

STR

Software Test Results

PLANET

Reported By: Almog Ifrah

Verified By: Gal Matalon (המחללה לAUTOMATION)

Table of Content

1 .Purpose	3
2 .Application Overview	3
3 .Test Tree	4
4.Metrics.....	10
5 .STD.....	26
6 .Recommendations	28
7 .Conclusion	28
8 .Bugs List	29
9 .Bugs Report.....	30

1. Purpose

The **Planet Cinema** website provides an online platform where users can explore and purchase tickets for various movies currently showing in cinemas. The site offers detailed information about movies, showtimes, special offers, and loyalty programs, as well as a blog for movie enthusiasts. Users can also manage their bookings and access customer service through the website. For a more immersive experience, they offer a mobile app for easy access to movie schedules, reservations, and promotions.

For more information, you can visit the website [here](#).

2. Application Overview

The **Planet Cinema** app provides users with an easy way to browse movie listings, check showtimes, and purchase tickets for screenings at cinemas. It features detailed movie information, special promotions, and a loyalty program. Users can manage their bookings, view the latest films, and access updates about upcoming releases. The app enhances the movie-going experience with features such as personalized notifications and exclusive offers.

3. Testing Tree

Functionality Testing

Personal Area:

- Login
- Password Recovery
- Registration

Home Screen:

- Now in Cinemas
- Coming Soon
- Movie Display
- Search Movies by Categories

Order Management:

- Movie Booking
- Seat Selection
- Payment
- Cancel Reservation

Side Menu Links

Design and Layout Testing

1. Resolution and Display

- Ensure the app displays correctly across all screen sizes and devices.
- Elements are not cut off or extend beyond screen boundaries.

2. Alignment and Consistency

- Buttons, text, and images are properly aligned.
- Styles (colors, fonts, sizes) are consistent throughout the app.

3. Spacing and Visibility

- Adequate spacing between elements to prevent mis-clicks.

- Text is clear and readable.
-

Interaction Testing

1. Touch Responsiveness

- All buttons are clickable and respond correctly.
- Gestures (swipe, tap, long press) function as expected.

2. Screen Orientation and States

- Support for both landscape and portrait modes.
- Proper display when the device language is changed.

UI Functionality Testing

1. Interactive Elements

- Navigation buttons lead to the correct destinations.
- Forms work properly, including text fields and dropdown menus.

2. Action Indicators

- Visual changes after interactions (e.g., button highlights, color changes).
 - Loading indicators (spinners/progress bars) display during longer actions.
-

Performance and Accessibility Testing

1. Response Times

- Quick response times after button clicks or screen transitions.

2. Accessibility

- Support for screen readers/Voiceover.
- Buttons and menus are accessible for users with disabilities.

Custom Design Element Testing

1. Dynamic Design

- Ensure the app adapts to pinch-to-zoom on touch devices.

2. Error Messages and System Notifications

- Errors are displayed clearly and are user-friendly.
 - System notifications do not disrupt the user experience.
-

Behavior in Changing Conditions

1. Network Changes

- Ensure the app handles network changes (Wi-Fi/cellular data) gracefully.

2. Exceptional Scenarios

- Test app behavior with low storage.
 - Verify functionality during incoming calls while using the app.
-

Compatibility with Different Operating Systems

1. Android

- Verify compatibility with different Android versions.

2. iOS

- Ensure support for various iOS versions, including unique Apple UI behaviors.

Interruption Testing

1. Incoming Calls and Messages

- **Incoming Calls:**
 - Verify the app pauses correctly during an incoming call.
 - Check if the app resumes without issues after the call ends.
 - **Text Messages:**
 - Ensure the app handles SMS notifications without crashing or freezing.
 - Test app behavior when the user taps on the notification.
-

2. Notifications

- **Push Notifications:**
 - Verify that push notifications do not disrupt ongoing app activities.
 - Test redirection to the appropriate app screen when the notification is tapped.
 - **System Notifications:**
 - Ensure proper handling of system alerts (e.g., low battery, update alerts).
 - Confirm the app state is maintained after dismissing the notification.
-

3. Network Interruptions

- **Network Loss:**
 - Simulate network disconnection and verify how the app handles offline mode.
 - Ensure appropriate error messages are displayed.
- **Network Switching:**

- Test app behavior when switching between Wi-Fi and cellular networks.
 - Check for data consistency after reconnection.
-

4. Battery-Related Interruptions

- **Low Battery Warnings:**
 - Ensure the app doesn't crash or freeze when a low battery warning appears.
 - **Device Shutdown:**
 - Test the app's state and data preservation after the device shuts down due to low battery.
-

5. Other Device Functions

- **Screen Lock/Unlock:**
 - Verify the app state is preserved when the screen is locked and unlocked.
 - Ensure sensitive data is hidden on the lock screen (if applicable).
 - **Home Button:**
 - Check the app behavior when the home button is pressed and the app is sent to the background.
 - Test if the app resumes correctly when reopened.
 - **App Switcher:**
 - Ensure smooth transition when switching between apps using the app switcher.
-

6. External Device Connections

- **Headphones or Bluetooth Devices:**
 - Test how the app handles connecting/disconnecting external devices.

- Ensure audio/video playback continues correctly.
 - **Charging Cable:**
 - Verify the app functions properly when the device is plugged in or unplugged from charging.
-

7. System Updates or Installation Prompts

- **Operating System Updates:**
 - Ensure the app behaves as expected during system update prompts.
 - Check data consistency after an OS update is completed.
 - **App Updates:**
 - Verify app behavior when the user is prompted to update the app while it's in use.
-

8. Third-Party App Interruptions

- **Social Media Notifications:**
 - Ensure the app handles interruptions from third-party apps like WhatsApp, Instagram, etc.
 - **Browser Links:**
 - Test redirection to the browser or another app when a link is clicked.
-

9. Device Reboots

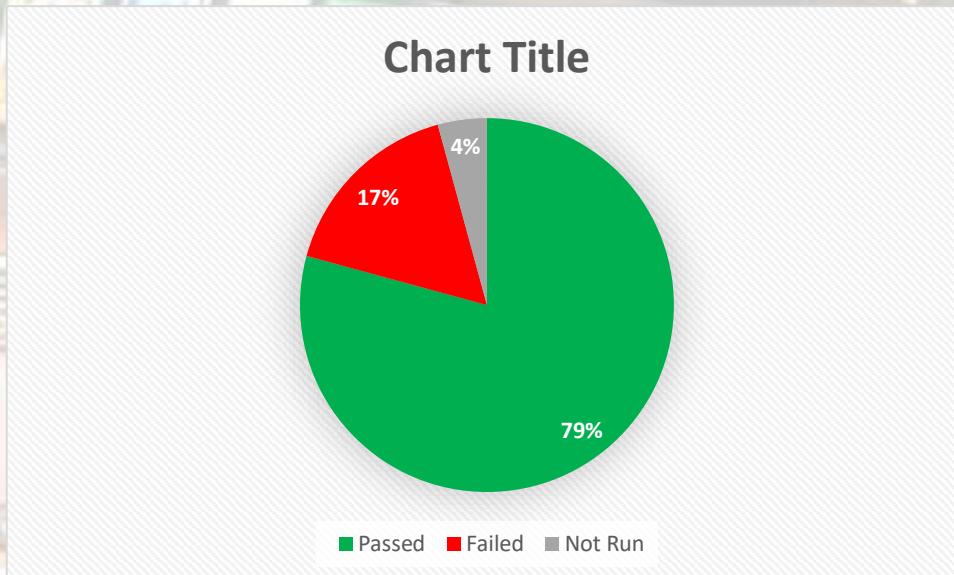
- **Soft Reboot:**
 - Test the app's state and functionality after a device restart.
- **Crash Recovery:**
 - Verify the app launches without issues and preserves data after an unexpected crash.

4. Metrics

Test Cases – Status

This pie chart represents the test cases that passed/failed during the initial of the website.
must of the test case passed.

Passed	Failed	Not Run	Total
187	39	10	236

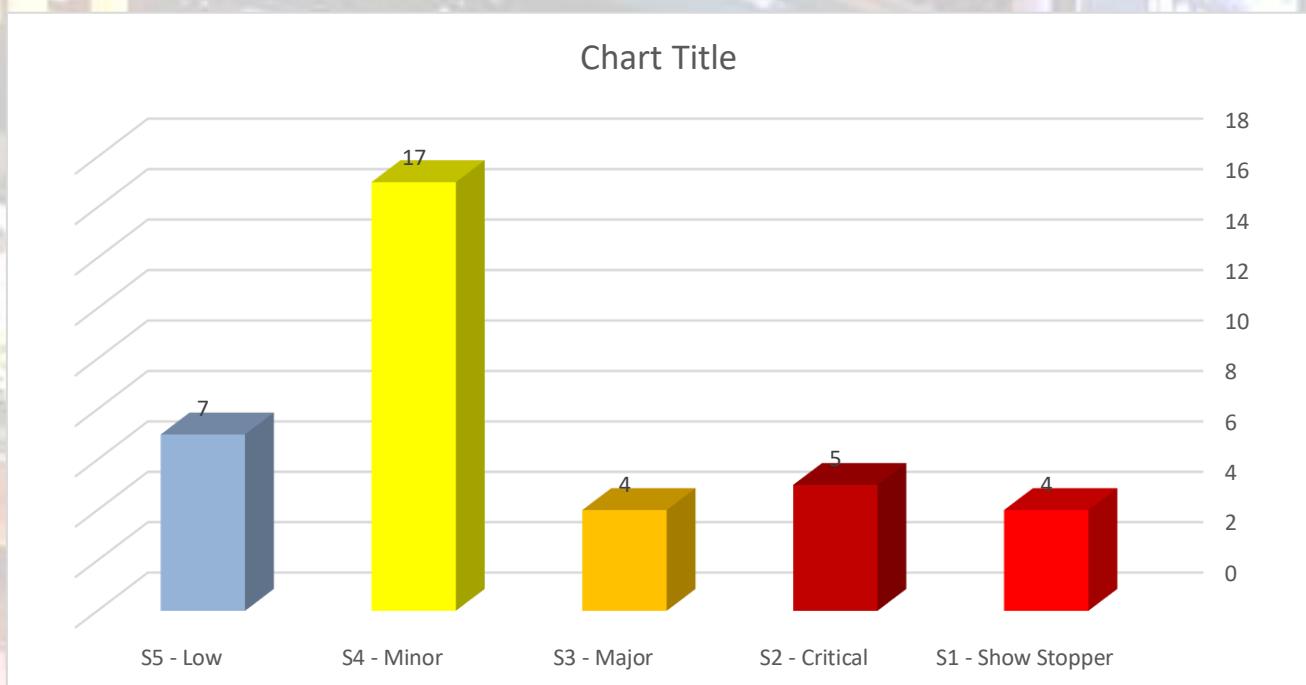


Severity Bugs – Status

The bar graph shows the severity of bugs.

Most of the identified bugs were classified as 'Low' severity, causing a minor impact on the user experience.

S1 - Show Stopper	S2 - Critical	S3 - Major	S4 - Minor	S5 - Low	Total
4	5	4	17	7	39



5.STD

Test ID	Area	Test Case Description	Expected Result	Actual Result	Status
TC001	Registration to Personal Area	Verify that the first name field accepts only valid names (letters, no numbers)	Name field allows only letters, no numbers	Same as expected	Passed
TC002	Registration to Personal Area	Verify that the last name field accepts only letters	Last name field accepts only letters, no special characters or numbers	Failed (accepts invalid input)	Failed
TC003	Registration to Personal Area	Verify that email field accepts only a valid email	Email field accepts only valid email format	Same as expected	Passed
TC004	Registration to Personal Area	Verify that the "Repeat Email" field accepts only a valid email	Repeat email field allows only valid email	Same as expected	Passed
TC005	Registration to Personal Area	Verify that when I enter a valid email and repeat email, the emails must match	System verifies that both email fields match	Same as expected	Passed
TC006	Registration to Personal Area	Verify that phone number field only allows numeric input	Phone number field only accepts numeric input	Same as expected	Passed
TC007	Registration to Personal Area	Verify that the phone number field is limited to 10 digits for Israel	Phone number field allows only 10 digits if it's a valid Israeli number	Same as expected	Passed
TC008	Registration to Personal Area	Verify that password field checks for the required format (at least 8 characters, 1 uppercase, 1 lowercase, 1 number, 1 symbol)	Password field checks format validity	Same as expected	Passed

TC009	Registration to Personal Area	Verify that I can accept or cancel privacy policy and terms of use	I can successfully accept or cancel terms and privacy policy	Same as expected	Passed
TC010	Registration to Personal Area	Verify successful registration with valid email and password	Registration succeeds and user is saved in the system	Same as expected	Passed
TC011	Registration to Personal Area	Verify that after successful registration, I can log in to the system	Login should succeed with registered credentials	Failed (doesn't log in)	Failed
TC012	Registration to Personal Area	Verify if all fields are mandatory	All required fields must be filled out	Same as expected	Passed
TC013	Registration to Personal Area	Verify that when a required field is missing, an error message is shown	Error message should be shown for missing mandatory fields	Same as expected	Passed
TC014	Registration to Personal Area	Verify that when a mandatory field is empty, the system will not allow registration	System should prevent registration with missing required fields	Same as expected	Passed
TC015	Registration to Personal Area	Verify clicking on "Privacy Policy" opens a relevant information page	Privacy policy page should open with relevant info	Same as expected	Passed
TC016	Registration to Personal Area	Verify clicking on "Terms of Use" opens a relevant information page	Terms of use page should open with relevant info	Same as expected	Passed
TC017	Registration to Personal Area	Verify receiving a verification email after the first registration attempt	Verification email should be sent	Same as expected	Passed
TC018	Registration to Personal Area	Verify if registration is allowed with an already registered email	System should reject registration with an already registered email	Same as expected	Passed
TC019	Login to Personal Area	Verify email field accepts a valid email format	Email field allows input of valid email addresses	Same as expected	Passed

TC020	Login to Personal Area	Verify password field accepts only valid passwords	Password must have at least 8 characters, including uppercase, lowercase, number, and symbol	Same as expected	Passed
TC021	Login to Personal Area	Verify login with valid email and password	Successful login, user is redirected to personal area	App shows error, no redirect	Failed
TC022	Login to Personal Area	Verify login with valid email and invalid password	Error message without specifying the exact issue	Error message not displayed properly	Failed
TC023	Login to Personal Area	Verify clicking "Forgot Password" redirects to recovery	Redirect to password recovery screen	Same as expected	Passed
TC024	Login to Personal Area	Verify recovery message for non-registered email	Message indicating no such user exists	Incorrect handling, no message	Failed
TC025	Login to Personal Area	Verify recovery email is sent to registered users	Steps for password recovery sent to the user's email	Same as expected	Passed
TC026	Login to Personal Area	Verify invalid email input for recovery shows error	Error indicating invalid email format	Same as expected	Passed
TC027	Login to Personal Area	Verify "Close" on recovery screen returns to login	User redirected back to login screen	Same as expected	Passed
TC028	Login to Personal Area	Verify cookie icon on recovery screen opens info page	Cookie info page opens	Same as expected	Passed
TC029	Login to Personal Area	Verify cookie preference selection updates preference	Selected preference is saved	Same as expected	Passed
TC030	Login to Personal Area	Verify choosing a specific cookie type updates system	Cookie preference updated for "Social Cookie"	Same as expected	Passed
TC031	Login to Personal Area	Verify selecting cookie type shows a success message	Success message is displayed	No success message displayed	Failed

TC032	Home Screen	Verify text input in search via search icon shows relevant results	Relevant search results are displayed	Same as expected	Passed
TC033	Home Screen	Verify clear search field with * icon after entering text	Clicking * clears the search field	Same as expected	Passed
TC034	Home Screen	Verify message for a non-existent movie search	Displays appropriate message for no results	Same as expected	Passed
TC035	Home Screen	Verify * icon appears only after text is entered in the search field	* icon appears only when the field contains text	Same as expected	Passed
TC036	Home Screen	Verify canceling search closes the search window	Clicking cancel closes the search window	Same as expected	Passed
TC037	Home Screen	Verify side menu opens and closes as expected	Side menu opens and closes upon icon click	Same as expected	Passed
TC038	Home Screen	Verify all buttons in the side menu work correctly	All side menu buttons are functional	Same as expected	Passed
TC039	Home Screen	Verify cube button redirects to the movie list page	Redirects to a page displaying the movie list	Same as expected	Passed
TC040	Home Screen	Verify tabs below the main title are clickable and show results	Tabs are clickable and display respective results	Same as expected	Passed
TC041	Home Screen	Verify "Now in Theaters" button shows currently screened movies	Displays the list of currently screened movies	Same as expected	Passed
TC042	Home Screen	Verify "Coming Soon" button shows future screening movies	Displays the list of upcoming movies	Same as expected	Passed
TC043	Home Screen	Verify carousel displays full images with details and appears visually pleasing	Carousel appears well-designed with full details	Same as expected	Passed
TC044	Home Screen	Verify carousel allows horizontal scrolling	Horizontal scrolling works as expected	Same as expected	Passed

TC045	Home Screen	Verify clicking on a movie in the carousel shows its details	Displays detailed information about the selected movie	Same as expected	Passed
TC046	Movie Details Screen	Verify trailer availability for every movie	All movies have trailers available	Failed (some trailers missing)	Failed
TC047	Movie Details Screen	Verify trailer playback functionality	Trailers can be played and watched	Same as expected	Passed
TC048	Movie Details Screen	Verify correct matching of movie name and image	Name and image correspond to the selected movie	Same as expected	Passed
TC049	Movie Details Screen	Verify accurate movie details (length, screening times)	Movie details are accurate	Same as expected	Passed
TC050	Movie Details Screen	Verify movies not yet screened are excluded from "Now in Theaters" category	Movies not yet screened are not shown in the current screenings' category	Same as expected	Passed
TC051	Movie Details Screen	Verify filtering cinema list by name, distance, and favorites	Filtering works correctly for all three criteria	Same as expected	Passed
TC052	Movie Details Screen	Verify clicking "By Name" shows a list of cinemas screening the movie	Displays list of cinemas screening the movie	Same as expected	Passed
TC053	Movie Details Screen	Verify marking cinema as favorite adds it to favorites list	Cinema added to favorites	Same as expected	Passed
TC054	Movie Details Screen	Verify unmarking favorite cinema removes it from the list (toggle)	Cinema removed from favorites	Same as expected	Passed
TC055	Movie Details Screen	Verify "By Distance" filters cinemas based on location (if allowed)	Displays cinemas sorted by proximity to user location	Same as expected	Passed

TC056	Movie Details Screen	Verify "By Distance" defaults to alphabetical if location access denied	Displays cinemas sorted alphabetically	Same as expected	Passed
TC057	Movie Details Screen	Verify free-text cinema search filters cinema list	Cinema list filtered correctly based on search text	Same as expected	Passed
TC058	Movie Details Screen	Verify clicking X clears text input	Text field is cleared	Same as expected	Passed
TC059	Movie Details Screen	Verify "Back" button returns to home screen	Navigates back to home screen	Same as expected	Passed
TC060	Movie Details Screen	Verify clicking "Filter" opens filter options window	Filter options window is displayed	Same as expected	Passed
TC061	Movie Details Screen	Verify filtering by screening list updates displayed results	Results are filtered correctly based on selection	Same as expected	Passed
TC062	Movie Details Screen	Verify clicking "Close" closes filter options window	Filter options window is closed	Same as expected	Passed
TC063	Movie Details Screen	Verify clicking "More Info" shows extended text description	Full movie description is displayed	Same as expected	Passed
TC064	Movie Details Screen	Verify "Choose Movie by Date" opens date-based cinema filter	Date-based filter options window is displayed	Same as expected	Passed
TC065	Movie Details Screen	Verify clicking cinema displays screening times	Cinema's screening times are displayed	Same as expected	Passed
TC066	Movie Details Screen	Verify selected cinema matches displayed details	Displayed details match the selected cinema	Same as expected	Passed
TC067	Movie Details Screen	Verify date can be changed using date selector	Date selection updates correctly	Same as expected	Passed

TC068	Movie Details Screen	Verify past screening times are not shown in search results	Past screenings are excluded	Same as expected	Passed
TC069	Movie Details Screen	Verify clicking "!" icon shows movie information	Movie information is displayed	Same as expected	Passed
TC070	Movie Details Screen	Verify selecting a screening time redirects to ticket booking screen	Navigates to ticket booking screen	Same as expected	Passed
TC071	Booking Window	Verify all ticket type options are visible when selecting a ticket type	All ticket type options are displayed	Same as expected	Passed
TC072	Booking Window	Verify Senior Citizen option prompts for ID input	ID input field is displayed for Senior Citizen ticket	Same as expected	Passed
TC073	Booking Window	Verify ID validation for Senior Citizen ticket	Valid ID is accepted, invalid ID is rejected	Same as expected	Passed
TC074	Booking Window	Verify ID validation fails for minors using Senior Citizen ticket	Error shown for invalid ID (minor)	Validation failed for minors	Failed
TC075	Booking Window	Verify discount tickets (Senior/Student) are limited to 2 per order	Maximum 2 tickets can be selected for discount types	Same as expected	Passed
TC076	Booking Window	Verify error for exceeding 2 tickets with same ID in discount category	Error message displayed for exceeding ticket limit	Same as expected	Passed
TC077	Booking Window	Verify ID input for Defense Forces ticket	ID field is displayed for Defense Forces ticket	Same as expected	Passed
TC078	Booking Window	Verify Defense Forces ticket limit is 2 tickets per ID	Maximum 2 tickets allowed per ID for Defense Forces ticket	Same as expected	Passed

TC079	Booking Window	Verify age restriction compliance for age-limited movies	System enforces age restrictions for age-limited movies	Not enforced	Failed
TC080	Booking Window	Verify clicking logo navigates back to previous/home screen	Clicking logo redirects to previous/home screen	Does not redirect	Failed
TC081	Booking Window	Verify booking window displays correct selection details for movie time and date	Selected time and date are displayed accurately	Same as expected	Passed
TC082	Booking Window	Verify clicking the "+" button increments the total ticket count and updates the total price	Total count and price update accurately	Same as expected	Passed
TC083	Booking Window	Verify "-" button is disabled when the ticket count is 0	"-" button is inactive when ticket count is 0	Same as expected	Passed
TC084	Booking Window	Verify total ticket count is limited to a specific maximum	Ticket count cannot exceed the specified maximum limit	Same as expected	Passed
TC085	Booking Window	Verify total ticket count multiplied by ticket price matches the overall booking total	Total price matches the calculated ticket total	Same as expected	Passed
TC086	Booking Window	Verify ticket count icon displays the correct ticket selection count	Ticket count near the icon matches selected ticket count	Same as expected	Passed
TC087	Booking Window	Verify cookie icon allows selection when clicked	Cookie icon opens a selection window	Same as expected	Passed
TC088	Booking Window	Verify closing the booking shows a confirmation prompt	Confirmation prompt appears before exiting the booking	Same as expected	Passed
TC089	Booking Window	Verify canceling a booking redirects back to the booking screen	User is redirected to the booking screen after canceling	Same as expected	Passed

TC090	Booking Window	Verify clicking "Continue" after selecting ticket type navigates to seat selection screen	Navigates to seat selection screen	Same as expected	Passed
TC091	Booking Window	Verify "Back" button navigates to the previous screen	Navigates to the previous screen	Same as expected	Passed
TC092	Seat Selection	Verify only available seats can be selected	Only available seats are selectable	Same as expected	Passed
TC093	Seat Selection	Verify selecting an available seat is successful	Selected seat is marked as chosen	Same as expected	Passed
TC094	Seat Selection	Verify selected seat details (row and seat number) are displayed	Displays the correct row and seat number	Same as expected	Passed
TC095	Seat Selection	Verify selecting a specific seat highlights it in orange	Selected seat is highlighted in orange	Same as expected	Passed
TC096	Seat Selection	Verify selecting seats beyond ticket quantity resets the selection	Seat selection is reset for exceeding ticket quantity	Same as expected	Passed
TC097	Seat Selection	Verify warning message for selecting an accessible seat	Displays a warning message when selecting an accessible seat	Same as expected	Passed
TC098	Seat Selection	Verify Fullscreen toggle and minimize button for seat view works properly	Seat view toggles between Fullscreen and minimized states	Same as expected	Passed
TC099	Seat Selection	Verify no single seat can be selected leaving a gap in the middle of a row	System prevents selection that leaves a single-seat gap	Same as expected	Passed
TC100	Seat Selection	Verify pinch-to-zoom functionality works correctly in this screen	Pinching gestures zoom in and out properly	Same as expected	Passed
TC101	Seat Selection	Verify clicking a seat shows the count of selected vs total required seats (e.g., 1/2)	Displays selected vs total seats count	Same as expected	Passed

TC102	Seat Selection	Verify proceeding to payment is restricted unless all required seats are selected	User cannot proceed until all seats are selected	Same as expected	Passed
TC103	Payment Gateway	Verify clicking "Confirm and Proceed to Payment" navigates to the payment processing screen	User is redirected to the payment gateway	Same as expected	Passed
TC104	Payment Screen	Verify "Back" button navigates back to the seat selection screen	Navigates to seat selection screen	Same as expected	Passed
TC105	Payment Screen	Verify order is automatically canceled after 9 minutes of inactivity	Order is canceled after 9 minutes	Same as expected	Passed
TC106	Payment Screen	Verify countdown timer decreases appropriately	Timer counts down correctly	Same as expected	Passed
TC107	Payment Screen	Verify order details, including pricing and summary, are displayed accurately	Displays accurate price and order summary	Same as expected	Passed
TC108	Payment Screen	Verify that the "First Name" field accepts only letters	Only letters are accepted in the "First Name" field	Allow enter carters	Failed
TC109	Payment Screen	Verify that the "Last Name" field accepts only letters	Only letters are accepted in the "Last Name" field	Allow enter carters	Failed
TC110	Payment Screen	Verify that only valid email addresses can be entered	Only valid email addresses are accepted	Same as expected	Passed
TC111	Payment Screen	Verify that the phone number field allows only numeric input	Only numeric input is accepted	Same as expected	Passed
TC112	Payment Screen	Verify that the phone number is limited to 10 digits	Phone number field restricts input to 10 digits	Same as expected	Passed
TC113	Payment Screen	Verify that clicking on the "Discount Card" button opens a discount selection window	Discount selection window opens	Same as expected	Passed

TC114	Payment Screen	Verify that selecting a discount type opens a code entry window	Code entry window appears	Same as expected	Passed
TC115	Payment Screen	Verify that the list of discount types is updated	Discount list reflects the most recent options	Same as expected	Passed
TC116	Payment Screen	Verify that clicking the "X" button closes the discount selection window	Window closes upon clicking "X"	Same as expected	Passed
TC117	Payment Screen	Verify that entering a valid coupon code applies a discount	Ticket price is reduced as per the entered coupon code	Same as expected	Passed
TC118	Payment Screen	Verify that entering an invalid coupon code displays an error message	Error message is displayed for invalid coupon code	Same as expected	Passed
TC119	Payment Screen	Verify the ability to purchase a ticket with a membership discount	Ticket purchase succeeds with applied membership discount	Failed	Failed
TC120	Payment Screen	Verify that clicking on the credit card option opens credit card input fields	Credit card input fields appear	Same as expected	Passed
TC121	Payment Screen	Verify the ability to check the Terms and Conditions checkbox	Checkbox can be marked	Same as expected	Passed
TC122	Payment Screen	Verify that clicking "Privacy Policy" opens the appropriate information window	Relevant information window appears	The window did not open	Failed
TC123	Payment Screen	Verify that clicking "Usage Policy" opens the corresponding information window	Relevant information window appears	The content was not displayed	Failed
TC124	Payment Screen	Verify that clicking the "Terms of Use" link displays the terms	Terms of use are displayed	The terms were not shown	Failed
TC125	Payment Screen	Verify that credit card number can be entered in the designated fields	Credit card number is accepted	Same as expected	Passed

TC126	Payment Screen	Verify that the credit card field is displayed properly	Field is visually correct	Field formatting is misaligned	Failed
TC127	Payment Screen	Verify that form submission is blocked if mandatory fields are missing	Submission is prevented	Same as expected	Passed
TC128	Payment Screen	Verify that an email confirmation is received after order completion	Confirmation email is sent	Same as expected	Passed
TC129	Payment Screen	Verify that order details and barcode appear after order completion	Order details and barcode are displayed	Same as expected	Passed
TC130	Payment Screen	Verify that the "Add to Calendar" button allows access to the phone calendar	Access to calendar is granted	Same as expected	Passed
TC131	Subscriptions & Gifts	Verify that clicking on the "Subscriptions & Gifts" button redirects to the information page	Redirection to the information page	Same as expected	Passed
TC132	Subscriptions & Gifts	Verify that from this page, it is possible to select a cinema	Cinema selection option is available	Same as expected	Passed
TC133	Subscriptions & Gifts	Verify that entering a city in the cinema search displays relevant results	Results matching the entered city are displayed	Same as expected	Passed
TC134	Subscriptions & Gifts	Verify that location services work correctly	Results based on the user's location are displayed	Same as expected	Passed
TC135	Subscriptions & Gifts	Verify that after finding cinema results, a cinema can be selected	Cinema can be selected	Same as expected	Passed
TC136	Subscriptions & Gifts	Verify that after selecting a cinema, its screening schedule is displayed	Cinema screening schedule is displayed	Same as expected	Passed
TC137	Subscriptions & Gifts	Verify that a ticket can be purchased from this screen	Ticket purchase functionality is operational	Same as expected	Passed

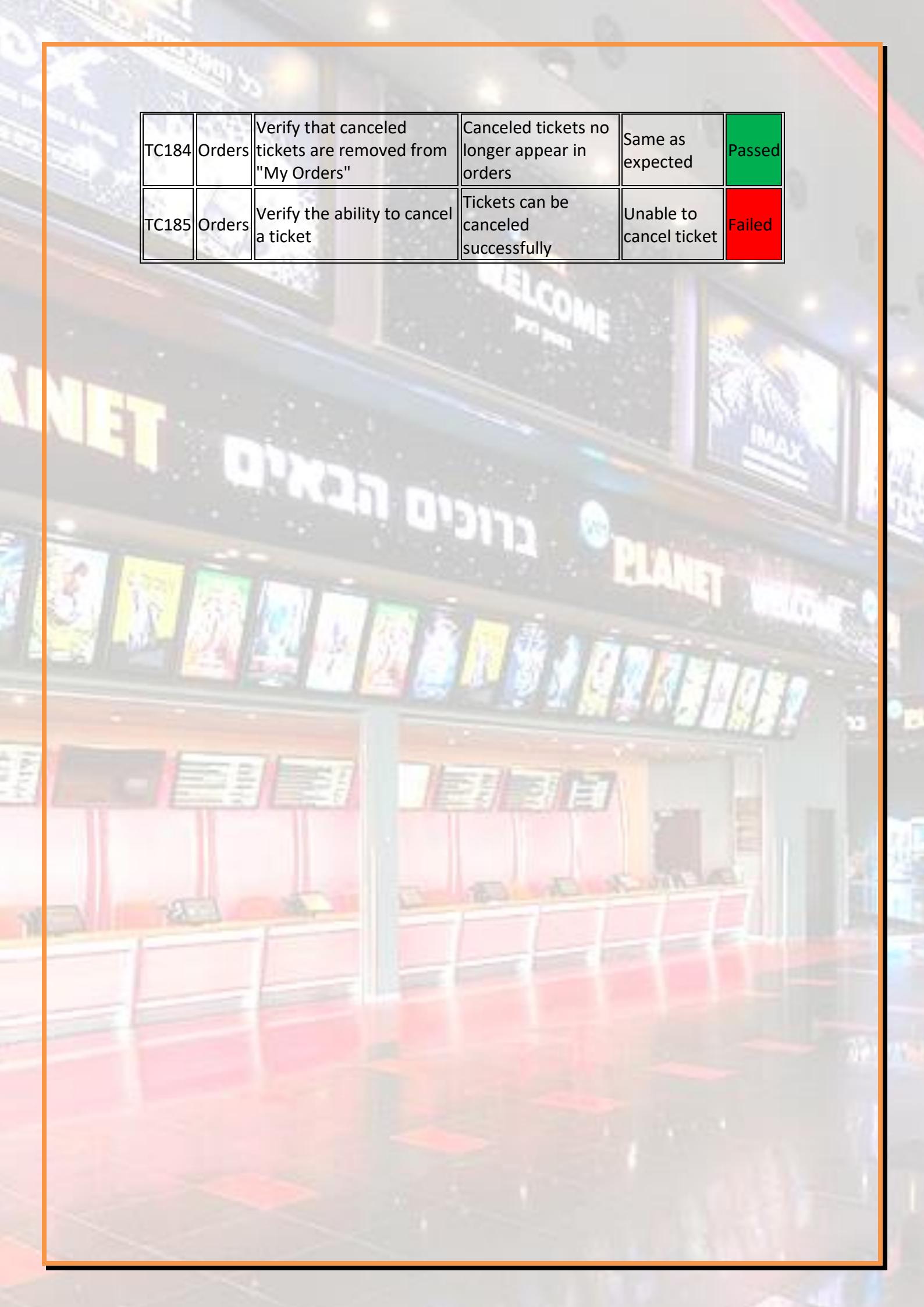
TC138	Footer Links: Follow Us	Verify that the Facebook link redirects to the Planet Facebook page	Planet's Facebook page is displayed	Same as expected	Passed
TC139	Footer Links: Follow Us	Verify that the Instagram link opens the correct page displaying the Planet profile	Planet's Instagram page is displayed	Same as expected	Passed
TC140	Footer Links: Follow Us	Verify that the TikTok link redirects to the Planet TikTok page	Planet's TikTok page is displayed	Same as expected	Passed
TC141	Footer Links: Contact	Verify that clicking the "Contact Us" icon redirects to the Contact Us page	Contact Us page is displayed	Same as expected	Passed
TC142	Footer Links: Contact	Verify that clicking the WhatsApp icon opens a chat with customer service number	WhatsApp chat with customer service number is opened	Same as expected	Passed
TC143	Footer Links: More Info	Verify that the Terms and Conditions link opens the detailed page	Terms and Conditions page is displayed	Same as expected	Passed
TC144	Footer Links: More Info	Verify that the "About Planet" link displays the information page about the network	About Planet page is displayed	Same as expected	Passed
TC145	Footer Links: More Info	Verify that the "Privacy Policy" link displays the required content	Privacy Policy page is displayed	Same as expected	Passed
TC146	Footer Links: More Info	Verify that the "Cookie Policy" link displays the required content	Cookie Policy page is displayed	Same as expected	Passed
TC147	Footer Links: More Info	Verify that the "Accessibility" link displays accessibility information	Accessibility information is displayed	Same as expected	Passed
TC148	Footer Links: More Info	Verify that the "Manage My Booking" link redirects to the booking management page	Booking management page is displayed	Same as expected	Passed

TC149	Footer Links: More Info	Verify that the "Careers" button displays information about joining the team	Careers page is displayed	Same as expected	Passed
TC150	Footer Links	Verify that clicking on the "CINEWORLD GROUP PLC" link redirects to the correct page	Correct CINEWORLD GROUP PLC page is displayed	Same as expected	Passed
TC151	Footer Links	Verify that clicking on the "Cinema Advertising" link displays the correct information	Relevant advertising information is displayed	Same as expected	Passed
TC152	Footer Links	Verify that clicking on the "Forum Film" link redirects to the correct page	Correct Forum Film page is displayed	Same as expected	Passed
TC153	Footer Links: Download App	Verify that clicking on the "Android Download" link redirects to the correct app store	Redirects to the Android app store with the app download	Same as expected	Passed
TC154	Footer Links: Download App	Verify that clicking on the "iOS Download" link redirects to the correct location in the store	Redirects to the iOS app store with the app download	Same as expected	Passed
TC155	Contact Us Page	Verify that clicking "SELECT Category" opens options	Options for categories appear	Same as expected	Passed
TC156	Contact Us Page	Verify that a category can be selected and is displayed in the input field	Selected category appears in the input field	Same as expected	Passed
TC157	Contact Us Page	Verify the ability to enter a name or company name	Name or company name can be entered	Same as expected	Passed
TC158	Contact Us Page	Verify that only valid emails can be entered	Invalid emails are rejected	Same as expected	Passed

TC159	Contact Us Page	Verify email matching in the confirmation email field	Mismatched emails trigger a validation error	Same as expected	Passed
TC160	Contact Us Page	Verify that selecting "Choose Cinema" opens a branch selection list	Branch selection list appears	Same as expected	Passed
TC161	Contact Us Page	Verify branch selection updates the input field	Selected branch appears in the input field	Same as expected	Passed
TC162	Contact Us Page	Verify phone field accepts valid Israeli numbers (digits only)	Field accepts valid Israeli numbers	Same as expected	Passed
TC163	Contact Us Page	Verify the ability to enter text in the "Subject" field	Text can be entered in the "Subject" field	Same as expected	Passed
TC164	Contact Us Page	Verify the ability to write content in the "Message" field	Content can be entered in the "Message" field	Same as expected	Passed
TC165	Contact Us Page	Verify that text does not exceed input field boundaries in all fields	Text remains within input field boundaries	Same as expected	Passed
TC166	Contact Us Page	Verify form submission is blocked if mandatory fields are missing	Submission is prevented	Same as expected	Passed
TC167	Contact Us Page	Verify that after submitting a form, the company contacts the user	Company follows up on the form	Pending confirmation	Passed
TC168	Contact Us Page	Verify submitted forms are recorded correctly in the company system	Submitted form details are accurately recorded	Pending confirmation	Passed
TC169	Contact Us Page	Verify an error message appears when a required field is missing	Appropriate error message is displayed	Same as expected	Passed
TC170	Contact Us Page	Verify that form submission with all fields filled triggers a successful submission message	Success message appears	Same as expected	Passed
TC171	Contact Us Page	Verify that clicking "Follow on Facebook" opens the company's Facebook page	Facebook page opens	Same as expected	Passed

TC172	Contact Us Page	Verify that clicking "Accessibility" redirects to the accessibility page	Accessibility page opens	Same as expected	Passed
TC173	Contact Us Page	Verify that clicking "Terms and Conditions" displays the terms and conditions	Terms and conditions appear	Same as expected	Passed
TC174	Order Management	Verify that clicking "Manage Order" takes me to the order management page	Redirects to the order management page	Same as expected	Passed
TC175	Order Management	Verify that entering email and the last 4 digits of the credit card number retrieves the order correctly	Order is found based on the provided details	Failed	Failed
TC176	Order Management	Verify that when a purchased ticket is canceled, the seat becomes available for re-purchase	Seat is marked as available after cancellation	Same as expected	Passed
TC177	Footer	Verify that all buttons in the footer of the home screen are clickable	All footer buttons are clickable	Same as expected	Passed
TC178	Footer	Verify that clicking "P" redirects to the home page	Redirects to the home page	Same as expected	Passed
TC179	Footer	Verify that clicking "VIP" shows the movies in the VIP category	Displays VIP movies	Same as expected	Passed
TC180	Footer	Verify that clicking "SCREENX" shows the relevant movies (if applicable)	Displays SCREENX movies if available	Same as expected	Passed
TC181	Footer	Verify that clicking "4DX" shows the relevant movies (if applicable)	Displays 4DX movies if available	Same as expected	Passed
TC182	Footer	Verify that clicking "IMAX" shows the relevant movies (if applicable)	Displays IMAX movies if available	Same as expected	Passed
TC183	Orders	Verify that purchased tickets appear under "My Orders"	Purchased tickets are listed in "My Orders"	Same as expected	Passed

TC184	Orders	Verify that canceled tickets are removed from "My Orders"	Canceled tickets no longer appear in orders	Same as expected	Passed
TC185	Orders	Verify the ability to cancel a ticket	Tickets can be canceled successfully	Unable to cancel ticket	Failed

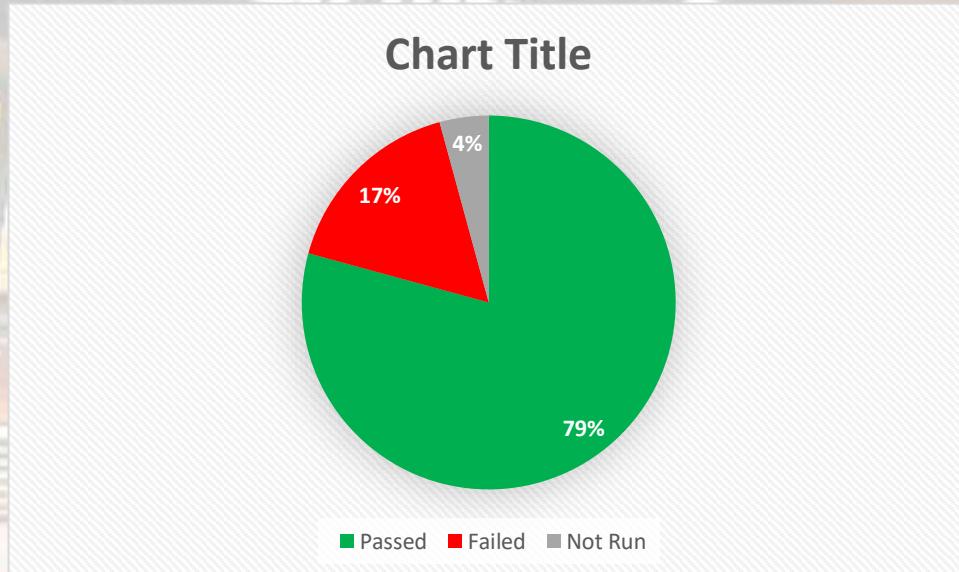


5. Metrics

Test Cases – Status

This pie chart represents the test cases that passed/failed during the initial of the website.
must of the test case passed.

Passed	Failed	Not Run	Total
187	39	10	236

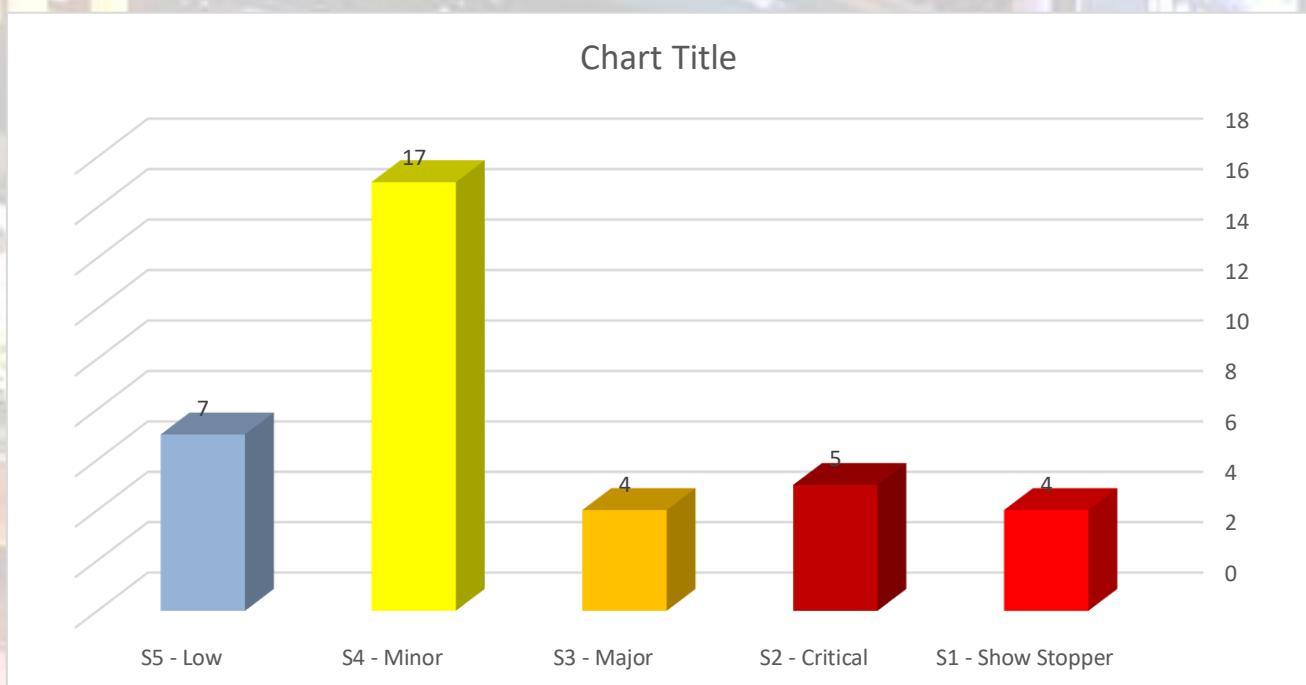


Severity Bugs – Status

The bar graph shows the severity of bugs.

Most of the identified bugs were classified as 'Low' severity, causing a minor impact on the user experience.

S1 - Show Stopper	S2 - Critical	S3 - Major	S4 - Minor	S5 - Low	Total
4	5	4	17	7	39



6. Recommendations

1. Password **Visibility Option** – In the login screen, add an eye icon that, when clicked, will reveal the password.
2. Choice **Between Sign Up and Login** – Before entering email and password, allow users to choose between "Sign Up" or "Reset Password" to prevent issues with data retention on subsequent screens.
3. Search **by Order Number** – In the order management screen, enable search results by order number.
4. English **Language Support** – Add English language support in the app, similar to the website.
5. Screen **Rotation Support** – Implement screen rotation support in the app for better usability across devices.
6. Standalone **Pages** – Make app pages standalone so users don't need to navigate to the website for simple information like viewing details.

7. Conclusion

After identifying approximately 39 bugs with varying severity levels in the Planet app, it is my strong recommendation not to release the current version. These issues impact both functionality and user experience, and addressing them is critical to ensure a smoother, more stable version before launch.



8.Bug List

- [PL-1] - Inconsistent Behavior Between Links Opening the Website and the App
- [PL-2]- Clicking the Logo in "Select Ticket Type" Screen Redirects to Website Instead of Returning to Home Screen
- [PL-3]- No Screen Rotation Support
- [PL- 4]-Missing Multi-Language Support like on the Planet Website
- [PL-5] -Confirmation Message with Oversized Icon Displayed After Submitting the "Contact Us" Form
- [PL-6] - Mismatch Between the Title and Action in the Footer Link for Order Management
- [PL-7] - Clicking on the Logo During Movie Booking Redirects to the Website Instead of the App's Homepage
- [PL-8]-Pop-up Window's "X" Button Stretches and Appears Misaligned During Ticket Booking
- [PL-9]-No Age Verification for Movie Bookings with Age Restriction (e.g., 16+)
- [PL-10]-"Terms and Conditions" Button Opens the Page in English Despite Selected Language Being Hebrew
- [PL-11]-Accessibility Page Opens in English Despite Selected Language Being Hebrew
- [PL-12]-"Contact Us" Page Displayed in English Despite Selected Language Being Hebrew
- [PL-13]-"Manage Order" search fails to find orders with valid credit card and email details
- [PL-14]-Last name field allows invalid characters during movie booking
- [PL-15]-First name field allows invalid characters during movie booking
- [PL-16]-Clicking on "Terms and Conditions" during booking crashes the application
- [PL-17]-Clicking on "Privacy Policy" during booking crashes the application

- [PL-18]-Valid הפס "מפעל הפס" coupon code incorrectly rejected as unsupported card
- [PL-19]-Credit card number input fields are misaligned on the payment screen
- [PL-20]-No option to close the cookie prompt without canceling the order
- [PL-21]-Some movies in the list do not have a trailer
- [PL-22]-Blank screen displayed after entering valid credentials during login
- [PL-23]-Application crashes when invalid data is entered during registration
- [PL-24]- Phone number field allows input of excessively long numbers
- [PL-25]-System crashes upon registration with valid data
- [PL-26]-Inconsistent text size on the registration screen
- [PL-27]-Privacy Policy and Terms of Use text on the registration screen is too bright and difficult to read
- [PL-28]-Language change option is not supported on all pages
- [PL-29]-Password reset screen: The word "עברית" appears before each cookie option
- [PL-30]-Password reset screen: No confirmation message after selecting a specific cookie via the cookie icon
- [PL-31]-Registration screen: Submitting an invalid email with a valid password redirects to a blank screen
- [PL-32]-Password reset screen: Main title text shifts and becomes partially hidden when clicking the cookie icon
- [PL-33]-Password reset popup displays in Hebrew when switching to English
- [PL-34]-Password reset page does not update title and text direction when switching to English
- [PL-35]-App crashes when clicking "Buy Tickets" button after "Forgot Password" popup shows a movie suggestion
- [PL-36]-Password reset message displays incorrect text direction and misplaced punctuation in Hebrew

[PL-37]-Password reset option displays ambiguous message for emails not registered in the system

[PL-38]-Data entered in the email and password fields is not retained on the registration screen after clicking "Register"

[PL-39]- Invalid email and password allowed during registration without displaying error messages

9.Bug Report

[CLAL-1] [Inconsistent Behavior Between Links Opening the Website and the App](#) Created: 28/Dec/24 Updated: 28/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 🐞	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Rank:	0 i000hb:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

1. Open the app or website and navigate to various sections where links are present.
2. Click on different links in the app and observe the behavior.
3. Compare the behavior between links that open the website versus those that open the app.

Actual Result:

Some links open the website, while others open the app.

Expected Result:

All links should consistently open in the app or website, depending on the design specifications.



[CLAL-02] [Clicking the Logo in "Select Ticket Type" Screen Redirects to Website Instead of Returning to Home Screen](#) Created: 28/Dec/24 Updated: 28/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 038.png  38.png
Rank:	0 i000h3:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

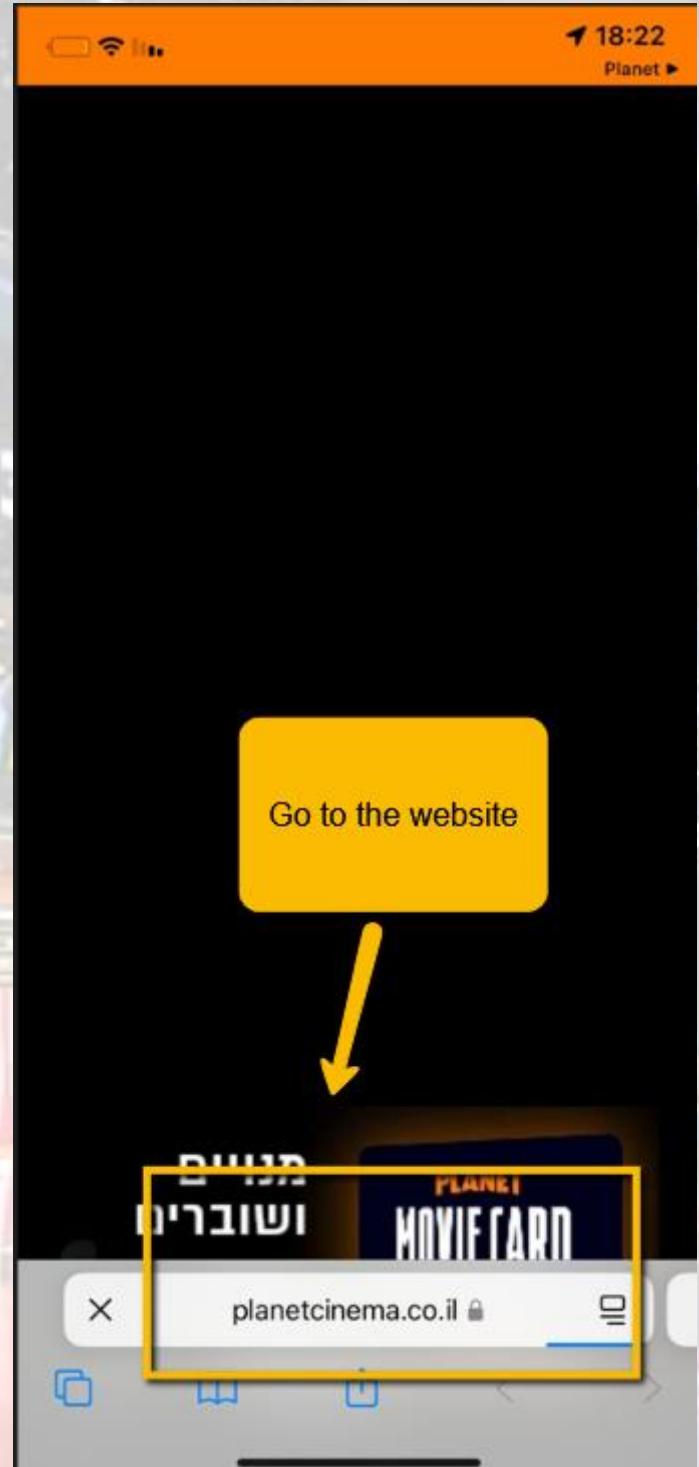
1. Open the app and go to the "Select Ticket Type" screen.
2. Click on the logo located at the top of the screen.
3. Observe the redirection to the website instead of returning to the home screen of the app.

Actual Result:

Clicking the logo redirects to the website.

Expected Result:

Clicking the logo should take the user back to the home screen of the app.



[CLAL-03] [No Screen Rotation Support](#) Created: 28/Dec/24 Updated: 28/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 🐞	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 WhatsApp Image 2024-12-28 at 18.23.02.jpeg  37.png
Rank:	0 i000gv:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

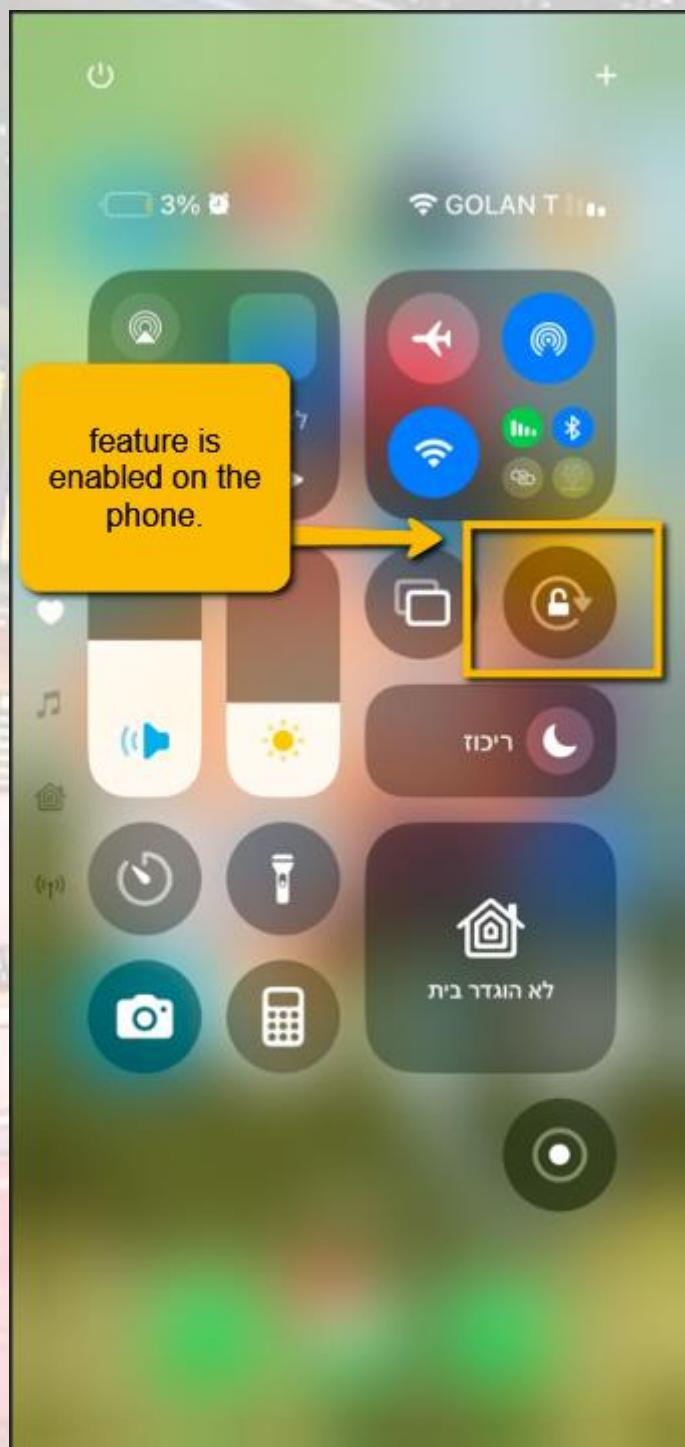
1. Enable screen rotation on the device.
2. Open the app.
3. Rotate the device to landscape mode.
4. Observe that the app remains in portrait mode.

Actual Result:

The app does not support screen rotation, even when the feature is enabled on the phone. The screen remains fixed in portrait mode regardless of device orientation.

Expected Result:

The app should support screen rotation and automatically switch to landscape mode when the device is rotated, provided screen rotation is enabled on the phone.





18:21



PLANET



בקרוב

עכשווי בבתי קולנוע



החדר הסטודיו



סונייק 3

בחר סרטים לפי תאריך

בחר סרטים לפי שעה



IMAX®

4DX

SCREEN X

VIP

P
דף הבית

[CLAL-04] [Missing Multi-Language Support like have in the planet website](#)

Created: 28/Dec/24 Updated: 28/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 36.png
Rank:	0 i000gn:
Sprint:	
Severity:	S3-major

Description

Steps to Reproduce:

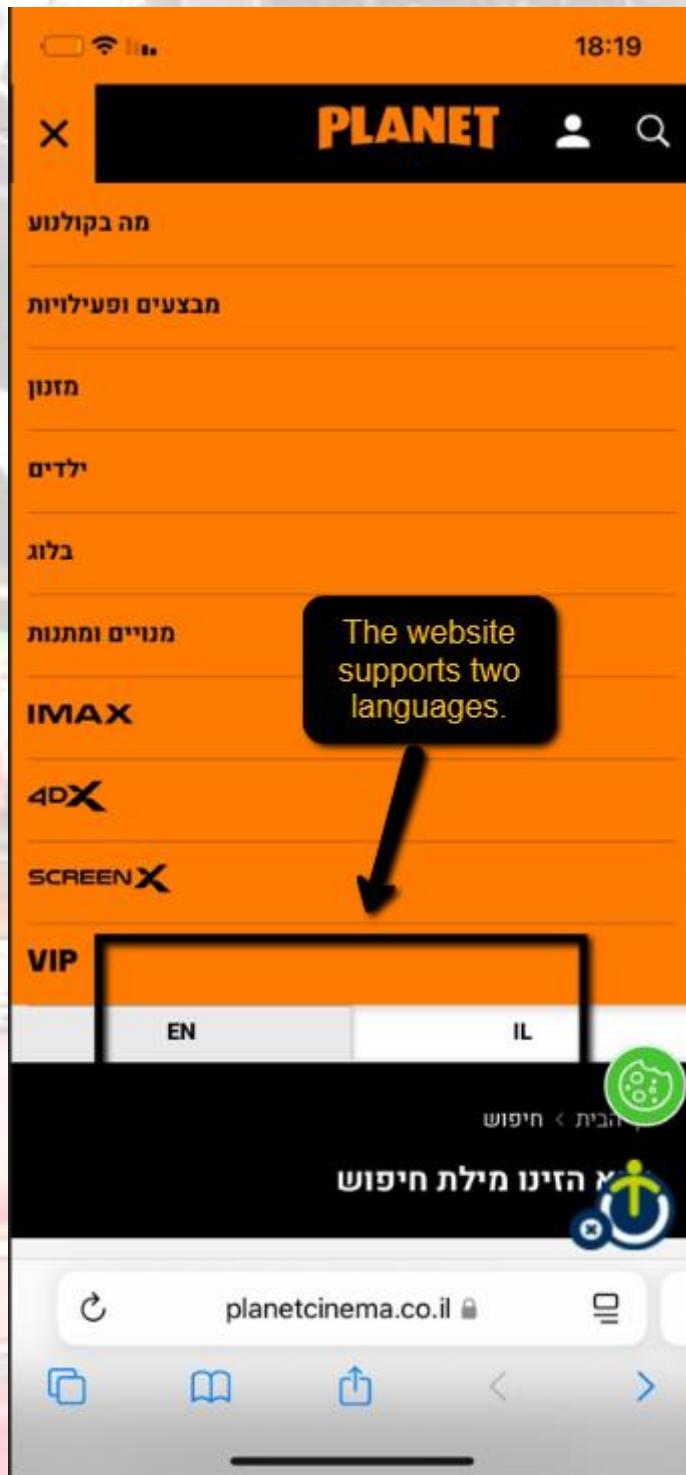
1. Access the platform.
2. Search for an option to change the language.
3. Observe that there is no such feature available.

Actual Behavior:

Language selection is unavailable.

Expected Behavior:

Users should have the ability to switch between supported languages, similar to the website functionality.



[CLAL-05] [Confirmation message with oversized icon displayed after submitting the "Contact Us" form](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 35.png
Rank:	0 i000gf:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce:

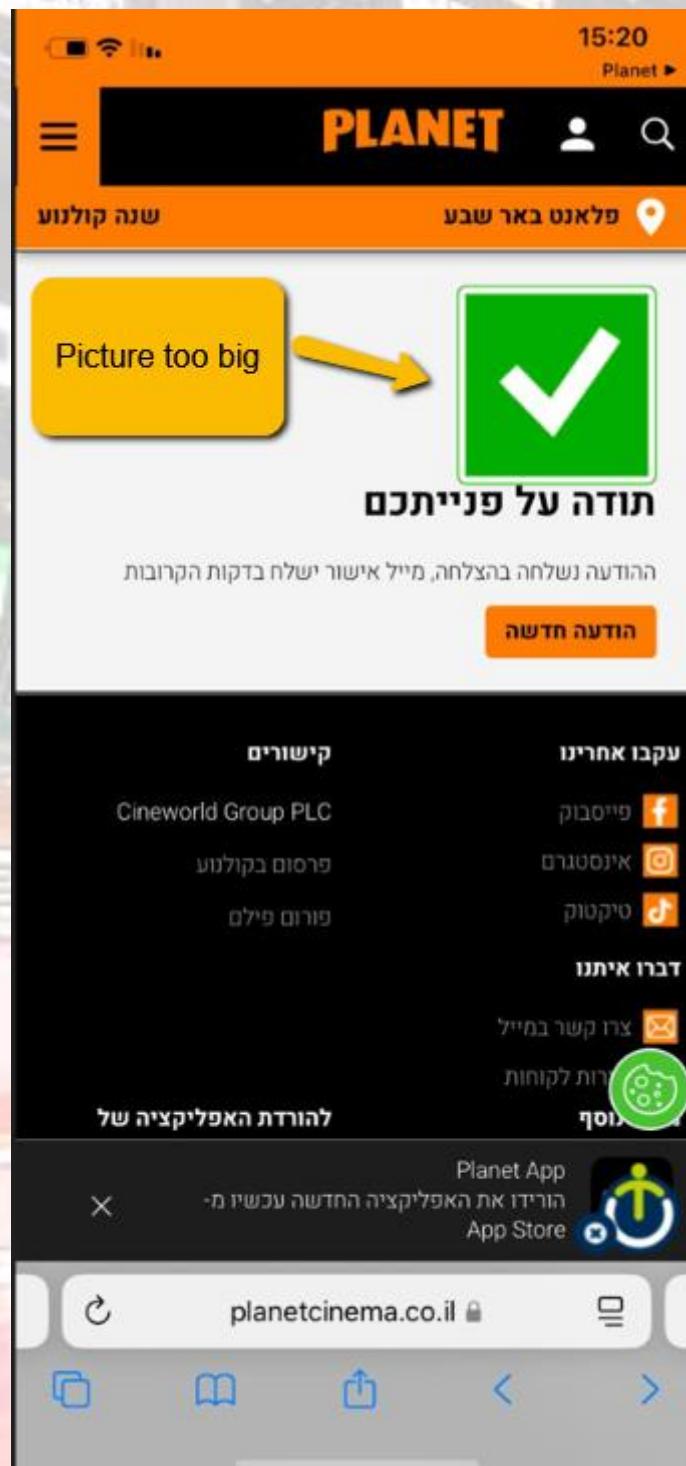
1. Navigate to the "Contact Us" page in the side menu.
2. Fill out and submit the contact form.
3. Observe the confirmation message that appears after submission.

Actual Result:

The confirmation message appears with an oversized icon, making it appear unprofessional and misaligned.

Expected Result:

The confirmation message should appear with a properly sized icon, fitting the design of the page.



[CLAL-06] [Mismatch between the title and action in the footer link for order management](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 34.png	 bug34.png	 034.png
Rank:	0 i000g7:		
Sprint:			
Severity:	S4-minor		

Description

Steps to Reproduce:

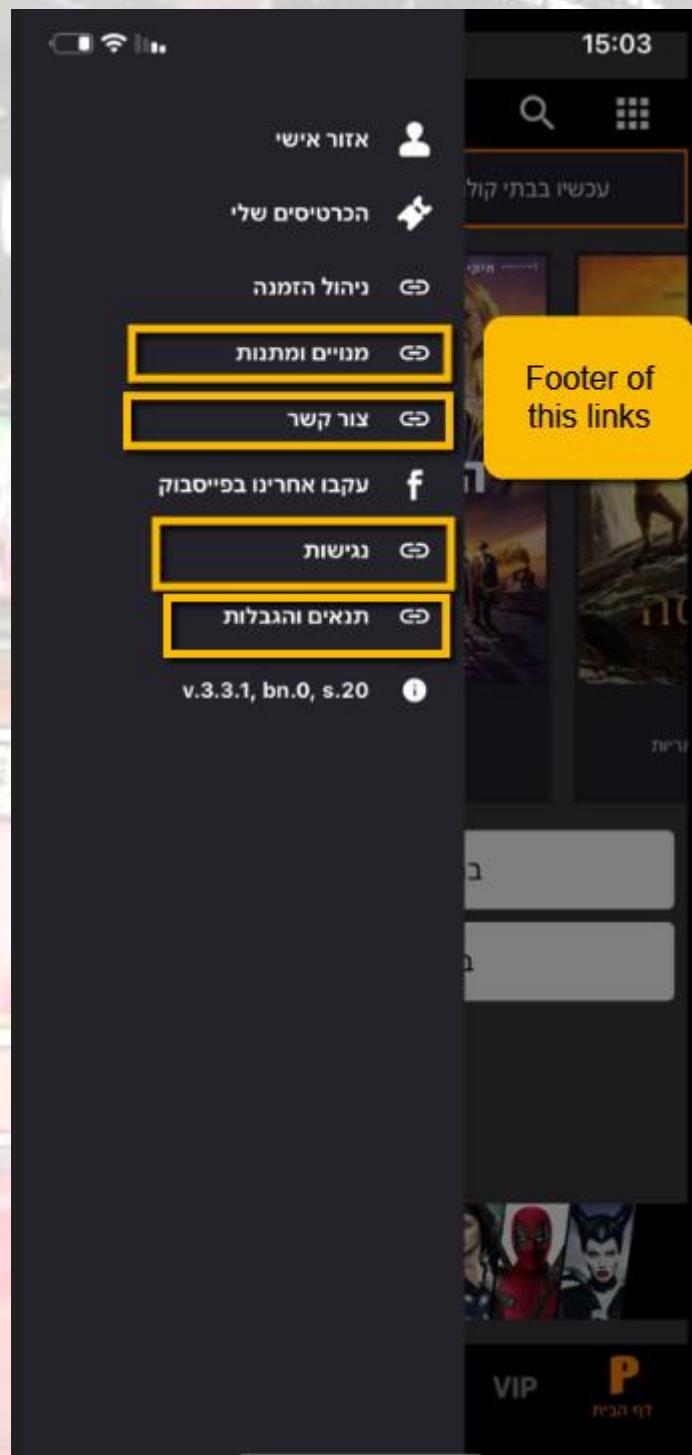
1. Scroll down to the footer of the page.
2. In the "Additional Information" section, click the "Manage My Order" link.
3. Observe the title and action.

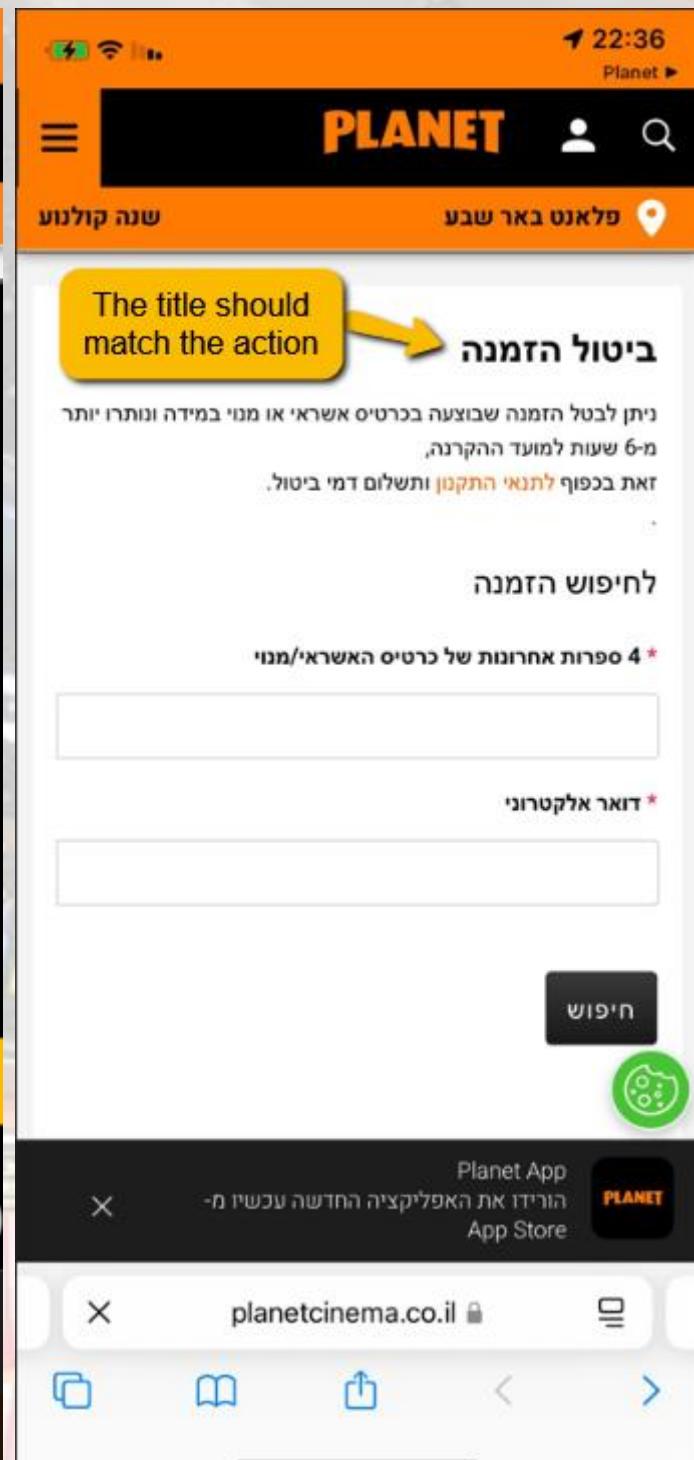
Actual Result:

The title displayed is "Order Cancellation," which does not align with the action of managing the order. The title and the action are inconsistent.

Expected Result:

The title should match the action, and the page should allow managing the order as expected.





[CLAL-07] [Clicking on the logo during movie booking redirects to the website instead of the app's homepage](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 33.jpeg  33.png
Rank:	0 i000fz:
Sprint:	
Severity:	S3-major

Description

Steps to Reproduce:

1. Start the ticket booking process in the application.
2. Click on the logo displayed on the screen.
3. Observe the resulting action.

Actual Result:

Clicking on the logo redirects the user to the website, instead of the app's homepage.

Expected Result:

Clicking on the logo should redirect the user to the homepage within the app.



סגור

גלאדיטור 2

Click on the logo from order movie page



PLANET

כרטיס

גלאדיטור 2

פלאנט - באר שבע, אולם 6

לילה שבון יום שבת ליום ראשון,

00:15 22/12/2024

הגבלת גיל: מוגבל מגיל 16



בחירה כרטיסים

رجע לפניי שמדוברים, חשוב לדעת

כל גיל חייב בכרטיס

מחיר הכרטיסים באתר גבוה מהמחיר בקולנוע הקולנוע
למימוש הטעבות 1+1 של כרטיסי אשראי – בחרו כרטיס רגיל



רגיל

אזורות ותיק

כוחות בטח



בואו לקבל פוסטר במתנה!



בואו לראות ב-IMAX

Disney
מלך האריות

ותקבלו!

פוסטר מקורי במתנה

בilletto.com

רואים את מופאסהimax ומקבלים פוסטר
בתנה!

להזמנה כרטיסים

22:21

PLANET  

שנה קולנוע  פלאנט באර שבע

חדש! במחדורה מוגבלת
ICEE בטעם מלחין

פסטיבל סונייק בחנוכה ✨
3 אולף ג'ומט

בואו לחנוך את חנוכה בפסטיבל עם פעילויות
 לכל המשפחה!

לפרטים נוספים

X 
הורידו את האפליקציה החדשה עכשיו מה-
App Store

רכשו כרטיסים עכשיו!


planetcinema.co.il

   < >

[CLAL-08] [Pop-up window's "X" button stretches and appears misaligned during ticket booking](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 32.png
Rank:	0 i000fr:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce:

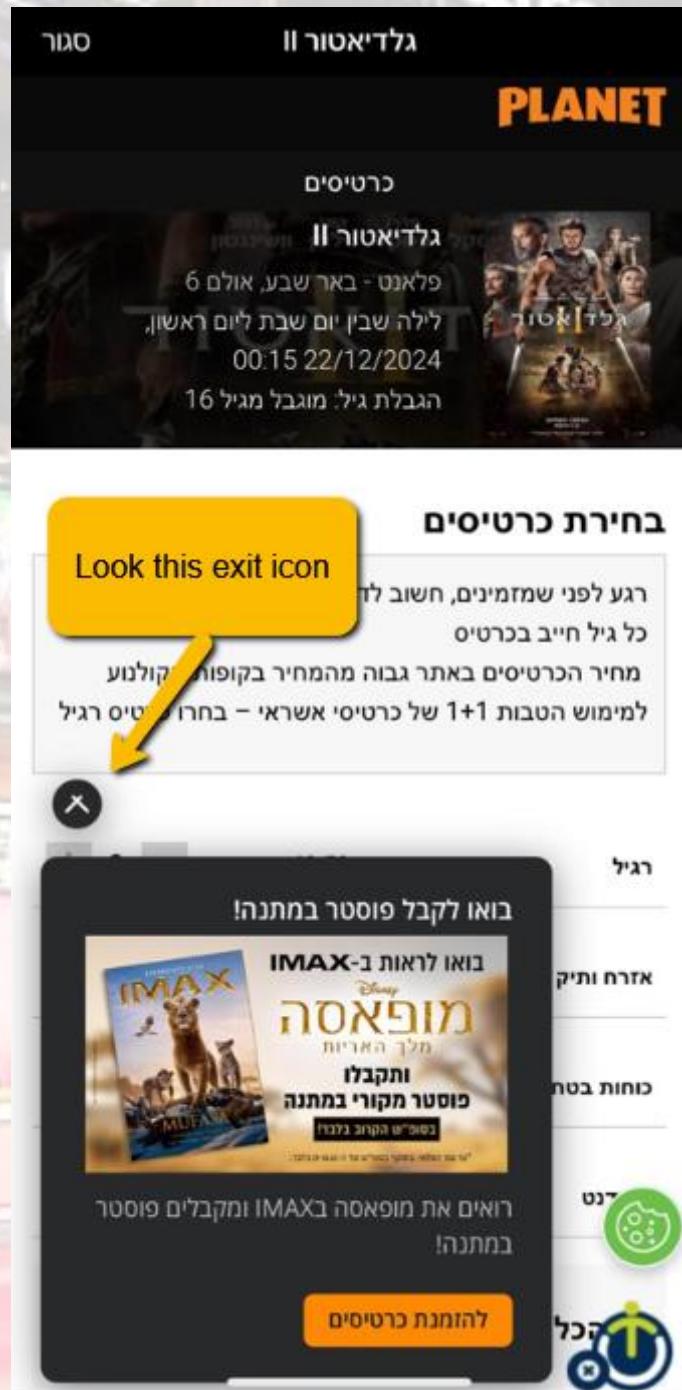
1. Start the ticket booking process.
2. Wait for the pop-up window to appear.
3. Observe the "X" button (close button) in the pop-up.

Actual Result:

The "X" button in the pop-up window stretches, causing it to appear misaligned and not visually appealing.

Expected Result:

The "X" button should remain properly sized and aligned, appearing clean and easy to interact with.



[CLAL-09] [No age verification for movie bookings with age restriction \(e.g., 16+\)](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 031.jpeg  31.png
Rank:	0 i000fj:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

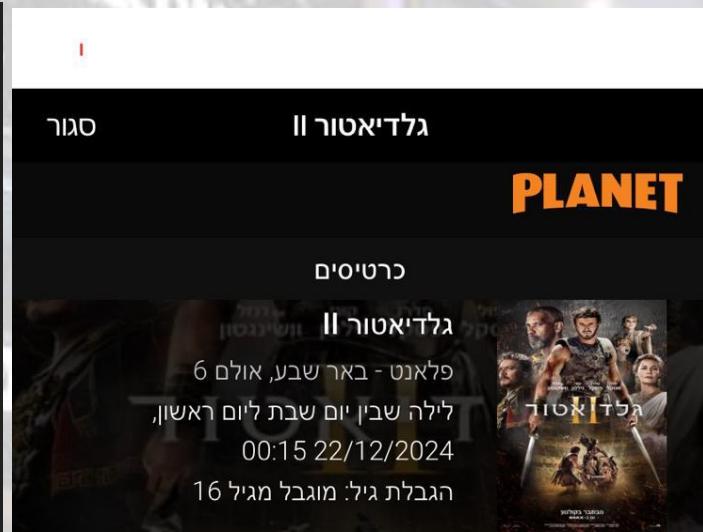
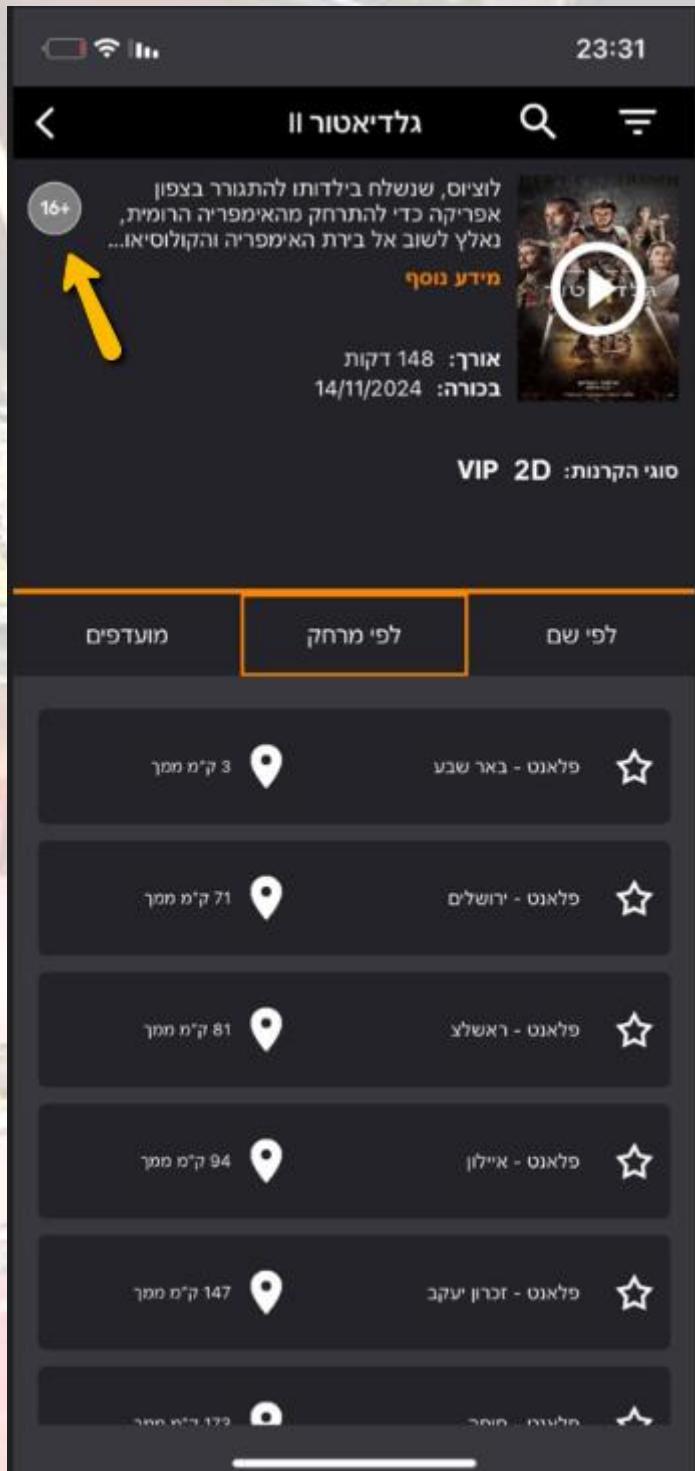
1. Choose a movie with an age restriction (e.g., 16+).
2. Proceed to enter the payment details and book the ticket.
3. Observe if there is any age verification prompt.

Actual Result:

No age verification is prompted during the booking process, even for movies with an age restriction.

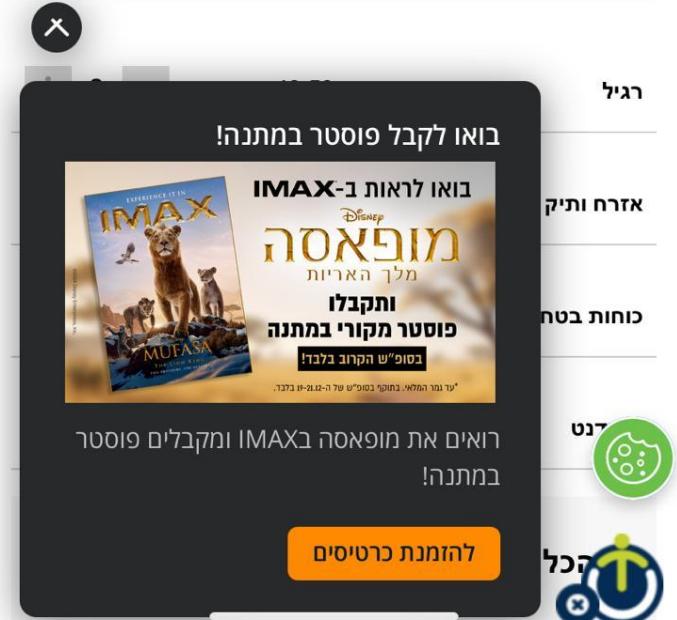
Expected Result:

There should be an age verification prompt to confirm that the user meets the age requirement for the movie.



Selection of Cards

رجاءً لفني شما زمانين، حشوب لدעת
כל גיל חייב בכרטיס
מחיר הכרטיים באתר גבוה מהמחיר בקולנוע
للمימוש בטבות 1+1 של כרטיס אשראי – בחרו כרטיס רגיל



[CLAL-10] ["Terms and Conditions" button opens the page in English despite selected language being Hebrew](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 30.jpeg
Rank:	0 i000fb:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

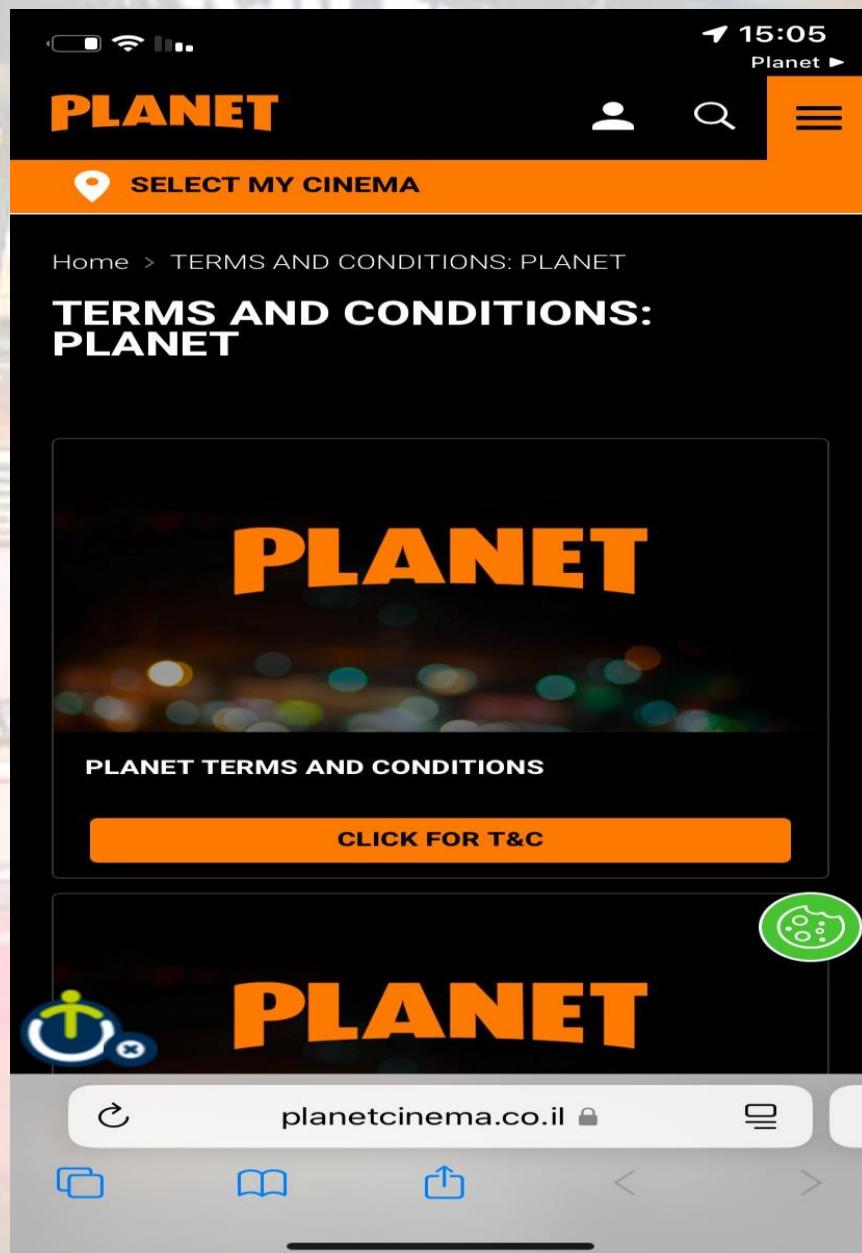
1. Open the side menu and select the "Terms and Conditions" button.
2. Ensure the application language is set to Hebrew.
3. Observe the language of the "Terms and Conditions" page.

Actual Result:

The "Terms and Conditions" page is displayed in English, ignoring the selected Hebrew language setting.

Expected Result:

The "Terms and Conditions" page should be displayed in Hebrew when the selected language is Hebrew.



[CLAL-11] [Accessibility page opens in English despite selected language being Hebrew](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 29.png  029.jpeg
Rank:	0 i000f3:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

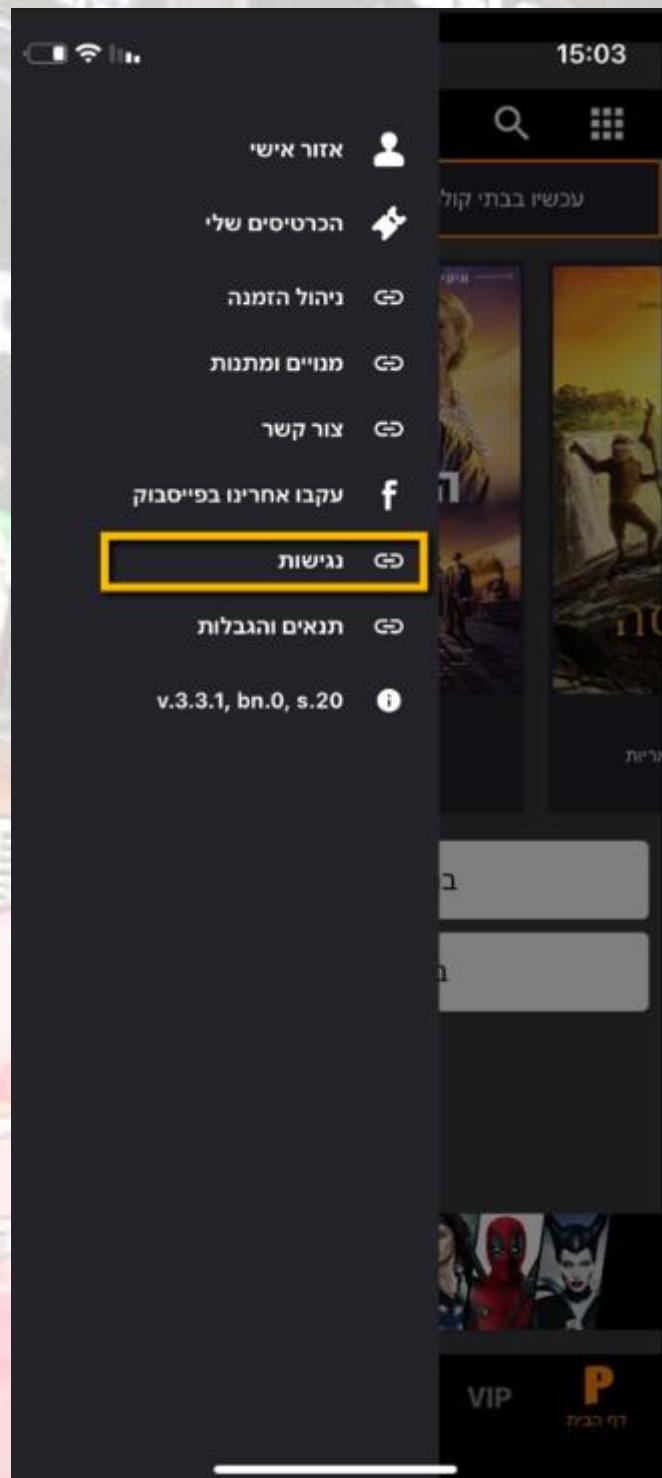
1. Open the side menu and select the "Accessibility" button.
2. Ensure the application language is set to Hebrew.
3. Observe the language of the "Accessibility" page.

Actual Result:

The "Accessibility" page is displayed in English, ignoring the selected Hebrew language setting.

Expected Result:

The "Accessibility" page should be displayed in Hebrew when the selected language is Hebrew.



The screenshot shows a mobile application interface for "PLANET" cinema. At the top, there is a black header bar with the time "15:05" and the word "Planet" followed by a right-pointing arrow. Below this is an orange navigation bar with a location pin icon and the text "SELECT MY CINEMA". The main content area has a black background. At the top of the content area, there is a breadcrumb navigation "Home > About: Accessibility" and a large white section header "ABOUT: ACCESSIBILITY". Below the header, there is text about accessibility standards and facilities. Further down, there is contact information for the accessibility coordinator. At the bottom of the screen, there is a footer bar with icons for a refresh arrow, the website URL "planetcinema.co.il" with a lock icon, a menu icon, and back/forward navigation arrows.

15:05
Planet ►

PLANET

SELECT MY CINEMA

Home > About: Accessibility

ABOUT: ACCESSIBILITY

Planet cinemas places special emphasis on accessible facilities according to the law and beyond.

All our cinemas meet existing standards and provide full accessibility to wheelchairs, including: elevators, lowered counters, accessible toilets and more.

In addition, a special audio system for hearing impaired persons is installed in the cinemas and auditoriums, which is operated using infra-red waves, and enables an enjoyable viewing of the film using special headphones.

The company's accessibility coordinator: Tzahi Halevi

Email Accessibility Coordinator- tsahi@planetcinema.co.il

WhatsApp Customer Service- [Click here](#)

planetcinema.co.il

[CLAL-12] ["Contact Us" page displayed in English despite selected language being Hebrew](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 28.png  028.png
Rank:	0 i000ev:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

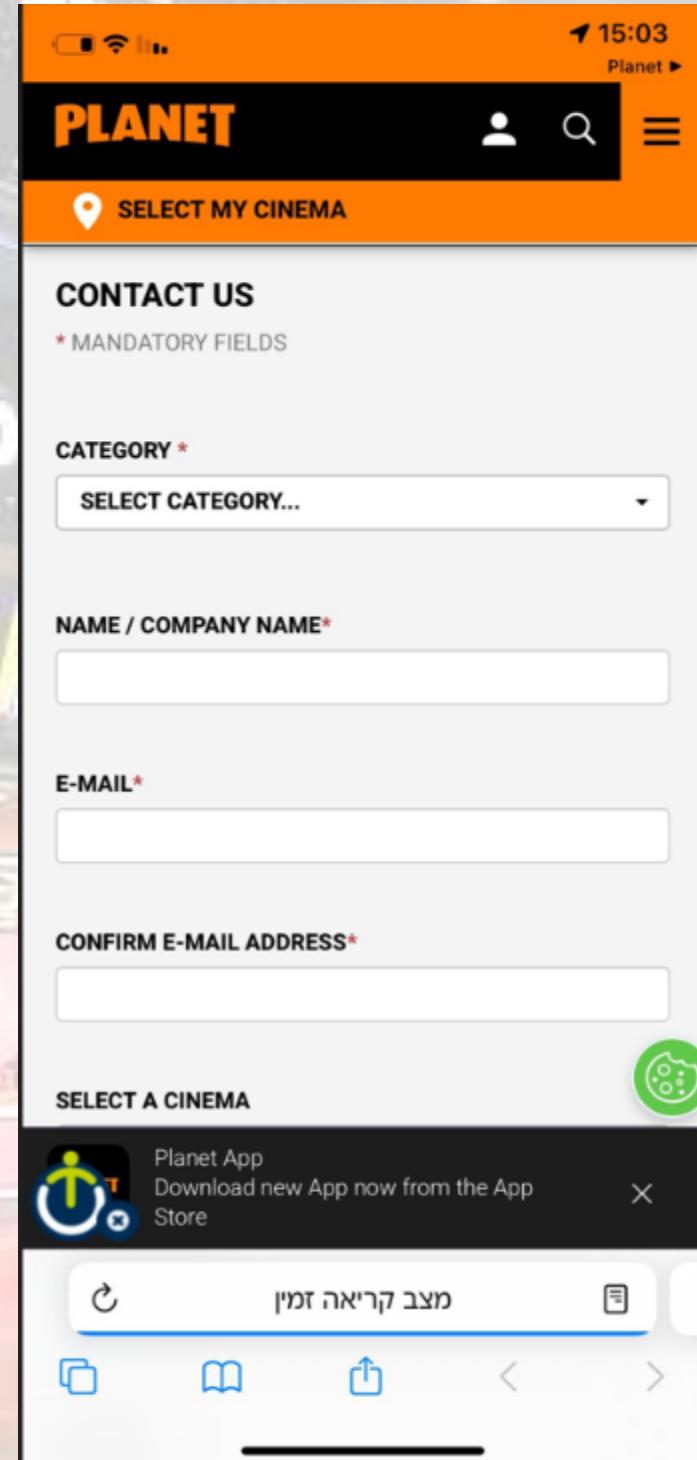
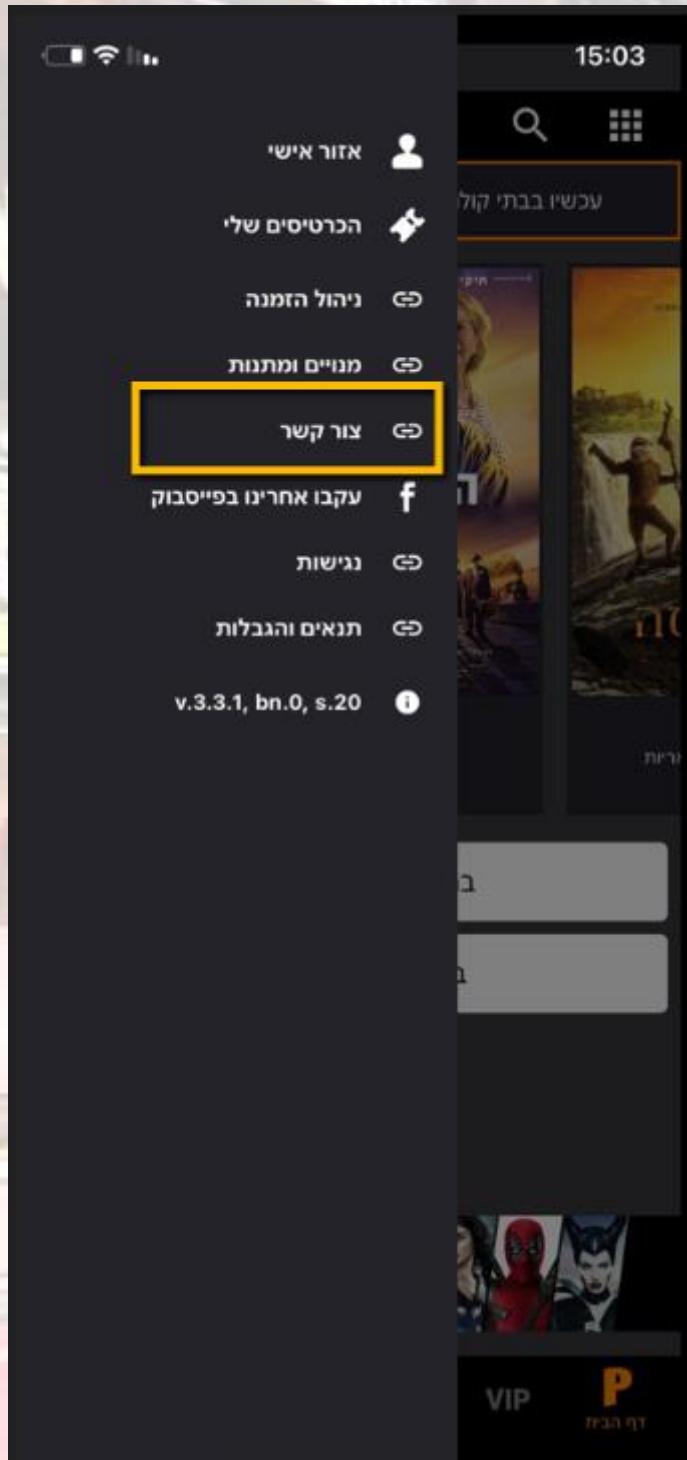
1. Open the side menu and select the "Contact Us" option.
2. Ensure the application language is set to Hebrew.
3. Observe the language of the "Contact Us" page.

Actual Result:

The "Contact Us" page is displayed in English, ignoring the selected Hebrew language setting.

Expected Result:

The "Contact Us" page should be displayed in Hebrew when the selected language is Hebrew.



[CLAL-13] ["Manage Order" search fails to find orders with valid credit card and email details](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 27.png
Rank:	0 i000en:
Sprint:	
Severity:	S2-critical

Description

Steps to Reproduce:

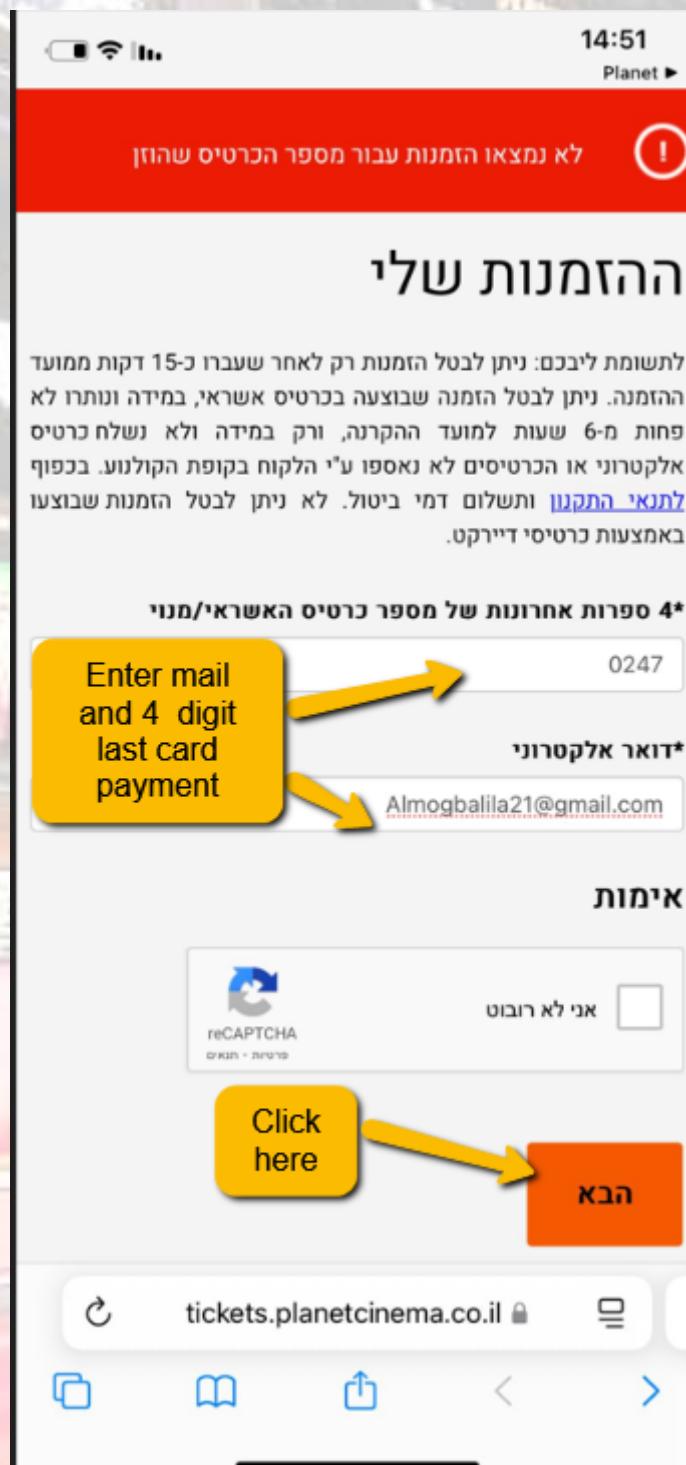
1. Open the side menu and select the "Manage Order" option.
2. Enter a valid credit card number and email address associated with a completed ticket booking.
3. Click the search button.

Actual Result:

The system displays "No results found," even when the entered details are correct and linked to a completed booking.

Expected Result:

The system should retrieve the order details associated with the entered credit card and email.



[CLAL-14] [Last name field allows invalid characters during movie booking](#)

Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 🐞	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 26.png
Rank:	0 i000ef:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

1. Start the movie booking process.
2. Navigate to the personal details form.
3. In the "Last Name" field, enter invalid characters (e.g., *** or other symbols).
4. Attempt to proceed to the next step.

Actual Result:

The "Last Name" field allows the entry of invalid characters, such as *** or other symbols, without validation.

Expected Result:

The "Last Name" field should only accept valid alphabetic characters and prevent the input of numbers or special symbols.

モפאסה: מלך האריות סגור 04:35 PLANET

תשלום חזרה *

שם פרטי *

אלמוג--

שם משפחה *

דואר אלקטרוני *

almogbalila21@gmail.com

* מספר טלפון נייד

+972 0548016463

יש לי כרטיס מנוי/הטבה

אמצעי תשלום

VISA MasterCard Diners Club INTERNATIONAE

כרטיס אשראי

קרואתי וובנתי את **מדיניות הפרטיות** ואת **התקנון** ותנאייהם מقبولים עלי.

לאישור ותשלום 48.50 ₪

[CLAL-15] [First name field allows invalid characters during movie booking](#)

Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 25.png
Rank:	0 i000e7:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

1. Start the movie booking process.
2. Navigate to the personal details form.
3. In the "First Name" field, enter non-alphabetic characters (e.g., numbers, symbols, or special characters).
4. Attempt to proceed to the next step.

Actual Result:

The "First Name" field allows the entry of invalid characters, such as numbers and symbols, without validation.

Expected Result:

The "First Name" field should only accept valid alphabetic characters and prevent the input of numbers or special characters.

סגור מופסה: מלך הארץ

04:35 PLANET

תשלוט חזרה *

שם פרטי *

אלמוג--

שם משפחה *

* דואר אלקטרוני *

almogbalila21@gmail.com

* מספר טלפון נייד *

+972 0548016463

יש לי כרטיס מנוי/הטבה

פתרונות תשלום

VISA Diners Club INTERNATIONAL

כרטיס אשראי

קרأتي והבנתי את **מדיניות הפרטיות** ואת **התקנון** ותנאייהם
מקובלים עלי.

לאישור ותשלום 48.50₪

[CLAL-16] [Clicking on "Terms and Conditions" during booking crashes the application](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 24.png
Rank:	0 i000dz:
Sprint:	
Severity:	S2-critical

Description

Steps to Reproduce:

1. Start the ticket booking process in the application.
2. Locate and click on the "Terms and Conditions" link.
3. Observe the application's behavior.

Actual Result:

Clicking on the "Terms and Conditions" link crashes the application, causing it to exit unexpectedly.

Expected Result:

The "Terms and Conditions" should open in a new screen or browser tab without interrupting the booking process.

סניף מופאסה: מלך הארץ

04:35 PLANET

תשלום ➔ חזרה *

שם פרטי *

אלמוג —

שם משפחה *

דואר אלקטרוני *

almogbalila21@gmail.com

* מספר טלפון נייד

+972 + 0548016463

יש לי כרטיס מנוי/הטבה

Click here

אמצעי תשלום

VISA Diners Club INTERNATIONAL

כרטיס אשראי

קראי והבנתי את מדיניות הפרטאות ואת התקנון ותנאייהם מקובלים עלי.

לאישור ותשלום 48.50 ₪




[CLAL-17] [Clicking on "Privacy Policy" during booking crashes the application](#)

Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 23.png
Rank:	0 i000dr:
Sprint:	
Severity:	S2-critical

Description

Steps to Reproduce:

1. Start the ticket booking process in the application.
2. Locate and click on the "Privacy Policy" link.
3. Observe the application's behavior.

Actual Result:

Clicking on the "Privacy Policy" link crashes the application, causing it to exit unexpectedly.

Expected Result:

The "Privacy Policy" should open in a new screen or browser tab without interrupting the booking process.

סגור מופסה: מלך האריות 04:35 PLANET תשלום ➔ חזרה *

שם פרטי *
אלמוג—

שם משפחה *

דואר אלקטרוני *
almogbalila21@gmail.com

מספר טלפון נייד *
+972 0548016463

יש לי כרטיס מנוי/הטבה

Click here **אמצעי תשלום**

CARDS VISA MasterCard Diners Club INTERNATIONAL כרטיס אשראי

קראיתי והבנתי את **מדיניות הפרטיות** ואת **התקנון** ותנאייהם
מקובלים עלי.

לאישור ותשלום 48.50₪ 

[CLAL-18] [Valid "מפעלי הפיס" coupon code incorrectly rejected as unsupported card](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 021.png  bug21.png
Rank:	0 i000dj:
Sprint:	
Severity:	S2-critical

Description

Steps to Reproduce:

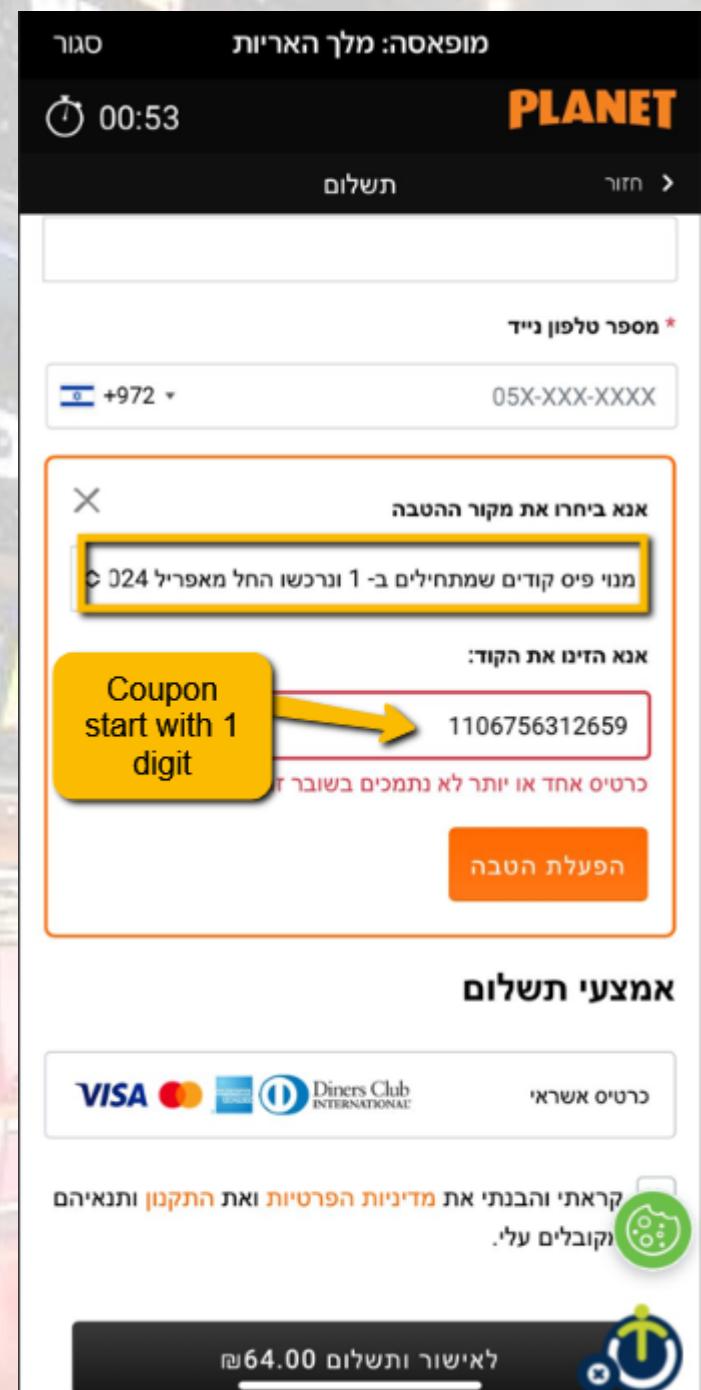
1. Begin the ticket purchase process.
2. Select the option to use a coupon or promotion code.
3. Enter a valid coupon code associated with a "מפעלי הפיס" membership card (e.g., a card starting with "1").
4. Submit the code.

Actual Result:

The system displays an error message stating "Unsupported card," even though the card meets the criteria described (e.g., starts with "1").

Expected Result:

The system should accept the valid coupon code and apply the discount or benefit associated with the "מפעלי הפיס" membership card.



[CLAL-19] [Credit card number input fields are misaligned on the payment screen](#) Created: 23/Dec/24 Updated: 23/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 21.png
Rank:	0 i000db:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce:

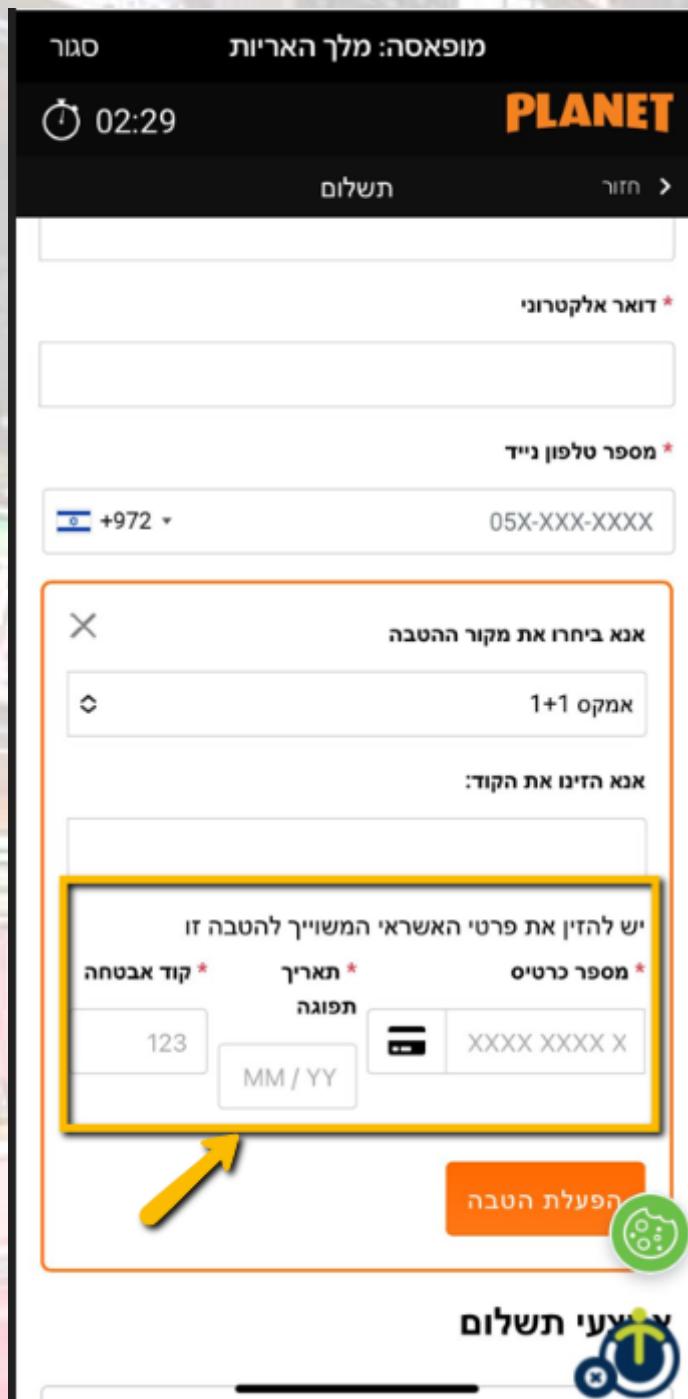
1. Select some movie to order
2. Navigate to the payment screen during the booking process.
3. Locate the credit card number input fields.
4. Observe the alignment of the input fields.

Actual Result:

The input fields for entering the credit card number are misaligned, which affects the user experience.

Expected Result:

All input fields for entering the credit card number should be properly aligned for a clear and professional appearance.



[CLAL-20] [No option to close the cookie prompt without canceling the order](#)

Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 20.png  020.png
Rank:	0 i000d3:
Sprint:	
Severity:	S3-major

Description

Steps to Reproduce:

1. Select a movie for booking.
2. Do not proceed to payment yet.
3. Click on the "cookie" icon (or the button prompting to cancel the order).
4. When asked if you want to cancel the order, select "No."

Actual Result:

Selecting "No" does not return the user to the payment screen, and the user remains on the current page.

Expected Result:

There should be an option to close the cookie prompt without having to cancel the order

The screenshot shows a mobile application for movie ticket booking. At the top, it says "מוֹפָאשָׁה: מֶלֶךְ הַאֲרִוּת" (Booking: King of the Arrows) and "PLANET". Below this, there's a section titled "כרטיסים" (Tickets) showing a movie poster for "מלך האריות" (King of the Arrows) with the date "יום שבת, 21/12/2024" and time "14:30". A yellow callout bubble with the text "Choose a movie" has an arrow pointing to the movie poster.

בחירה כרטיסים

הכניסה למתחם 15 דקות לפני תחילת הסרט. כל גיל מחויב בקולנוע.

הכרטיס ל-LIGHT VIP כולל צפייה בסרט באולם קולנוע פרטני עם כורסאות צפיה מפנקות, מזון קולנוע חופשי הכלול: פופקורן, נאצ'ס ושתיה.

שםו לב - הraryis אינט'ס אול ארוות ערבית. המזמן נסגר חצי שעה לאחר תחילת ההקרנה האחרונות. אין להוציא שתיה ואוכל מהמתחם.

Amount: 422.00 ₪

Buy now

The screenshot shows the same mobile application with a prominent yellow cookie consent banner overlaid. The banner contains the text "No option to close the cookie prompt without canceling the order". In the background, the booking details and payment amount are visible. The banner includes a "Accept" button (green) and a "Reject" button (red).

Powered by **onetrust**

[CLAL-21] [Some movies in the list do not have a trailer](#) Created: 22/Dec/24 Updated:
22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 019.png  19.png
Rank:	0 i000cv:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

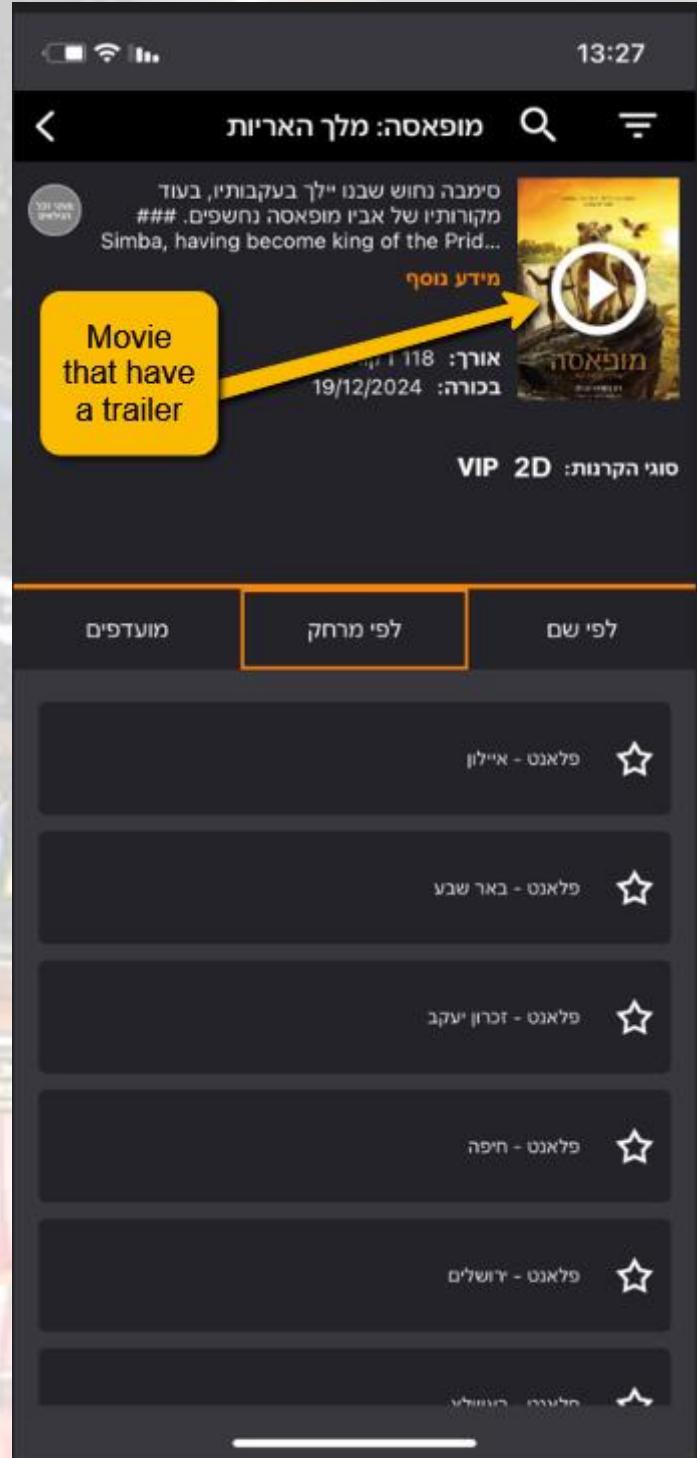
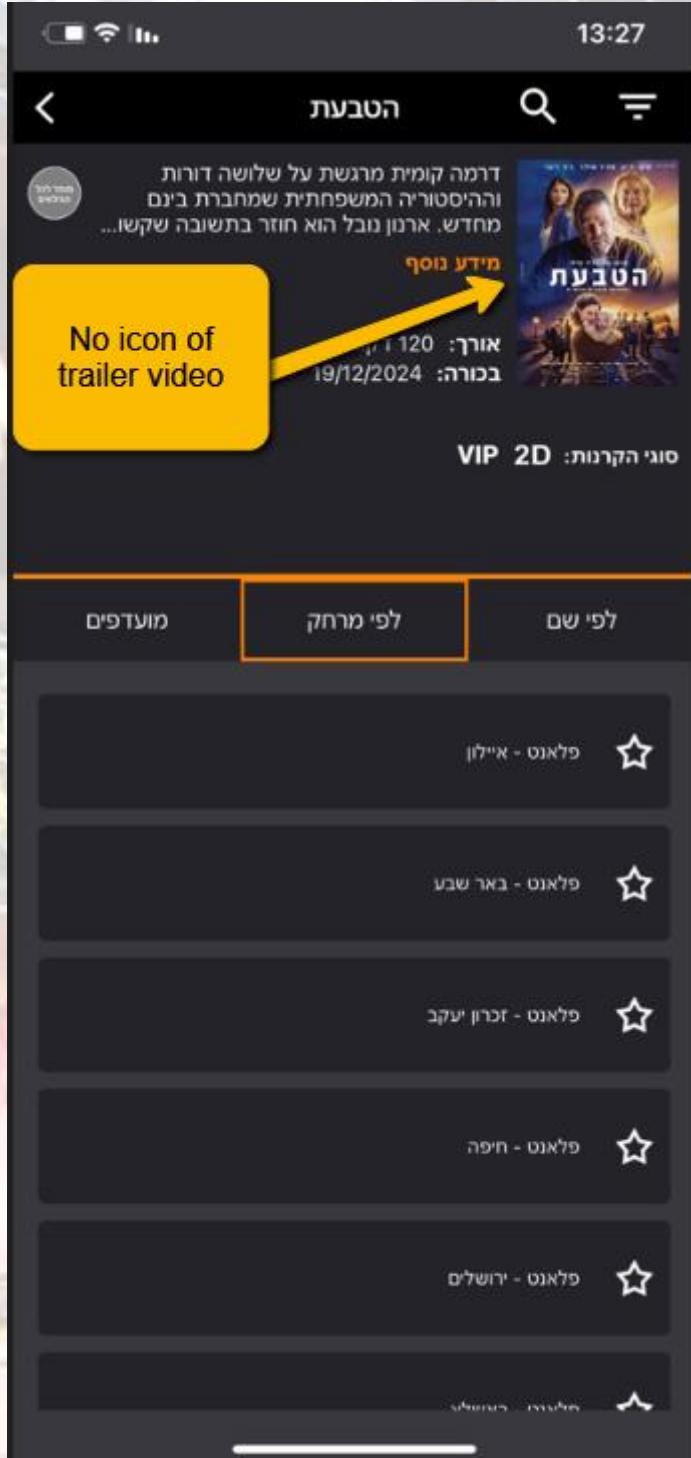
1. Open the movie list in the dashboard application.
2. Scroll through the list and check if there are any movies listed.
3. Verify if any of the movies do not have a trailer available.

Actual Result:

Some movies in the list do not have a trailer, leaving users with incomplete information.

Expected Result:

Each movie in the list should have a trailer available for viewing.



[CLAL-22] [Blank screen displayed after entering valid credentials during login](#)

Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 018.jpeg  18.png
Rank:	0 i000cn:
Sprint:	
Severity:	S2-critical

Description

Steps to Reproduce:

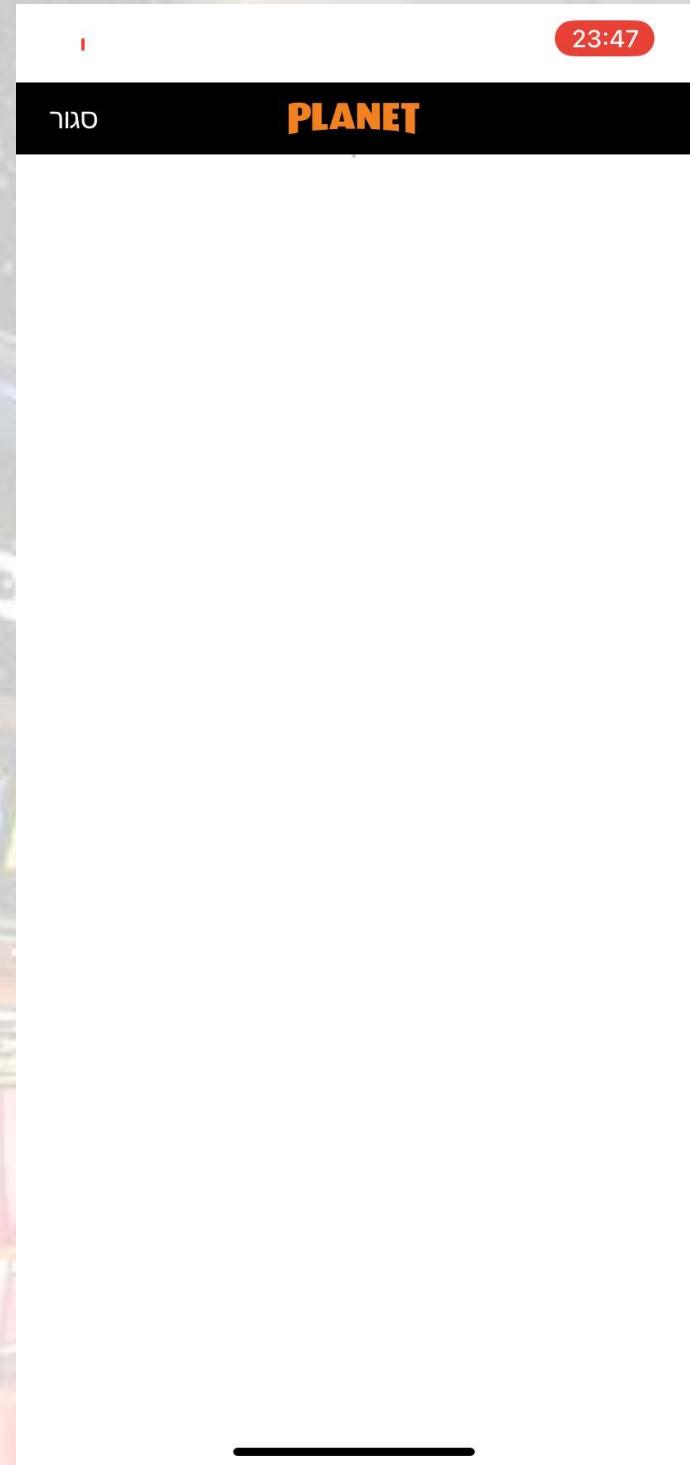
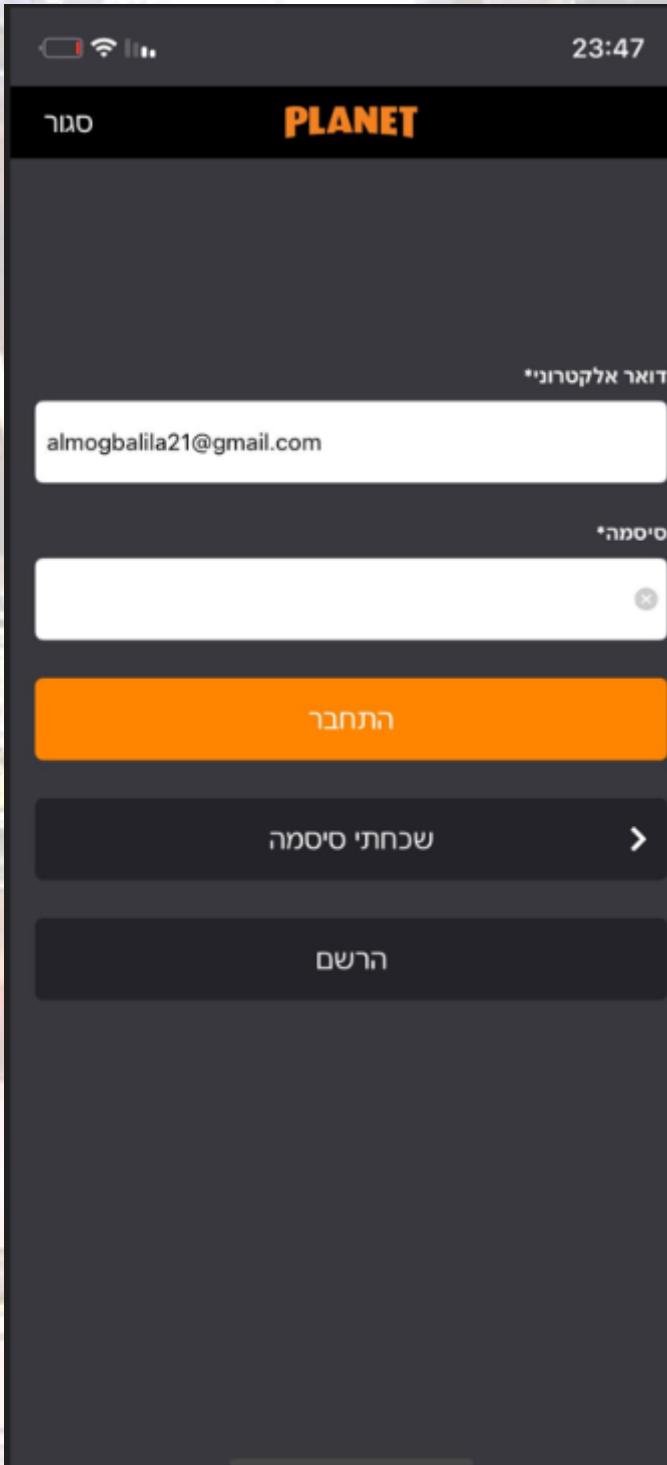
1. Open the login screen for the personal area of the app.
2. Enter a valid username and password that are already registered in the app.
3. Click the "Login" button.

Actual Result:

A blank screen is displayed, and the user is not redirected to the personal area.

Expected Result:

The user should be redirected to the personal area of the app.



[CLAL-23] Application crashes when invalid data is entered during registration

Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 17.png
Rank:	0 i000cf:
Sprint:	
Severity:	S1-show stopper

Description

Steps to Reproduce:

1. Open the application.
2. Navigate to the registration page.
3. Enter invalid or incorrect data (e.g., incorrect email format, password too short, etc.).
4. Click the "Register" button.

Actual Result:

The application crashes without displaying any error message, and the user is unable to complete the registration.

Expected Result:

The application should display an error message indicating that the data is invalid (e.g., "Invalid email format" or "Password must be at least 6 characters")



[CLAL-24] [Phone number field allows input of excessively long numbers](#) Created:
22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 16.png
Rank:	0 i000c7:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce:

1. Open the registration form in the application.
2. Click on sign up button
3. In the phone number field, enter a number longer than 10 digits.
4. Submit the form.

Actual Result:

The phone number field allows the input of an excessively long number, with no limit on the number of digits.

Expected Result:

The phone number field should only allow numbers with a maximum of 10 digits.



[CLAL-25] [System crashes upon registration with valid data](#) Created:

22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 🐞	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 15.png
Rank:	0 i000bz:
Sprint:	
Severity:	S1-show stopper

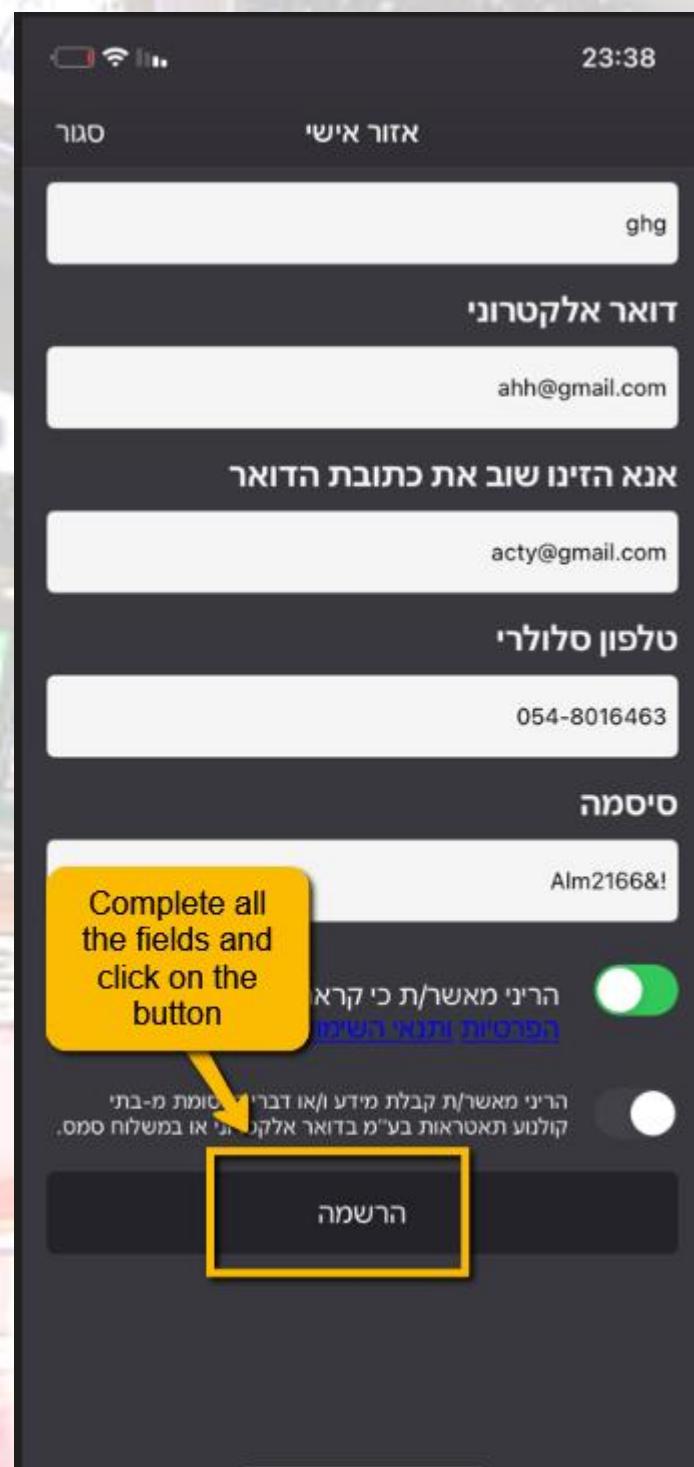
Description

Steps to Reproduce:

1. Open the website/application.
2. Navigate to the registration page.
3. Enter valid and correct data (e.g., name, email, password).
4. Click on the "Register" button.

Actual Result: The system crashes and the application closes unexpectedly.

Expected Result: The user should successfully register and be directed to the appropriate page (e.g., the homepage or a confirmation page).



[CLAL-26] [Inconsistent text size on the registration screen.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 14.png
Rank:	0 i000br:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce

1. Navigate to the registration screen.
2. Observe the text size across different sections (e.g., field labels, buttons, links).
3. Compare the sizes to identify inconsistencies

Actual Result

The text sizes vary across the registration screen, with some sections having larger or smaller fonts than intended.

Expected Result

All text on the registration screen should have consistent font sizes, adhering to the design guidelines and maintaining a clear visual hierarchy.



[CLAL-27] [Privacy Policy and Terms of Use text on the registration screen is too bright and difficult to read.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 13.png
Rank:	0 obj:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce

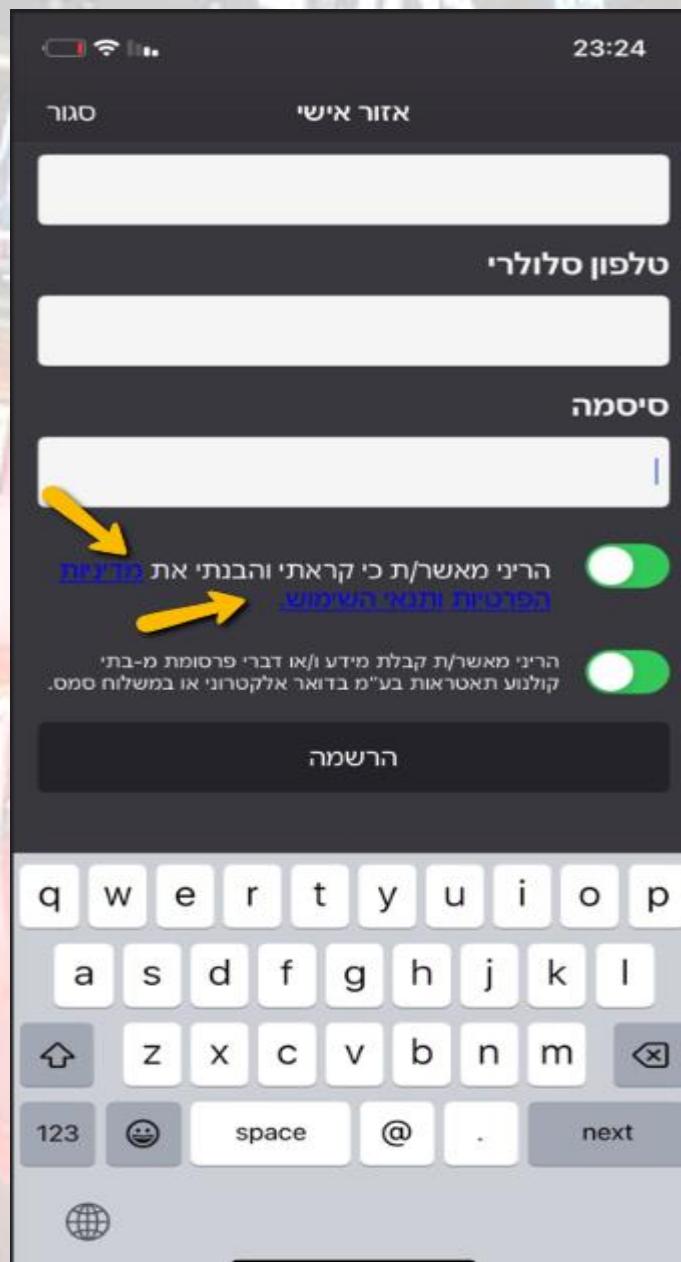
1. Navigate to the registration screen.
2. Click on sign in button
3. Locate the text links for "Privacy Policy" and "Terms of Use."
4. Observe the brightness and readability of the text.

Actual Result

The text color is too bright, causing poor readability and making it difficult for users to interact with the links.

Expected Result

The text color should have sufficient contrast with the background to ensure readability and comply with accessibility standards (e.g., WCAG guidelines).



[CLAL-28] [Language change option is not supported on all pages.](#) Created:
22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 12.png
Rank:	0 i000bb:
Sprint:	
Severity :	S3-major

Description

Steps to Reproduce

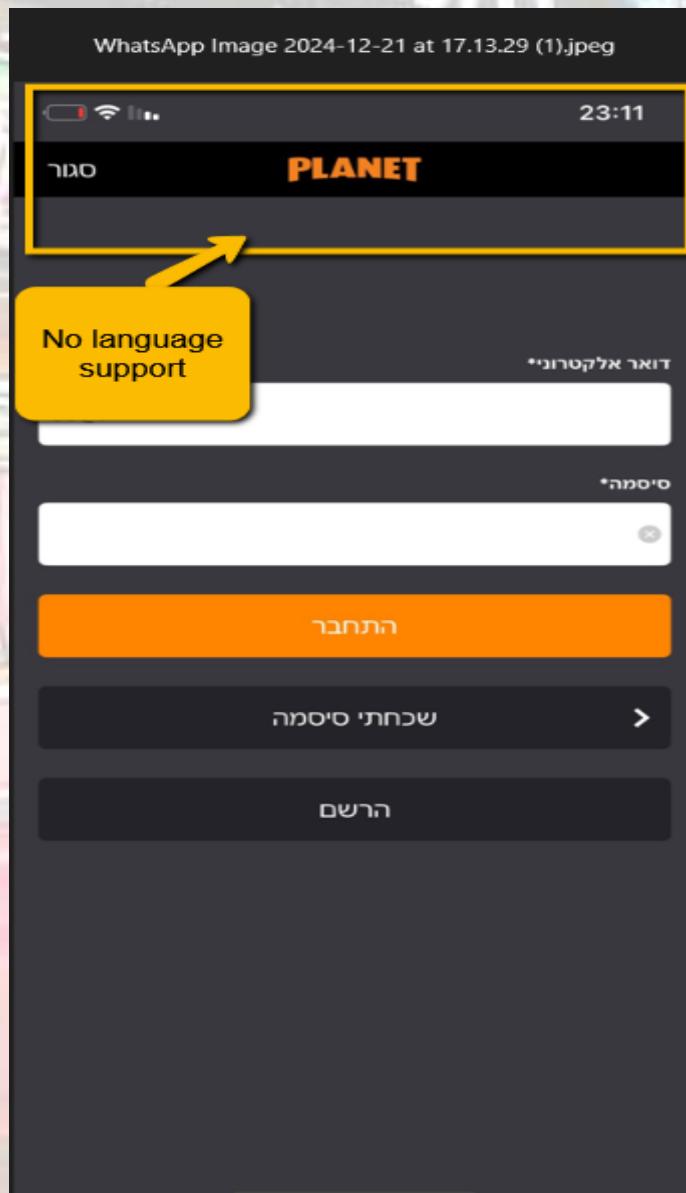
1. Navigate to any page on the site where the language change option is available.
2. Switch the language to another option (e.g., English).
3. Navigate to different pages on the site.
4. Observe whether the language change is applied consistently across all pages.

Actual Result

The language change option is not applied to some pages, leaving them in the default language regardless of the selected language.

Expected Result

The language change option should be fully supported across all pages, updating both content and layout according to the selected language.



[CLAL-29] [Password reset screen: The word "עברית" appears before each cookie option, likely displaying the key language from the code.](#) Created:

22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 🐛	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug11.png
Rank:	0 i000b3:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce

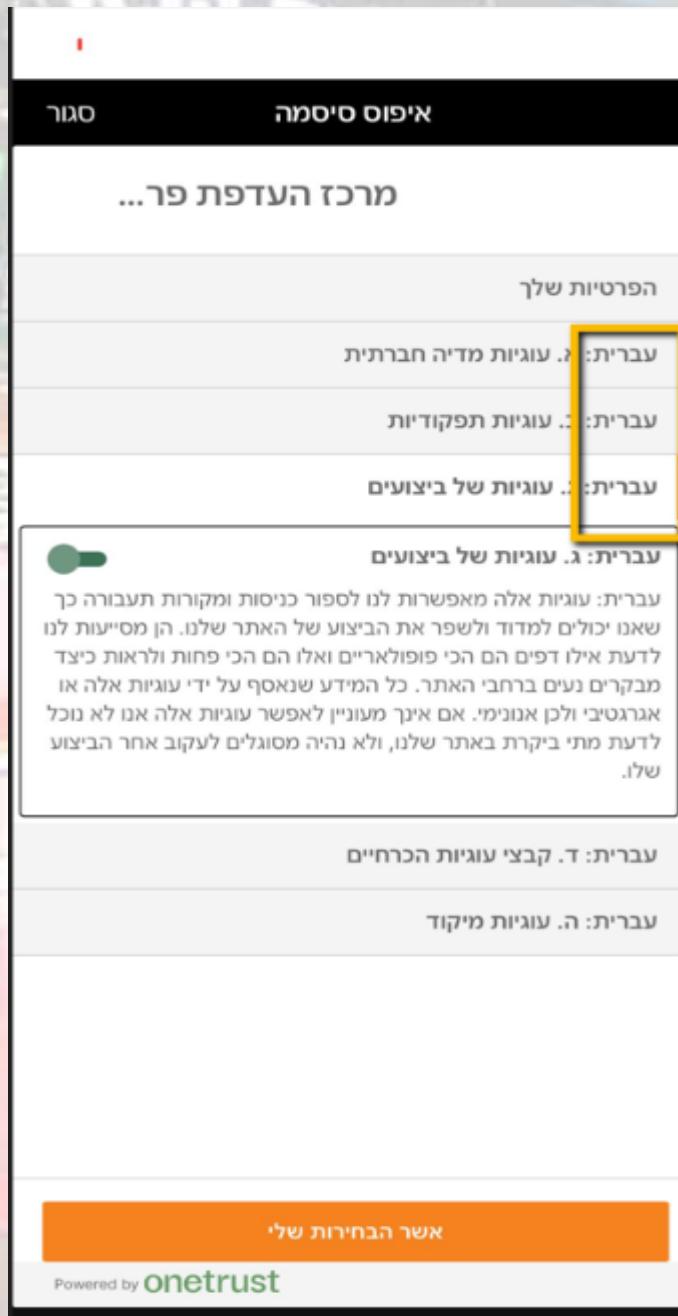
1. Navigate to the password reset screen.
2. Click on the cookie icon to open the menu.
3. Observe the text displayed before each cookie option.

Actual Result

The word "עברית" appears before each cookie option, indicating that the key language value is being shown instead of the correct labels.

Expected Result

The cookie menu should display only the names of the available cookie options without additional or misplaced text.



[CLAL-30] [Password reset screen: No confirmation message after selecting a specific cookie via the cookie icon.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 🐞	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 10.png
Rank:	0 i000av:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce

1. Navigate to the password reset screen.
2. Click on the cookie icon.
3. Select a specific cookie option from the menu.
4. Observe the behavior after making the selection.

Actual Result

No confirmation message is displayed after selecting a cookie, leaving the user unsure if the action was completed.

Expected Result

After selecting a specific cookie, the system should display a confirmation message, such as "Your selection has been saved successfully."

סגור

אישור סיסמה

מרכז העדפת פר ...

הפרטיות שלך

Choose cookie option

עברית: א. עוגיות מדיה חברתית

עברית: ב. עוגיות תפקודיות

עברית: ג. עוגיות של ביצועים



עברית: ג. עוגיות של ביצועים

עברית: עוגיות אלה מאפשרות לנו לספר כניסה ו McK のתורה כך
שאנו יכולים למדוד ולשפר את הביצוע של האתר שלנו. הם מסייעות לנו
לדעת אילו דפים הם הכי פופולריים ואלו הם היכי פחות ולראות כיצד
מבקרים נעים ברוחבי האתר. כל המידע שנאנספ על ידי עוגיות אלה או
אגרגטיבי וכן אונומי. אם אין לך מעוניין לאפשר עוגיות אלה אנו לא נוכל
לדעת מתי ביקרת באתר שלנו, ולא נהיה מסוגלים לעקוב אחר הביצוע
שלך.

עברית: ד. קבצי עוגיות הכרחיים

עברית: ה. עוגיות מיקוד

Click here

אשר הבחירה שלי

Powered by onetrust

[CLAL-31] [Registration screen: Submitting an invalid email with a valid password redirects to a blank screen without any success or error message.](#)

Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 09.jpeg  bug9.png
Rank:	0 i000an:
Sprint:	
Severity:	S1-show stopper

Steps to Reproduce

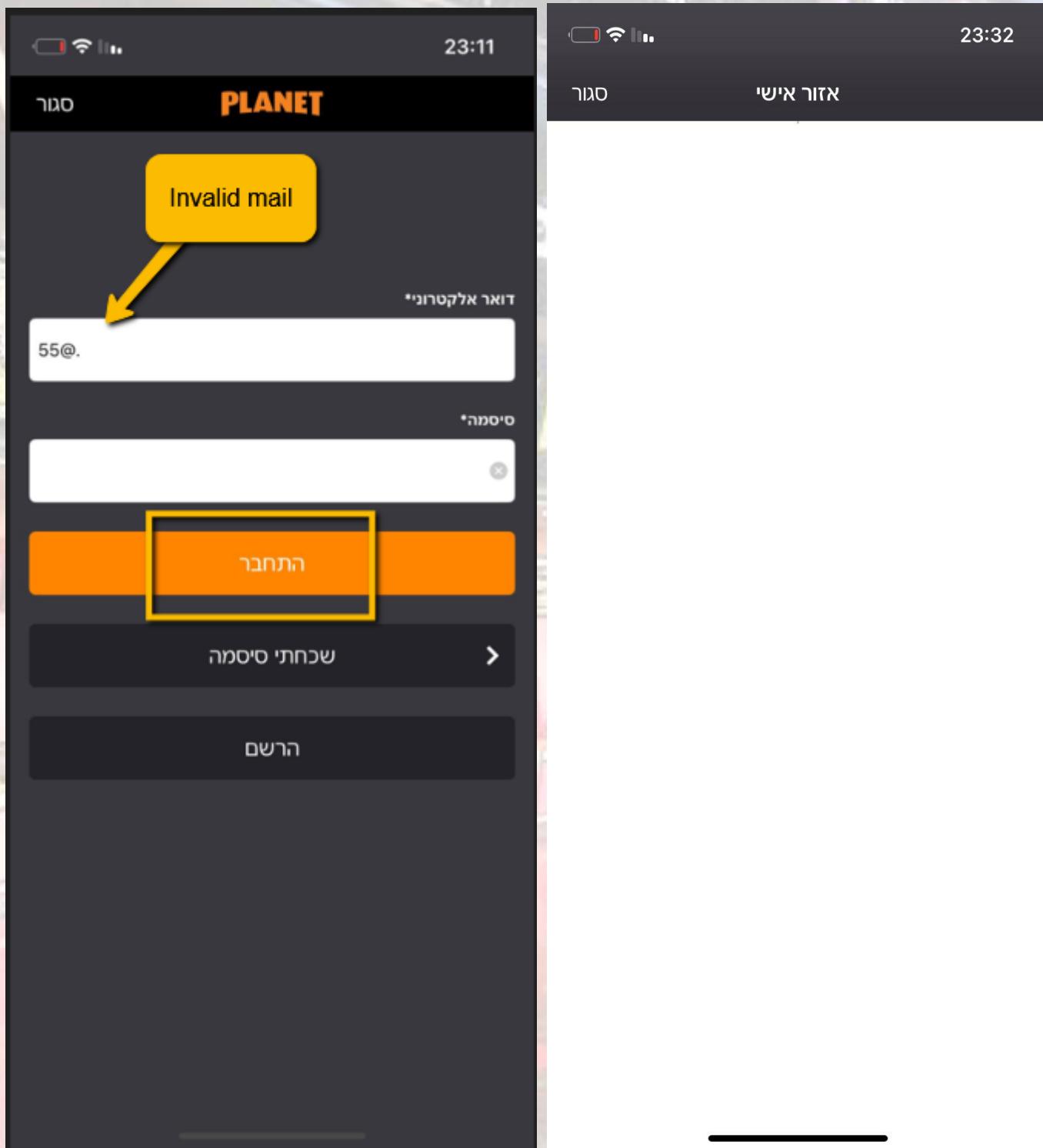
1. Navigate to the registration screen.
2. Enter an invalid email address (e.g., 55@.).
3. Enter a valid password that meets the required format.
4. Click on the "Submit" button.
5. Observe the behavior.

Actual Result

- The system redirects to a blank screen without any error or success message.

Expected Result

- The system should display a validation error message for the email field (e.g., "Please enter a valid email address.").
- The user should remain on the registration screen with clear feedback about the issue.



[CLAL-32] [Password reset screen: Main title text shifts and becomes partially hidden when clicking the cookie icon.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug8.png  bug08.png
Rank:	0 i000af:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce

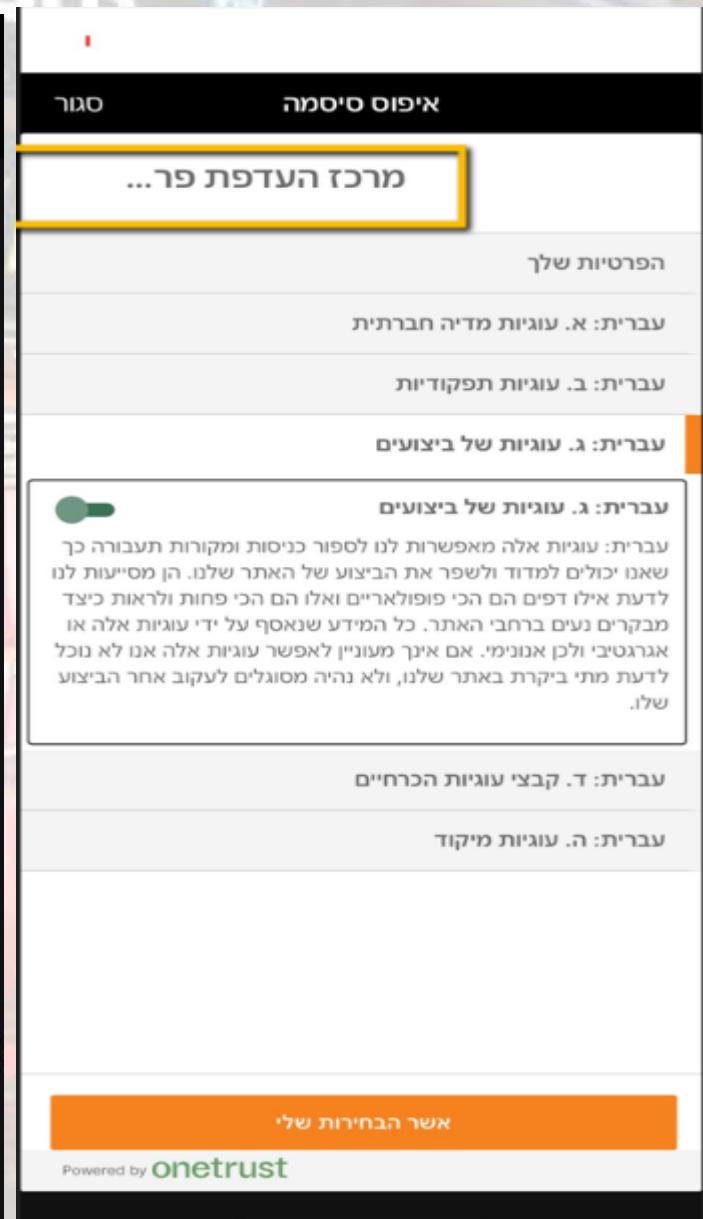
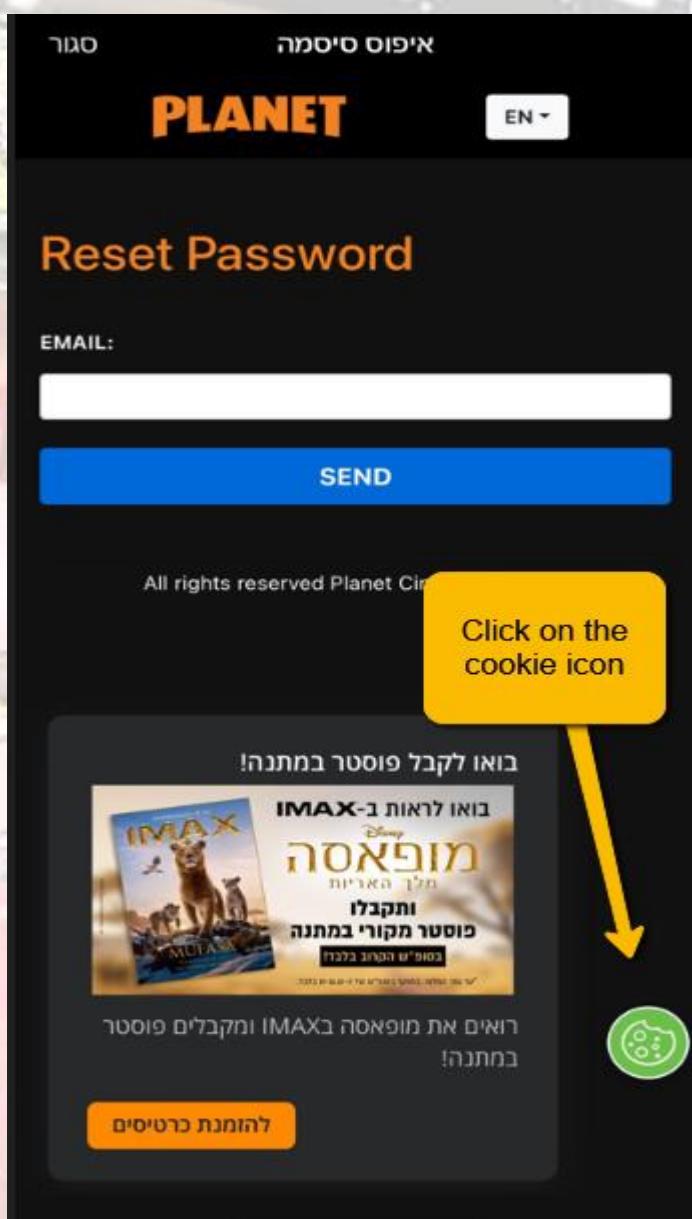
1. Navigate to the password reset screen.
2. Locate the cookie icon on the page.
3. Click on the cookie icon.
4. Observe the behavior of the main title text.

Actual Result

Clicking the cookie icon causes the main title text to shift to the left, leaving part of the word hidden.

Expected Result

The main title text should remain in its proper position and be fully visible, regardless of interactions with the cookie icon.



[CLAL-33] [Password reset popup displays in Hebrew when switching to English.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug7.png
Rank:	0 i000a7:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce

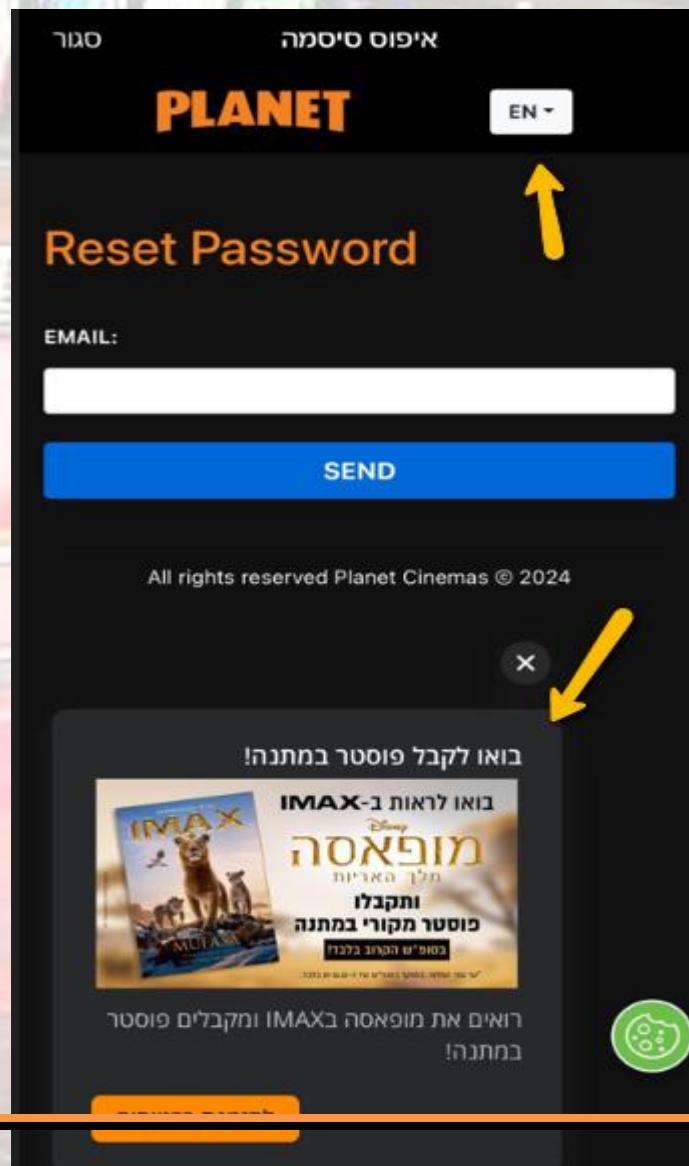
1. Navigate to the "Forgot Password" page from the registration.
2. Change the language to English using the language selection option.
3. Trigger the popup (e.g., by entering an email and clicking "Submit").
4. Observe the language of the popup content.

Actual Result

The popup content remains in Hebrew, even after switching the language to English.

Expected Result

The popup should display its content in English when the language is switched to English.



[CLAL-34] [Password reset page does not update title and text direction when switching to English.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug6.png
Rank:	0 i0009z:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce

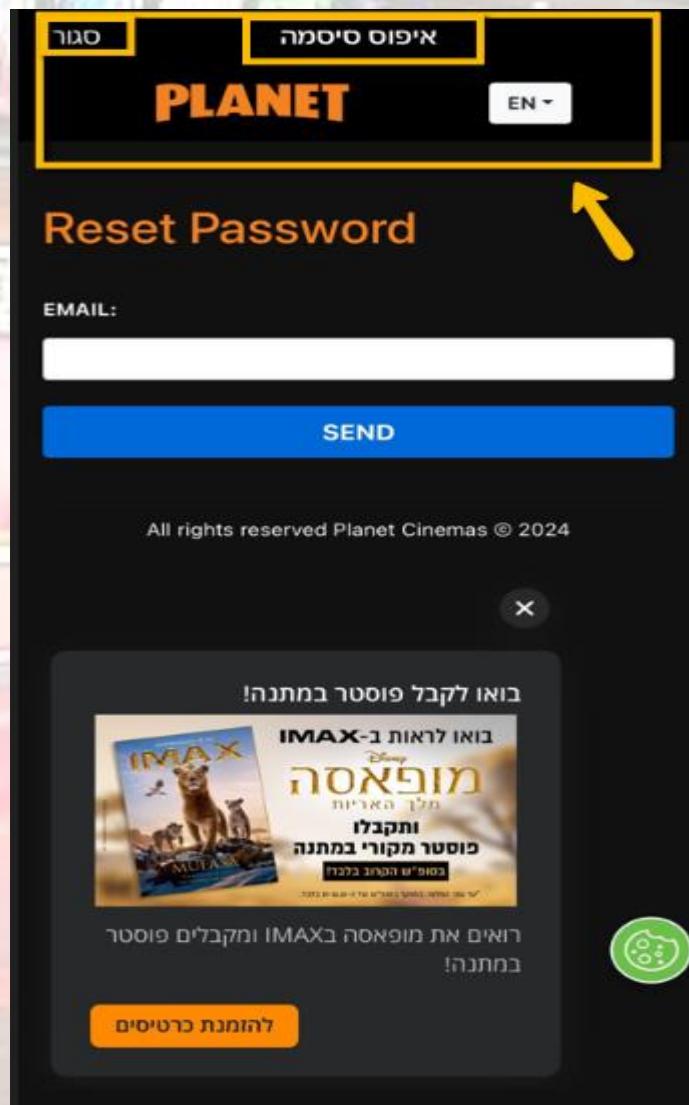
1. Navigate to the password reset page.
2. Change the language to English using the language selection option.
3. Observe the title of the page and the text direction.

Actual Result

- The title of the site remains in Hebrew even after changing the language to English.
- The text direction does not change and remains right-to-left, which is incorrect for English.

Expected Result

- The title of the site should update to English when the language is changed.
- The text direction of the page should adjust to left-to-right for English content.



[CLAL-35] [App crashes when clicking "Buy Tickets" button after "Forgot Password" popup shows a movie suggestion.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug5.png
Rank:	0 i0009r:
Sprint:	
Severity:	S1-show stopper

Description

Steps to Reproduce

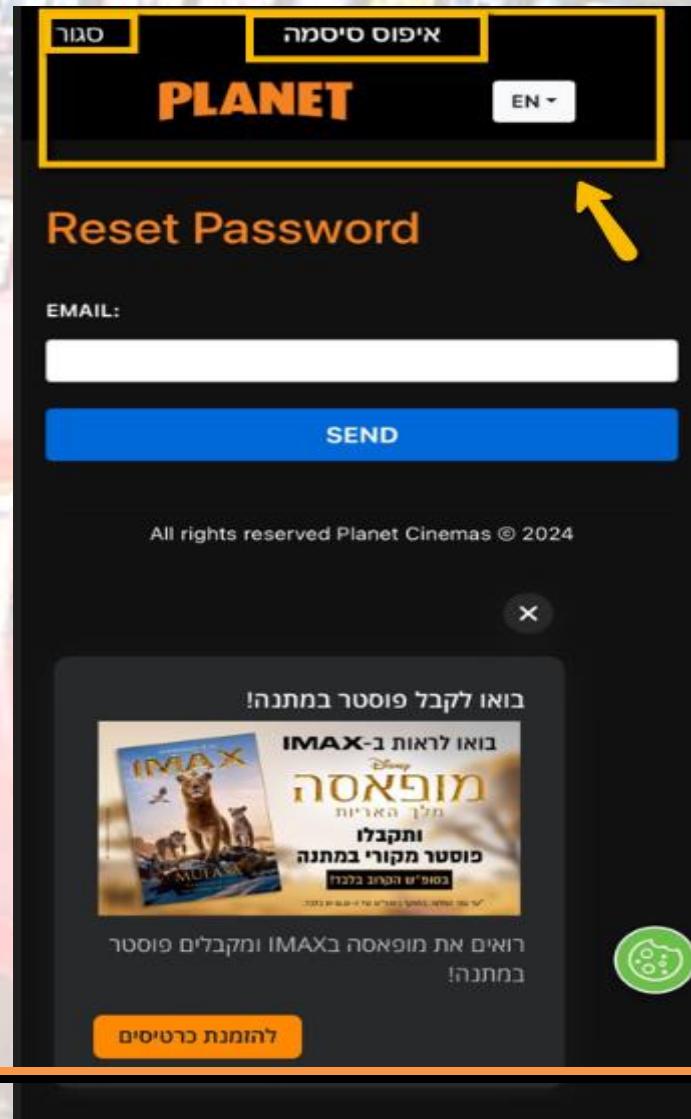
1. Open the app and navigate to the login screen.
2. Click on the "Forgot Password" option.
3. Observe that a popup for a movie suggestion appears.
4. Click on the "Buy Tickets" button within the popup.
5. Observe the app crashing.

Actual Result

The "Forgot Password" option triggers an unrelated popup about a movie suggestion. Clicking the "Buy Tickets" button within the popup causes the app to crash.

Expected Result

The "Forgot Password" option should trigger a flow to reset the password without showing unrelated popups. If a popup is displayed, the "Buy Tickets" button should work properly and not cause the app to crash.



[CLAL-36] [Password reset message displays incorrect text direction and misplaced punctuation in Hebrew.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug04.png
Rank:	0 i0009j:
Sprint:	
Severity:	S5-low

Description

Steps to Reproduce

1. Click on the "Forgot Password" button in registration page
2. Enter a valid email address registered in the system.
3. Click on the "Submit" or "Reset Password" button.
4. Observe the text message sent to the user for password reset confirmation.

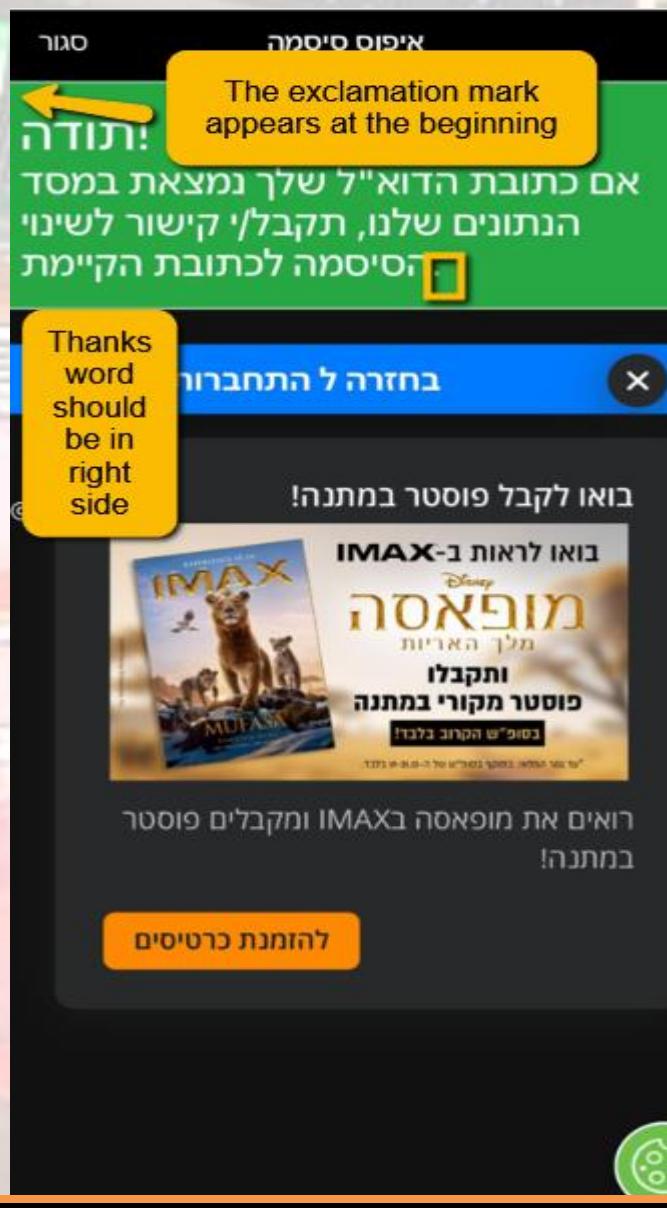
Actual Result

The message appears with incorrect text direction and formatting.

Expected Result

The message should adhere to proper Hebrew formatting, with the correct text direction (right-to-left) and punctuation placement. For example:

"!סיסמה שוחרה בהצלחה"



[CLAL-37] [Password reset option displays ambiguous message for emails not registered in the system.](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug03.png  bug3.png
Rank:	0 i0009b:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce

1. Click on "Forgot Password" button in registration page
2. Enter an email address that is not registered in the system (e.g., "unknown@example.com").
3. Click on the "Submit" or "Reset Password" button.
4. Observe the message displayed.

Actual Result

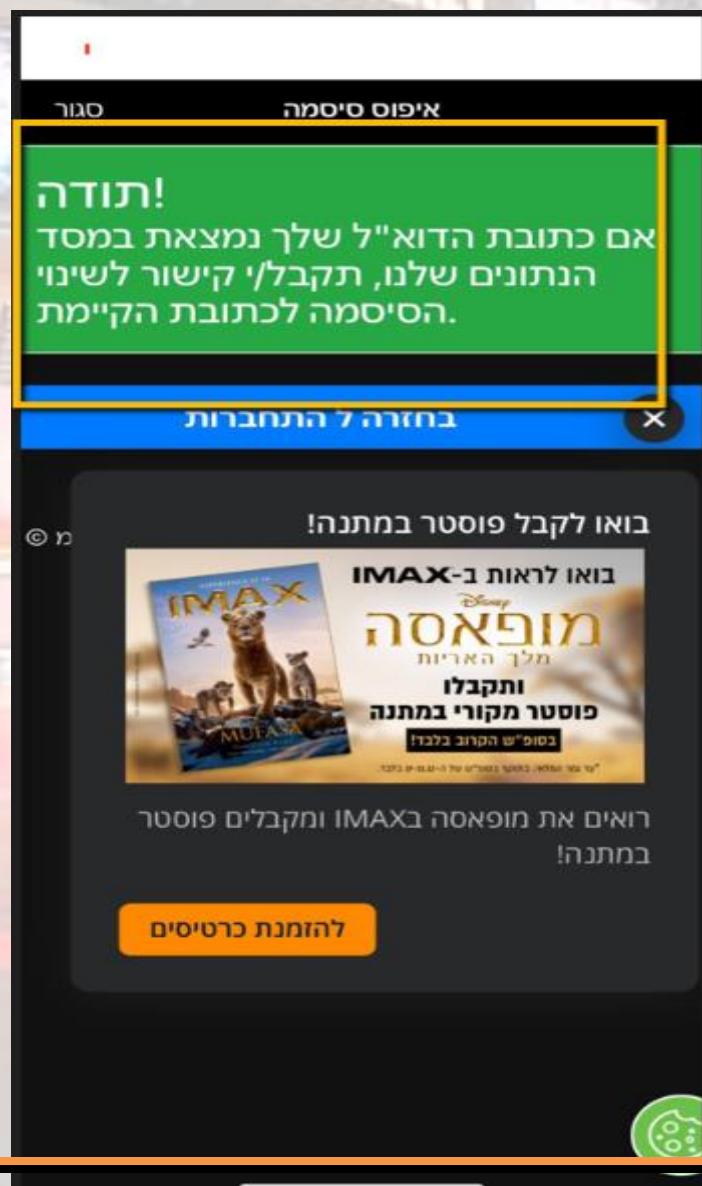
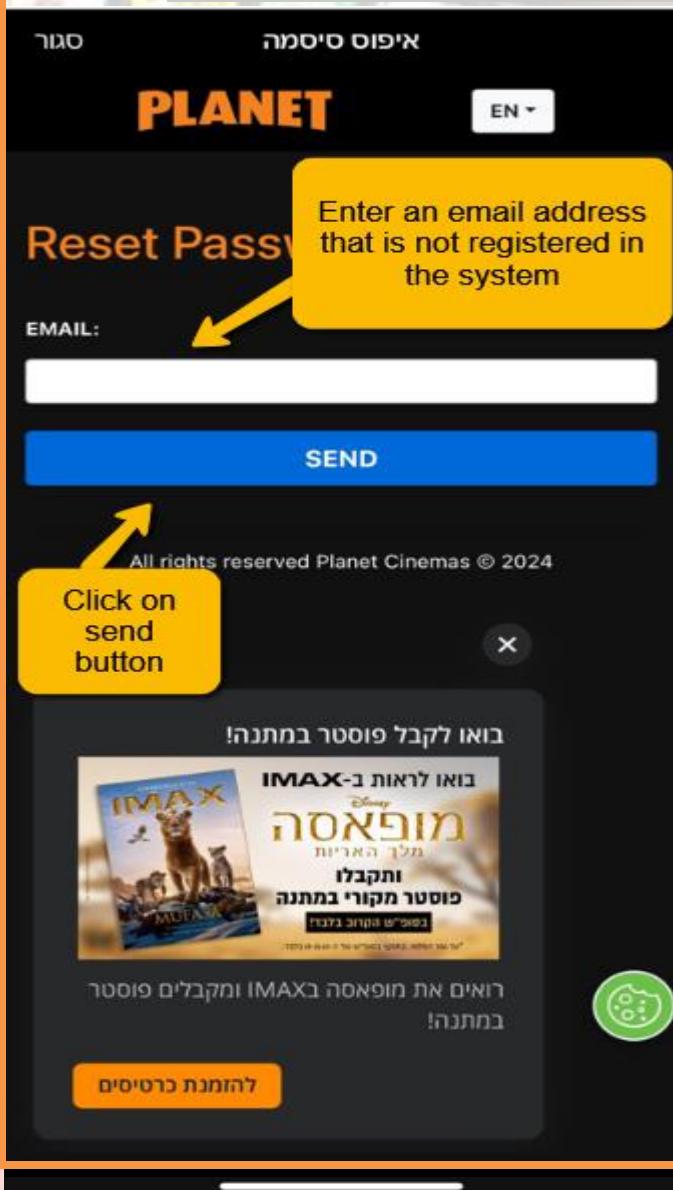
The system displays a generic message (e.g., "If the email exists, you will receive a reset link"), providing no confirmation on whether the email is registered.

Expected Result

The system should provide a clear and specific message, such as:

- "The email you entered is not registered in our system. Please try again or contact support."

This helps users identify if they entered the wrong email and take appropriate action.



[CLAL-38] [Data entered in the email and password fields is not retained on the registration screen after clicking "Register."](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug02.png  bug2.png
Rank:	0 i00093:
Sprint:	
Severity:	S4-minor

Description

Steps to Reproduce

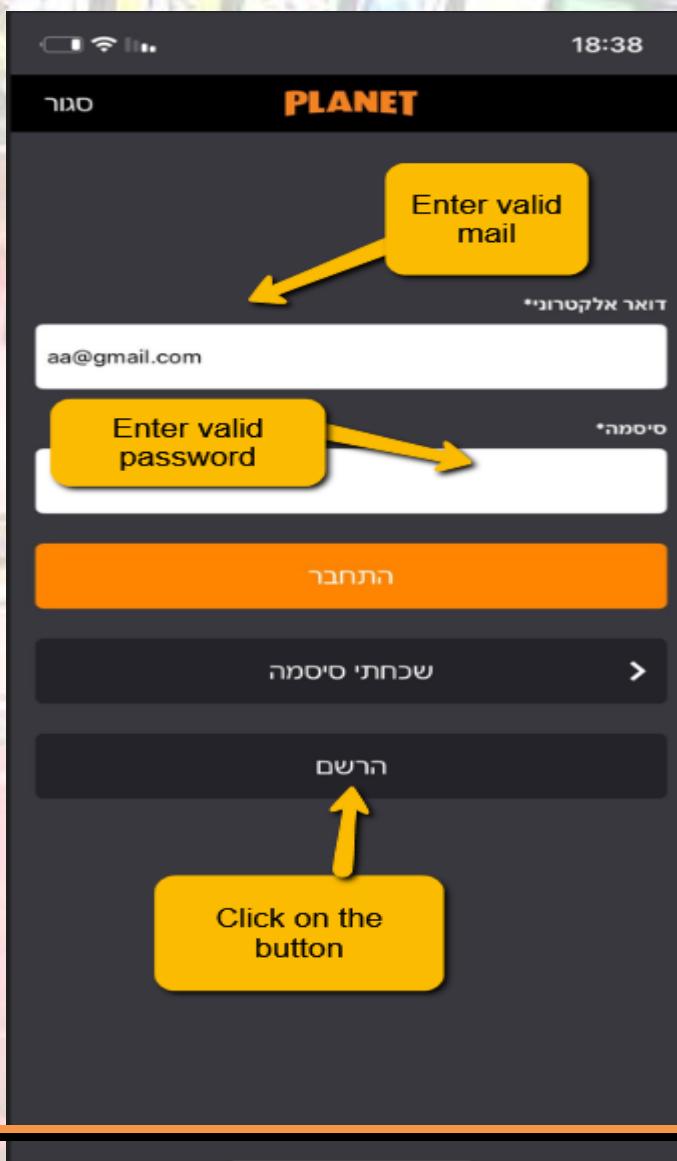
1. Navigate to the registration page.
2. Enter a valid email address ["test@example.com"].
3. Enter a valid password [Password123!].
4. Click on the "Register" button.
5. Observe that the fields on the registration screen are cleared, and the previously entered data is lost.

Actual Result

The email and password fields are cleared after clicking "Register," and the previously entered data is lost.

Expected Result

The system should retain the data entered in the email and password fields, so users do not need to re-enter their information if redirected back to the registration screen.



[CLAL-39] [Invalid email and password allowed during registration without displaying error messages](#) Created: 22/Dec/24 Updated: 22/Dec/24

Status:	To Do
Project:	Planet
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug 	Priority:	Medium
Reporter:	almogbalila21	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 bug1.png
Rank:	0 i0008v:
Sprint:	
Severity:	S3-major

Description

Steps to Reproduce:

1. Go to the registration page for new users.
2. Enter an invalid email address (e.g., "@55").
3. Enter an invalid password (e.g., "123"), which does not meet the password policy requirements.
4. Click on the "Register" button.
5. Observe the behavior.

Actual Result:

The system proceeds to the next registration screen without displaying any error messages for the invalid email or password.

Expected Result:

The system should display validation error messages:

- For the email field: "Please enter a valid email address."
- For the password field: "Password must meet the policy requirements."

The registration process should not proceed until the errors are corrected.

