

Stefania Pani (GTA-LON)

From: No Reply (GTA)
Sent: 05 February 2007 15:29
Subject: SCHEDULED MAINTENANCE - SUNDAY 18TH February 2007, 08:00HRS - 12:00HRS
Attachments: GTA Master Schema-2.57.zip; Update Src2.0-05.doc; Update Src2.0-04.doc; Update Bkg2.0-01.doc; Update Src2.0-03.doc

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Customer,

Notice of scheduled maintenance

Please note that we have the following scheduled unavailability of our XML Interface sites:

From: Sunday 18th February 2007, 08:00hrs London time
To: Sunday 18th February 2007, 12:00hrs London time

Kindly note that the completion time of this work is approximate. Contingency for any problems have already been built into this down time, however, in the event of any serious problems occurring, these timings are subject to change at short notice.

On the day we will send a broadcast as soon as the system is available again.

Affected Environment: Live
Reason: Planned install

Impact: The XML Interface sites will be entirely unavailable and you will not be able to connect to them at all for price and allotment searches or booking requests.

Please accept our apologies for any inconvenience this causes you.

Below you will find a list of all changes that will be made on this day that will affect your XML connection.

1. Price breakdown functionality for Apartments and Regular Sightseeing

Until now you were only able to retrieve the price breakdown information for hotel items. you are now also able to retrieve this information for regular sightseeing and apartment items. Please see the attached document for further information about the new parameters that have to be passed through for this.

2. Changes to the error messages for XML multi-item booking requests

Until now, if you sent a booking request for several items in one message and we returned an error for one of the items you would not be able to tell from the error which of the items failed. A change has now been made to the error message and from now the error message will contain the item reference number, thereby making it easier for you to trouble-shoot your request.

3. Error with transfer bookings when pick-up time and departure time fall onto two different days

Until now the system returned an error ('Departure time is invalid') when you tried to book a transfer with a pick-up time before midnight and a departure time after midnight. This has now been resolved. Please see the attached document for further information.

4. New XML price and allotment request for 'ALL' room types

We are introducing a new XML request that will allow you to retrieve prices and availability for all room types (twin, double, single, triple, quad, twin for sole use as well as child prices) for each property without specifying in the request a specific room type. Please see the attached document for further information about the new parameters that have to be passed through for this.

5. Transfers Price (Out-Of-Hour supplement)

Until now, when you requested transfer price information, the wrong out-of-office supplement details were returned on occasions. This has now been resolved and the correct information is being returned. This did require a schema change - please see the attached document for further information.

The latest version of the schema as well as the appropriate update documents have been attached, but you can also find this information on our support site <http://xml-support.gta-travel.com>. All all changes are available for testing on our test servers.

Please note this email account is not monitored and all messages received will automatically be deleted. If you have any queries regarding this please contact us at technical.support@gta-travel.com

Best Regards,

Macarena Olivares

Online Business Support