**OBJECTIVE**

* To obtain a position of Cloud administrator with tech where I can utilize my software, hardware and troubleshooting experience to provide the company with a solid support system.

**STRENGTH**

* Easily develop personal relation with sense of professionalism, well at Communication skill both written and spoken. Established capability to Follow procedures - guidelines and adaptable & flexible to the Organization’s environment.

**PROFESSIONAL QUALIFICATION**

* University of Amity Noida, MBA-IT (2014).
* University of CCS Meerut, BCA (2009).

**ACADEMIC QUALIFICATION**

* 12th Passed from C.B.S.E in Delhi.
* 10th Passed from C.B.S.E in Delhi.

**SUMMARY OF QUALIFICATIONS**

* Over 11 years of extensive technical experience in IT industry.
* Completed Corporate Training of AWS.
* CCNA, MCSA Certified course completed from IIHT.

**WORK EXPERIENCE**

1. **Organization**: Mountain Valley Spring (I) Pvt. Ltd.

**Designation: Server Support Engineer-IT**

**Duration:** Jan 2017 to Present

**Description: ----** Maintaining and administrating the domain servers, daily Monitoring, and backup the MySQL

Servers, Setting up servers and application as per project Needs.

**AWS Support**

* EC2, S3, IAM, AMI, LOAD BALANCER,AUTO SCALING, ROUTE 53, VPC, VPN, RDS, NO-SQL, NAT, LAMBDA, SQS & SNS ETC.

**WINDOWS SUPPORT**

* Performed daily system monitoring, verifying the integrity and availability of all hardware, server resources, and reviewing system and application logs.
* Provided server maintenance and installation, and end user support.
* Managed and created Active Directory accounts, network shares, and printing services.
* Hands on experience on creating users, computers, groups in AD server and assigning permission to share folders for the users in FILE server.
* **MySQL: - Create Database, Attach Database, Restore Database, backup Database etc.**
* Responsible for applying security updates and patches on servers.

1. **Organization**: AKC data system (I) Pvt. Ltd.

**Designation: Sr. System Associate**

**Duration:** Nov 2012 to Dec 2016

**Responsibilities:** --- System Administration

* + - * Managed the technical Support team which supported Windows XP, Windows7, Windows 10 Pro along with the MS-Office including mail services.
      * Maintaining and monitoring server performance, antivirus logs. Coordinated in integration and deployment of LDAP Active directory
      * Provided System Support for operation environments. Provided technical.

Support to users, solving network connectivity problems.

* User management includes user addition, deletion and modifying user attributes in domain and Managed disk space and system resources.
* Strong leadership and communication skills and working experience with customers, end users and colleagues. Demonstrated ability to work in both individual and team environments.

1.7 Years IT Support Engineer

1. **Organization**: ABCT Company (Café Coffee Day) Ltd.

**Designation: System Executive**

**Duration:** Oct 2010 to July 2012

**EXTRACURRICULAR ACTIVITES**

* Captain of college cricket team.
* Organized various events in college.

**PERSONAL DETAILS**

* Father's Name: Ramkishan Tiwari
* Date of birth : 24th-june-1988
* Permanent address : A=1/10, west Karawal Nagar Delhi-94
* Nationality : Indian
* Sex : Male
* Marital Status : Married
* Language Known : English, Hindi.

**DATE : \_\_\_\_\_\_\_\_\_\_\_\_\_**

**PLACE : \_\_\_\_\_\_\_\_\_\_\_\_**

**(Neeraj Tiwari)**