**Abdulsalam N**

**Mobile:** +91- 9790264538 ~ **E-Mail:abdulmca2014@gmail.com**



* Master of Computer Applications with **5+ years** of experience in IT industry with hands-on experience in Infrastructure automation / Application development.
* Currently working with HCL Technologies as **Senior Analyst** in Infrastructure automation.
* Cleared Microsoft Azure AZ 103 Certification.
* Dedicated to working on own initiative and as part of a team, as well as maintaining high quality standards.
* Energetic and self-motivated team player. At ease in high stress environments requiring superior ability to effectively handle multi-task levels of responsible.
* Able to quickly learn new systems and business processes.
* Very strong expertise in PowerShell, Core PHP, Azure, SupportSoft(Optibot), Vayusphere IR4HD,Nexthink.
* Sound experience on performance and scalability of applications.



**Technical Skills**

**Shell Scripting:** PowerShell, Vbscript, Shell

**EUC Automation Tool:** Nexthink, Optibot,Vayusphere Chat based tool

**Automation Devops Tools:** Ansible, Docker, Kubernetes, Jenkins

**IaC:**  Terraform

**Cloud computing:** Microsoft Azure

**Others:** O365,Server Concepts

**Web Technologies:**  CORE PHP, Ajax, HTML/CSS.

**RDBMS:** MS-SQL, MySQL

**Version Control System:** Git



**Career Contour**

**Since Sep’16 with HCL Technologies as Senior Analyst, Automation Engineer**

***Key Accomplishments***

* Completed around 100+ scripts on infrastructure automation
* Developed various zero touch / one click solutions for many account.
* Deployed Optibot (End user Self heal solution) in 5 accounts which reduce 20 percent of call volume.
* Having hands on experience in devops tools.
* Deployed Optibot Livestation(Chat based tool) in various account which enables SD agents to server End user effectively.

**Project Name:** CI/CD pipeline

**Client:** Internal

**Skills Used:** Jenkins,Tomcat,Git,Maven

**Details:** Setup CI/CD pipeline for java based application hosed on Tomcat server using Jenkins as CI/CD tool and Git as repository.

**Project Name:** Infra Provisioning

**Client:** Internal

**Skills Used:** Terraform

**Details:** Develop code to create EC2 instance in AWS as per client requirement

**Project Name:** Cisco Numbers Tracker

**Client:** Internal

**Skills Used:** PHP, Mysql,Ajax

**Details:** To reduce excel sheet maintain for tracking cisco Numbers with their sites.

**Project Name:** Digital Workplace Practice Dashboard

**Client:** Internal

**Skills Used:** Power shell, PHP

**Details:** Develop an interactive dashboard which showcase the entire details of project with tools deployed and added features of resource mapping.

**Project Name:** Reporting Automation

**Client:** Internal

**Skills Used:** Power shell, PHP, Mysql

**Details:** Fetch various reports from Windows server and VMware through powershell and display in Reporting Dashboard, It has feature to display historical data and Charts

**Project Name:** Operation Dashboard

**Client:** Internal

**Skills Used:** Power shell, PHP

**Details:** Develop an interactive dashboard which showcase the service desk operations done in every account on hourly basis



**Academic Credentials**

**MCA (Master of Compute Applications)** from KLN College of Engineering and Technology (7.5 CGPA)-

2011-2014

B.Sc(Computer Science) From Sourashtra Arts and Science College( 6.9 CGPA) -2008- 2011

**HSC** –Ruby Matriculation Higher Secondary School (67.5%) - 2007-2008

**SSC** – Ruby Matriculation Higher Secondary School (68%) - 2005-2006



**Personal Dossier**

**Date of Birth:** 31thMay 1991

**Sex:** Male

Father’s Name: Nagoor A

Married Status: Married

**Address:** 63 Madakkulam Mainroad,

Madakkulam,

Madurai-625003

TamilNadu