

Stefania Pani (GTA-LON)

From: No Reply (GTA)
Sent: 13 January 2009 11:01
Subject: Changes to the XML Support Site - Wednesday, 14th January at 10:00hrs GMT

Dear Client,

From Wednesday onwards you will notice some changes to our XML Support site. While the documentation available on the site will remain the same as before the lay-out has changed. This was done to facilitate the creation of a forum that will allow all users with access to the site to exchange information regarding our XML API with each other.

When you post any comments on the new forum your login for the XML Support site will be displayed against your comment. Your login might give away information you would possibly not like to display to other users of the site, for example your company name. If that is the case please contact us and we will be happy to change your login. Please be informed that the password is now case sensitive and must be entered in upper cases.

Another new feature of the site is the facility to receive email notifications, if you are subscribed to a forum or a thread, when new threads are added to the site by GTA and when a reply is posted to an existing thread. In order for this to work you will first of all need to register an email address for your login. This can be done in the following way:

- Click on 'User CP' on the top left-hand side
- Click on the 'Edit Email & Password' link
- Enter your email address twice in the two boxes at the bottom
- Click on the 'Save Changes' button

As we usually only create one login per client/agency, many of you will be sharing the same login for the GTA XML Support site with your colleagues. We would therefore recommend that you do not register your personal email address but an email address that resolves into a distribution list which in turn will alert all your colleagues who have access to the site of any changes.

We are very happy with the new look and the new features of our XML Support site and would be pleased to receive your feedback and answer any queries you may have.

Those of our clients who do not have a login to access the XML Support site but would need to be able to check the service information will be able to access this by using the following parameters:

User Name	GTAGUEST
Password	GUESTGTA

Attached you will also find the user Terms & Conditions of the site.

Best regards,
Stefania Pani
IT Operations Supervisor
Online Business Support
E: technical.support@gta-travel.com
T: +44-20-3170 4120
W: www.gta-travel.com

Donvand Limited t/a Gullivers Travel Associates, registered in England and Wales under company number 1213718.
Registered Office: Gullivers House, 27 Goswell Road, London, EC1M 7GT



Site Terms &
Conditions.pdf