

Terms and Conditions

Terms and Conditions for the Use of the Nua Application

Effective Date: 10/29/2025

Please read these Terms and Conditions ("Terms") carefully before using the Nua application ("the App," "we," "us," "our"). Your use of the App signifies your full and unconditional agreement to be bound by these Terms and Conditions, in addition to our Privacy Policy.

1. Acceptance and License

1.1. Limited License: We grant you a personal, limited, non-exclusive, non-transferable, and revocable license to use the App on your personal device in accordance with these Terms.

2. Medical Disclaimer and Fitness Disclaimer

2.1. Not Medical Advice: The Nua application is an information management and health and fitness tracking tool. All information, content, and recommendations (including nutrition and exercise plans) available in the App are not medical advice and do not replace professional medical diagnosis, treatment, or consultation from a physician or qualified healthcare provider.

2.2. Consult Your Healthcare Provider: You agree to consult your physician or another qualified healthcare provider before starting any new diet or exercise program, or if you have any questions regarding your health condition.

2.3. Personal Responsibility: You are solely responsible for your health and for any decisions you make based on the information provided in the App.

2.4. Acknowledgment and Binding Agreement: You expressly acknowledge and agree that you have read and understood the full medical disclaimer in this section, and that you will consult a qualified professional before starting any fitness or nutrition program. This acknowledgment is mandatory for using the App.

3. Subscriptions and Payment

3.1. Subscriptions: We may offer premium content or features that require a paid subscription ("Subscription").

3.2. Auto-Renewal: Subscriptions are automatically renewed unless you cancel them at least 24 hours before the next renewal date.

3.3. Cancellation and Refunds: Subscriptions can be canceled at any time through your account settings in the app store. Fees paid for Subscriptions for unused periods are non-refundable, unless you freeze the membership, except as required by law.

3.4. Price Changes: We reserve the right to change the price of Subscriptions at any time. You will be notified in advance of any price changes before they take effect.

4. User Content and Conduct

4.1. User Conduct: You are responsible for all content you post or transmit through the App (including meal photos, personal photos, voice notes, and progress updates).

4.2. Prohibited Content: You agree not to post or transmit any content that: (a) Is unlawful, fraudulent, defamatory, or abusive. (b) Violates the intellectual property rights or privacy rights of any third party.

5. Integration with Third-Party Apps and Devices

5.1. Integration: The App provides features that allow you to connect your account with third-party applications and devices (such as Apple HealthKit, Samsung Health, Huawei Health Kit, InBody).

5.2. Third-Party Disclaimer: We assume no responsibility for the performance of these devices or applications, the accuracy of the data they provide, or their privacy policies. You grant your express consent for the transfer and reception of data between Nua and external platforms when you activate this integration.

6. Account Termination

We reserve the right to suspend or terminate your account and access to the App at any time and without prior notice, if we believe you have violated these Terms or for any other reason.

7. Governing Law and Dispute Resolution

7.1. Governing Law: These Terms shall be governed by and construed in accordance with the laws of the Kingdom of Saudi Arabia, without regard to its conflict of law principles.

7.2. Disputes: Any dispute arising from or related to these Terms shall be subject to the exclusive jurisdiction of the courts of the Kingdom of Saudi Arabia.

8. Contact Us

For any questions regarding these Terms and Conditions, please contact us via: Email: support@mzn.dev