

Stefania Pani (GTA-LON)

From: No Reply (GTA)
Sent: 31 January 2008 17:46
Subject: Scheduled Maintenance - Sunday, 17th February 2008, 08:00hrs - 12:00hrs

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Categories: with updates explanation

Dear Customer,

Notice of scheduled maintenance

Please note that we have the following scheduled unavailability of our XML Interface sites:

From: Sunday 17th February 2008, 08:00hrs London time
To: Sunday 17th February 2008, 12:00hrs London time

Kindly note that the completion time of this work is approximate. Contingency for any problems have already been built into this down time, however, in the event of any serious problems occurring, these timings are subject to change at short notice.

Affected Environment: Live
Reason: Planned install

Impact: The XML Interface sites will be entirely unavailable and you will not be able to connect to them at all for static data, price and allotment searches or booking requests.

During this install you can check for updates on our support site: <http://xml-support.gta-travel.com/LoginPage.asp> then clicking on the appropriate link under 'Service Information'.

Please accept our apologies for any inconvenience this unavailability of our XML API and XML call centre sites causes you.

Below you will find a list of all changes that will be made on this day that will affect your XML connection.

1. New City And Country Codes For Monaco, San Marino And Andorra

We are currently using the following city and country codes for Monaco, San Marino and Andorra:

	Monaco	San Marino	Andorra
Current Country Code	F	I	E
Country Name	France	Italy	Spain
Current City Code	MCM	SAI	ANDO
City Name	Monte Carlo	San Marino	Andorra

We have now created the following new codes:

	Monaco	San Marino	Andorra
New Country Code	MC	SM	AD
Country Name	Monaco	San Marino	Andorra
New City Code	QMCM	QSAI	ALV

City Name Monte Carlo San Marino Andorra La Vella

Please use these new codes for bookings with an check-in date or tour date from 1st November 2008 onwards. For bookings with an check-in date or tour date before 1st November 2008 please use the current codes.

2. New Override Text For Regular Sightseeing Tours

We have now created a new parameter for the <SearchItemInformationResponse ItemType="sightseeing"> module called <OverrideText>. This will work in conjunction with the <DateRange> parameters and advise of changes to the tour information if applicable for certain dates or date ranges. If you are concerned that you are unable to handle this enhancement without prior testing please contact us to ensure that this new parameter is not being returned to you until you have checked and changed your code accordingly. Please see the attached document for further information about this.

3. Essential Information Showing On XML <BookingResponse> And <SearchBookingItemResponse>

Until now we only returned essential information with the <SearchEssentialInformationResponse> and the <SearchHotelPriceResponse> but not with the <BookingResponse> and <SearchBookingItemResponse> XML messages. This has now been changed and the <EssentialInformation> parameter will be returned for booking responses, but only if any essential information exists for the item and if it applies to the stay dates of the booking (in the same way it currently works for the <SearchHotelPriceResponse>). If no essential information exist for the booking item or if essential information exists but does not apply to the stay dates the <EssentialInformation> parameter will **not** be returned with the booking responses. If you are concerned that you are unable to handle this enhancement without prior testing please contact us to ensure that this new parameter is not being returned to you until you have checked and changed your code accordingly. Please see the attached document for further information about this.

4. Enhancements To The Car Hire Module

a) From now on you will be able to retrieve some essential information for the car hire module such as:

- Rate Includes
- Please note
- Age Limit
- Links with the images of the car

b) Until now the XML schema stipulated that only the following category codes could be used for car hire requests:

- A – Airport
- C – City Centre
- S – Suburbs
- X – Rail Station
- P – Port
- R – Resort
- T – Terminal
- O – Off-Terminal

During the past months it came to light that our supplier also uses other category codes; e.g.: NS (North Suburbs), SS (South Suburbs), WS (West Suburbs) and ES (East Suburbs) and the XML schema have been changed accordingly.

c) We have now introduced a new, optional element that will allow you to specify the <FlightNumber> for XML booking requests when collecting the car at the airport.

Please see the attached documents for further information about this.

5. Changes To The <SearchChargeConditionsResponse>

We have made some changes to the <SearchChargeConditionsResponse> so we can now inform you whenever a hotel does not allow changes to the passenger names during certain periods; e.g.: some properties in Las Vegas. If you are concerned that you are unable to handle this enhancement without prior testing please contact us to ensure that this new parameter is not being returned to you until you have checked and changed your code accordingly. Please see the attached document for further information about this.

6. Changes Made To The <SearchHotelPriceRequest> and the <SearchHotelRoomsPriceRequest> That Will Allow The Request Of Recommended Hotels

We have now added two new parameters to the <SearchHotelPriceRequest> and the <SearchHotelRoomsPriceRequest> modules that will allow you to ask for properties recommended by GTA. Please see the attached documents for further information about this.

7. New XML Module For Static Data For Recommended Hotels

We are now also introducing a new static data module which will enable you to search for properties recommended by GTA without specifying room details or travel dates. Please see the attached documents for further information about this.

The latest version of the schema as well as the appropriate update documents have been attached, but you can also find this information on our support site <http://xml-support.gta-travel.com>. All changes are available for testing on our test servers.

If you are concerned that any of the new parameters mentioned under points 2, 3 and 5 will cause you issues with the XML connection please let us know and we will ensure these parameters are not being returned to you until you notify us that you have successfully tested them. When contacting us please ensure that you provide us with your client ID or IDs and our XML site name or URL you are connecting to.

Please note this email account is not monitored and all messages received will automatically be deleted. If you have any queries please contact us at technical.support@gta-travel.com

Best regards

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Bkg2.1-02.doc



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Src2.1-05.doc



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