

# Rupam Puri Goswami

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Contact:- 8770801899

Employed With:- [SkyAge IT Services Pvt. Ltd.](#)

Email:- [rupampuri08@gmail.com](mailto:rupampuri08@gmail.com)

Current Title:- AIOps Administrator/Datadog.

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## Professional Summary:-

- **AIOps Administrator** with 4 years of experience in an IT industry.
- Install, Configure, and Tuning of **DataDog** Services.
- Experience of creating proactive **Monitoring Dashboards** and Alerts to achieve better monitoring capability.
- Hands on experience of **Datadog Agent** management.
- Hands On experience of integration of services like AWS, Jenkins, Docker & Apache Tomcat ETC with **Datadog** for **Metrics & Log Monitoring**.
- Creating and Maintaining Document Repository such as Installation Guides, SOP's, for **DataDog**.
- Created and configured management reports and dashboards creation in **Datadog** for application log monitoring.
- Having Knowledge about Shell Scripting & Groovy Scripting (Scripted & Declarative).
- Primary Knowledge of monitoring tool **Datadog** and basic knowledge of **Splunk**.
- Hands on knowledge of **DevOps Methodology**, Automation through CI/CD, using tools like **Git, Github, Jenkins, Docker, Ansible, Maven**.
- Good knowledge about **AWS cloud**.
- Strong communication skills with an ability to grasp new things quickly and a good team player with strong interpersonal skills.

## Working Experience:-

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**Company:- SkyAge IT Services Pvt. Ltd.**

**Designation:- AIOps Administrator/Datadog.**

**Period:- Apr 2019 to Present**

- Creating Monitoring infrastructure using **Datadog**.
- Responsible to notify the team in case of any Incident using **Datadog**.
- Responsible for troubleshooting the errors in **Datadog Agent**.
- To check whether the application servers, database servers are up and running fine if not taking required action in order to solve the issues.
- Handle multiple builds from Development team, create build jobs in Jenkins and perform deployment activities.
- Created Groovy scripts to automate **CI/CD** process in Jenkins.
- Installing and configuring GIT, Jenkins, Deployment and automation.
- Monitoring daily builds using continuous integration tool Jenkins & Verifying the logs if build fails.
- Implemented a **CI/CD pipeline** involving **Github, Maven, Jenkins, Ansible, Tomcat Server** for complete automation from commit to deployment.
- Using Ansible playbooks for Configuration Management, Continuous Application Deployment on Tomcat Server.
- Creating WAR/JAR files using Maven tool.
- Deployed WAR file in tomcat application server using Ansible Script.
- Automated the build process integrating GitHub, Ansible & Maven with Jenkins.

**Company:- SkyAge IT Services Pvt. Ltd.**

**Designation:- Associate (AWS, DevOps & AIOps)**

**Period:- Aug 2017 to Apr 2019**

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- Worked on Amazon Web Services (**EC2, ELB, S3, IAM, Route 53, CloudWatch, SNS, VPC, Auto Scaling, Elastic IP's and managing security groups**).
- Created AMI images of critical EC2 instances as backup.
- Created IAM roles as per the requirements.
- Responsible for Monitoring and maintaining a Production servers (Ubuntu).
- Hands on experience with Application servers like Apache Tomcat, deployments, configuration and troubleshooting.
- Worked on S3 Bucket Life Cycle for storage management.
- Integration of different Services, Infrastructure & Tools with **Datadog** monitoring tool, as per the assigned task.
- Responsible for managing **Datadog Agents** installed in different servers to access the proper data for monitoring.

- Installation and configuration of DevOps tools like Git, Jenkins, Ansible (Hosts), Apache tomcat & Docker.( As per the daily assigned tasks).

## **Technical Skills & Tools:-**

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Monitoring Tool	:	Datadog(Primary), Splunk(Basics)
Operating system	:	Linux, UNIX and Windows
Programming languages	:	Shell Scripting, Groovy Scripting(Basics).
Version Control Systems	:	Git, Github
Databases	:	MySql
Web Servers	:	Apache Tomcat
Virtualization	:	Docker, Kubernetes (Basics)
DevOps Tools	:	Jenkins, Ansible, JIRA, Maven, CI/CD
Cloud Services	:	AWS

## **Education & Qualification:-**

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| <ul style="list-style-type: none"><li>• <b>M.B.A</b><br/>Dr.D.Y.Patil Institute of MCA &amp; MBA Akurdi Pune.</li></ul>                       | <i>2017 - 2019</i> |
| <ul style="list-style-type: none"><li>• <b>B.C.A(Computer Science)</b><br/>Swami Vivekanand Institute of Technology, Balaghat (M.P)</li></ul> | <i>2014 - 2017</i> |
| <ul style="list-style-type: none"><li>• <b>H.S.C</b><br/>Vivek Jyoti Higher Secondary School, Balaghat (M.P)</li></ul>                        | <i>2012</i>        |
| <ul style="list-style-type: none"><li>• <b>S.S.C</b><br/>Vivek Jyoti Higher Secondary School, Balaghat (M.P)</li></ul>                        | <i>2010</i>        |

## **Personal Information:-**

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- Date of birth: 03 rd August 1995
- Gender: Male
- Marital Status: Single