

## Stefania Pani (GTA-LON)

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**From:** No Reply (GTA)  
**Sent:** 28 September 2007 16:57  
**Subject:** Scheduled Maintenance - Sunday, 14th October 2007, 08:00hrs

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Customer,

### **Notice of scheduled maintenance**

Please note that we have the following scheduled unavailability of our XML Interface sites:

**From:** Sunday 14th October 2007, 08:00hrs London time  
**To:** Sunday 14th October 2007, 12:00hrs London time

Kindly note that the completion time of this work is approximate. Contingency for any problems have already been built into this down time, however, in the event of any serious problems occurring, these timings are subject to change at short notice.

**Affected Environment:** Live  
**Reason:** Planned install

Impact: The XML Interface sites will be entirely unavailable and you will not be able to connect to them at all for static data, price and allotment searches or booking requests.

During this install you can check for updates on our support site: <http://xml-support.gta-travel.com/LoginPage.asp> then clicking on the appropriate link under 'Service Information'.

Please accept our apologies for any inconvenience this unavailability of our XML API and XML call centre sites causes you.

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Below you will find a list of all changes that will be made on this day that will affect your XML connection.

### **1. Regular Sightseeing - Supplier Telephone Number**

Where available and where required we will now return the supplier telephone number for regular sightseeing tours with the <SearchItemInformationResponse>. This information will be returned via a new <Telephone> parameter; if you are concerned that you are unable to handle this enhancement without prior testing please contact us to ensure that this new parameter is not being returned to you until you have checked and changed your code accordingly. Please see the attached document for further information about this.

### **2. Regular Sightseeing - Departure Point Address**

Where available and where required we will now return the departure point address for regular sightseeing tours with the <SearchItemInformationResponse>. This information will be returned via a new <AddressLines> parameter; if you are concerned that you are unable to handle this enhancement without prior testing please contact us to ensure that this new parameter is not being returned to you until you have checked and changed your code accordingly. Please see the attached document for further information about this.

### **3. Regular Sightseeing - Payable By Information**

We will now return the <ItemPayableBy> parameter for regular sightseeing tours with the <BookingResponse> messages. This parameter is already contained within the existing schema and therefore should not require a coding change at your end. Please ensure this information is added to the vouchers you provide for your customers.

#### **4. Family Rooms for ItemType="hotel"**

You will now be able to request family rooms; i.e.: you will be able to request 2 extra beds with a twin or double room. This has required us to make schema changes for the following XML messages:

##### **a) <SearchHotelPriceRequest>**

You will now be able to pass through up to 2 <Age> parameters with each twin or double room requested. Please see the attached document for further information about this.

##### **b) <SearchHotelAvailabilityRequest>**

You are now able to pass through a new 'NumberOfExtraBeds' attribute to specify whether you require 1 or 2 extra beds for a twin or double room. If you do not pass through this new attribute with your request we will automatically assume you only require 1 extra bed. Please see the attached document for further information about this.

##### **c) <SearchHotelRoomsPriceResponse>**

We will now return a new 'NumberOfChildren' attribute with the <SearchHotelRoomsPriceResponse> messages; if you are concerned that you are unable to handle this enhancement without prior testing please contact us to ensure that this new parameter is not being returned to you until you have checked and changed your code accordingly. Please see the attached document for further information about this.

##### **d) <AddBookingRequest>, <AddBookingItemRequest> and <ModifyBookingItemRequest>**

You are now able to pass through a new 'NumberOfExtraBeds' attribute to specify whether you require 1 or 2 extra beds for a twin or double room. If you do not pass through this new attribute with your request we will automatically assume you only require 1 extra bed. Please see the attached document for further information about this.

##### **e) <SearchChargeConditionsRequest><ChargeConditionsHotel>**

You are now able to pass through a maximum of 2 <Age> parameters for each Twin or Double room instead of a maximum of 1 <Age> parameter.

##### **f) <HotelPriceBreakdownRequest>**

You are now able to pass through a maximum of 2 <Age> parameters for each Twin or Double room instead of a maximum of 1 <Age> parameter.

#### **5. Correction Of The HotelRoom Code for Quads**

When a <SearchHotelPriceRequest> or <SearchHotelRoomsPriceRequest> is sent to our servers, we did incorrectly return the room code for a Quad as QD instead of the correct room code Q. This has now been resolved and the correct code is will be returned again: <HotelRoom Code = "Q" Description = "Quad">.

#### **6. Limitation Of Number Of Sub-Requests**

We have now limited the number of sub-requests you can send within one XML message to 500. This will further be reduced to a maximum of 100 sub-requests on 9th January 2008.

#### **7. Enforcement Of SSL Processing**

We have recently enforced SSL on our test servers and will enforce SSL on our production servers for all XML-traffic on 4th December 2007. Please ensure you enable SSL processing as soon as possible to avoid connectivity issues in December.

The latest version of the schema as well as the appropriate update documents have been attached, but you can also find this information on our support site <http://xml-support.gta-travel.com>. All changes are available for testing on our test servers.

**If you are concerned that any of the new parameters mentioned under points 1, 2 and 4c will cause you issues with the XML connection please let us know and we will ensure these parameters are not being returned to you until you notify us that you have successfully tested them. When contacting us please ensure that you provide us with your client ID or IDs and our XML site name or URL you are connecting to.**

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Please note this email account is not monitored and all messages received will automatically be deleted. If you have any queries regarding this please contact us at [technical.support@gta-travel.com](mailto:technical.support@gta-travel.com)

Best regards

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