Inter-Ministerial Communication Policy

MTCIT along with Omantel provides Government network connectivity & Inter-ministerial communication through the MPLS network, the inter-ministerial communication is provided by way of overlapping VPN's. As a prerequisite to enable inter-ministerial communication the ministries are required to read, understand, & accept this policy, This policy is established to protect the Ministries, its users, its e-services, its network and physical infrastructure, & its clientele.

Ministries Obligations

The Ministry is solely responsible for security of their local area network, servers, and network infrastructure; it is the ministry's obligation to protect its network & services by using a combination of process & technology.

Ministerial Users are prohibited from engaging in any activities that MTCIT determines to constitute network abuse, including, but not limited to, the following:

- Introducing or executing malicious programs into the government network or servers, such as viruses, worms, Trojan Horses, and key loggers.
- Causing or initiating security breaches or disruptions of network communication and/or connectivity, including port scans, flood pings, email-bombing, packet spoofing, IP spoofing, and forged routing information.
- Executing any form of network activity that will intercept data not intended for the ministries server.
- Evading or circumventing user authentication or security of any host, network or account, including cracking, brute-force, or dictionary attacks.
- Interfering with or denying service to any user, host, or network, such as a denial of service attack or distributed denial of service attack.
- Using any malicious program, or sending messages of any kind, designed to interfere with or disable a user's session.

The Ministries are to liaise with their counterparts in the Ministries in order to access their service over the Government network, MTCIT's Infrastructure and E-services team is only obligated to provide the inter-connectivity between the two MPLS VPNs.

MTCIT's Obligation

The Infrastructure & E-services team of MTCIT provides clear & unfiltered communication channel between ministries and their local branches. The Infrastructure & E-services team of MTCIT will not be held responsible for any lack of security in the internal LAN of the Ministry or misuse thereof.

I have Understood the above policy and will abide the term and condition

General Secretariat to the Cabinet	Ministry Y
Name: Azza Hamdan Ali AL-Abri	Name:
Designation: Deputy Manager (IT)	Designation:
Signature:	Signature:
Date & Seal: 19.2.2025	Date & Seal: