Oleksii Rohalskyi

TEAM LEAD QA

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<u>Blog</u>



CAREER OVERVIEW

love build to teams. create and deliver quality processes approaches. Responsible for people hiring, and teams managing, onboarding and mentoring. I seek potential in people and help them to reveal it.

SKILLS

- Jira, Confluence for strategic planning and scheduling. Team capacity prediction.
- Agile Scrumban.
- PS,XBOX,Switch,PC certification knowledge.
- Making people happy working in my team.
- Help publishers and client to deliver their game for platform at max possible quality.

<u>Teacher experience</u>

Publications

EDUCATION

Bachelor's degree, Computer science | 2019 National Aviation University

HOBBIES

Detective tv-shows. Japanese anime. Games: Disco Elysium, Cyberpunk 2077, S.T.A.L.K.E.R. series, The Finals, Hunt Showdown, DayZ.

EXPERIENCE

Pushka Studios

Team Lead QA. GameDev porting and Co-dev.

- products. Always in search of better 2022-now. Increased team from 5 to 18. approaches. Responsible for people and teams managing, hiring, onboarding and mentoring. I seek 2022-now. Increased team from 5 to 18. Created testing processes from scratch and approaches to successfully **deliver** more than 7+ projects and more WIP.
 - Subordinate performance review.
 - Hands-on testing and documentation maintenance.
 - Capacity Planning.

1+1 media

from tester to Head of QA&CX @"Kyivstar TV"project

- 2020-2022 Management of QA&CX team (up to 6 people). Building of team, processes creation and releases delivery.
- 2019 Multiplatform OTT application manual testing WEB\Mobile\TV\STB. Analysis of product functionality and requirements mind mapping and test planning. Basic Git skills for WEB autotests.

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From tech support to CX

- 2018 CX Customer Experience Research Expert. Pivot collection, analysis and escalation of complex cases.
- 2017 Call Center Lead Expert. OTT tester QC .Colelction, analysis and solution of non-standard\problematic sales\finacial\technical user cases
- 2016 Call Center Specialist. Tech consulting of Internet(Docsis, Ethernet) and TV(OTT, ATV, DVBC) products.