From:
 No Reply (GTA)

 Sent:
 21 August 2009 09:17

Subject: Scheduled Maintenance - XML API - Sunday, 23rd August 2009, 07:00hrs -

12:00hrs BST

Dear Customer,

Notice of scheduled maintenance

Please note that we have the following scheduled unavailability of our XML Interface sites:

From: Sunday 23rd August 2009, 07:00hrs London time To: Sunday 23rd August 2009, 12:00hrs London time

Kindly note that the completion time of this work is approximate. Contingency for any problems have already been built into this down-time, however, in the event of any serious problems occurring, these timings are subject to change at short notice.

Affected Environment: Live

Reason: Planned install

Impact: The XML API sites will be entirely unavailable and you will not be able to connect

to them at all for static data, price and allotment searches or booking requests.

During this install you can check for updates on our support site: http://xml-support.gta-travel.com then clicking on the appropriate link under 'System Information - Production'.

Please accept our apologies for any inconvenience this unavailability of our XML API and XML call centre sites causes you.

Below you will find a list of all changes that will be made on this day that will affect your XML connection.

1. Family Rooms

We are very happy to advise that for those of our XML clients who have already migrated to participation level 1 or 2 it will now be possible to request family rooms; i.e.: a twin or double room with two extra beds.

Clients who have not yet made the changes to work on participation levels 1 or 2 will receive an error if attempting to search for double or twin rooms with more than one extra bed.

2. Schema Changes For Clients On Participation Level 2 Regarding the 'Sharing Bedding' Information

This change will only affect hose of our clients working with our XML API on participation level 2 to retrieve our new dynamic inventory. Clients without participation level or clients on participation level 1 are **not** affected.

Unfortunately it has just come to our attention that some of the new properties have different policies in regards to the provision of extra beds for children depending on the relevant room category. This requires a change at our end for the <SearchHotelPriceResponse> and we need to remove the 'SharingBedding' attribute from the <HotelRoom> parameter and add it as a new child parameter under the <RoomCategory> Element.

We apologise for this schema change and hope this does not cause you too much inconvenience. Below you will find an example response of the current and the new structure of the <SearchHotelPriceResponse>. Please also see the attached document ('Update Src2.2-03.doc') for further information about this.

Current response structure:

```
<?xml version="1.0" encoding="UTF-8"?>
<Response ResponseReference = "REF_6-1249055518651">
  <ResponseDetails Language = "en">
     <SearchHotelPriceResponse>
       <HotelDetails>
          <Hotel
            HasExtraInfo = "true"
            HasMap = "true"
            HasPictures = "true">
            <City Code = "BER"><![CDATA[Berlin]]></City>
            <Item Code = "BER"><![CDATA[Berlin]]></Item>
            <LocationDetails>
               <Location Code = "G1"><![CDATA[Central]]></Location>
            </l></le>
            <StarRating>4</StarRating>
            <HotelRooms>
               <HotelRoom
                 Code = "TB"
                 FxtraBed = "true"
                 NumberOfRooms = "1"
                 SharingBedding = "false"/>
            </HotelRooms>
             <RoomCategories>
               <RoomCategory Id = "001:BER">
                 <Description><![CDATA[Standard]]></Description>
                  <ItemPrice Currency = "GBP">103.00</ItemPrice>
                 <Confirmation Code = "IM"><![CDATA[AVAILABLE]]></Confirmation>
                    <Basis Code = "B"><![CDATA[Breakfast]]></Basis>
                    <Breakfast Code = "H"><![CDATA[Hot Buffet]]></Breakfast>
                  </Meals>
               </RoomCategory>
               <RoomCategory Id = "001:BER3">
                  <Description><![CDATA[Superior]]></Description>
                  <ItemPrice Currency = "GBP">111.00</ItemPrice>
                 <Confirmation Code = "IM"><![CDATA[AVAILABLE]]></Confirmation>
                 <Meals>
                    <Basis Code = "B"><![CDATA[Breakfast]]></Basis>
                    <Breakfast Code = "H"><![CDATA[Hot Buffet]]></Breakfast>
                  </Meals>
               </RoomCategory>
```

```
</RoomCategories>
</Hotel>
</HotelDetails>
</SearchHotelPriceResponse>
</ResponseDetails>
</Response>
```

New response structure from 23rd August 2009:

```
<?xml version="1.0" encoding="UTF-8"?>
<Response ResponseReference = "REF_7-1249056673965">
  <ResponseDetails Language = "en">
     <SearchHotelPriceResponse>
       <HotelDetails>
          <Hotel
            HasExtraInfo = "true"
            HasMap = "true"
            HasPictures = "true">
<City Code = "BER"><![CDATA[Berlin]]></City>
            <Item Code = "BER"><![CDATA[Berlin]]></Item>
            <LocationDetails>
               <Location Code = "G1"><![CDATA[Central]]></Location>
             </LocationDetails>
            <StarRating>4</StarRating>
            <HotelRooms>
               <HotelRoom
                 Code = "TB"
                 ExtraBed = "true"
                 NumberOfRooms = "1"/>
            </HotelRooms>
            <RoomCategories>
               <RoomCategory Id = "001:BER">
                  <Description><![CDATA[Standard]]></Description>
                  <ItemPrice CommissionIndicator = "STD" Currency = "GBP">128.00</ItemPrice>
                  <Confirmation Code = "OR"><![CDATA[On Request]]></Confirmation>
                  <SharingBedding>true</SharingBedding>
                  <Meals>
                    <Basis Code = "B"><![CDATA[Breakfast]]></Basis>
                    <Breakfast Code = "H"><![CDATA[Hot Buffet]]></Breakfast>
                  </Meals>
               </RoomCategory>
               <RoomCategory Id = "001:BER3">
                  <Description><![CDATA[Superior]]></Description>
                  <ItemPrice CommissionIndicator = "STD" Currency = "GBP">123.00</ItemPrice>
                  <Confirmation Code = "OR"><![CDATA[On Request]]></Confirmation>
                  <SharingBedding>false</SharingBedding>
                  <Meals>
                    <Basis Code = "B"><![CDATA[Breakfast]]></Basis>
                    <Breakfast Code = "H"><![CDATA[Hot Buffet]]></Breakfast>
                  </Meals>
               </RoomCategory>
             </RoomCategories>
          </Hotel>
       </HotelDetails>
     </SearchHotelPriceResponse>
  </ResponseDetails>
</Response>
```

3. Price Breakdown Information As Part Of The <SearchHotelPriceResponse>

It is now possible for you to receive the price breakdown information for each property together with the <SearchHotelPriceResponse> message. In order to receive this additional information you will need to send through the additional <IncludePriceBreakdown\> with the <SearchHotelPriceRequest>

message. Additionally you will have to subscribe to participation level 2 for dynamic inventory which has been available since 21st June 2009. Please also see the attached document ('Update Src2.2-03.doc') for further information about this.

<SearchHotelAvailabilityRequest>

This XML request does not support the dynamic inventory content and will be phased out completely from 1st January 2010 onwards.

<SearchEssentialInformationRequest>

If you perform <SearchEssentialInformationRequest ItemType="hotel"> and store this data locally in your database or use the information from the <SearchEssentialInformationResponse> to display it on your web site then you should no longer do this once we start returning the additional inventory to you. This is due to the fact that you will not necessarily be able to tell whether a property is returned from the GTA-contracted inventory or from the dynamic inventory and the essential information will only ever apply to GTA-contracted inventory. This should not cause you any problems as all applicable essential information is always returned with the following XML responses:

- <SearchHotelPriceResponse>
- <BookingResponse>
- <SearchBookingItemResponse>

The <SearchEssentialInformationRequest> will be phased out completely and no longer be supported from 1^{st} January 2010 onwards.

<u>Reminder – Refresh Of Image Links</u>

We are delighted to announce that we are now working alongside the leading provider and distributor of online visual content for the hotel and travel industry, VFM Leonardo. VFM's content library includes more than one million digital photographs for over 80,000 hotels and resorts worldwide. We have already finished uploading the new image content for our partner hotels in the US, France and the UK and will be adding other countries over the next few months. We therefore suggest that you regularly update the image links that you receive from us over the coming months.

The latest version of the schema have been attached to this email, but you can also find this information on our support site http://xml-support.gta-travel.com. All changes will be available for testing on our demo servers shortly.

Please note this email account is not monitored and all messages received will automatically be deleted. If you have any queries please contact us at technical.support@gta-travel.com.

Best regards

Sabine Wissel IT Operations Manager Online Business Support

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Src2.2-03.doc

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