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## "Warning: Known Issues with Graphics Driver" When Launching Fortnite

### Summary

Description

Resolution

### Description

- "Known issues with your graphics driver" when opening Fortnite
- A graphics driver update is required when starting the game

### Resolution

#### Check if Windows is fully updated

1. In the Windows Search Bar, **search** for *Settings*
2. At the bottom of the Settings Menu, **click** *Update and Security*
3. **Click** *Check for Updates* to see if the computer is up-to-date
4. If there are updates available, **download and install** them

#### Update your Graphics Driver

1. **Check** first for the latest graphics driver from your device manufacturer.
  1. If there is a latest driver from manufacturers website higher than current version of the graphics driver installed, download and install it first. As drivers provided by the manufacturer is customized and designed specifically for a specific unit model.
  2. If the graphics driver on manufacturers website is lower than the current version of the graphics driver installed proceed to step 2.
2. **Download** and **install** the latest Intel generic driver for the specific processor graphics model.


Installing this Intel generic graphics driver will overwrite your computer manufacturer (OEM) customized driver. OEM drivers are handpicked and include customized features and solutions

**Note** to platform-specific issues. The generic Intel driver provides users the latest and greatest feature enhancements and bug fixes that OEMs may not have customized yet to address platform-specific needs.

3. If the error message still persists, **perform** a clean installation of the same updated graphics drivers.
4. If the error messaged persists after updating the drivers, **contact** the device manufacturer or the game developer for further technical assistance and workarounds.

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