

Isabel Lopez (GTA-LON)

From: No Reply (GTA)
Sent: 24 September 2009 12:49
Subject: ItemInformationDownloadRequest

Dear Customer,

In March 2009, following a survey of some of our customer base, we introduced a new static data search called <ItemInformationDownloadRequest> .

This request provides you with the ability to request and receive a file containing either all of our full static data or, if requested, the full static data for those hotels that have been modified or added on specified date or for a date range.

This effectively allows you to ensure that, after taking an initial static data download, you can keep current with all hotel information updates without ever having to do a complete refresh again.

Prior to this enhancement the only way to be sure that you were holding current hotel information was to refresh your entire database periodically using the <SearchItemInformationRequest> request type. NB: This search type is still available but as you are no doubt aware does not allow you ONLY to get updates.

Since the launch of this new functionality we have had some extremely positive feedback from clients who have implemented it, with most advising that the implementation itself was relatively simple and painless.

Most clients who have implemented the solution, having taken the full download initially, are now following our recommendation of taking daily updates to ensure their database is always up to date.

Following the apparent success of this option, we would like to recommend that you look to implement this and suggest that this is factored in to your future development schedule.

The XML specifications for this search can be found in our support site under Documentation / Specifications / Static Data / StaticData2.2.doc / chapter 34.

Please do not hesitate to contact us if you have any queries or need any assistance.

Best regards,
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