	0	0.179
•	6		4	3.8754	6.9091	-3.0337	0.8288	-3.6606	10.7374	0.0257	0.230
•	7	2	+   3   +		6.4318	-1.0193	0.4573	-2.2289	92.2599	0.1784	0.040
	8		4		6.9091	-1.4966	0.8611	-1.738	12.4934	0.4474	0.080
	9	3	4	6.4318	6.9091	-0.4773	0.8906	-0.5359	14.1955	0.982	0.00

Comparisons for 'AcceptedCmpTotal' on MntSweetProducts:

H Kruskal Wallis:

•	+   Source +========	+   	•			p-unc
•	AcceptedCmpTotal	•		3.83	Ċ	·

## Games Howell Pair Comparisons:

+		<b>+</b>	+	<b>+</b>	+	+	+	+	+	+	+
1	   	A		mean(A)	mean(B)			T		-	-
		0						-9.9183			0.08;
	1	0	2	2.2047	5.4125	-3.2078	0.2882	-11.1306	87.9773	0	0.25
	2	0	3	2.2047	6.4318	-4.2271	0.3671	-11.5134	45.9193	0	0.370
	3	++   0	++   4	2.2047	6.9091	-4.7044	0.8168	-5.7595	10.1319	0.0013	0.420
	4	++   1	++   2	3.8754     .	5.4125	-1.5371	0.3205	-4.796	131.549	0	0.07:
	5	++   1	++   3	3.8754     .	6.4318	-2.5564	0.393	-6.5047	60.0186	0	0.17
	6	++   1	++   4	+   3.8754	6.9091	-3.0337	0.8288	-3.6606	10.7374	0.0257	0.230
	7	++   2	++   3	+   5.4125	6.4318	-1.0193	0.4573	-2.2289	92.2599	0.1784	0.040
	8	++   2	++   4	+   5.4125	6.9091	-1.4966	0.8611	-1.738	12.4934	0.4474	0.080
+	9	++   3	++   4	+   6.4318	6.9091	-0.4773	0.8906	-0.5359	14.1955	0.982	0.009
+		r	+	r	+	+	+	+	+	+	t

 ${\tt Comparisons} \ \, {\tt for} \ \, {\tt 'AcceptedCmpTotal'} \ \, {\tt on} \ \, {\tt MntGoldProds} \colon \\$ 

## H Kruskal Wallis:

	+   Source +=========		ddof1	•	++   p-unc
·	AcceptedCmpTotal	•		124.573	

## Games Howell Pair Comparisons:

<b>+</b>			L	L	<b></b>			<b></b>		+
1	l A	I В	mean(A) 	mean(B)	diff	l se	l T	l df	pval	eta-squa
1 0	1 0	1 1	2.2047	3.8754	-1.6707	0.1684	-9.9183	443.964	I 0	0.08
1	I 0	2	+   2.2047 +	5.4125	-3.2078	0.2882	-11.1306	87.9773	I 0	0.25
1 2	1 0	3	2.2047	6.4318	-4.2271	0.3671	-11.5134	45.9193	1 0	0.37
•	•		2.2047 +	•		•	•	-	•	 +

-					6.9091   +	•	-	•	•		•
I	4	1	2	3.8754	5.4125   	-1.5371	0.3205	-4.796	131.549	I 0 I	0.07
I	5	1	3	3.8754	6.4318   	-2.5564	0.393	-6.5047	60.0186	I 0 I	0.17
١	6	1	4	3.8754	6.9091   	-3.0337	0.8288	-3.6606	10.7374	0.0257	0.230
١	7	2	3	5.4125	6.4318   	-1.0193	0.4573	-2.2289	92.2599	0.1784	0.040
١	8	2	4	5.4125	6.9091   	l -1.4966	0.8611	-1.738	12.4934	0.4474	0.080
١	9	3	4	6.4318	6.9091   	-0.4773	0.8906	-0.5359	14.1955	0.982	0.00
-		+ì	+ì		T	T	T	T	T	T	

# 4 Conclusions

Placeholder

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