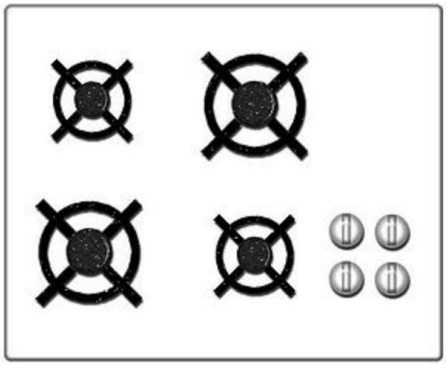
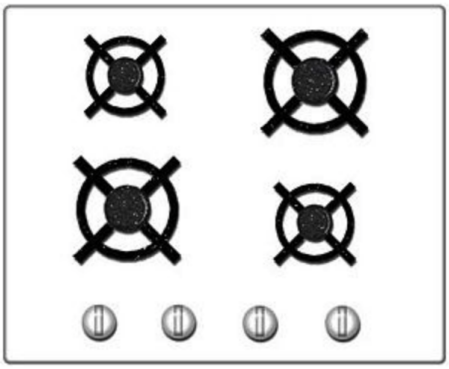
Your name: Alex Ojemann

Phenomenon	Good Example	Bad Example
Mapping	 This stove has the knobs that control each of the burners in a square. This is good mapping because the burners themselves are arranged in a square so the square of burners suggests which knob controls which burner.	 This stove has the knobs that control each of the burners in a line. This is bad mapping because the burners themselves are arranged in a square so the line of burners doesn't suggest which knob controls which burner.
Affordance	 This door can only be opened if the user pushes it. This is a good affordance because the absence of a handle lets the user know they can't open it by pulling thus the door only affords pushing.	 This door can only be opened if the user pushes it. This is a bad affordance because the handle

		makes the user believe they can open it by pulling in addition to pushing because a handle usually affords pulling.
Constraint	 This battery holder has a protective outside edge so the user won't put the batteries too far away from the terminals. This is a good constraint because it doesn't allow the batteries to fall out or for the user to place them incorrectly.	 This battery holder doesn't have a protective outside edge so the user won't put the batteries too far away from the terminals. This is a bad constraint because it allows the batteries to fall out or for the user to place them incorrectly.
Feedback	 The user enters an incorrect password for their account. The website displays an error message that says the password is incorrect and displays a link to change the password. This is good feedback because it tells the user exactly	 The user enters an email and password for their account. The website displays an error message that just says error. This is bad feedback because the problem could be an incorrect email, incorrect password or a problem with the site's connection. The user isn't given any

	what the problem is and how to fix it but isn't too long or confusing.	info on what caused the error or how to resolve it.