

Classification

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Data Exploration

Reading the data.

```
Communications <- read.delim("~/MachineLearningWithR/DataSets/Communications.tsv",
  header = FALSE, stringsAsFactors = FALSE)
colnames(Communications) <- c("Category", "Content")
```

Lets see how balanced is the data set.

```
print(table(Communications$Category))
```

```
##
## COMPLAINT COMPLIMENT      LEAD  REQUEST SUGGESTION
##      344       58        39      37         32
```