Stefania Pani (GTA-LON)

From:	No Reply (GTA)
Sent:	18 February 2009 09:54
Subject:	*** IMPORTANT INFORMATION ***

Dear Customer,

from Monday, 23rd February 2009 a new method of downloading the item information for hotels will be available. A new static data search called <ItemInformationDownloadRequest> will provide you with a file containing all our static data.

At the moment this is available for the hotel module only. It will be possible to request a file for a complete download of all our static data, a file for incremental updates for a specific date range (up to the last 30 days) and a file for just yesterday's incremental updates. Please see attached the specifications for this new XML module.

Please note that the existing method to download the static data for hotels will remain available as well.

We would also like to remind you that GTA does support compression and using it would be beneficial for you for the following reasons:

- It will increase the speed with which we send responses back to you
- It will reduce utilisation of your communication line
- Through the testing we have performed we have seen a decrease of between 16% and 68% of the network time (internet) for larger XML responses

We do support both, deflate and gzip. In order to receive a compressed response you will need to add either of the following to the HTTP-Header of your XML request:

- 'Accept-Encoding: gzip'
- 'Accept-Encoding: deflate'

Following is an example of HTTP-Header with compression:

> *POST /gtaapi/RequestListenerServlet HTTP/1.1*
> *Content-Type: text/xml; charset=utf-8*
> *Accept-Encoding: gzip*
> *Content-Length: 717*
> *Expect: 100-continue*
> *Connection: Keep-Alive*
> *Host: interface.demo.gta-travel.com*

Please note that:

- We are not compressing responses that are smaller than 1024 bytes
- You will need to check the content length when reading the HTTP-Header

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In January we made some changes to our XML Support site. While the documentation available on the site remains the same as before the lay-out has changed. This was done to facilitate the creation of a forum that will allow all users with access to the site to exchange information regarding our XML API with each other.

In the XML Support site you will now find a forum called 'Discussions' which can be used by you to post comments and raise your questions to discuss with fellow clients and developers. This forum can be very beneficial to you to get comments and answers from people working with the same code and programming languages as you and facing the same challenges as yourself.

GTA staff will also be at regular intervals moderating and provide feedback through the forum and we would encourage you to post your technical queries here. Please do not post XML messages containing real client-specific security details such as client ID, password, email address, etc.

Finally, please find attached a document which explains our use of area, city and location codes. We recently noticed that many of our clients are only receiving very reduced numbers of our inventory due to incomplete or incorrect mapping and would like you to take some time to review this carefully in order to maximise the inventory you show to your customers.

Please note this email account is not monitored and all messages received will automatically be deleted. If you have any queries regarding this please contact us at technical.support@gta-travel.com.

Best regards,
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Area - Cities -
Location Slick...

Update
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