

Alonzo Pino Alcantar

Scottsdale, Arizona | pinoa.03@outlook.com | (480) 469 0517 | LinkedIn : [alonzo-pino-alcantar](#) | Github : [alonzoalcantar](#)

I am a Software Engineer, always eager to discover new technologies and find a way to develop a new skill. I have a background in the hospitality industry dealing directly with guest relations and daily management operations. Personally I enjoy helping others be comfortable. I have found that Software Engineering allows me to provide assistance and peace of mind to many individuals by creating solutions and tackling problems head-on and breaking them down to smaller problems I know I can resolve efficiently.

EXPERIENCE

General Assembly

Software Engineering Fellow

Remote

October 2022 – January 2023

- Completed a software engineering bootcamp covering the fundamentals in HTML, CSS, JavaScript, REACT, Node.js, MongoDB, Mongoose, Express
- Using project based learning throughout the course I completed three individual projects in Javascript
 - A minesweeper web game (HTML, CSS, Javascript)
 - A Hotel booking application (Express, HTML, CSS, Javascript, MongoDB)
 - A Spotify Clone application (React, Express, HTML, Javascript, CSS, MongoDB, AXIOS, Spotify Web API, JWT authentication)
- Collaborated with three of my cohort members on our capstone project which we created in Django
 - A Review application for fitness and health inspired by Yelp (Python, Django, PSQl, Heroku, HTML, CSS, Javascript, Materialize)
- Evaluated and reviewed code with pair programming or MOB coding
- Implemented Git workflow while working in an organization to develop features separately from the main and dev branched during the development stages of creating an application
- Recreated an Agile environment to condition us into working in the workforce

CyraCom Language Solutions

Spanish Interpreter

Phoenix, AZ

June 2022 – October 2022

- Interpreted sensitive information over the phone to a spanish speaking individual in need of assistance
- Annotated each conversation with quick simple notes to assure that all of the information is being communicated
- Maintained composure and indifference when interpreting the passing of a patient, 911 emergency service calls, insurance claims , and various emotional situations.
- Researched and studied various dialects and accents as I exposed myself to different people each day. Recognized patterns in the way individuals speak to better comprehend both the speaker's message and tone/emotion behind the message

Marriott International

Front Desk Agent

Chandler, AZ

January 2022 - March 2022

- Assigned rooms to individuals checking in and organized the reservations by status
- Maintained relationships with several companies, organizations as well as individual guests that had chosen to stay at our property by providing excellent customer service, anticipating issues and resolving them for the guest and encouraging them to return and stay loyal to the Marriott brand; which leads to an increase in guest retention and revenue for the company
- Created an organizational method for the in lobby market. Increased the prices on desirable items to increase gross market profits. Guest had convenient access to everyday travel needs, instant meals, snacks and alcohol

Extended Stay America

Mesa, AZ

Team Lead

April 2021 – December 2021

- Managed a staff of ten employees across housekeeping and front desk departments.
- Audited rooms, conducted inspections making sure that the room was compliant and up to the companies quality assurance standards. This led to a 30% increase in the property's Medallia Net Promoter Score in just one month and the average guest stay increased from three nights to two weeks.
- Recorded staff labor hours in ADP and prepared daily bank deposits for petty cash that we took in from the day before.
- Organized a relationship with local law enforcement for regular patrols and updated security features on the building entrances/exits, including the installation of cameras, door ajar alarm system and remote unlock switch for the front desk staff that works after hours

EDUCATION

General Assembly

Remote

Software Engineering Immersive Certificate of Completion

Graduation Date: January 2023

McClintock High School

Tempe, AZ

High School Diploma; Peggy Payne Academy

Graduation Date: May 2021

OTHER

- **Technical Skills:** Front-End Development, Full Stack Development, HTML, CSS, Javascript, Python, Django, React, MongoDB, Postgresql, Rest API, WEB API, GIT, Express
- **Certifications & Training:** Certified Over the Phone Spanish Language Interpreter
- **Languages:** English (native), Spanish (fluent)
- **Interests:** Photography, Anime, Dungeons & Dragons, Doctor Who, Driving