

Dear Customer,

Notice of scheduled maintenance

Please note that we have the following scheduled unavailability of our XML Interface sites:

From: Sunday 22nd November 2009, 08:00hrs London time

To: Sunday 22nd November 2009, 12:00hrs London time

Kindly note that the completion time of this work is approximate. Contingency for any problems have already been built into this down-time, however, in the event of any serious problems occurring, these timings are subject to change at short notice.

Affected Environment: Live/Production

Reason: Planned install

Impact: The XML API sites will be entirely unavailable and you will not be able to connect to them at all for static data, price and allotment searches or booking requests.

During this install you can check for updates on our support site: <http://xml-support.gta-travel.com> then clicking on the appropriate link under 'System Information - Production'.

Please accept our apologies for any inconvenience this unavailability of our XML API and XML call centre sites causes you.

Below you will find a list of all changes that will be made on this day that will affect your XML connection.

1. Special Offer Information On <BookingResponse> Messages

From now on we will be returning the special offer details (if they apply) in the <BookingResponse> and the <SearchBookingItemResponse>.

With this enhancement, our system returns the following details in the <BookingResponse>:

- Any commission which might apply
- The nett price
- The gross price without the discount
- The gross price including the discount
- The price of the offer
- The offer code and description

Following are the codes GTA currently uses for special offers:

FNT = Free Night(s)
FNN = Free Night(s), Meals Not Included
DSC = Discount Night(s)
DSN = Discount Night(s), Meals Not Included

Please also see the attached document ('Update Bkg2.2-03.doc') for further information about this. If you are concerned that you are unable to handle this enhancement without prior testing please contact us to ensure that these new parameters are not being returned to you until you have checked and changed your code accordingly.

2. XML Booking History Information

It is now possible to view the XML booking request and response messages on our call centre sites. This will assist you to review the exact information sent to us and returned by us in the event of any booking queries. Where appropriate we suggest you always check these first before sending any enquiries to our staff. We have attached a brief document with further information regarding this.

<SearchHotelAvailabilityRequest>

This XML request does not support the dynamic inventory content and will be phased out completely from 1st January 2010 onwards.

<SearchEssentialInformationRequest>

If you perform <SearchEssentialInformationRequest ItemType="hotel"> and store this data locally in your database or use the information from the <SearchEssentialInformationResponse> to display it on your web site then you should no longer do this once we start returning the additional inventory to you. This is due to the fact that you will not necessarily be able to tell whether a property is returned from the GTA-contracted inventory or from the dynamic inventory and the essential information will only ever apply to GTA-contracted inventory. This should not cause you any problems as all applicable essential information is always returned with the following XML responses:

<SearchHotelPriceResponse>

<BookingResponse>

<SearchBookingItemResponse>

The <SearchEssentialInformationRequest> will be phased out completely and no longer be supported from 1st January 2010 onwards.

Reminder – Refresh Of Image Links

We are delighted to announce that we are now working alongside the leading provider and distributor of online visual content for the hotel and travel industry, VFM Leonardo. VFM's content library includes more than one million digital photographs for over 80,000 hotels and resorts worldwide. We therefore suggest that you regularly update the image links that you receive from us over the coming months.

The latest version of the schema have been attached to this email, but you can also find this information on our support site <http://xml-support.gta-travel.com>. All changes will shortly be available for testing on our demo servers.

Please note this email account is not monitored and all messages received will automatically be deleted. If you have any queries please contact us at technical.support@gta-travel.com.

Best regards

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XML Booking
History.doc



Update
Bkg2.2-03.doc



GTA - CBS XML
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