## **Natural Language Understanding**

Bias in NLP

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School of Informatics University of Edinburgh alopez@inf.ed.ac.uk The social impact of NLP

Word embeddings contain human-like biases

Debiasing word embeddings

Reading: Caliskan et al. (2017), Bolukbasi et al. (2016)

Background: Hovy and Spruit (2016).

## The social impact of NLP

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- A sequence-to-sequence RNN implementing an Alexa chatbot responded to "Should I sell my house?" with "Sell sell!"
- The same chatbot responded to "Should I kill myself?" with "Yes."
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Also includes wider ethical concerns about ML/ data science, e.g. privacy concerns. We'll focus on NLP here.

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- Language may convey information about the author and situation.
- Language can predict author demographics, which affect model performance, and can be used to target users.
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All of these properties suggest that the authors may be traceable from their data.

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E.g. State-of-the-art NLP models are significantly worse for younger people and ethnic minorities.

#### **Example: The accent challenge**

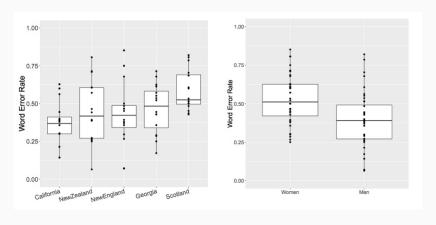
Youtubers read these words in their native accent: Aunt, Envelope, Route, Theater, Caught, Salmon, Caramel, Fire, Coupon, Tumblr, Pecan, Both, Again, Probably, GPOY, Lawyer, Water, Mayonnaise, Pajamas, Iron, Naturally, Aluminium, GIF, New Orleans, Crackerjack, Doorknob, Alabama.

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Compare the read words with youtube's automatic captioning for eight men and eight women across several dialects.

## The Accent Challenge reveals differences in access



Details: Rachael Tatman, Gender and Dialect Bias in YouTube's Automatic Captions (2017)

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- Paris
- Tianjin

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**Topic overexposure** creates biases that can lead to discrimination and reinforcement of existing biases. E.g. NLP focused on English may be self-reinforcing.

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- Advanced grammar analysis can improve search and educational NLP, but also reinforce prescriptive linguistic norms.
- Stylometric analysis can help discover provenance of historical documents, but also unmask anonymous political dissenters.
- Text classification and IR can help identify information of interest, but also aid censors.
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These types of problems are difficult to solve, but important to think about, acknowledge and discuss.

# Word embeddings contain

human-like biases

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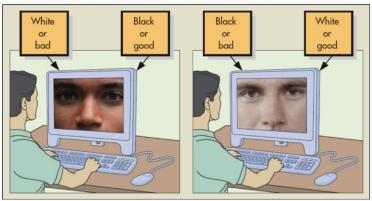
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But what if your words also keep company with unsavoury stereotypes and biases?

- doctor man + woman = nurse
- computer programmer man + woman = homemaker

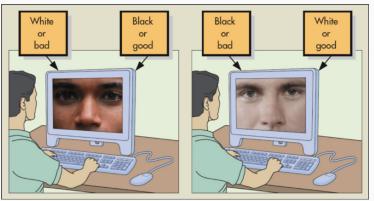
#### We can measure bias using implicit association tests

Measures association of groups to stereotype words. Strong association between a group and a stereotype results in faster reaction times.



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How do we design an IAT for word embeddings?

## Designing an IAT for word embeddings

- Compute similarity of group1 and stereotype1 word embeddings. Cosine similarity is use to measure association (in place of reaction time).
- 2. Compute similarity of group1 and stereotype 2 word embeddings.
- Null hypothesis: if group1 is not more strongly associated to one of the stereotypes, there will be no difference in the means.
- 4. Effect size measured using Cohen's d.
- 5. Repeat for group 2.

#### **Experimental details and caveats**

- Uses GloVe (similar to word2vec) trained on Common Crawl—a large-scale crawl of the web.
- Removed names that did not appear with high frequency in data.
- Removed names that were least "name-like" (e.g. Will) algorithmically.
- Each concept is represented using a small set of words, designed for previous experiments in the psychology literature.

## Inoffensive associations have strong effects

- Flowers aster, clover, hyacinth, marigold, poppy, azalea, crocus, iris, orchid, rose, bluebell, daffodil, lilac, pansy, tulip, buttercup, daisy, lily, peony, violet, carnation, gladiola, magnolia, petunia, zinnia.
- **Insects** ant, caterpillar, flea, locust, spider, bedbug, centipede, fly, maggot, tarantula, bee, cockroach, gnat, mosquito, termite, beetle, cricket, hornet, moth, wasp, blackfly, dragonfly, horsefly, roach, weevil.
- Pleasant caress, freedom, health, love, peace, cheer, friend, heaven, loyal, pleasure, diamond, gentle, honest, lucky, rainbow, diploma, gift, honor, miracle, sunrise, family, happy, laughter, paradise, vacation.
- **Unpleasant** abuse, crash, filth, murder, sickness, accident, death, grief, poison, stink, assault, disaster, hatred, pollute, tragedy, divorce, jail, poverty, ugly, cancer, kill, rotten, vomit, agony, prison

Result: flowers associate with pleasant, insects associate with unpleasant.  $p < 10^{-7}$ 

#### Inoffensive associations have strong effects

Instruments bagpipe, cello, guitar, lute, trombone, banjo, clarinet, harmonica, mandolin, trumpet, bassoon, drum, harp, oboe, tuba, bell, fiddle, harpsichord, piano, viola, bongo, flute, horn, saxophone, violin.

Weapons arrow, club, gun, missile, spear, axe, dagger, harpoon, pistol, sword, blade, dynamite, hatchet, rifle, tank, bomb, firearm, knife, shotgun, teargas, cannon, grenade, mace, slingshot, whip.

Pleasant As in previous experiment.

Unpleasant As in previous experiment.

Result: instruments associate with pleasant, weapons associate with unpleasant.  $p < 10^{-7}$ 

#### Names associate with cultural stereotypes

European American names Adam, Harry, Josh, Roger, Alan, Frank, Justin, Ryan, Andrea, Jack, Matthew, Stephen, Greg, Paul, Jonathan, Peter, Amanda, Courtney, Heather, Melanie, Katie, Betsy, Kristin, Nancy, Stephanie, Ellen, Lauren, Colleen, Emily, Megan, Rachel.

African American names Alonzo, Jamel, Theo, Alphonse, Jerome, Leroy,
Torrance, Darnell, Lamar, Lionel, Tyree, Deion, Lamont, Malik,
Terrence, Tyrone, Lavon, Marcellus, Wardell, Nichelle, Shereen,
Ebony, Latisha, Shaniqua, Jasmine, Tanisha, Tia, Lakisha,
Latoya, Yolanda, Malika, Yvette

Pleasant Similar to previous experiment.

Unpleasant Similar to previous experiment.

Result: European American names associate with pleasant, African American names associate with unpleasant.  $p < 10^{-8}$ 

#### Names associate with gendered professions

Men's names John, Paul, Mike, Kevin, Steve, Greg, Jeff, Bill.

Women's names Amy, Joan, Lisa, Sarah, Diana, Kate, Ann,
Donna.

**Career** executive, management, professional, corporation, salary, office, business, career.

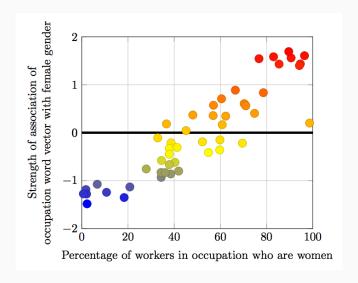
**Family** home, parents, children, family, cousins, marriage, wedding, relatives.

Result: Men's names associate with career, women's names associate with family.  $p < 10^{-3}\,$ 

## Other biases appear in the data

- Men's names associate with maths, women's names with arts (p < .018).
- Men's names associate with science, women's names with arts  $(p < .10^{-2})$ .
- Young people's names associate with pleasant, old people's names with unpleasant ( $p < .10^{-2}$ ).

#### Gender biases in data reflect real-world associations



## word2vec analogies from Google exhibit similar biases

- **Most similar to he** maestro, skipper, protege, philosopher, captain, architect, financier, warrior, broadcaster, magician.
- Most similar to she homemaker, nurse, receptionist, librarian, socialite, hairdresser, nanny, bookkeeper, stylist, housekeeper.
- **Gender she-he analogies** <u>Definitional</u> queen-king, sister-brother, mother-father, waitress-waiter, convent-monastery.

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  <u>Stereotypical</u> sewing-carpentry, nurse-surgeon, giggle-chuckle, vocalist-guitarist, diva-superstar, cupcakes-pizzas, housewife-shopkeeper, cosmetics-pharmaceuticals, petite-lanky, charming-affable, lovely-brilliant.

**Debiasing word embeddings** 

#### Can we remove bias from word representations?

In supervised learning, specific features can be censored from the data by incorporating a term into the learning objective that requires the classifier to be *unable* to discriminate between the censored classes. However, this has many limitations.

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In representation-learning systems like word2vec, the classes are not provided *a priori* as features of the data. They are latent in the data.

## Identifying the "gender subspace"

*Intuition* If analogies reveal a gender dimension, use analogies on specific *seed pairs* to find it.

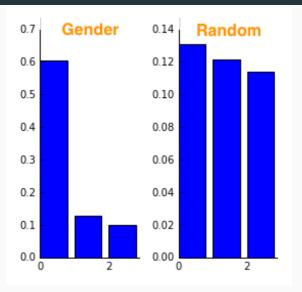
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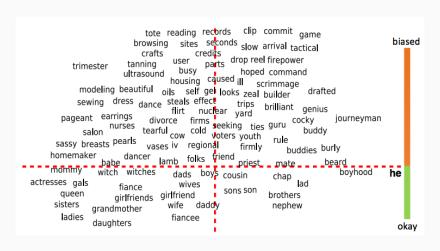
pair	classification accuracy on stereotypes
she-he	89%
her-his	87%
woman-man	83%
Mary-John	87%
herself-himself	89%
daughter-son	91%
mother-father	85%

Classification based on simple test: which element of the pair is test word closest to in vector space?

## A single direction explains most of the variance of seed pairs



#### Gender subspace show where words exhibit biases

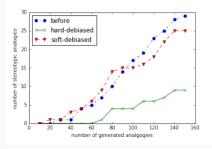


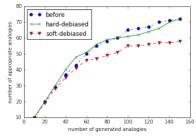
x is projection onto he-she subspace. y captures neutrality.

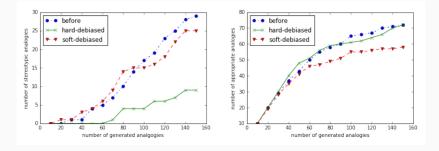
## Neutralize and equalize embeddings



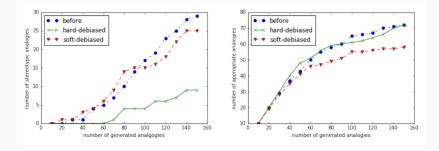
Also possible to trade off between hard neutralization and original embeddings.





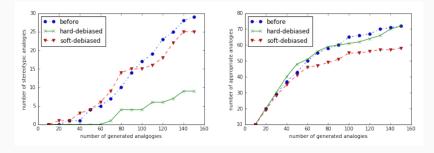


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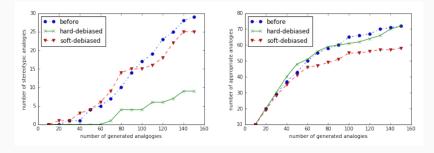
How should you choose seed words?



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How should you choose the words to debias?



This is a preliminary result.

How should you choose seed words?

How should you choose the words to debias?

Does this actually have the desired affect in downstream applications?

#### **Summary**

- NLP is used by millions of people in the real world every day.
- NLP developers must be aware of ethical concerns like demographic bias, overgeneralization, topic overexposure, and dual use.
- Word embeddings are a basic technology used in many NLP technologies; they are freely available and used by many developers large and small.
- Word embeddings empirically exhibit many cultural stereotypes and biases, with strong statistical effects; technology will reflect and can potentially amplify these biases.
- Substantial ongoing research around the question: how do we design fairer systems?

# Closing thought (paraphrasing Herbert Clark)

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Language doesn't have so much to do with words and what they mean.

It has to do with people and what they mean.