



## **Local Search**





## **Local Search Basics**

- Local Search is internet version of the traditional Yellow Pages
- All the major search engines have created algorithms to rank local search results
- With the proliferation of smart phones, users are using a variety of "new media" to locate local businesses
- Users are also using online maps & apps to get directions and search for recommendations



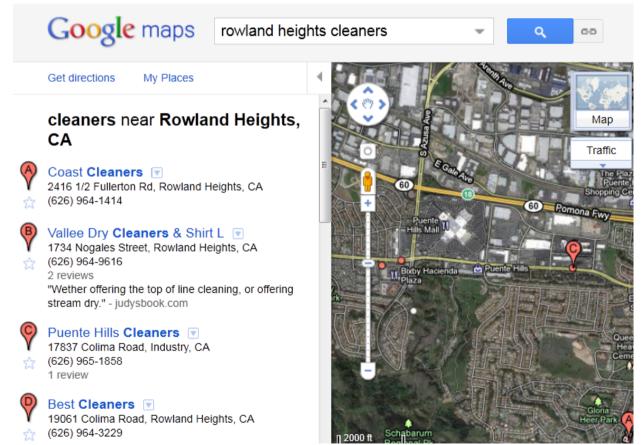
## Local Listings in Major Search Engines

- Create a local profile and list your business in local search listings of major search engines
- Claim your business if it's already listed
  - Check to ensure you local business profile DOES
     NOT exist before creating a new profile
- Always ensure that you provide up-to-date information in your local listings & be sure to correct any errors.



# How Google Map Works

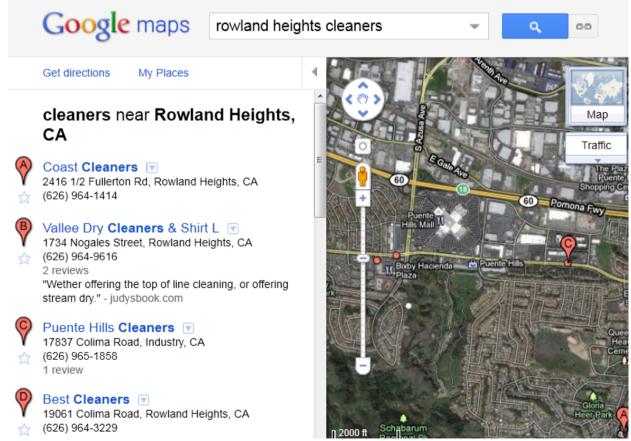
 Google uses the IP address of your computer or mobile device to find results for your local area





## How Google Map Works

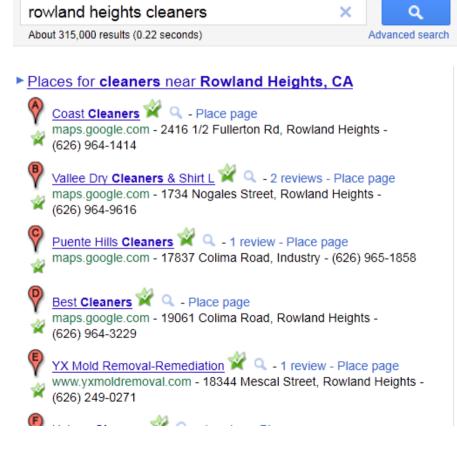
 Google uses a combination of category keywords and location to determine which local businesses to display in the local search results





## Local Business Listings on Search Results Pages

 Google also displays local business listings on the search engine results pages (SERPs) either as a 7-pack or as a "blended result"







# Google Places





# Getting Listed On Google Places

Get your business found on Google



Claim your business listing on Google - for free

Sign up for Google Places, or login to learn insights about your business.



http://www.google.com/places/

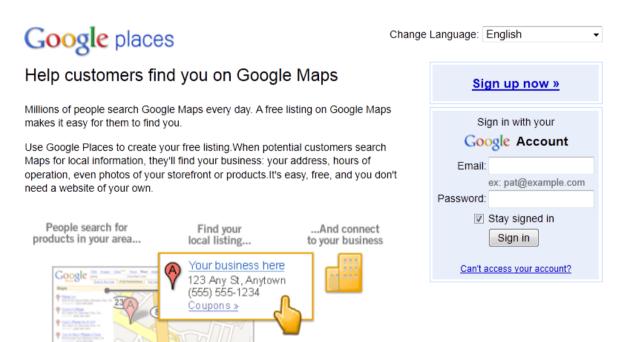




# Setting up Google Places

Use a Gmail account dedicated to this business. If multiple location, make sure to use email address from company website i.e.

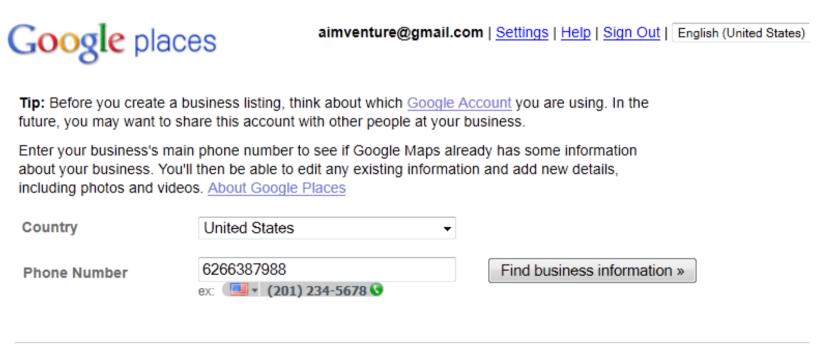
local@yourcompanyname.com





## Doing A Business Search in Google Places

 Often, a local business might already be listed in Google places, to start, simply put in the phone number and search for the business



Tip: Have more than 10 business listings?
Add them quickly by using bulk upload.



# Add a New Listing in Google Places

 After locating the business in Google Places, select edit to start adding more information about your local business. Google will ask for verification when everything is completed.

The following business uses this phone number on Google Maps. Edit the listing for your business. You will verify ownership in a later step.



#### Aimventure Corporation

19745 Colima Road, #1-230 Rowland Heights CA United States



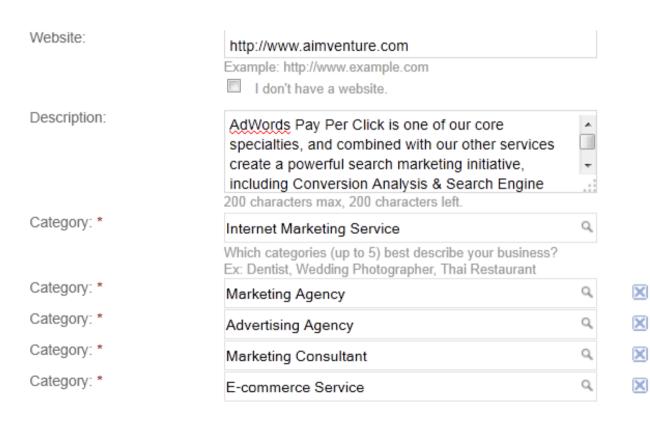
Don't see your business?

Add a new listing





# Adding Company Profile



- Add detailed description about the business, allowing visitors to identify exactly what you do.
- Select the right category of services that fits what your business offers



## Service Area Setting

#### Service Areas and Location Settings

Does your business provide services, such as delivery or home repair, to locations in a certain area?

- No, all customers come to the business location
- Yes, this business serves customers at their locations
- If the business provides offsite services, select Yes.e.g.plumbing, electricians, roof repairs
- If the business requires the customers to come to the location select No e.g. dentist, lawyer, accountant, designer, restaurants, etc



## **Setting Business Hours**

#### ▼ Hours of operations

Make sure your customers know when you're open!

- I prefer not to specify operating hours.
- My operating hours are:

Mon: 9:00 AM	▼ - 5:00 PM	Closed ♣ Apply to all
Tue: 9:00 AM	- 5:00 PM	▼ □ Closed
Wed: 9:00 AM	- 5:00 PM	▼ Closed
Thu: 9:00 AM	- 5:00 PM	▼ □ Closed
Fri: 9:00 AM	- 5:00 PM	□ Closed
Sat:		Closed
Sun:		Closed

Are your hours split during a single day, such as 9-11am and 7-10pm?

I'd like to enter two sets of hours for a single day.

- Set hours of business operations.
- Business like restaurants can slip into 2 separate hours such as lunch from 11am~3pm and dinner 6pm~10pm



## Payments Options for Local Business

•	Payment options							
Specify how customers can pay at your business.								
	Cash	American Express	✓ Visa					
<b>V</b>	Check	Diner's Club	Financing					
	Traveler's Check	Discover	Google Checkout					
<b>V</b>	Invoice	MasterCard	Paypal					

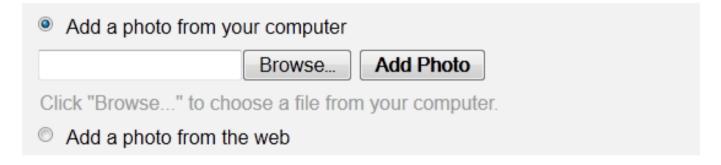
- Google offers a wide variety of payment options toselectfor local business.
- If your business accepts PayPal or Google Checkout to process payment, you can include the other major credit cards as forms of payment accepted.



# Adding Images To Your Listing

## ▼ Photos

Add flair to your listing: include photos of your products or your storefront. You can upload up to 10 photos. Please be sure they comply with our photo submission guidelines.



- Google allows you to add up to 10 photos of products or store images.
- Using upload or linking images found with a online URL

## Adding Business Listing With Video

## ▼ Videos

Enhance your listing by associating videos about your business. To do so, upload your video on <a href="YouTube">YouTube</a> and enter the URL below. You can include up to 5 videos.

	Add Video	
Example:http://youtube.com/watch?v=dFtfxv1JdXI		

You have uploaded 3 of up to 5 videos for this listing.

 Integrate YouTube videos to enhance business listing. Example videos to include: Company presentation, product services offering or testimonials from happy customers.





# Verifying Your Listing

- 3 ways to verify listing
  - By Phone
  - By SMS
  - By Postcard

#### How would you like to validate your listing?

For your protection, we need to verify the information you've just given us.



#### By postcard (2-3 weeks)

We'll send you a postcard in the mail to this address

Aimventure Corporation 17588 Rowland St #A158 City of Industry CA 91748 United States

If necessary, you may specify another recipient or enter a mailstop/mailbox number below. This information won't appear Google Maps.

Contact name:

Katie Chen





## Creating Local Offers on Google Places

 Once your account is setup, you have the ability to create special offers and coupon for your listing visitors

#### Dashboard

Offers

Add Offers to Your Google Maps Listing - Free!

Let Google users print your offers and bring them to your business. Offers will appear alongside your business listing on Google Maps.

A new way to attract customers.

Adding offers to your listing in Google Maps will bring new customers to your business. The better savings you offer, the more customers you'll gain.

It's free and it only takes a few minutes. Just enter a few lines of text for your offer, set an expiration date, and tell us which of your locations accept the offer. Users will start seeing your offers within a few hours.

Add an offer now »

#### Coupons

2 10% off any medium pizza
Choice of toppings. Free delivery.

Two topping pizza for \$10
Free delivery







## Creating An Online Offer

- Creating an offer is as simple as creating an ad
- Enter your specific offer detail
- Upload any image you wish to present to your visitor
- Select either Mobile phone or printable coupon

Enter details of your offer Offers must adhere to Goo		
Headline max. 25 characters	\$100 Free Adwords Credit	
	Example: 15% off any pizza	
Sub-heading (optional) max 35 characters	Want to advertise online?	
max. se charactere	Example: Excellent woodfired pizzas	
<b>Details</b> max. 250 characters	Get free advertising credit when you schedule a free 15 minute call with our online marketing	▲ ▼
Image (optional)	Edit Image Remove Image	
Good until date max. Jun 30, 2012	Jul 31, 2011	
Offer code (optional) max. 15 characters		
Distribution	<ul><li>✓ Mobile Phones (<u>learn more</u>)</li><li>✓ Printable</li></ul>	EST



## Previewing Your Offer

- Review your offer on both printed and mobile versions.
- Hit 'Save' and the offer will be associated with your local listing profile.



Google
AimVenture Corporation
China Operation Office
\$100 Free Adwords Credit

Want to advertise online? . Get free advertising credit when you schedule a free 15 minute call with our online marketing specialist to discuss your online search marketing Goals

Expires - Jul 31, 2011

#### Mobile



Show this offer on your phone at the participating business.

#### \$100 Free Adwords Credit

AimVenture Corporation China Operation Office

Want to advertise online? . Get free advertising credit when you schedule a free 15 minute call with our online marketing specialist to discuss your online search marketing Goals

EST

marketing.course