



ALEXANDRE

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Product Manager

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ABOUT

Product Manager with MBA in Project Management and graduation in Computer Science. Developing Private Networks products in TIM S.A. to address technological challenges in Mission Critical Operations, Smart Lighting, Connected Cars, and others.

Try to adopt the Lean Startup and Scrum methods in all projects. The portfolio includes eSIM, NB-IoT, IoT platforms, Marketplace, Websites, and Mobile Apps.

A special mention to the Blah app, bringing together the most famous memes from YouTube in a wild musical chat. Its campaign had over 9M views, over 3M downloads, App of The Week on the Apple Store, and was twice the most downloaded app on Google Play.

Share the same passion for software as designers and developers, and eager to work with them on Moon shot projects.

Actually learning Python, Flask, and Jamstack.

EXPERIENCE

Product Manager

2014 - Present

TIM S/A

Rio de Janeiro

- Developing Private Network product and portfolio, submitted several commercial proposes up to 50M USD; Dealing in verticals like Mining, Utilities, 4.0 Industry, Oil & Gas; Some use cases are Mission Critical Operations, Smart Lighting, and Connected Cars.
- Planned the IoT/M2M business unit strategy and designed eSIM, NB-IoT, IoT platform, and marketplace products and services.
- Launched Blah app, bringing together the most famous memes from YouTube in a wild musical chat. Its campaign had over 9M views, over 3M downloads, App of The Week on the Apple Store, and was twice the most downloaded app on Google Play.
- Assembled a thousand scenarios device testing operation, fixing nearly 3K issues based on user feedback.

Skills:

Product Management Product Owner Product Strategy Product Design Product Development Project Management MVP Agile Scrum Design Thinking Google Play TestFlight App Annie

Links:

 <https://almmello.com.br/static/rga/TIM-blah-Surfing-Bird-EN.mp4>

 <https://almmello.com.br/static/rga/TIM-blah-EN.mp4>

Founder

2008 - Present

GOALMOON.COM

- Shaped a Docker-As-A-Service platform to handle WordPress hosting, DNS, security, backup, monitoring, and performance analysis.
- Partnered with web designers providing AVADA, Elementor Pro, Thrive Themes, WooCommerce, and other WordPress plugins and themes caring services, offering a technical-free solution.
- Adopted the Lean Startup method and published 20+ websites using customer feedback to find a profit model.
- Integrated Shopify e-commerce platform and a low code iOS App, coded on Red Foundry Studio, dropping the iOS development cost from 25K to 5K USD.
- Programed an iOS App in Objective-C and issued it to Apple App Store, supporting the whole mobile app life-cycle.

Skills:

Python Flask WordPress Objective-C SQL Google App Engine Apple Developer Program Git Hosting Docker Containers Cloudflare AWS Azure Google Cloud Digital Marketing Launch Formula Click Funnels Stripe Bootstrap Low Code

Project Manager

2010 - 2014

TIM S/A

Rio de Janeiro

- Coordinated the Blah app development, similar to WhatsApp but targeting other carriers' customers. The project added 4K hours of cooperation with more than 35 different areas, from Legal to IT, and a multicultural team.
- Managed blah's design agency's activities, producing 1,400 layouts such as wireframes and prototypes.
- Conducted several RFP processes, including foreign suppliers; Negotiated contracts worth 3.5M USD in budget.
- Achieved 95% of service cancellation efficiency with a KPI analysis platform developed on Excel VBA to receive 3,900 services' weekly data.

Skills:

Project Management SCUM Microsoft Project PMBOK Jira Branding UX Design Automation VBA

Technical Advisor

2003 - 2010

TIM S/A

Londrina

- Promoted partnerships and business structures to increase VAS sales, backing a five Key Account Managers team, 300 clients, and 3M USD annual turnover in Transport, Agribusiness, Logistics, Banking, Engineering, Pharm, and International Food Chains sectors.
- Settled the M2M segment employing hybrid GSM and satellite location modules for the first time in Brazil. Generated 45K gross adds proposing a similar solution to other partners.
- Attained an average mean target of 227% during 63 months, 47% above company results, designing, selling, implementing, and supporting Sales & Field Force Automation, SMS, Tracking, Telemetry, Mobile Office, and M2M solutions.

Skills:

iOS Android Technical Sales Presentation Techniques Team Management Blackberry SFA M2M SMS Platforms Cellular Modules

CTO

2000 - 2003

DIRECTLINK INTERNET BY RADIO

Londrina

- Improved classes development by employing Excel VBA as a toolbox to produce all Java, JSP, and SQL classes in bulk, then rolled up a second web app to control support tickets in a single month.
- Developed the SICOP, a Java/JSP web app running on the LTMJ stack. A system to control providers, automate processes, and manage user identity with a database of 17 object-oriented classes.
- Deployed the Directlink system in 7 cities, averaging 300K, dealing with top-tier providers.
- Has built 150 points of presence on a 400 servers radio network, supporting up to 2K subscribers.

Skills:

Java JSP HTML CSS PHP Pearl MySQL MS Access Linux Server Command-Line Shell Script Firewall Networking
DNS Wi-Fi Radio Nagios Structured Cabling Computer Management Windows Management Microsoft Office Management
Adobe Photoshop Corel Draw

EDUCATION

Master of Business Administration in Project Management (MBA)

Veiga de Almeida University, Rio de Janeiro

2011 - 2012

Undergraduate Degree in Data Processing Technology (UG)

UNIFIL University, Londrina

1999 - 2002

LANGUAGE

Portuguese (Native)

English (Full Professional Proficiency.)

AWARDS

🏆 Global Telecoms Business Innovation

2015 Awards for the blah app

🏆 Tela Viva Móvel

2015 Awards for the blah app