



Demographics

Income

Expenses

Utilization

Insights



Customers Spending Analysis

Mitron Banking Group

Credit Cards



Total Customers 4.0K

Total Spending 530.9M

Avg Transaction 614.5

Transactions per month 144.0K

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income gr...

All

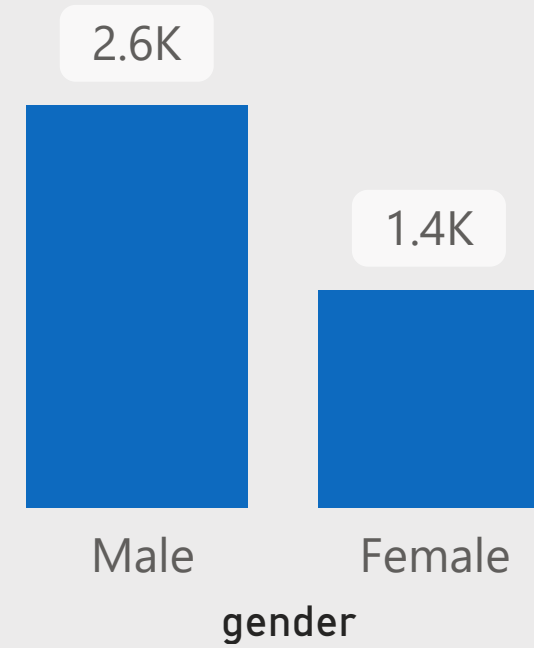
city

All

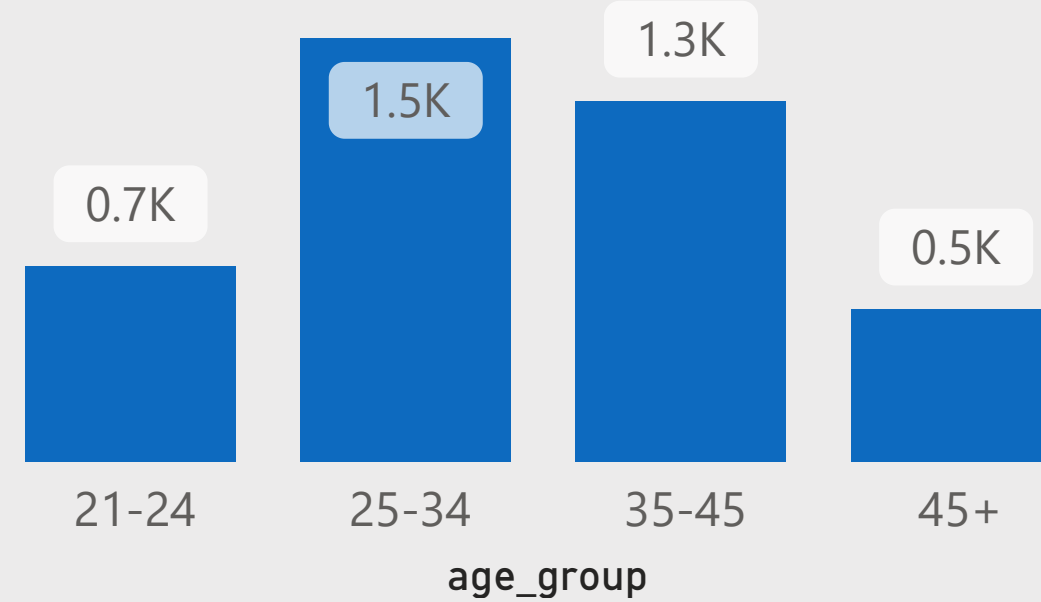
gender

All

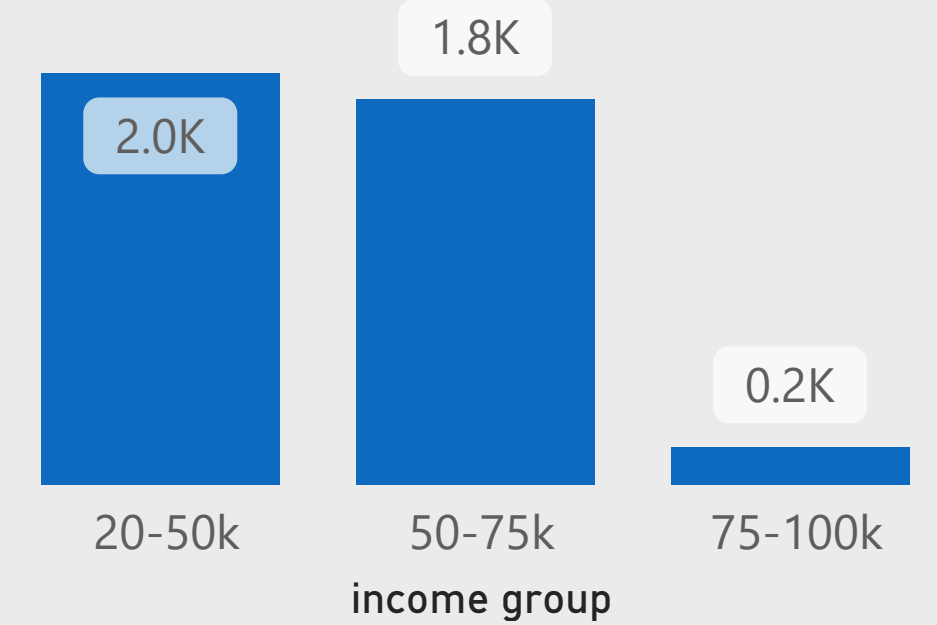
total_customers by gender



Total_Customers by Age Group

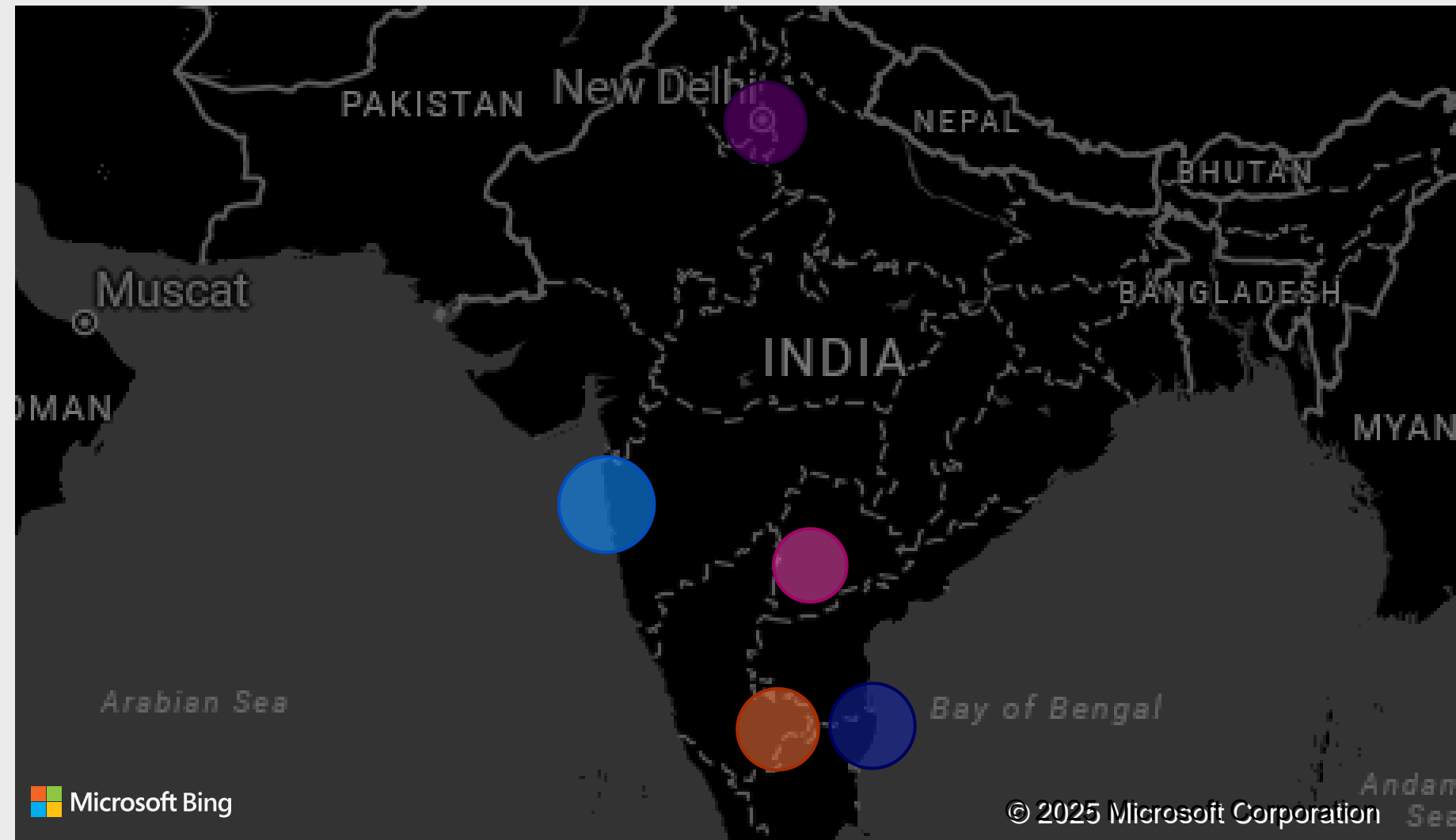


total_customers by income group

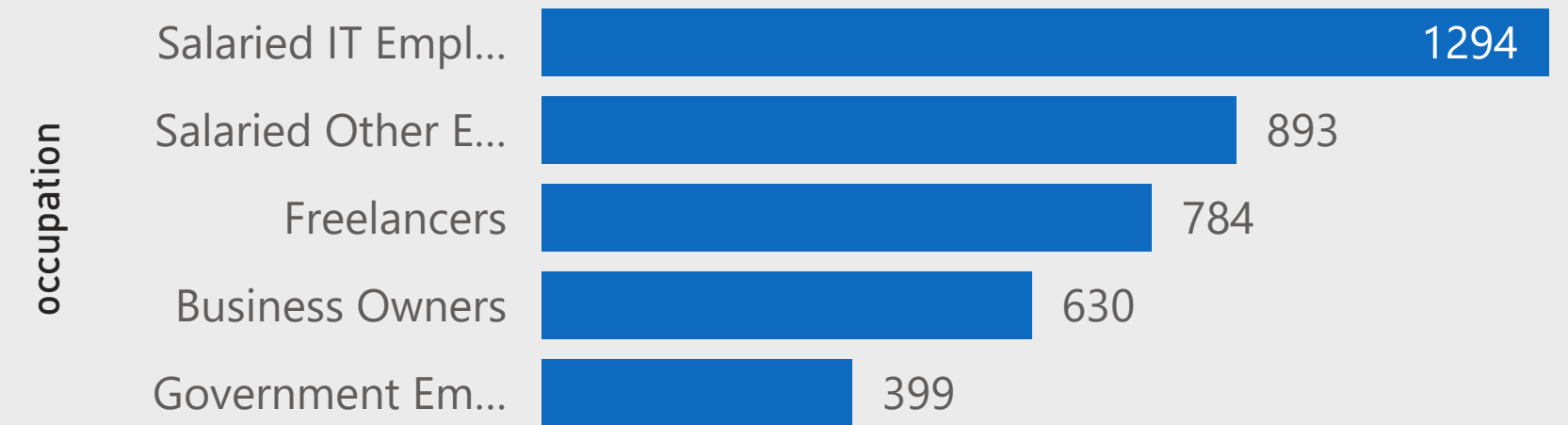


total_customers by city

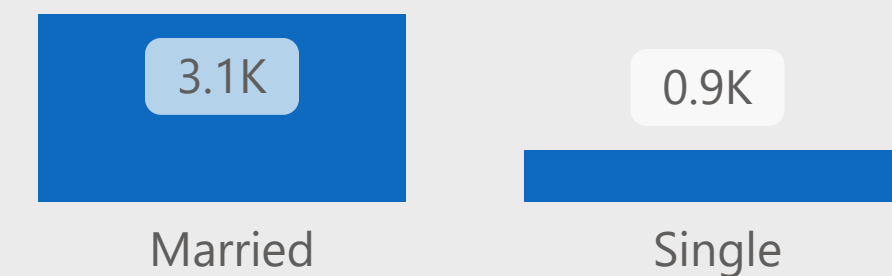
city ● Mumbai ● Chennai ● Bengaluru ● Delhi ● Hyderabad



total_customers by occupation



total_customers by marital status





Avg Income 51.7K

Avg Monthly Spending 22.1K

Income Utilization 42.9%

Total Customers 4.0K

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All

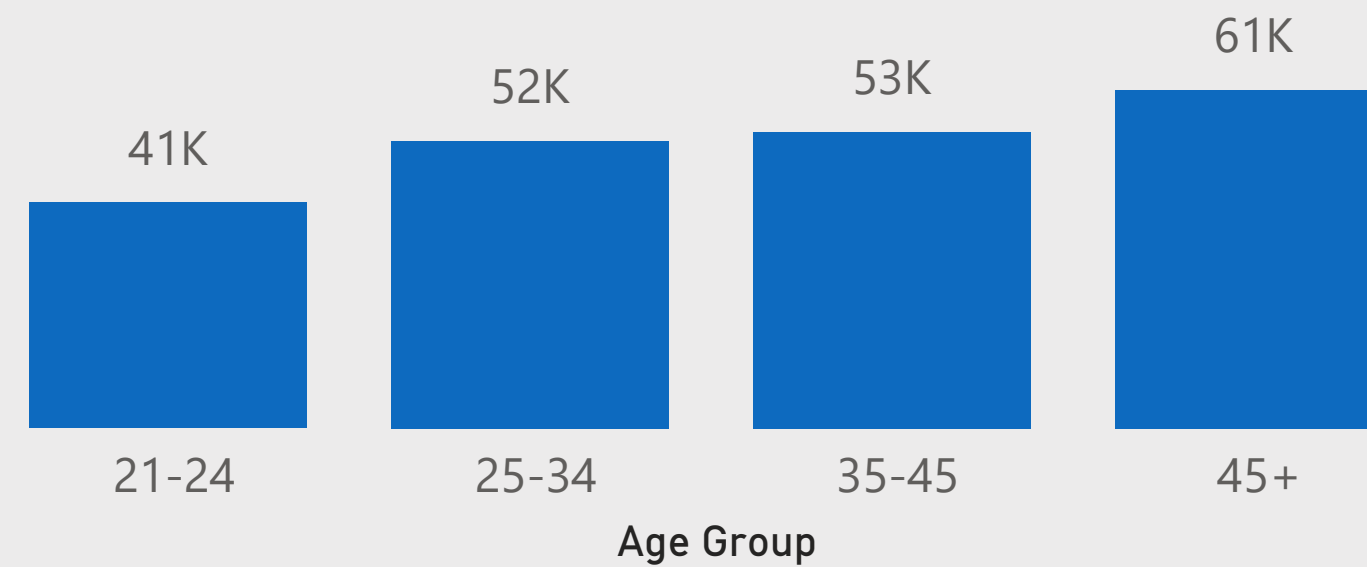
city

All

gender

All

Avg Monthly Income by Age-Group



city	Business Owners	Freelancers	Government Employees	Salaried IT Employees	Salaried Other Employees
Bengaluru	70.4K	35.1K	52.9K	61.9K	38.8K
Chennai	70.2K	35.1K	52.1K	62.6K	39.0K
Delhi	69.7K	35.4K	51.6K	61.6K	38.9K
Hyderabad	70.2K	35.5K	52.2K	61.5K	39.5K
Mumbai	69.9K	34.4K	51.5K	60.4K	38.2K
Total	70.1K	35.1K	52.0K	61.5K	38.8K

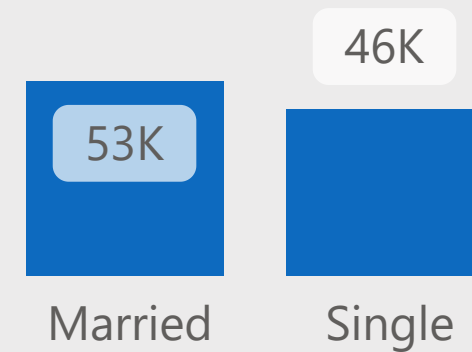
Avg Income by City



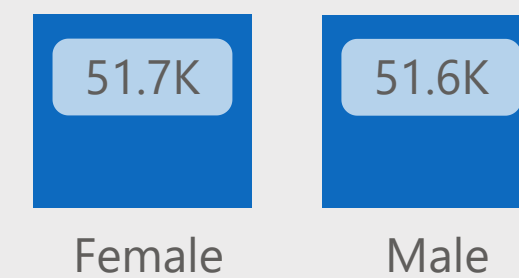
Avg Income by occupation



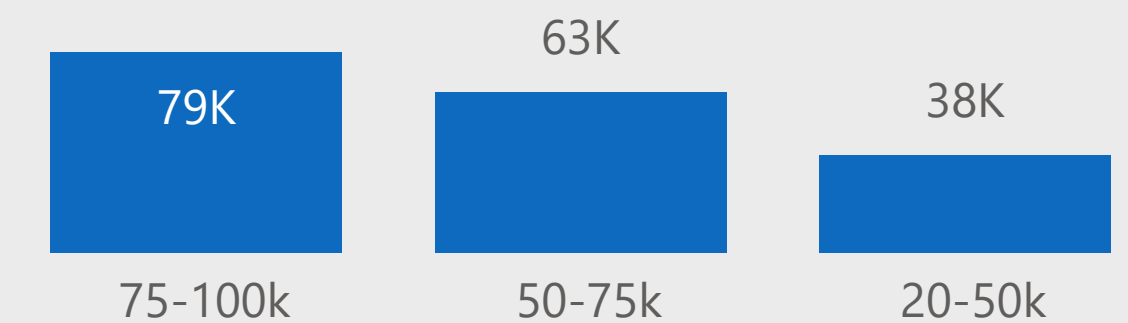
Avg Income by Marital Status



Avg Monthly Income by Gender



Avg Income by Income group





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All



city

All



gender

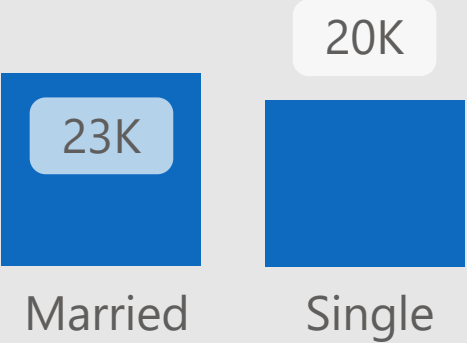
All



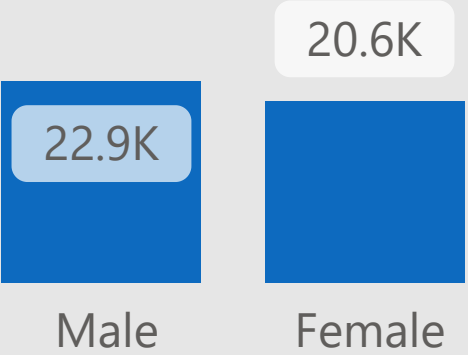
Total Spending 530.9M

Avg Monthly Spending 22.1K

Avg Expense by Marital Status



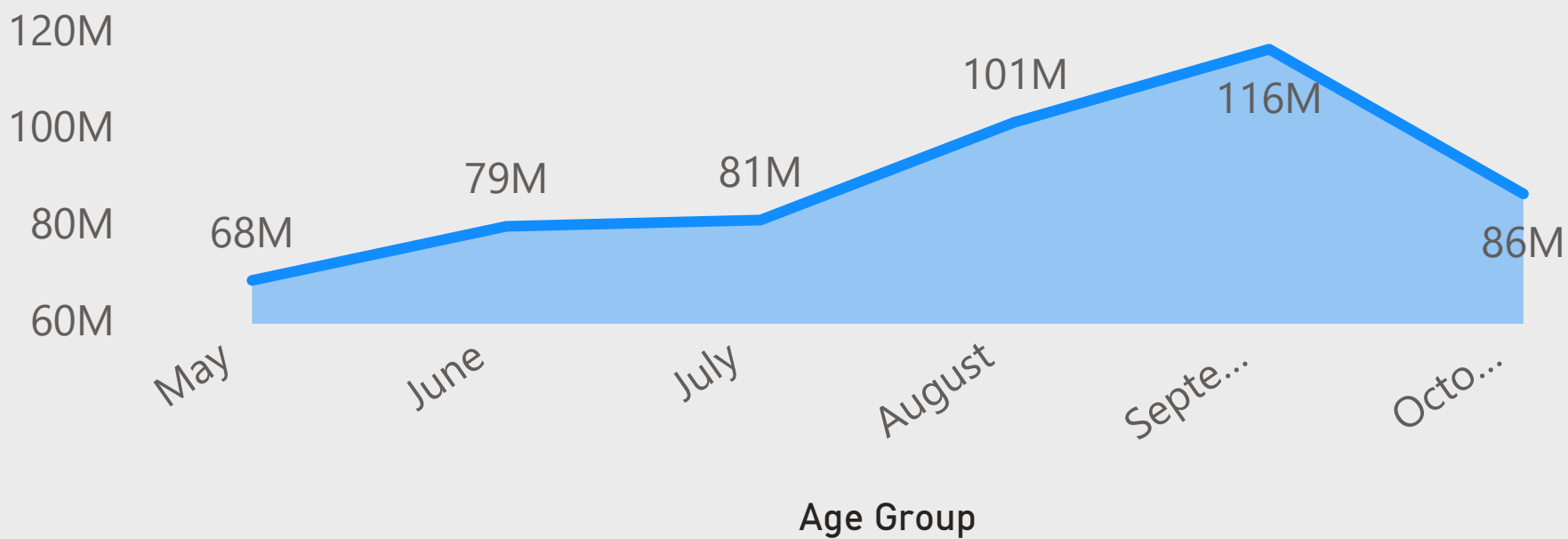
Avg Monthly Expense by Gender



Avg Expense by City

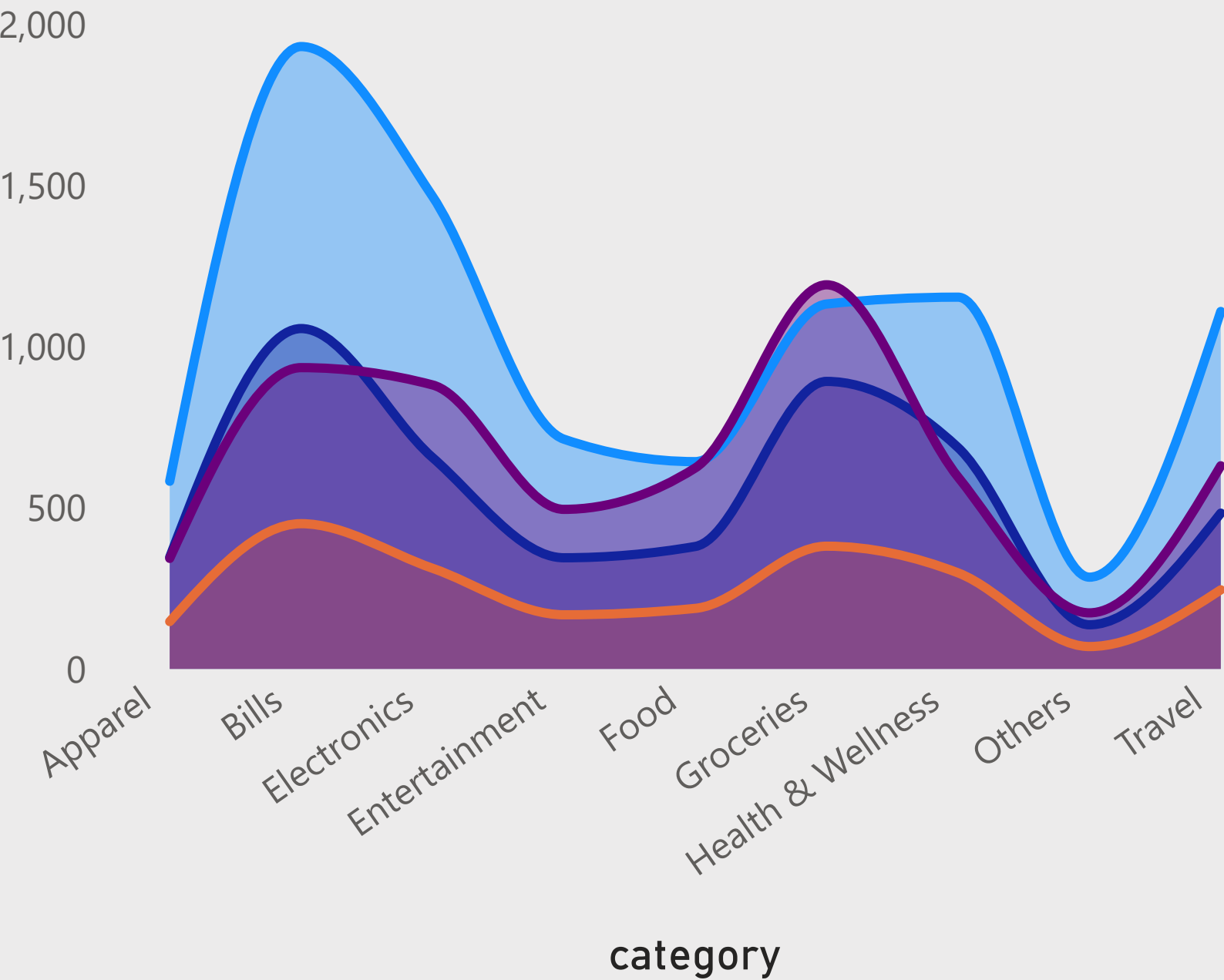


Spending by Months



Avg Expense by Payment Mode

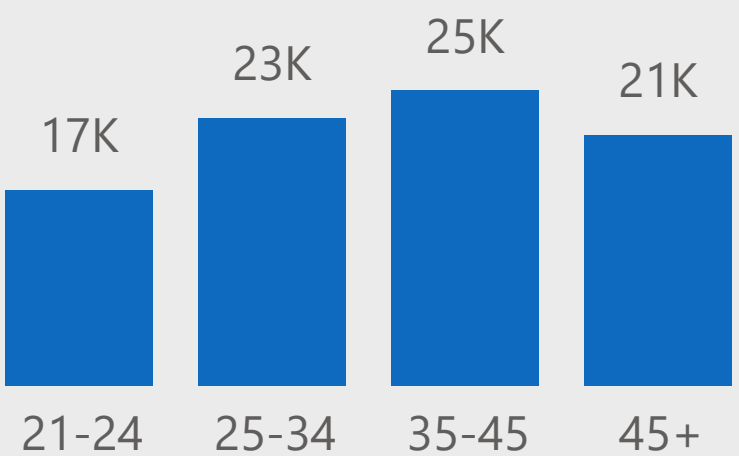
payment_type Credit Card Debit Card Net Banking UPI



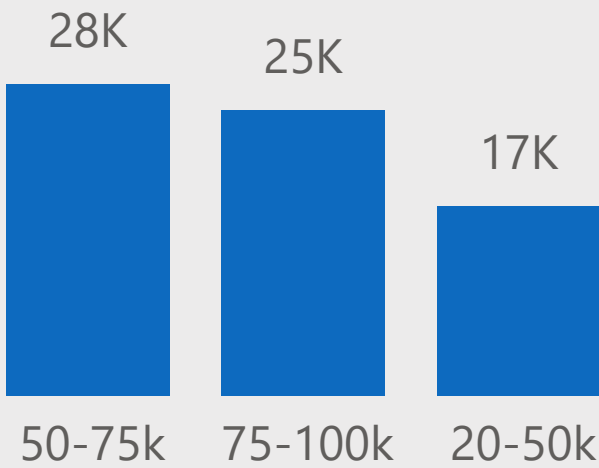
Avg Expense by occupation



Avg Monthly Expense by Age-Group



Avg Expense by Income group





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Total Spending 530.9M

Avg Monthly Spending 22.1K

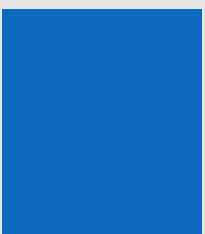
Income Utilization %

42.99%



Married

42.80%



Single

Income Utilization% by Gender

44.7%



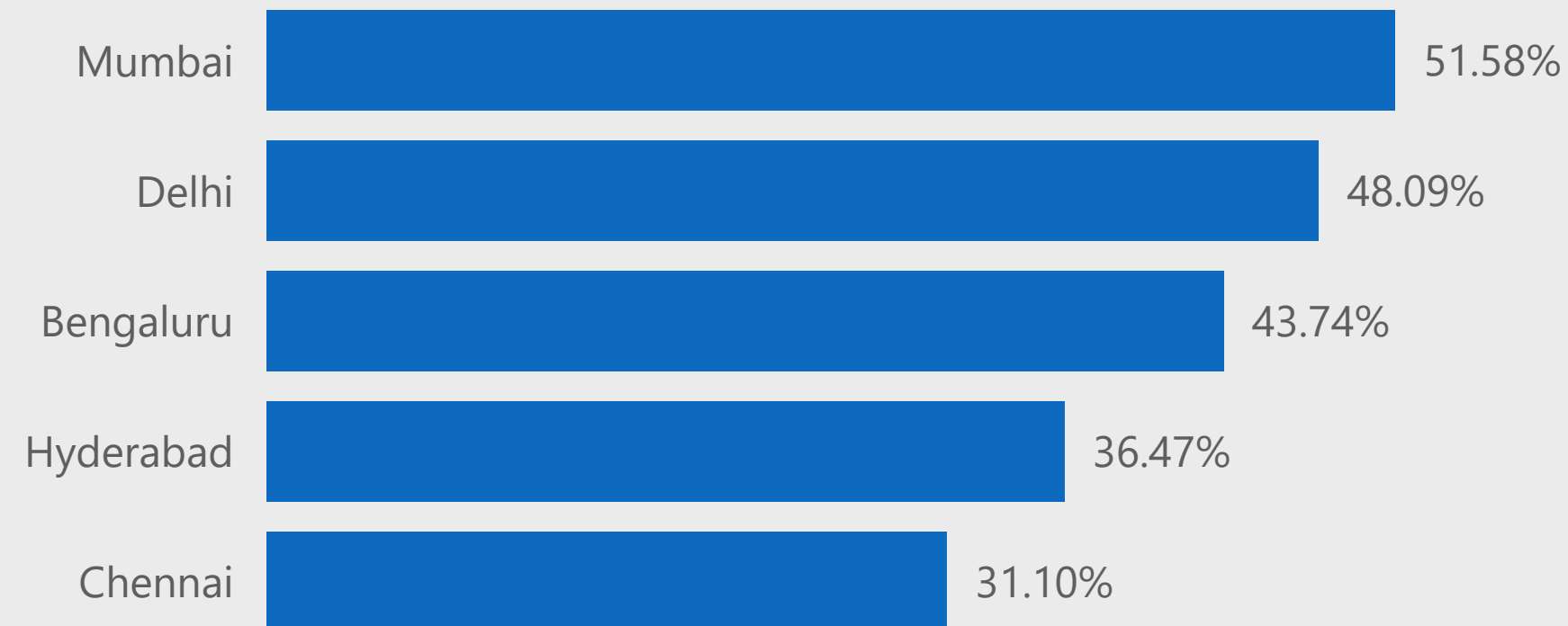
Male

39.6%

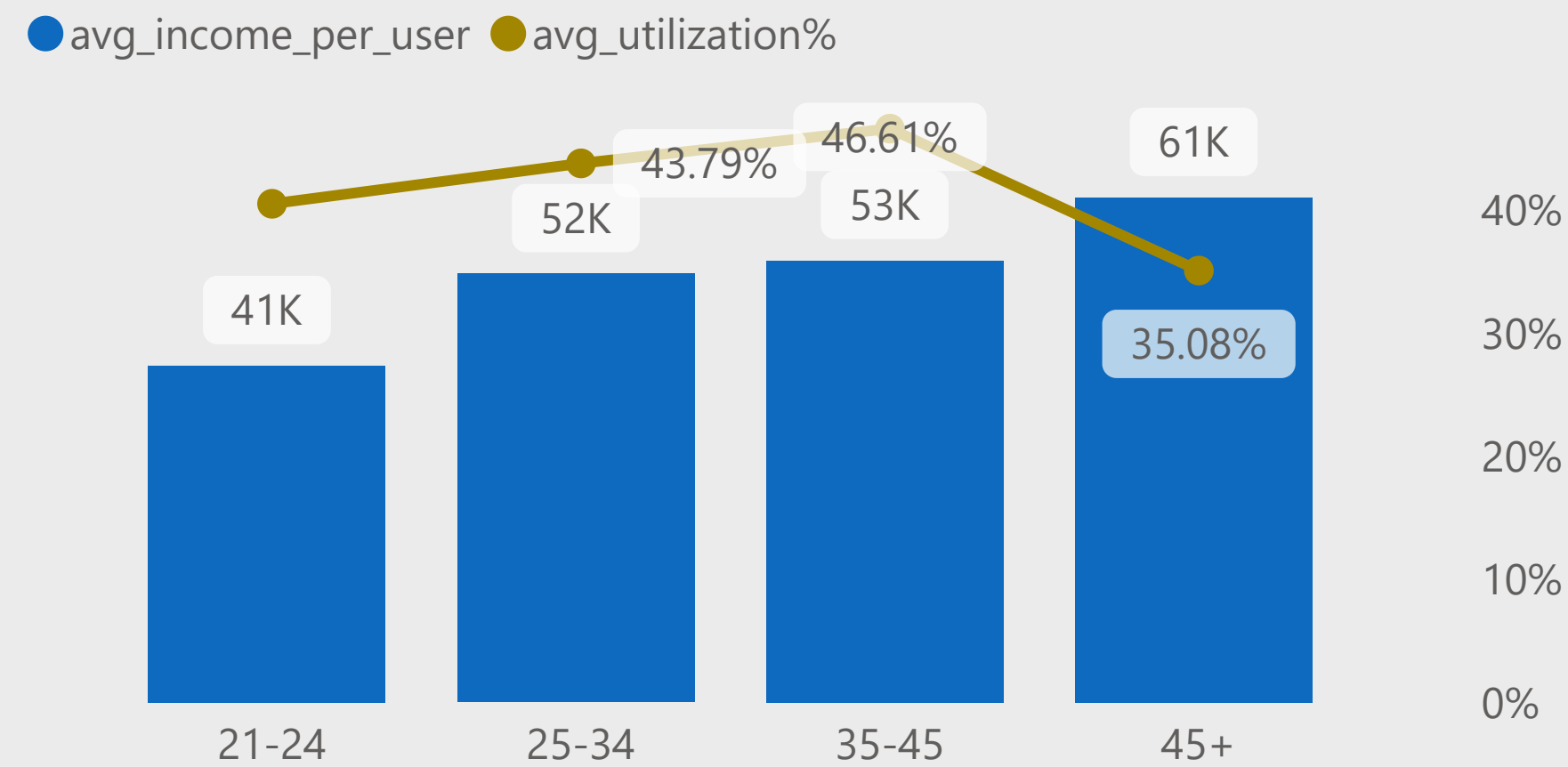


Female

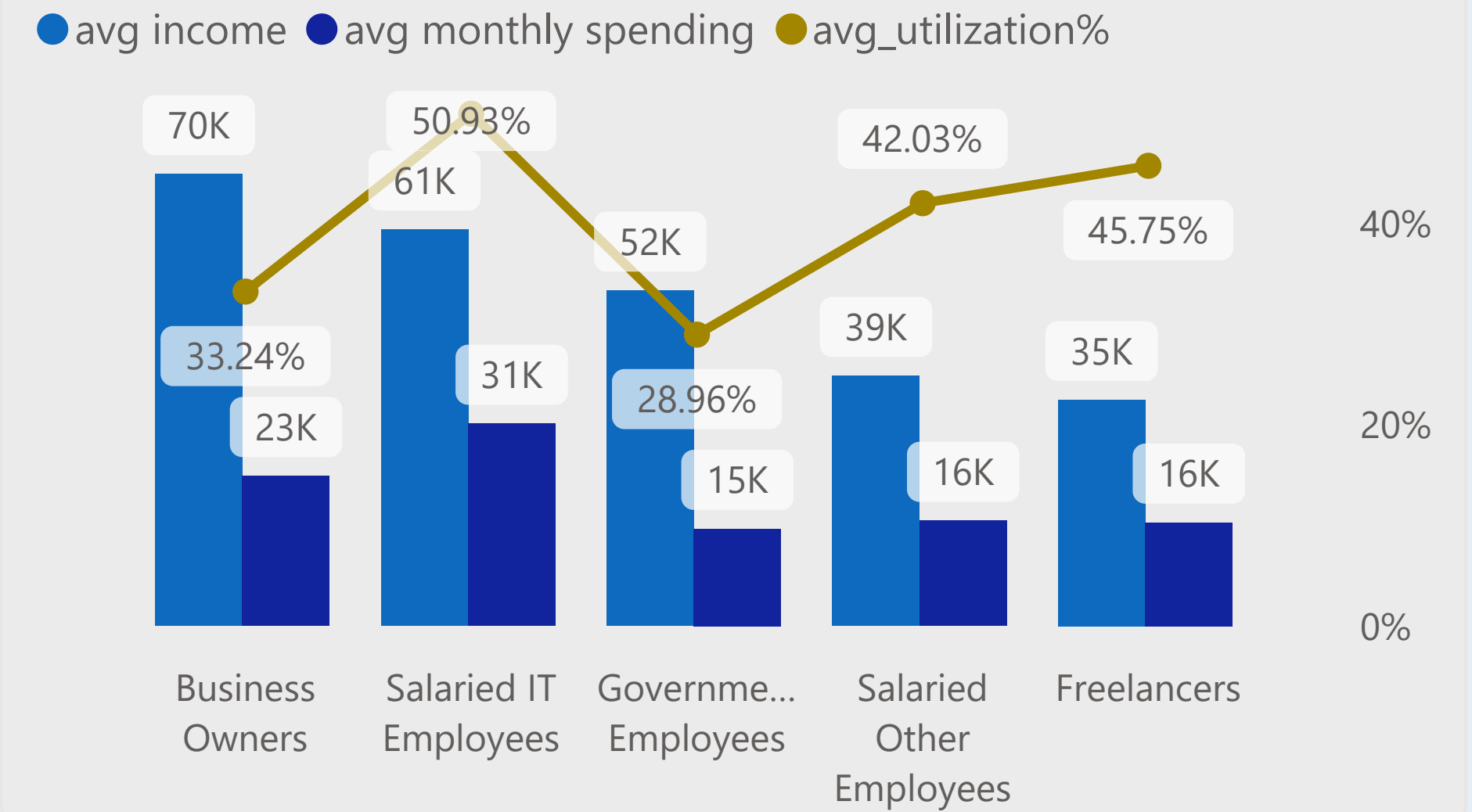
Income Utilization% by City



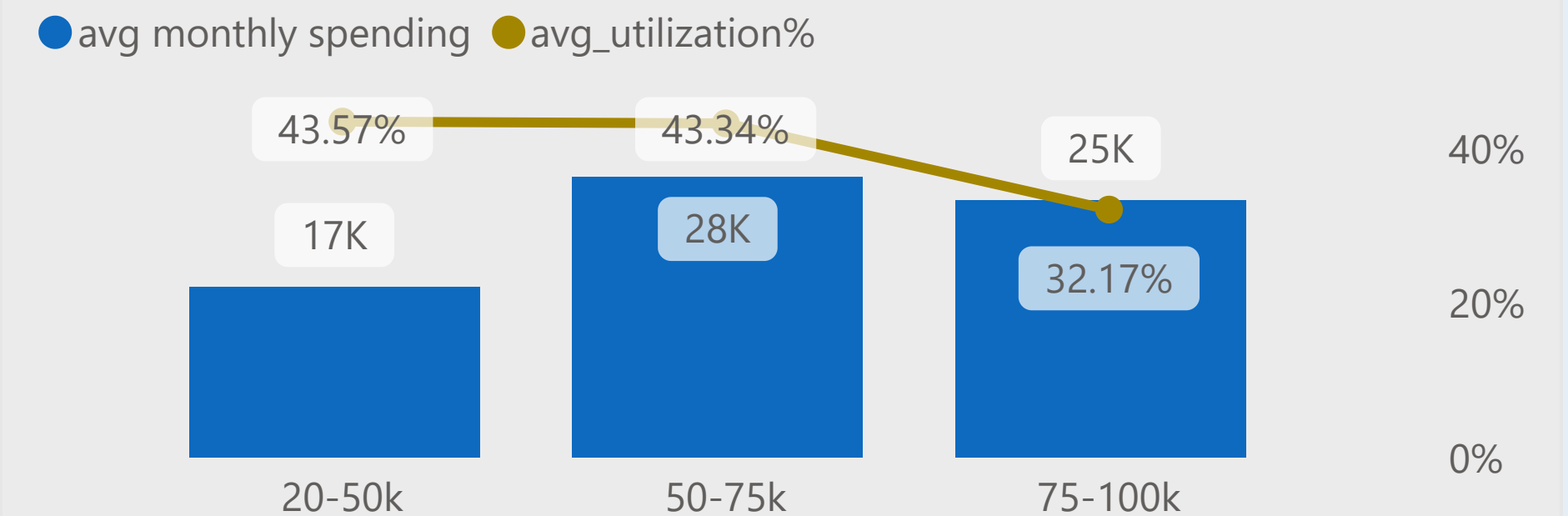
Income Utilization% by Age Group



avg spending & Income Utilization% by Occupation



avg spending & Income Utilization% by Income

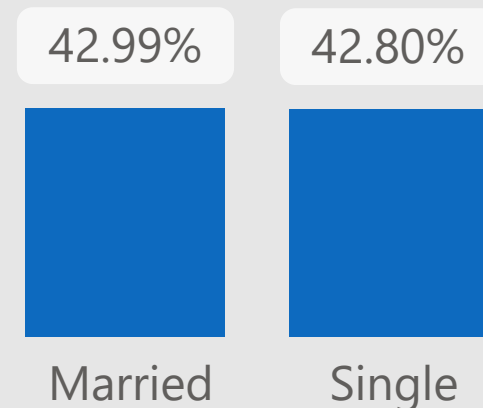




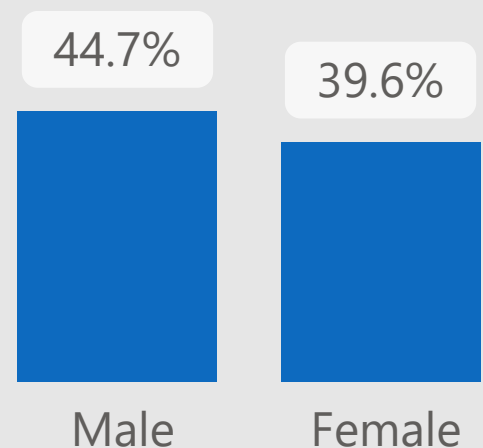
Total Spending 530.9M

Avg Monthly Spending 22.1K

Income Utilization %



Income Utilization% by Gender



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Customer Insights Summary

We analyzed data from **4,000 customers**, and here's what stood out:

Demographic Overview

- **Majority** are **salaried IT employees**.
- **65% are male**, and over **77% are married**.
- Around **70% fall between ages 25–45** — prime working and spending years.
- **50% of customers earn between ₹20K–₹50K/month**.

Spending Behavior

- **Average transaction value:** ₹614.5
- **Average monthly expense:** ₹22.1K
- **Primary payment mode:** Credit cards dominate.

Location-Based Spending

- **Top spenders:** Mumbai, followed by Delhi NCR.
- Indicates **metro cities** drive major spending, possibly due to cost of living + lifestyle habits.

Category Breakdown

- **Top spending category:** **Bills** (electricity, phone, rent, etc.).
- **Males and females** have **almost identical spending levels**.
- **Health & Wellness** sees **more spend from female customers**.

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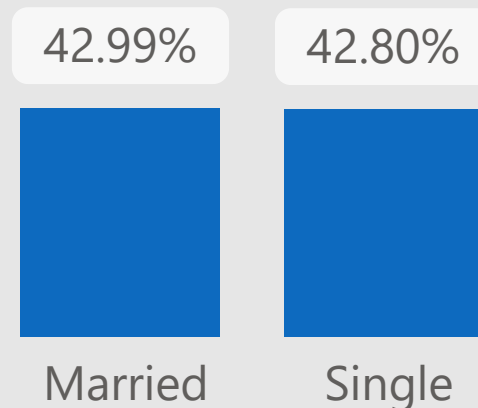
Key Insights 2



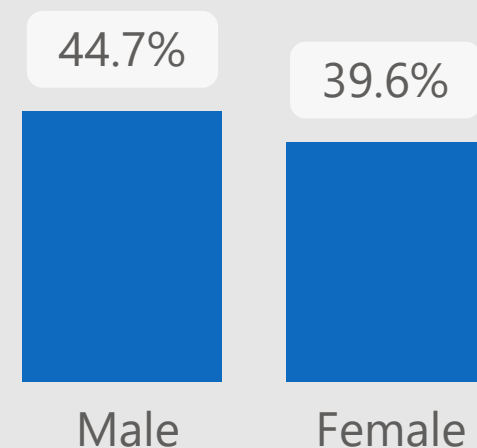
Total Spending 530.9M

Avg Monthly Spending 22.1K

Income Utilization %



Income Utilization% by Gender



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Customer Insights Summary

Age and Family Influence

- **Ages 35–45** have **the highest monthly expenses**, likely due to **family responsibilities** (kids, household).

Occupation-Based Trends

- **Salaried IT employees** top the charts in average spend.
- **Government employees** have the **lowest monthly expenses** — possibly due to conservative financial habits.

Strategic Recommendations

1. Target Audience

1. Launch **new credit products focused on salaried IT professionals** — they are high earners, frequent spenders, and more digitally active.

1. Promotions on Bills

2. Since bills dominate spending, consider **cashback or auto-pay discounts** for bill payments.

1. Segmented Offers

2. For **female customers**, create campaigns around **Health & Wellness** offers and services.