



Neeraj Mahajan

House No – A-1491/92, Block No A
Jahangir Puri, Near Azadpur
Delhi - 110033

Cell: **+91 9810231574**

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MICROSOFT CERTIFICATION ID: - 10008252

Objectives

A position in information technology that leverages my broad technical expertise and experience. The ideal position would involve a root cause analysis of MS Windows Infrastructure and training.

Summary

- Over 8+ years of IT experience, extensive experience installing, maintaining and troubleshooting Microsoft Windows Operating Systems.
- Relevant experience on Migration Specialist is 3 Years.
- Good hands on experience on different migration scenario.
- Possess the enthusiasm for work, strong desire to succeed and commitment to continuous skill development that help build confidence and high-level motivation to achieve desired results. Very ambitious to help others and work in the IT field.

Technical skills

- Transition Manager, Cloudscape, **PlateSpin** Migration, **Zerto** Migration, **VMware** Converter
- Maintaining Infrastructure SLA, Documentation, Internal Control Procedures, System and Program Security, Systems Analysis, Hardware and **Software Installation**, Analysis, **Troubleshooting**, **Applications and Program Management**, Technical Support, Technical documentation of the processes, policies and procedures for IT-Audits, Power, **Temperature Management** etc
- **Windows 2000/2003/2008/2012/2016**, **VMware-vSphere 5.5, 6.6. 6.7**,
Ms Office 2003/2007/2010/2013

Educational qualifications

/// BA from Delhi University, Delhi

Technical qualifications

- /// MCTS, MCSA (Windows 2003 Server)
- /// MCITP from GT Hardware Institute of Technologies, Delhi

TRAINING

- /// **Windows Server 2008** Training From NIIT
- /// **CCNA** Training From GMIT South Extension, New Delhi.

Certification

- /// **AZ-103: Microsoft Azure Administrator** (2019/2020)
Microsoft Certification ID : **10008252**

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Professional Experience

Infrastructure Specialist - Cloud Migration and Modernization

IBM June 2015 to till date
Third Floor|Artha Infratech, Plot-21, TechZone-IV, Greater Noida
UP 201306, India
www.ibm.com

IBM (International Business Machines Corporation) is an American multinational technology company headquartered in Armonk, New York, United States, with operations in over 170 countries.

The company originated in 1911 as the Computing-Tabulating-Recording Company (CTR) and was renamed "International Business Machines" in 1924.

IBM manufactures and markets computers hardware, middleware and software, and offers hosting and consulting services in areas ranging from mainframe computers to nanotechnology.

IBM is also a major research organization, holding the record for most patents generated by a business (as of 2017) for 24 consecutive years.

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Key Tasks and Responsibilities

- Responsible for handling Servers Migration, OS troubleshooting, Remote session in calls, Ticketing tools, Change management, VM tool upgrade, AV upgration.
- Design cloud environments. Migrate tools and data to the Azure cloud.
- Knowledge of creating Users, Group and IAM Permissions.
- Deploy and configure compute on Azure Cloud.
- Share ideas and contribute in projects to improve DC work environment and to improve DC operational efficiencies
- Migrate the current Windows / Linux environment to Azure
- Troubleshooting issues related to infrastructure.
- Perform planned servers reboot for post patching activity.
- Migrated applications, accounts, and platforms when necessary and feasible.
- Design cloud environments migrate tools and data to the cloud.
- Design plan and Migrate deployments of customer on-premised data center applications

Work Experience

Designation: Service Delivery Specialist (Jan 2018 to Current)
Role: Infrastructure Specialist - Cloud Migration and Modernization

Designation: Service Delivery Specialist (June 2015 to Jan 2018)
Role: System Administrator – Windows and VMware

Projects :

(Some highlights)

- **Jaguar Land Rover (JLR)**
Scope: Virtualization of 300+ Servers including Windows and SuSE Linux with-in the same DC.
Migrated/Virtualized servers using VMware converter and PlateSpin Migrate to target VMware Infrastructure vSphere 6.5.
- **Orexad (Rubix)**
Scope: Virtualization of 200+ Servers including Windows and Linux from One DC (France) to (Montpellier) to another DC.
Migrated/Virtualized servers using Zerto and VMware converter Migrate to target VMware Infrastructure vSphere 6.5.

- **WPP**

Scope: Virtualization of 250+ Windows Servers from one DC to Azure.

- **Anthem (Ongoing Project)**

Scope: Virtualization of 150+ Servers including Windows and Linux in 4 Different locations (St Louis, Richmond, Harrisonburg, Virginia) to IBM Cloud.

System Administrator – Windows and VMware

Responsibilities Include

- Provide technical solution via Remote session
- Co-ordinate with client via Slack and Sametime toolbar
- Work on Windows server 2008 and Windows server 2012 R2.
- Provide technical direction and advice to staff where required.
- Working in Patch management from Shavlik Toolbar
- Resolved all Tickets, Work Order, Incident, Task with resolution
- Working in Change Management via Ticketing tool Snow.
- Working in Virtualization approx 4 years of technical expertise in VMware
- Monitoring and Managing VMware tool update, VM Migration
- Free space creation on server drives and extended the VM drives
- Technical support to Symantec Antivirus
- SLA Management.
- Supporting multiple projects simultaneously with the migration deliveries
- Working on Pre and Post migrations tasks
- Received Eminence Awards in Q1 2020
- Have been recognized as COVID Hero (cash award) in Q1 2021

Digital Service Specialist

Iyogitspl **Dec-2013 to May - 2015**

(DLF Building No.6, Tower C, Cyber City Gurgaon -122002

www.iyogi.com

iYogi is the world's most loved tech support brand, providing support to consumers & small businesses.

With a growing global footprint, iYogi services are available in the United States, the United Kingdom, Canada, Australia, and UAE.

Leveraging its proprietary Digital Service Cloud software technology platform, iYogi delivers support to millions of customers globally

and its services are available on a 24/7 basis, 365 days a year.

Key Tasks and Responsibilities

Responsible for handling Windows troubleshooting, Configuration, Installing, the remote session in calls, Networking Troubleshooting.

Responsibilities Include

- Provide technical solutions & recommendations to clients.
- Remote toolbar for chat process (Bomgar, Imantra, online notepad toolbar).
- Work on Office communicator 2007 R2.
- Provide technical direction and advice to staff where required.
- Support of Tech Genie Total security Plus Optimizer, Norton Anti Virus, Total Defense Antivirus, Macfee Anti Virus, Kaspersky Internet Security etc.
- Assist in presales activities.
- SLA Management.
- Daily pc monitoring (Logs, Events and Errors), check and find the solution and fix the problem.
- User's Problem Solution- Hardware/Software and Networking.

Support Engineer

MOMENTUM INFOCARE PVT. LTD. (RICOH India)

Feb-2011 to Dec - 2013

(C-95, Sector-2, NOIDA-201301, UP)

www.momentuminfocare.com

ISO 9001:2008 Certified

Momentum Infocare provides best in class solutions and consulting services in Data Centre Infrastructure, Enterprise Information Security, Enterprise Information Storage, Application Delivery and Facilities Management Services. We are a strong team of 170+ Associates committed to provide best-in-class solution and support to our customers.

Site Location: - Optimus Information Ltd..

Sec-63, Noida

<http://www.optimusinfo.com/>

Key Tasks and Responsibilities

Responsible for maintaining the Data Centre infrastructure and IT hardware and software of Optimus Group.

Responsibilities Include

- Maintaining Domain Forest.
- Account management (Messaging & Domain)
- Symantec Backup System recovery administration for daily imaging of servers for disaster recovery.
- Daily servers monitoring (Logs, Events and Errors), check and find the solution and fix the problem.
- Provide Remote support using team viewer and WebEx for site office users.

Personal Profile

NAME	: Neeraj Mahajan
FATHER'S NAME	: Mr. Satish Chander
DATE OF BIRTH	: 11 th Jan 1986
MARITAL STATUS	: Single
ADDRESS	: A-1491/92, Block A Jahangir Puri, Azadpur Delhi-110033
Professional Person	: Hariom Jindal, UC Consultant at Modality Systems Pty Ltd (Australia) Priyavert Sharma, IT Consultant, Grycon Inc. Canada.
PHONE NO.	: 0 9810231574
E-MAIL	: njmahajan1986@gmail.com

I hereby declare solemnly that all Statements made above by me are best in my knowledge.

Venue: -

Date: -

Neeraj Mahajan