

Cashless Authorization Letter

Claim Number: 1894658

Loc No.: P21/780265 Date:29/04/2021 6:13PM

Authorization is valid for admission up to: 09/05/2021

Hospital: Sainath Hospital-Pune

Name of Insurance Company: ICICI Lombard General Insurance Company Limited

Address: Sant Nagar, Sector No.4 Moshi

Pradhikaran, Pune Nashik Highway

,PUNE,MAHARASHTRA,412105

Name of TPA : UnitedHealthcare Parekh Insurance TPA Private Limited

Proposer Name: Alok Sambuddha

Patient's Member: 6552106

ID/TPA/Insurer Id of the Patient: 7144203

Rohini ID: 8900080124721 Relation with Proposer: Employee

Corporate Name: AMERICAN EXPRESS CORPORATION (TPA SERVICES)

Dear Sir/Madam,

This has reference to the pre-authorization request submitted on 29/04/2021 6:13PM . We hereby authorize cashless facility as per details mentioned below :

Patient Name : Alok Sambuddha	Age: 38	Gender: M	
Policy Number : 4016/119332148/04/000	Expected Date of Admission : 30/04/2021		
Policy Period : 10/05/2020 - 09/05/2021	Expected Date of Discharge :		
Room Category Eligible: Other Room Category as per T&C of Policy Contract	Estimated Length of Stay : 0		
Provisional Diagnosis : Rt shoulder ligament tear	Proposed line of treatm	ent : Surgical Management;	

Authorization Details:-

Date & Time	Reference Number	Amount	Status	
4/29/2021 6:13:13 PM	5235669	56000	LOC Dispatched(Fresh Preauth)	

Total : 56000

Total Authorized amount:- Rs . Fifty-Six Thousand

Authorization Remarks : Eligible for single pvt AC room + nursing. LOC valid for therapeutic surgical management. -Loc valid only if all

authentic investigation reports are sent during claim submission-Undue overstay will not be payable-Kindly provide present clinical condition along with ingoing treatment, complete bill breakup and investigation reports for further

consideration.

Hospital Agreed Tariff:

Package case

: 0.00 Agreed Package Rate

2. Non-package Case i. Room Rent/day

: (days)

ii. ICU Rent/day iii. Nursing Charges/day

iv. Consultant Visit Charges/day.

v. Surgeon's fee/OT/Anaesthetist vi. Others (specify)

: Procedure Charge: ,Pathology charge

Authorization Summary:

Total Bill Amount : 76000.00

Other Deductions

Discount : 0.00

Co-Pay

Deductibles : 20000.00

Total Authorised Amount : 56000.00

Amount to be paid by Insured : 20000.00

(*)Kindly collect 10.00% copay collect from the claimant.

*Other Deduction Details:

Total Bill Amount	Total Admissible Amount	Description	Deducted Amount	Deduction Reason	TPA Remark

Claims adjudication for the Covid-19 treatment in Hospitals are subject to the tariff restriction prescribed by the respective state government or city administration and Insurer/General Insurance Council, kindly refer to attached link for further information.

URL: https://www.uhcpindia.com/web/statenotifications/index.html

Terms and Condtions of Authorization:

- Cashless Authorization letter issued on the basis of information provided in Pre-Authorization form. In case misrepresentation/concealment of the facts, any material difference/ deviation/ discrepancy in information is observed in discharge summary/ IPD records then cashless authorization shall stand null & void. At any point of claim processing nsurer or TPA reserves right to raise queries for any other document to ascertain admissibility of claim.
- 2. KYC (Know your customer) details of proposer/employee/Beneficiary are mandatory for claim payout above Rs 1 lakh.
- 3. Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line oftreatment which is not envisaged/considered in package)
- 4. Network provider shall not make any recovery from the deposit amount collected from the Insured except for costs toward non-admissible amounts (includingadditional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package)
- 5. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same or get the same refunded to the policyholder from the Network Provider and/or take necessary action, as provided under the MoU.
- 6. Where a treatment/procedure is to be carried out by a doctor/surgeon of insured's choice (not empaneled with the hospital), Network Provider may give treatment after obtaining specific consent of policyholder.
- 7. Differential Costs bome by policyholder may be reimbursed by insurers subject to the terms and conditions of the policy.

DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

- 1. Detailed Discharge Summary and all Bills from the hospital.
- 2. Cash Memos from the Hospitals / Chemists supported by proper prescription.
- 3. Diagnostic Test Reports and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such Diagnostic supported by note from the attending Medical Practitioner/ Surgeon recommending such diagnostic tests.
- 4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.
- 5. Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge

Name of the Product: Group Policy and UIN No. :-Important Policy terms & conditions (sub-limits/co-pay/dedctible etc)

Authorized Signatory: (Insurer/TPA)

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