Sunny Behal 

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**Address:** C-101 Apex Golf Avenue, Sector 1,

Greater Noida West U.P. 201306



A technocrat with 15+ years of experience in Linux Administration, Manage and Support AWS Cloud Infrastructure, Symantec / Veritas NetBackup Appliance Implementation, Remote Support, Technical Support, Remote Support.

Aspiring to work on Site Reliability Engineer / Devops / AWS profile where I can utilize my current skill in current capacity, employing comprehensive knowledge and vast professional experience.

Active team player, self-motivated individual with good communication, interpersonal skills, fast learner and good listener. Highly motivated to deliver solutions for a Business Unit by leveraging strong exposure; track record of maintaining high level of service standards and rendering support for smooth functioning in compliance to SLA.

**Core Skillset includes:**

* Linux Implementation / Support / Patch Management / Hardening / Migration
* RHEV (Virtualization) management
* AWS support on Services like Ec2, s3, RDS, EFS, ECS, CloudWatch, CloudTrail, IAM
* NetBackup Appliance Implementation / Configuration / Management
* Incident & Problem Management, Project & Resource Management, Technical Support
* Global Client Relationship Management, Asset Management, Escalation Management
* Team Training & Support, Costing & Budgeting, ITIL Framework, IT Operations
* SLA Adherence, Knowledge Management

**Professional Summary:**

* Implementation exposure to of Mid-range / High End Servers, maintenance
* Performed various RHEL upgrades from 7 to 8
* Successfully migrated sRHEV upgrade from 4.3 to 4.4
* Installation, Configuration and troubleshooting issues related to Linux and Symantec / Veritas NetBackup Appliance.
* Successfully implemented Solarwinds NPM and SAM monitoring for Network / Server and Application monitoring.
* Conducted and complied with various DR drills in coordination with BCP / DR consultant.
* Successfully performed POC of CI tools.
* Successfully delivered various Linux Hardening projects and Handled Vulnerability Management and Remediation.
* Bears strong exposure in analyzing information system needs, evaluate end-user requirements and design customized solutions



**Technical Skill Set:**

* AWS : Ec2, S3, SNS, ELB, ECS, Autoscaling, CloudWatch, RDS, EFS
* RedHat v. 4, 5, 6, 7, 8, Fedora, CentOS 5, Suse 10
* RedHat Virtualization – RHEV 4.4s
* VmWare VCenter 6.5
* Apache, LVM, RAID,
* Monitoring : Nagios, Ganglia, Solarwinds
* HAProxy, RedHat Cluster
* Automation: Ansible
* Shell
* EMC Storage VNX 5300, 5400
* Symantec NetBackup 7.5, 7.6, Appliances 5220, 5230



# Academic History

**RedHat Certified Engineer (R.H.C.E) in 2008**

**AWS Associate Architecht in 2018**

**Bachelor of Computer Applications (B.C.A.)** from Maharishi Dayanand University, Rohtak, (July 2005)



# Career Chronology

**Subject Matter Expert**

**IBM India Ltd. Noida**

**September 2020 – Present**

Working on Belgium based projects and supporting Linux and Virtualization environment.

# Key Result Areas:

**Supporting 300+ Servers.**

* Keeping Servers compliant as per the policies.
* Handled Server OS migrations from RHEL 7 to RHEL 8
* Successfully Migrated RHEV from 4.3 to 4.4

**Associate Consultant**

**HCL Technologies, Noida**

* **Dec 2016 - September 2020**

Working in HCL and aligned with U.S. based project and responsible to support Linux Infrastructure.

# Key Result Areas:

* Handling support to 1300+ Servers
* Linux and AWS Cloud Server management and issues on them.
* New Server Builds using based upon build sheet using CloudFormation and Manual.
* Routine Security Patching
* Routine Vulnerability assessment and remediation.
* Work on AWS services like Ec2, S3, ECS, Autoscaling, CloudWatch, RDS, EFS .
* Instance Resize, Server refresh through new AMI, Working on Security group and NACL to resolve access related issues.
* Based upon request Manual Upscale and Downscale of cluster task and auto scaling servers due to heavy network traffic.
* Successfully automated L1 and L2 routine tasks using shell and python scripting.
* Taking care of various Linux related issues like User Management, Patch Management and providing support to some of the application related issues like Drupal and tomcat etc.
* Working on Automatic Daily Admin task through Ansible

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**Technical Services Specialist**

**IBM India Ltd. Gurgaon**

**April 2016 - Dec 2016**

Working in IBM India as Linux Specialist and responsible for Linux Infrastructure.

# Key Result Areas

* Handled Linux Server Installations, and involved in critical incidents
* Working on IBM’s Compliance activities (Trace Vulnerabilities encountered and provide solution to Resolve them)



**Module Lead: Backup and Linux Administrator**

**Supreme Committee for Delivery and Legacy, Doha, Qatar - (Contract Position)**

**March 2015 - Dec 2015**

# Key Result Areas

* Successfully Installed /Configured / Managed NetBackup environment which includes NetBackup Appliance 5230 (Production and Disaster Recovery Site) And configured AIR replication between 2

Sites.

* Handling and Procuring New Physical / Virtual Linux Server build request. And Successfully Handled / Configured Linux Server Hardening to meet Security Standards as per Corporate Policy.
* Worked on complex Production on Redhat and NetBackup issues before reaching out to Enterprise Support from Vendors



**Sr. Support Engineer**

**Symantec Software India Ltd. Pune**

**October 2012-Feb 2015**

Working with Symantec Enterprise Support for NetBackup and Appliance for EMEA region.

# Key Result Areas

* Provide Support for Appliances (Netbackup 5200, 5220 & 5230) which includes Support for Customized SUSE O.S. for Appliance and Hardware and Netbackup Application for Appliance.
* Installation, Configuration and troubleshooting issues related to NetBackup enterprise server and its options like MSDP.
* Strong technical expertise in diagnosing hardware alerts and data loss prevention in NetBackup appliances. Importing the MSDP storage on the DR site using NetBackup AIR.



**Sr. Associate Systems**

**Synechron Technologies Ltd. Pune**

**January 2011-October 2012**

With Synechron allocated into a project which is into digital marketing.

# Key Result Areas

* Perform Installation Configuration of RedHat v. 4 /5 through Sun / HP ILOM
* System software and hardware Installation, up gradation, patching and configuration of RedHat servers and cobbler based and interactive installation.
* Experienced in Volume management, Disk Management, software and Hardware RAID and LVM.
* Regular Kernel / Server Patching, through Satellite Server (RHN). Monitoring and taking relevant actions and handle escalations.
* Puppetize the box and make it available for Central Monitoring Cockpit by configuring Nagios and Ganglia. Configuring / Managing YUM Servers/ Clients. Creating / Implementing XINETD Security directives



**System Administrator – Infrastructure Specialist**

**IBM India Ltd. Gurgaon (Client) - (Contract Position)**

**April 2010- January 2011**

Worked in IBM India Lt.d., (Client Location).

# Key Result Areas

* Installation / Configuration / Monitoring / Managing RHEL 5 Servers
* Installation and Configuration of Squirrelmail v. 1.5 (Webmail)
* Installation and Configuration of Websphere Application Server 7, IBM WebSphere Message Broker V7.0, Oracle Spatial 11g, IBM InfoSphere DataStage V8.1
* Managing User Rights / Permissions Administration



**System Engineer**

**Indian Express Newspapers Ltd.**

**May’06– April ‘10**

Handled Technical Support division for Indian Express Newspapers Ltd. A Group with its operations in various languages with wide spread locations nationwide.

# Key Result Areas

* Perform Installation / Configuration of RedHat v. 4 /5 and Servers viz. DNS, SAMBA, SENDMAIL, NIS, APACHE, DHCP, SQUID, LDAP, Lotus Domino Administration.
* Creating and Managing User/ Group policies, Security Policies, User Specific Samba Shares authenticated with central LDAP Server
* Squid proxy caching and Host based Web Site browsing, DNS, DHCP administration
* LDAP-Samba Central Authentication for multiple Linux Box
* Managing Central McAfee EPO Server / Client Administration



Personal Details

Age: 38 years (Born August 18 1983)

Gender: Male

Marital Status: Married

Spoken Languages: English, Hindi, Punjabi

***Sunny Behal***

*References can be provided on request*