

Alok Kumar



PERSONAL INFO




I am a passionate and a true definition of workaholic. I see myself as a bit of engaging, & I work closely with my clients in developing strong brand identities that define and exhibit values, and also professional visual entities to define your tone.

"Kaizen" is my features & main objective which means "Continuous improvement"

EDUCATION

- Bachelor of Technology in Computer Science & Engg.** **2021-2025**
Haldia Institute of Technology
- 10+2 Science+Math** **2018-2020**
Happy Valley School Bhagalpur

CONTACT

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-  Bhagalpur, Bihar

SKILLS

- Strong leadership skills
- Team building initiatives
- Client account management
- Customer relationship building
- MS Office
- Page Maker
- C++
- Python (basic)
- HTML

LANGUAGES

- Hindi
- English
- Languages is not a matter of concern for me because we can learn and adopt it accordingly.

EXPERIENCE

Subject Matter Expert **2021-Present**
Chegg India

- Managed complaints with calm, clear communication and problem-solving.
- Actively listened to customers to fully understand requests and address concerns.
- Developed team communications and information for meetings.

Freelance Teacher **2021-2022**
USA based client

- Created inclusive and well-rounded lessons, accommodating to all student abilities.
- Adapted teaching methods to meet changing needs of classes and individuals.
- Marked students' homework and mock exams, providing clear feedback.

Fashion Model **2022-Present**
I-glam Mr. Bihar Finalist (2022)

- Cultivated relationships with over lots of professional photographers.
- Studied the latest trends in this Area of expertise before completing interviews, shoots or other work.
- Attended fashion shows and networking events to promote designer clothes, shoes and jewellery.