

315
ALONDRA J ALVAREZ CASTRO
Y/O WALESKA CASTRO BIRRIEL
PORTALES DE CAROLINA
62 BERNARDO GARCIA S APT 304
CAROLINA PR 00985-6242

748-409083
AHORRO A TODA HORA

Este estado cubre sus transacciones después del 13 de marzo de 2025 hasta el 11 de abril de 2025.

Página 1

AHORROS

INFORMACIÓN DE BALANCE



CRÉDITOS REGULARES Y ELECTRÓNICOS



DÉBITOS REGULARES Y ELECTRÓNICOS

Fecha	Descripción	Cantidad
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Fecha	Descripción	Cantidad
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BALANCE MÍNIMO



BALANCE NO DISPONIBLE



AVISO IMPORTANTE

EFFECTIVO EL 1 DE JULIO DE 2025, LA DISPONIBILIDAD DE FONDOS
POR CHEQUES DEPOSITADOS AUMENTARÁ A: PRÓXIMO DÍA DE \$225 A
\$275, SEGUNDO DÍA DE \$450 A \$550. LA NUEVA DIVULGACIÓN
ESTARÁ DISPONIBLE EN NUESTRAS SUCURSALES Y EN POPULAR.COM

ELECTRONIC
TRANSFERS

In case of errors or questions about your electronic transfers call us at (787) 724-3659 (mobiles and PR metropolitan area) or toll-free 1-888-724-3659 (outside PR metropolitan area, US and British Virgin Islands). Telephone available for the hearing impaired (TDD): (787) 753-9677 (PR metropolitan area) or toll-free 1-800-981-9666 (outside PR metropolitan area, United States and British Virgin Islands). You can also send your claim to the following address: Banco Popular de Puerto Rico, Customer Contact Center (714), PO Box 362708, San Juan, Puerto Rico 00936-2708, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

We will investigate your claim and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

PAYMENTS OR
SPECIAL CHECKS
TO THE RESERVE

The **INTEREST CHARGE** is computed by applying the **DAILY PERIODIC RATE** to the Balance Subject to Interest Rate, which is determined by adding unpaid balances to all the days included within the billing period and dividing the total by the number of days in said period. The unpaid daily balance within each billing period is figured by adding to the final balance of the previous day any advances or debits and subtracting payments and credits made during the day. For variable rate accounts only: The Periodic Rates and APR's may vary for each billing period.

WHAT TO DO If You Find A Mistake On Your Statement

Error - If you think there is an error in your statement, write to us at: Banco Popular de Puerto Rico, Customer Contact Center (714), PO Box 362708, San Juan, Puerto Rico 00936-2708.

In your letter, give us the following information:

Account information: Your name and account number.
Dollar amount: The dollar amount of the suspected error.
Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared in your statement. You must notify us of any potential errors in writing. You may call us, but if you do, we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, the following are true:

We cannot try to collect the amount in question or report you as delinquent on that amount. The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question, or any interest or other fees related to that amount. While you do not have to pay the amount in question, you are responsible for the remainder of your balance. We can apply any unpaid amount against your credit limit.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report your account as delinquent.

NOTICE

Credit for deposited checks is provisional until payment of such checks is received.