

# VIKALP Scheme

## IMPORTANT PASSENGER INFORMATION:- PLEASE NOTE

- **Opting for VIKALP does not mean that confirmed berth will be provided to passengers in alternate train. It is subject to train and berth availability.**
- **Once confirmed in Alternate train, Cancellation charges will be as per your berth/train status in alternate train.**
- **In this scheme, your boarding and terminating station might change to nearby cluster stations.**
- **You can be transferred to any alternate train opted and departing between 30 minutes to 72 Hours from the scheduled departure of original train, in which you have booked.**
- **Option of VIKALP scheme is available at later stage before charting also through booked ticket history link.**
- **Please check PNR status after charting.**

## GENERAL TERMS AND CONDITIONS:

- This scheme is implemented for passengers of all train types and classes.
- The scheme is applicable to all waiting list passengers irrespective of booking quota and concession.
- Under this scheme, passengers will opt max 7 trains for VIKALP scheme.
- VIKALP opted passengers who booked in waiting and remain fully Wait listed after charting will only be considered for allotment in the alternate train.
- **Fully WL passengers opted for VIKALP should check PNR status after charting.**
- No extra charges shall be taken from passenger or any refund shall be provided for difference of fare.
- Either all passengers of a PNR or none will be transferred to alternate train in same class. The passenger can be considered for shifting to a train leaving from any station amongst the cluster of stations defined by Railways based on the convenience of the passengers to a station serving the destination station on the same analogy.
- The VIKALP opted passengers who have been provided accommodation in the alternate train will not figure in the wait listed charts of their original train. A separate list of passengers transferred in alternate train will be pasted along with the CONFIRMED and WAITLIST charts.
- **The passenger allotted alternate accommodation can travel in the alternate train on authority of original ERS/SMS.**
- Wait listed passengers of original train shall not be allowed to board the original train if allotted alternate accommodation.

- Passengers once provided alternate accommodation in alternate train will be treated as normal passengers in alternate train and will be eligible for up gradation.
- In rare situations, passengers who have been provided alternate accommodation might get dropped/re-allotted in alternate train due to last minute change in composition of the alternate train at the time of chart preparation. **So, passengers who have been provided alternate accommodation should check PNR status also after preparation of charts of the alternate train for final status.**
- This information will be available on Call Centre (139), PRS Enquiry Counters, Passenger Operated Enquiry Terminals installed at stations and WEB ENQUIRY on [www.indianrail.gov.in](http://www.indianrail.gov.in)
- When VIKALP opted passenger opts to cancel, after he has been given an alternate accommodation, he will be treated as a CONFIRMED passenger and the cancellation rules will apply accordingly.
- No refund for difference of fare between the original train and the alternate train, including Tatkal charges, will be given to re-allocated passengers.
- Once an VIKALP opted passenger has been allotted alternate accommodation, journey modification will not be permitted. If required, the passenger will have to cancel the ticket and book a fresh ticket for modified journey.
- When a passenger who has been allotted alternate accommodation has not performed his journey in the alternate train, he can claim for refunds by filing a TDR request.
- Train list once selected under VIKALP scheme can be updated only once.
- VIKALP Scheme once successfully opted cannot be changed.