# An Introduction to Programming & Statistics

#### **Overview**

- Introduction to Programming with R
  - Base R
  - Tidyverse
- Introduction to Statistical Science
  - Descriptive Statistics
  - Quick look at Probability Theory
  - Inferential Statistics

# **Learning Goals**

- Data importing and transformation with R
- Estimate and interpret a statistical test

# **A Reassuring Reminder**

Statistics is hard, especially when effects are small and variable and measurements are noisy.

— McShane et al. (2019)

# An Introduction to R

# First Steps

- Download R if you haven't already
- Download RStudio

#### What is R?

R is a programming language that is generally used for statistical computing.

# Why Learn R?

To analyze the data you collect, you will need to be familiar with some kind of general programming language (R, Python, etc.) or a more specific statistical program (SPSS, SAS). I recommend and use R because it is:

- Open-source (free to download, use, and improve)
- Highly flexible language
- Can estimate A LOT of different statistical models

# **Integrated Development Environment & RStudio**

An integrated development environment (IDE) is an application that makes programming a little easier and organized. It includes all of the tools one needs to program effectively and efficiently.

RStudio is an IDE initially developed for R, but it can be used for other programming languages too.

If you have not already, please go ahead and download RStudio from here.

# **Writing Scripts in R**

Just because you can write R code in just about any kind of digital document (Word, Notes, Notepad) does not mean you should!

It is best practice to write your code in an R Script (.R) in RStudio (in my opinion at least).

# **Using Comments in Your Code**

You can write comments in your own code by beginning a line with #. R will not evaluate any text on a line that begins with #.

1 # This is a comment. Use comments to leave yourself notes in your script.

# Programming with Base R

# **Objects in R**

Everything you do in R will involve some kind of **object** that you have created. Think of an **object** like a box that you can place data in, so that R can later access and manipulate the data. An important of the code below is the assignment operator <- which is how R knows to assign value to object\_name.

```
1 object_name <- value</pre>
```

#### **Atomic Vectors**

- An atomic vector is just a simple vector of data.
- R recognizes six types of atomic vectors:
  - Integers
  - Doubles (Numeric)
  - Characters
  - Logicals
  - Complex
  - Raw

## **Integer & Numeric Vectors**

**Integer vectors** contain only integers. Add  $\bot$  after each number so R recognizes it as an integer. **Numeric (doubles) vectors** contain real numbers. These are the default vectors for numbers.

```
1 integer_vec <- c(1L, 2L, 50L)
2 numeric_vec <- c(1, 2, 50, 45.23)</pre>
```

#### **Character Vector**

**Character vectors** contain only text data also referred to as string data. Basically anything surrounded by ''' or '' is considered string data.

```
1 character_vec <- c("1", "abc", "$#2")
```

# **Logical Vector**

**Logical vectors** are vectors that can only contain TRUE or FALSE values also referred to as boolean values.

```
1 logical_vec <- c(TRUE, FALSE)
```

# **Adding Attributes**

You can think of attributes as metadata for R objects. As a user you will not need to worry too much about attributes directly, but attributes tell R how to interact with the specific object and allow the user to store information that is secondary to the analyses they are conducting.

#### names Attribute

```
1 days_of_week <- 1:7
2 names(days_of_week) <- c("mon", "tues", "wed", "thurs", "fri", "sat", "sun")
3 names(days_of_week)

[1] "mon" "tues" "wed" "thurs" "fri" "sat" "sun"

1 attributes(days_of_week)

$names
[1] "mon" "tues" "wed" "thurs" "fri" "sat" "sun"</pre>
```

#### dim Attribute

```
1 days_of_week <- 1:14
2 dim(days_of_week) <- c(2, 7) # 2 Rows, 7 Columns
3 attributes(days_of_week)

$dim
[1] 2 7

1 class(days_of_week)

[1] "matrix" "array"</pre>
```

# **Creating Factors**

R stores categorical data using factors, which are integer vectors with two attributes: class and levels.

```
1 days_of_week <- factor(c("mon", "tues", "wed", "thurs", "fri", "sat", "sun"))
2 typeof(days_of_week)

[1] "integer"

1 attributes(days_of_week)

$levels
[1] "fri" "mon" "sat" "sun" "thurs" "tues" "wed"

$class
[1] "factor"</pre>
```

# Data Frames: Best way to Represent Data

Data frames are the best way to structure and store data in R. Data frames are sort of the R equivalent of an excel spreadsheet.

Each column in a data frame is a vector, so a data frame can combine a numeric vector as one column with a character vector as another column.

# **Viewing Your Data**

You can use View() to open up a spreadsheet-like view of your data.

```
1 View(data_frame_1)
```

### **Selecting Data Frames**

You will mainly select data from data frames using one of the two following methods:

```
1 data_frame_1[1, 1] # Index the row and/or column
[1] 1
1 data_frame_1[, 1] # Leaving the column or row index blank selects the whole vector
[1] 1 3
1 data_frame_1$NUMERIC # Use a $ operator to reference the column name
[1] 1 3
```

#### **Functions in R**

Functions are objects in R that take user inputs, apply some predefined set of operations, and return an expected output.

```
1 sum(c(1, 3))
[1] 4
```

#### The Elements of a Function

R comes with a variety of predefined functions and they all follow the same structure:

- A **name** for the function.
- The **arguments** that change across different function calls.
- The body which contains the code that is repeated across different calls.

#### The Elements of a Function

```
1 name <- function(argument) {
2 body
3 }</pre>
```

# **Example Base Function**

```
1 x <- c(1, 4, 6)
2 sum(x)

[1] 11

1 mean(x)

[1] 3.666667

1 min(x)

[1] 1</pre>
```

# **Linking Functions Together**

R lets you link any number of functions together by nesting them. R will start with the innermost function and then work its way outward.

```
1 sum(abs(c(-1, -1, 1, 1)))
[1] 4
```

# Using the pipe |>

The |> operator allows you to take the output of one function and feed it directly into the first argument of the next function. Using the |> makes it easier to read your code, which is a good thing.

```
1 c(-1, -1, 1, 1) |>
2 abs() |>
3 sum()
```

# **Packages: The Lifeblood of R**

A lot of what makes R such an effective programming language (especially for statistics) is the sheer number of available R packages. An R package is a collection of functions that complement one another for a given task. New packages are always being developed and anyone can author one!

# **Installing & Loading Packages**

You can use install packages to install a package once and then library to load that package and gain access to all of its functions.

```
1 install.packages("package_name")
2 library(package_name)
```

# **Reading and Writing Data**

There are a number of different methods to read and write data into R. The two most common functions are:

```
1 data <- read.csv("filepath/file-name.csv")
2
3 write.csv(data, "filepath/file-name.csv")</pre>
```

# **Importing Data from an R Package**

Oftentimes, R packages will come with their own datasets that we can load into R. The peopleanalytics package has many such datasets that we will use today:

```
1 data_employees <- peopleanalytics::employees</pre>
```

# **Getting Help with R**

There are two ways to get help in R:

- Add? in front of your function, which will result in RStudio displaying the help page for that function.
- Google what you are trying to do. More often than not, someone else has run into your problem, found a solution, and posted it. Stand on their shoulders!

```
1 ?sum()
```

# Introduction to the Tidyverse

#### What is the Tidyverse?

The tidyverse is a collection of R packages that "share a common philosophy of data and R programming and are designed to work together."

# **Installing Packages from the Tidyverse**

1 install.packages("tidyverse")

#### tibble: Data frame of Tidyverse

Tibbles are the tidyverse's version of a data. frame. They can be loaded from the tidyverse package: tibble.

```
data employees tbl <- tibble::as tibble(data employees)</pre>
  2 data employees tbl
# A tibble: 1,470 \times 36
   employee id active stock opt lvl trainings
                                                 age commute dist ed lvl ed field
         <int> <chr>
                               <int>
                                         <int> <int>
                                                             <int> <int> <chr>
                                                                        2 Life Sc...
          1001 No
                                                  41
                                                                        1 Life Sc...
          1002 Yes
                                                  49
         1003 No
                                                  37
                                                                        2 Other
                                                                        4 Life Sc...
         1004 Yes
                                                  33
                                                                        1 Medical
         1005 Yes
                                                  27
         1006 Yes
                                                  32
                                                                        2 Life Sc...
                                                  59
                                                                        3 Medical
         1007 Yes
         1008 Yes
                                                  30
                                                                24
                                                                        1 Life Sc...
 8
                                                                        3 Life Sc...
          1009 Yes
                                                  38
                                                                23
                                                                        3 Medical
10
          1010 Yes
                                                  36
                                                                27
# i 1,460 more rows
# i 28 more variables: gender <chr>, marital sts <chr>, dept <chr>,
    engagement <int>, job lvl <int>, job title <chr>, overtime <chr>,
    business travel <chr>, hourly rate <int>, daily comp <int>,
    monthly down /int/ annual down /int/ wtd loadd /int/ wtd dalog /int/
```

#### dplyr: Your Data Multitool

The package dplyr should become your go-to data manipulation and structuring tool! It contains many useful functions that make it surprisingly easy to manipulate and structure your data.

# The Philosophy of dplyr Functions

Every function in dplyr follows this philosophy:

- First argument is always a data frame.
- Remaining arguments are usually names of columns on which to operate.
- The output is always a new data frame (tibble).

dplyr functions are also further grouped by whether they operate on **rows**, **columns**, **groups**, or **tables**.

#### Using dplyr to Operate on Rows

The following dplyr functions can **filter**, **reduce**, or **reorder** the rows of a data frame:

```
dplyr::filter(data_employees_tbl, job_level %in% c(4, 5))

dplyr::distinct(data_employees_tbl, ed_lvl, ed_field)

dplyr::arrange(data_employees_tbl, work_exp)
```

#### Using dplyr to Operate on Columns

The following dplyr functions can **select**, **rename**, **add/change**, or **relocate** the columns of a data frame:

```
dplyr::select(data_employees_tbl, dept)

dplyr::rename(data_employees_tbl, job_level = job_lvl)

dplyr::mutate(data_employees_tbl, salary = monthly_comp * 12)

dplyr::relocate(data_employees_tbl, job_lvl, .before = employee_id)
```

#### Using dplyr to Operate on Groups

The following dplyr functions can **group** and **summarize** your data by a predefined group indicator:

```
data_employees_tbl |>
dplyr::group_by(
    job_lvl

dplyr::summarize(
    annual_comp_mean = mean(annual_comp),
    annual_comp_median = median(annual_comp)

number of the provided and the
```

In this code chunk, we have grouped by an employee's job level and summarized their annual salary by job level.

#### Using dplyr to Operate on Tables

The followingdplyr functions can be used to **join different tables (data frames)** together by a unique identifier:

```
data_job <- peopleanalytics::job |> tibble::as_tibble()

data_payroll <- peopleanalytics::payroll |> tibble::as_tibble()

data_job_payroll <-
    data_job |>
    dplyr::left_join(
    data_payroll,
    by = "employee_id"

)
```

#### **R** Resources

https://r4ds.hadley.nz/

# Introduction to Statistical Science

#### What is Statistical Science?

Statistical science is the science of developing and applying methods for collecting analyzing, and interpreting data.

— Agresti & Kateri, 2022

#### **Three Aspects of Statistical Science**

- Design: Planning on how to gather relevant data.
- Description: Summarizing the data.
- Inference: Making evaluations (generalizations) based on the data.

# **Design of Studies**

The design of a study focuses on planning a study so that it produces useful data. This involves:

- Deciding how to sample and who to sample
- Constructing surveys for observational studies
- Constructing treatments for experimental studies

#### **Description**

Description focuses on how to summarize the raw data without losing too much information. Descriptive statistics are statistics calculated from the raw data that summarize all (or most) of the information contained in the data:

- Mean, median, and mode
- Variance and standard deviation
- Cumulative distribution of the data

#### Inference

Inference focuses on how to make evaluations (generalizations) from the data that take into consideration the uncertainty present in the data. These data-based evaluations take the form of:

- Predictions
- Interval and point estimates
- Probability (P) values

# **Populations & Samples**

The purpose of most analyses is to learn something about the **population** from the collected data or **sample**.

A **population** is the collection of every unit or subject (e.g. person) that one wishes to generalize to from the results of their study. A **sample** is the actual collected data one is using to make these generalizations.

# **Actual vs Conceptual Populations**

Depending on the research question, the population may be **real** or it may be **conceptual**. **Conceptual** populations are often future populations we want to generalize to, but which we have to use data collected on current populations.

#### **Variables**

1652

1999

1548

1698

2 Medical

2 Medical

5 Technical Degree Sales

Variables are characteristics of the sample or population that vary across subjects. Data consists of a set of variables:

```
set.seed(3)
    data employees tbl |>
      dplyr::sample n(5) |>
      dplyr::select(
        employee id,
      trainings,
  6
        ed field,
  8
        dept
  9
# A tibble: 5 \times 4
  employee id trainings ed field
                                           dept
        <int>
                   <int> <chr>
                                           <chr>
         1773
                       4 Medical
                                           Research & Development
                       2 Marketing
                                           Sales
```

Research & Development

Research & Development

#### Types of Variables by Measurement Scale

We can classify variables into two broad categories based on their measurement scale—the types of values the variable can take on:

- Quantitative: Values are numbers
- Categorical: Values are categories

#### Types of Variables by Measurement Scale

2 Sales3 Sales0 Sales0 Sales

#### **Types of Quantitative Variables**

Quantitative variables can be further classified into two groups:

- Discrete: Values are distinct, separable numbers (e.g. integers)
- Continuous: Values are on an infinite continuum (e.g. real numbers)

#### **Types of Quantitative Variables**

2011912

# **Types of Categorical Variables**

Similar to quantitative variables, categorical variables can also be classified into two groups:

- Dichotomous / Binary: Two categories
- Multicategorical: Three or more categories

# **Types of Categorical Variables**

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#### **Roles of Variables**

Variables can not only be categorized by the kinds and ranges of values they take on, but also by the **role they take on in the analysis**:

- Response, Outcome, Dependent Variable, Criterion Variable
- Predictor, Independent Variable, Feature, Covariate

#### **Data Collection**

The strength of the inferences you can make depends on the quality of your data. The quality of your data is very dependent on the method used to collect it:

- Experiments
- Observational Studies

#### **Experiments**

In experiments—also known as randomized control trials (RCTs)—data are collected by **randomly** assigning subjects to an experimental trial or condition, then collecting the subsequent outcome data.

By randomly assigning subjects to conditions, you are effectively ensuring that any differences in the outcome variable by condition is due solely to the condition not to any other **lurking** variable.

#### **Observational Studies**

In observational studies, the researchers **observe** collect a sample of subjects and **observe** their outcomes across the variables of interest. One type of observational study design is a **survey study**.

The important difference between observational studies and experiments is that subjects are **not randomly assigned** to treatments.

# Describing your Data

#### **Thinking in Disributions**

The distribution of a given variable gives the frequency of each value of the variable. This frequency can be in either absolute terms (count of observations) or relative terms (proportion or percent). A variable's distribution completely describes the variable.

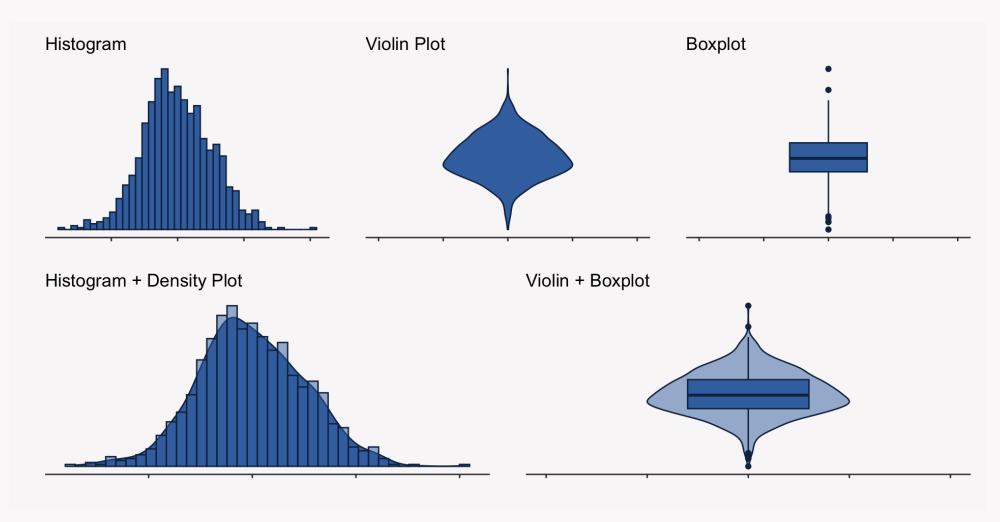
#### **Importance of Plots**

Plotting your data immediately gives you more information than looking at the raw numbers:

- Plots give you visual information about the center, spread, and shape of your data.
- Plots alert you to values that are really far away from the center of your data.

# **Examples of Plots**

```
1  set.seed(2311)
2  x <- rnorm(1000)
3  data <- tibble::tibble(x = x)</pre>
```



#### What is a Statistic?

A statistic is a number that we can calculate from our data. Statistics provide useful information about the characteristics of a variable's distribution such as its center (mean) or spread (standard deviation).

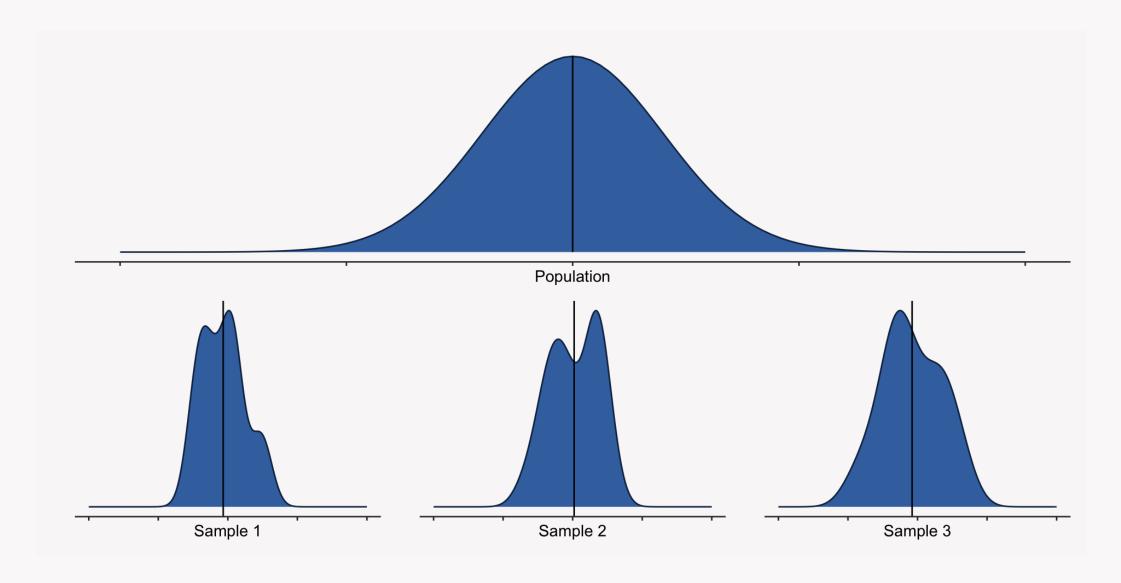
```
1 mean(data_employees_tbl$commute_dist) |> round(2) # Mean
[1] 9.19
1 median(data_employees_tbl$commute_dist) # Median
[1] 7
1 sd(data_employees_tbl$commute_dist) |> round(2) # SD
[1] 8.11
```

#### **Statistic vs Population Parameter**

**Population parameters** (or parameters) are numerical summaries of our population. **Statistics** are estimates of these parameters calculated from data sampled from this population.

Usually, we do not have access to our full population of interest, so we sample our data from it and learn about its characteristics (parameters) through the statistics we compute from our sampled data.

# **Statistic vs Population Parameter**

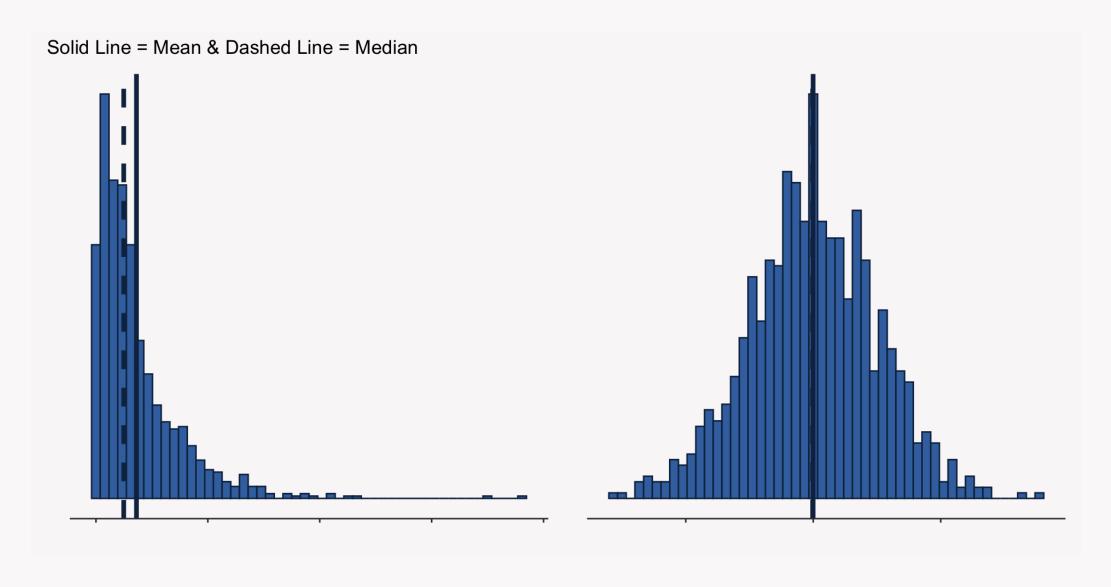


### **Describing the Center of your Data**

One common way to describe your data is to compute a statistic that tells you where the center of your data is—the average or expected value of your data. There are three statistics you can compute:

- Mean: The average value.
- Median: The value at which 50% of your data lies below it.
- Mode: The most common value.

### **Describing the Center of your Data**

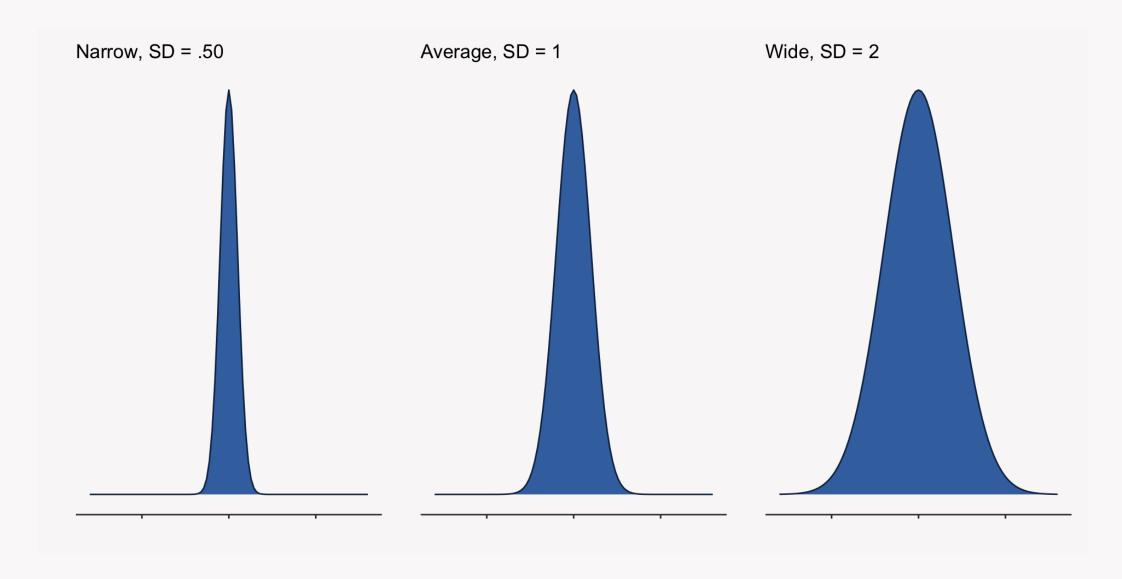


### **Describing the Spread of your Data**

You can describe the **spread** of your data by computing statistics that tells you generally how far the observations are from the mean of your data. There are three statistics you can compute:

- Variance: The average squared distance your data falls from the mean.
- Standard Deviation: The average distance your data falls from the mean (square root of variance).
- Range: Maximum value minus the minimum value of your data.

### **Describing the Spread of your Data**

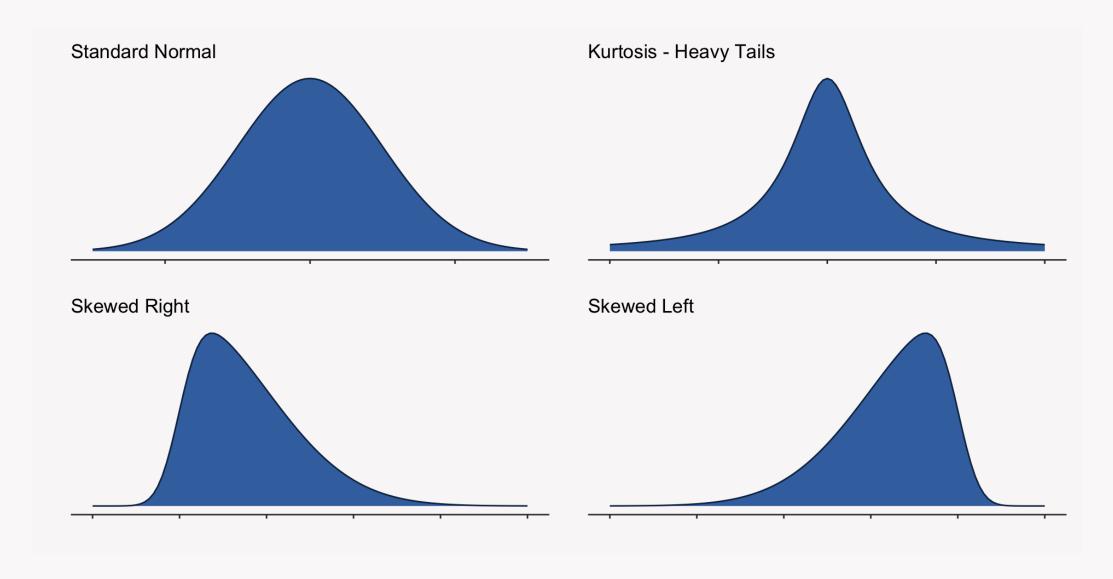


### **Describing the Shape of your Data**

Oftentimes, you will also want to talk about the **shape** of your data. Typically, this is about how **skewed** or asymmetric your data is in one direction or how heavy the **tails** of your distribution are:

- Skewness: How long the tails of your distribution are in a given direction.
- Kurtosis: How heavy the tails of your distribution are.

### **Describing the Shape of your Data**



### Describing the Relationship between two Variables

We can also describe the linear relationship between two variables by computing either the **covariation** or **correlation** between two variables. Both of these metrics tell us the extent to which two variables are linearly related to one another.

### **Correlation Coefficient**

The correlation coefficient is just a standardized version of the covariance statistic with values that range from -1 to 1.

- Positive Correlation: High (low) values of one variable, X, are frequently seen with high (low) values of another variable.
- Negative Correlation: High (low) values of one variable, X, are frequently seen with low (high) values of another variable.

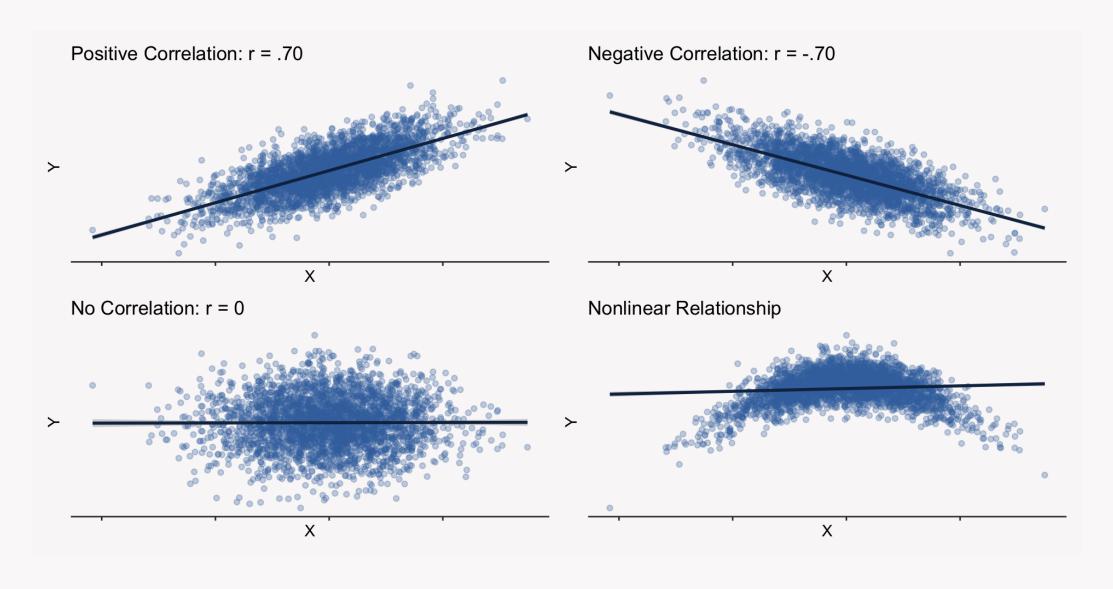
```
1 set.seed(324)
2 x <- rnorm(100, sd = 50)
3 y <- 1 * x + rnorm(100, sd = 100)
4
5 cov(x, y) |> round(2)

[1] 2522.9

1 cor(x, y) |> round(2)

[1] 0.45
```

### Plotting the Relationship Between two Variables



# An Introduction to Probability Theory

### What is Probability?

Probability is the language of uncertainty. Anytime we are dealing with random events such as the outcome of a coin toss or the response to a survey question, we rely on probability to talk about these events.

### **Probability as a Long-Run Frequency**

For an observation of a random phenomen, the probability of a particular outcome is the proportion of times that outcome would occur in an indefinitely long sequence of like observations, under the same conditions.

— Agresti & Kateri, 2022

### The Three Rules of Probability

All of probability theory rests on three rules:

- 1.
- 2.
- 3. Ptwo two two happening is equal to

$$P(\text{Event 1}) + P(\text{Event 2})$$

### **A Concrete Example**

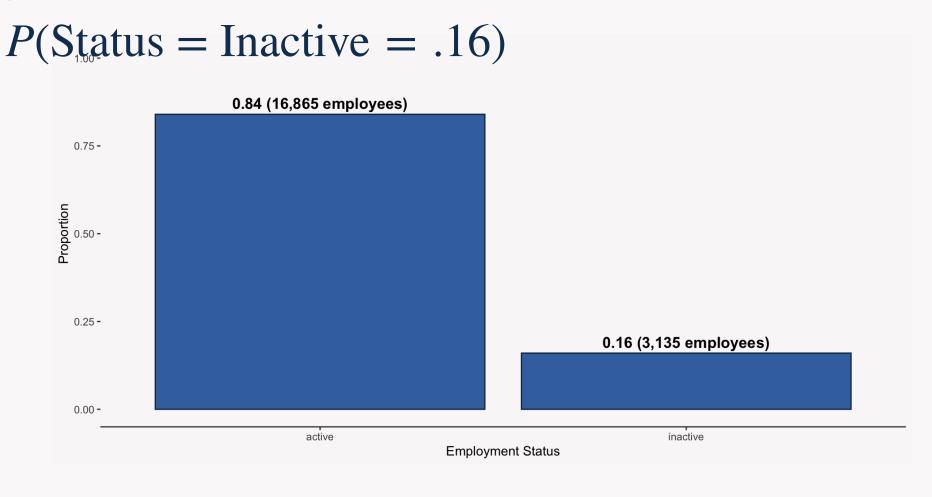
You're a Human Capital Analytics researcher at a large, multinational organization and you have access to all of the firm's HR data over the past fiscal year, which includes three key variables: voluntary\_turnover, job\_satisfacation, and office\_region. Your manager asks you to determine the likelihood that an employee leaves the firm.

### **A Concrete Example**

```
# A tibble: 20,000 \times 3
   voluntary turnover job satisfaction office region
   <chr>
                      <fct>
                                        <fct>
 1 active
                                        China
                      Neutral
 2 active
                      Satisfied
                                        Latin Am.
 3 active
                      Satisfied
                                        North America
 4 inactive
                      Neutral
                                        North America
 5 active
                      Neutral
                                        China
 6 active
                      Neutral
                                        China
 7 inactive
                      Neutral
                                        Latin Am.
                      Dissatisfied
 8 active
                                        Europe
 9 active
                      Neutral
                                        Europe
10 active
                      Dissatisfied
                                        Europe
# i 19,990 more rows
```

### **Probability of Voluntary Turnover**

A quick way to determine the probability of voluntary turnover is to look at the proportion of employees who left the firm in the last year. This proportion is .16, so the .



### **Joint Probability**

Joint probability is the probability of some event happening for two or more random variables. For example, what is the probability of employment\_status == inactive & job\_satisfaction == satisfied?

## **Employment Status & Job Satisfaction: Joint Probability**

	active	inactive
Dissatisfied	0.06	0.04
Neutral	0.50	0.10
Satisfied	0.28	0.02

### **Conditional Probability**

**Conditional probability** is the probability of one event occurring given the occurrence of another event. This is written mathematically as:

which is read as the **probability of Event 1 conditional on (or given) Event 2**.

### **Employment Status Given Job Satisfaction: Conditional Probability**

What is the probability that an employee's status is inactive given that they had responded they were dissatisfied with their job on an an earlier attitude survey? What happens to this probability as job satisfaction moves from dissatisfied to satisfied?

	active	inactive
Dissatisfied	0.63	0.37
Neutral	0.84	0.16
Satisfied	0.93	0.07

### **Independent Events**

Two events are said to be independent if the probability of one event occurring **does not** change given the occurrence of the other event:

$$P(\text{Event 1} \mid \text{Event 2}) = P(\text{Ever})$$

### Office Region & Job Satisfaction: Independent Events

How does the probability of an employee's job satisfaction response change depending on the region they're working in? Or does it change?

	Dissatisfied	Neutral	<b>Satisfied</b>
North America	0.10	0.59	0.31
Asia	0.11	0.62	0.27
China	0.11	0.59	0.30
EEMEA	0.10	0.59	0.31
Europe	0.09	0.61	0.29
Latin Am.	0.10	0.60	0.29

#### **Random Variables**

Whether you realize it or not, we have been talking about voluntary\_turnover as a **random variable**. A **random variable** is a function of a random phenomenon that maps an outcome of that phenomenon to a real number.

In our example, voluntary\_turnover is a random variable that maps the outcome of an employee's decision to leave or remain with their organization to a real number: 1 or 0.

### **Voluntary Turnover as a Random Variable**

As a random variable, voluntary\_turnover maps inactive to 1 and active to 0:

Because the random variable is a function of a random phenomenon, we can still calculate probabilities for the outcometive) = 0

$$P(Y = 1) = .16$$

$$P(Y = 0) = .84$$

### **Connecting Probability to Statistics with Random Variables**

The big gain from introducing **random variables** is that we can now apply mathematical and statistical models to the numerical values, and we can use more general probability distributions to describe the distributions of these random variables.

For instance, we can say voluntary\_turnover can be modeled using a binomial distribution.

### Types of Random Variables: Discrete & Continuous

Random variables, like quantitative variables, can be classified into two broad categories:

- Discrete: Separate, distinct outcome values like integers
- Continuous: Infinite continuum of possible outcomes

### **Probability Distributions**

**Probability distributions** are mathematical models that can be used to summarize the random variation in the random variables by specifying the probabilities of all possible outcomes of the random variable.

### Modeling Voluntary Turnover with a Binomial Distribution

The Bernoulli distribution is a probability distribution that can be used to model a random variable that has two outcomes. It specifies the probability of the first outcome, 1, as **p** and the second outcome, as **1** - **p**:

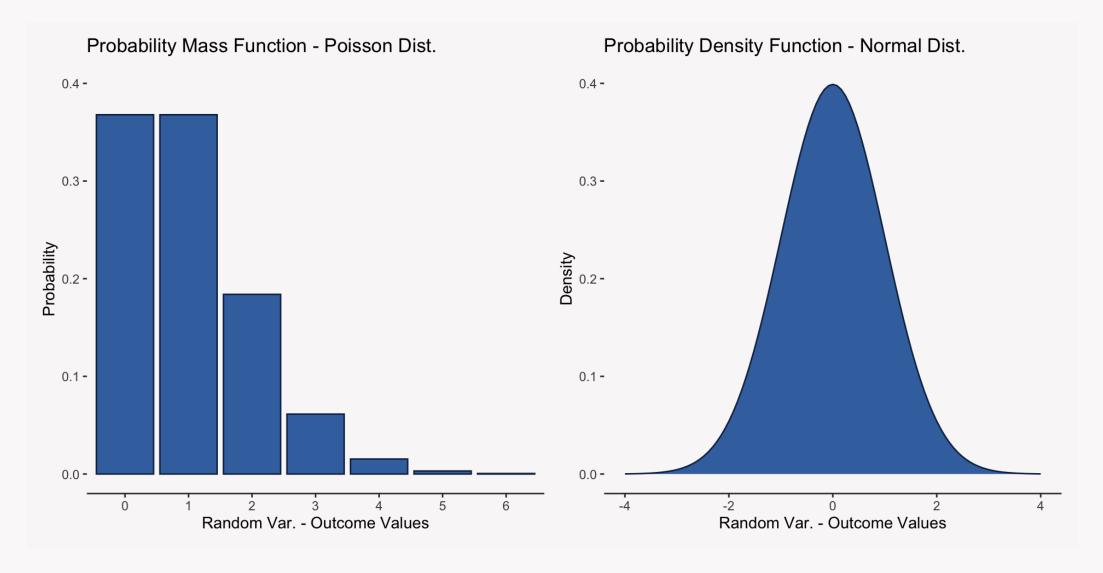
$$f(\text{Employment Status}; p) =$$

### **Probability Mass & Density Functions**

Probability Mass and Density Functions (PMF & PDF, respectively) are mathematical functions that take the **value of a random variable as an input** and return the **probability of that value occurring as an output**. Every statistical model we will use will assume a certain PMF or PDF.

- PMF is a probability distribution function for discrete random variables
- PDF is a probability distribution function for continuous random variables

### **Plotting PMFs and PDFs**



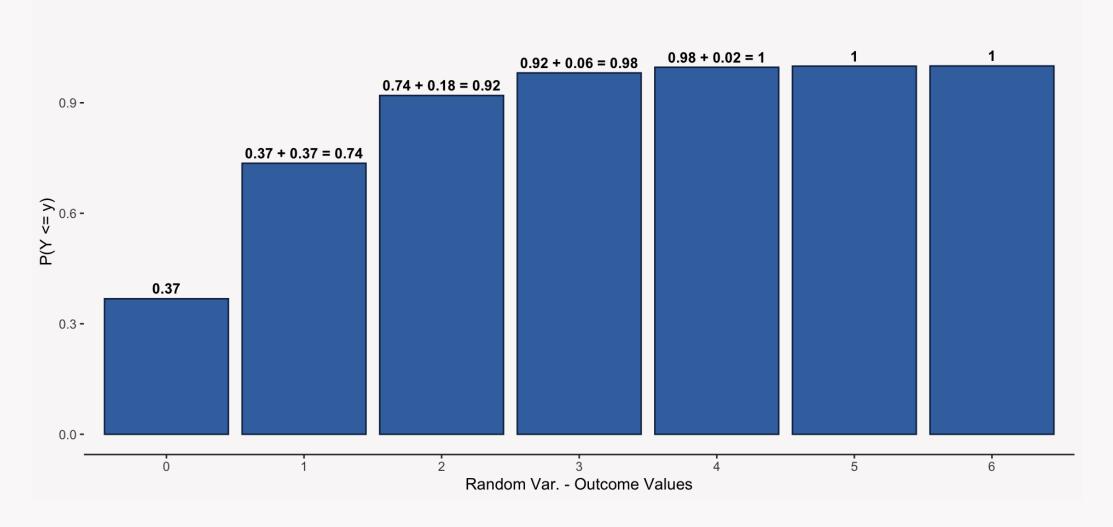
### **Cumulative Distribution Function**

Closely related to the PMF/PDF, the Cumulative Distribution Function (CDF) specifies the **cumulative probability** that a random variable takes a value, Y, or any value less than Y:

In our example, what is the probability that involuntary\_turnover takes a value of 0? What is the probability involuntary\_turnover takes a value less than or equal to 1?

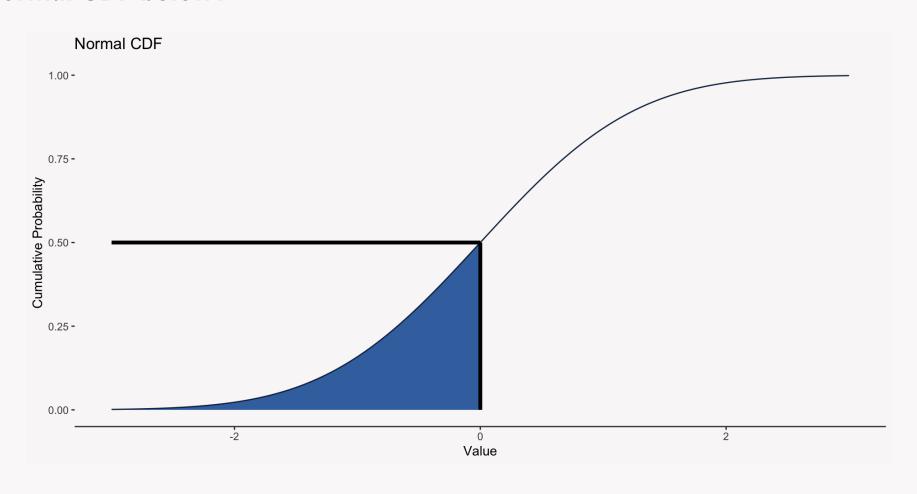
### **Cumulative Distribution Function**

Cumulative Distribution Function - Poisson Dist.



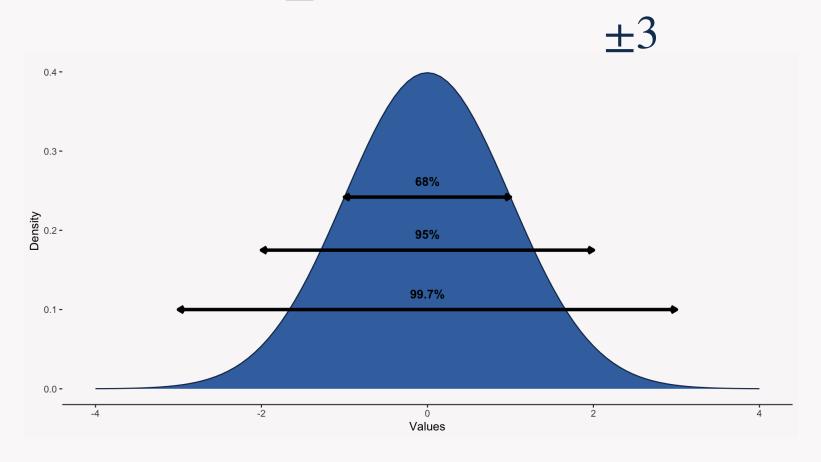
#### The CDF of the Normal Distribution

Think about the CDF as a way to compute the percentiles of a distribution. What is the 50th percentile—the value where 50% or less of the observations fall—for the Normal CDF below?



### **Getting to Know the Normal Distribution Better**

- It has two parameters: Mean & Variance.
- 68% of its mass is between SDs from its mean, 95% of its mass is between SDs from its mean, and 99.7% of its mass is between SDs from its mean.  $\pm 2$



### Generalizing from your Data

### **Inferential Statistics**

Usually, when you analyze your data you want to generalize the results from your specific dataset to a broader population or more general phenomenon. This is called **statistical inference**. We infer something from our data about a more general phenomenon.

# **Example: Recruiters' trust in Al**

Your organization is considering adopting an Al automated resume scraper program to lessen the burden on the recruiters. Before committing to the tool, however, your manager has asked you to determine if the recruiters would trust the outcomes provided by the Al system.

To assess this, you administer a single survey question to three random samples of 50 recruiters:

I trust the outcome provided by an artificially intelligent system.

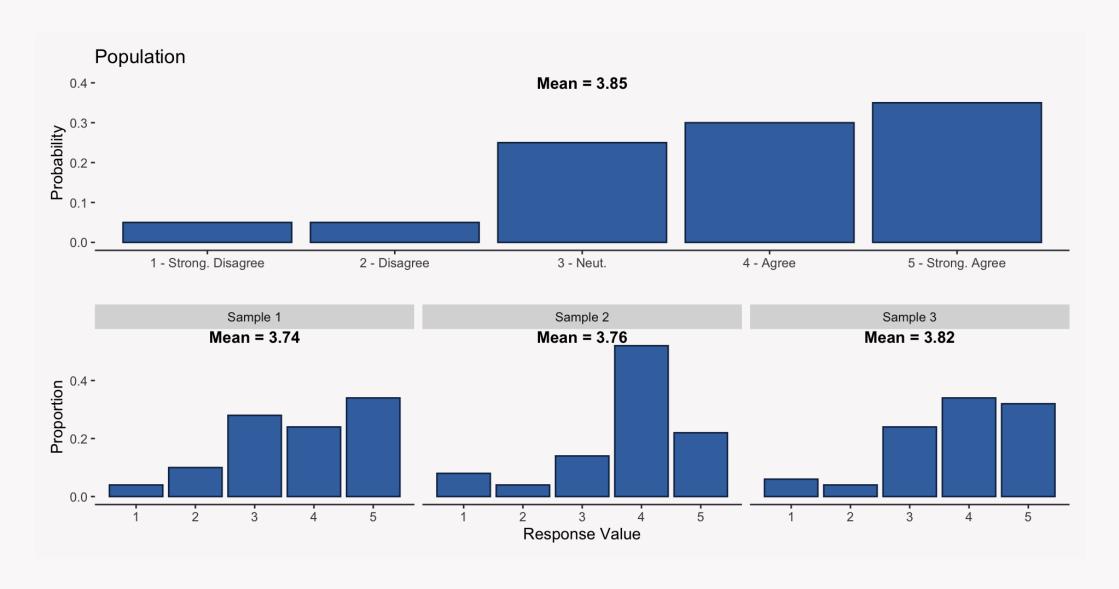
### **Example: Do Recruiters' trust Al?**

To determine how recruiters feel about Al, on average, you compute the mean of each sample and find the following:

sample_1	sample_2	sample_3
3.74	3.76	3.82

The average response is different across the three different samples. Is this expected? What should you do?

# **Populations & Sample Variation**

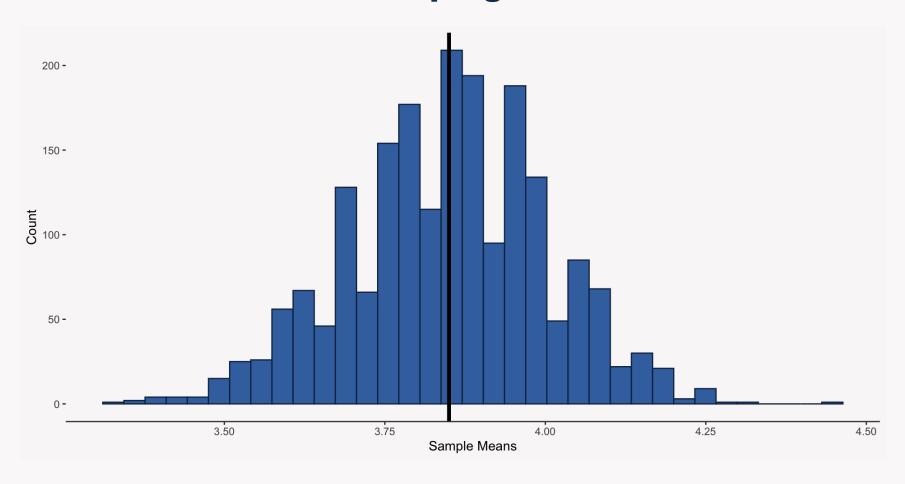


### **Statistics as Random Variables**

Because statistics like the sample mean are computed from a sample that contains random variation, we **expect** our statistics to behave like **random variables**. Like a random variable, we can specify a probability distribution for our statistic called a **sampling distribution**.

# **Sampling Distributions**

Imagine you can draw an infinite number of random samples from a population and then for each sample you compute the sample mean. The distribution of these sample means is referred to as the **sampling distribution of the mean**.



# The Mean & Standard Deviation of a Sampling Distribution

Like all distributions, we can compute the mean and standard deviation of a sampling distribution and obtain useful information:

- **Mean of a sampling distribution** = Population Parameter
- Standard deviation of a sampling distribution = Uncertainty in our statistic

### **The Standard Error**

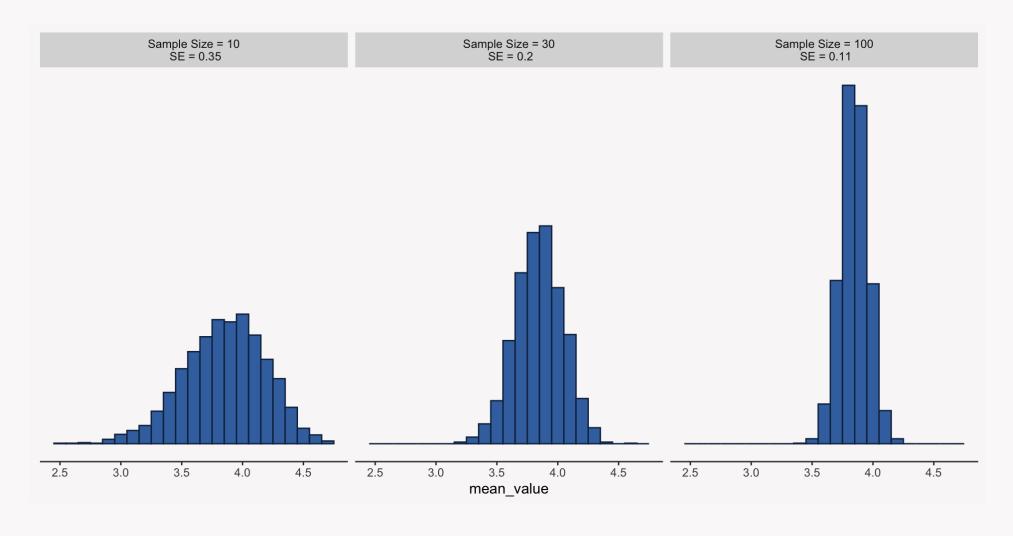
The standard deviation of a sampling distribution is known by another name: **the standard error**. The standard error quantifies our uncertainty in a given statistic and is fundamental to inferential statistics.

For the mean, the standard error can be calculated as:

$$\sigma_{\bar{Y}} = \sqrt{\frac{\sigma^2}{n}} = \frac{\sigma}{\sqrt{n}}$$

#### **The Standard Error**

We can reduce the standard error, thereby reducing our uncertainty, by increasing our sample size:

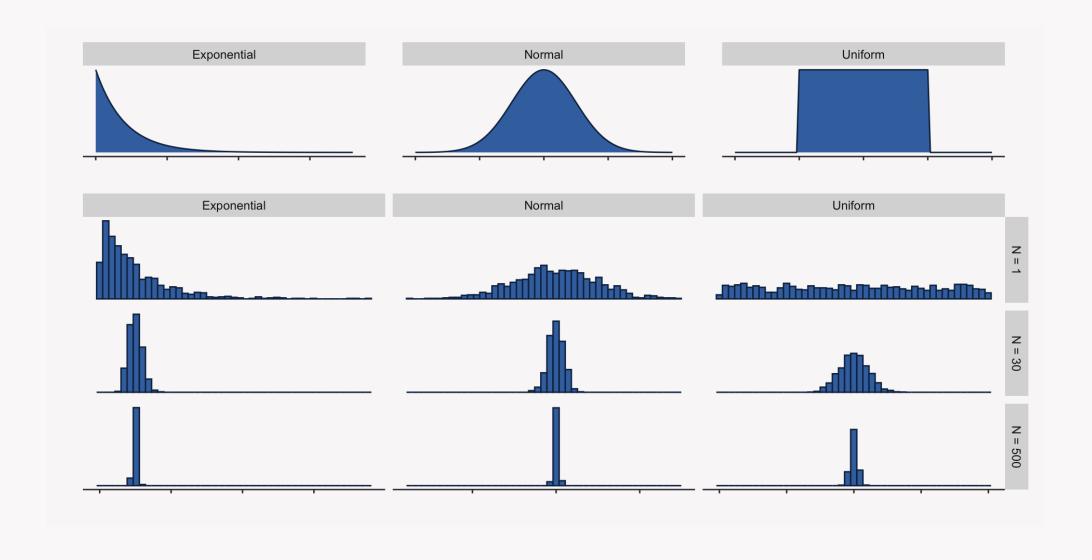


### The Norm of Normality: The Central Limit Theorem

The Central Limit Theorem (CLT) is a mathematical finding that tells us that the sampling distribution of a statistic like the mean starts to closely resemble a normal distribution as the sample size increases regardless of the distribution of the sample data itself!

The CLT plays a very important role in all of our statistical inference!

### **Central Limit Theorem**



# Statistical Estimation & Tests

### What is Statistical Estimation?

The goal of every data analytic project is to **estimate** some population parameter by computing some statistic or **point estimate**. This is statistical estimation.

#### **Point Estimates & Interval Estimates**

Statistical estimates can either come as point estimates or interval estimates:

- Point Estimate: A single value that estimates the population parameter.
- Interval Estimate: An interval of values centered around the point estimate.

# Differences in Recruiters' trust in Al by Job Experience

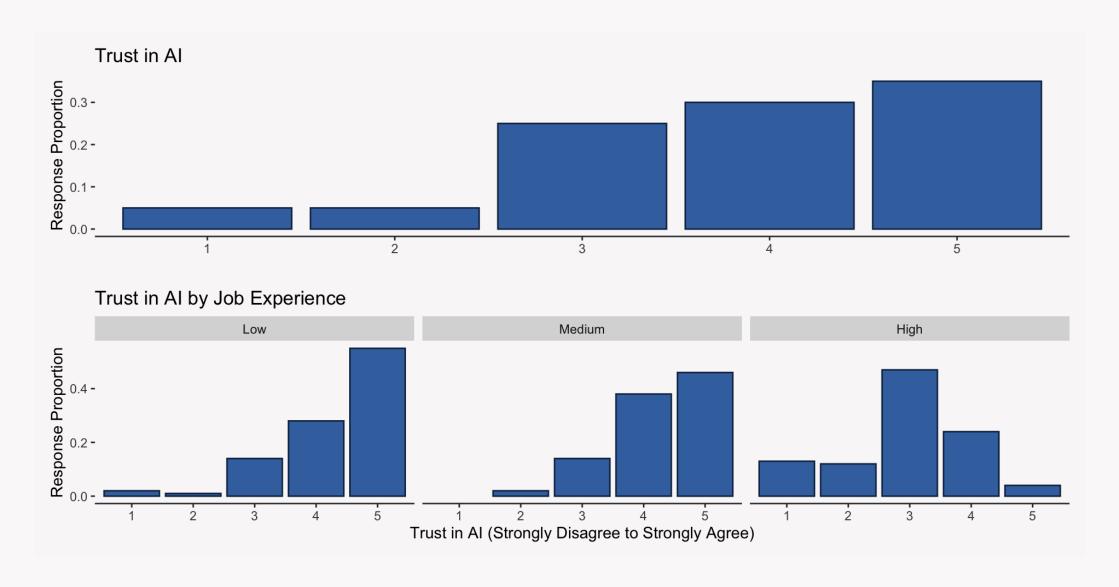
Your manager asks you to administer the survey one more time to a larger sample of 300 recruiters, but this time they would like you to measure the amount of years the employee has been in the recruiting industry as a proxy for job experience job\_exp. Your manager would like to know if employees' trust differs based on their level of job experience.

### A Glimpse of your Data

4 Low
5 High
6 High
7 High
8 High
9 Medium
10 Medium

```
set.seed(435)
    data |>
      dplyr::slice_sample(n = 10) |>
      dplyr::select(
  4
        job_exp,
      trust_in_ai
  6
      ) |>
      dplyr::arrange(
        job exp
  9
10
# A tibble: 10 \times 2
   job exp trust in ai
                 <dbl>
   <fct>
 1 Low
 2 Low
 3 Low
```

# **Plotting your Data**



### **Estimating the Mean & Variance by Job Experience**

For each job experience group, we can **estimate the population means** by computing the sample mean and standard deviation of their responses to the trust in Al question:

Job Exp.	<b>Mean Trust</b>	<b>SD Trust</b>	N
Low	4.33	0.90	100
Medium	4.28	0.78	100
High	2.94	1.02	100

### A Confidence (Interval) Estimate for the Mean

Because there is uncertainty in our data, we would like to move away from providing a single estimate of trust in Al for each group and provide an interval of estimates that adequately quantifies the uncertainty we have in our estimate:

Job Exp.	<b>Mean Trust</b>	95% Conf. Int.	SE	SD Trust	N
Low	4.33	4.15 - 4.51	0.090	0.90	100
Medium	4.28	4.13 - 4.43	0.078	0.78	100
High	2.94	2.74 - 3.14	0.102	1.02	100

### **Interpreting a Confidence Interval**

Confidence intervals have a very strict (and kind of odd) interpretation:

If you were to randomly sample a large number of samples from a population and create a 95% confidence interval around the sample mean, then 95% of those intervals would contain the population mean.

### **Building a Confidence Interval**

Generally, to build a confidence interval, you need three pieces of information:

- Point estimate to build the interval around
- The probability distribution that best approximates the estimate's sampling distribution (almost always the normal distribution)
- The Standard Error of the estimate (the standard deviation of the sampling distribution)
- The level of "confidence" (i.e. how confident you are that the population parameter is contained in the interval)

# **Building a Confidence Interval**

$$\overline{Y} \pm 1.96 \times SE$$

- : Point estimate (sample mean)
- $\frac{1}{100}$  the value at which 95% of the mass of the standard normal distribution falls
- SE: The Standard error of the estimate

# Are the Differences in Recruiters' trust in Al by Job Experience Real?

We saw that the sample means of trust in Al differed by job experience level, but are those differences real or are they a result of random noise (sample variation)?

We can use a statistical test to determine if the difference we see in the sample means is indicative of true population-level differences.

# **Stating a Statistical Hypothesis**

In statistics, a hypothesis is a statement about the population distribution. Researchers typically formulate two kinds of hypotheses: **null hypothesis** () and **alternative** (**researcher's**) **hypothesis** ().  $H_0$ 

 $H_{a}$ 

- is a statement that the population parameter takes on some value—usually 0.
- Has a statement that the population parameters takes on an alternative set of yalues that fit with the researcher's theory.

### The Direction of a Statistical Hypothesis

Hypotheses can be directional or non-directional.

A directional hypothesis is a hypothesis that makes an explicit statement about whether one group will have a larger (or smaller) mean than another group.

A **non-directional hypothesis** is a hypothesis that states that the means of the two groups differ, but does not specify which group has a larger (or smaller) mean.

### **Trust in AI Hypotheses**

In this organization, there are **no differences** between mean-level trust in Al for physical physical

In this organization, the mean-level trust in Al for employees with low job perience is higher than the mean-level trust in Al for employees with medium job experience and high experience.

### What is a Statistical Significance Test?

A statistical significance test, or just test, uses data to summarize the evidence about a hypothesis, usually the null, by comparing a point estimate of the parameter of interest (e.g. sample mean) to the value predicted by the hypothesis (e.g. 0 in the case of the null hypothesis).

### The Four Elements of a Statistical Test

- **Assumptions**: Background assumptions that need to hold for our test to be valid.
- **Hypotheses**: The and hypotheses, which need to be formulated before analyses happen.  $H_0 H_a$
- **Test Statistic**: Summary of how far away a statistical estimate is from the population value predicted by .
- **P-value & Conclusion**: A decision on whether to reject or not reject if the probability of our data coming from the null population distribution is  $H_0$  sufficiently low as measured by a **P-value**.

### A Significance Test for Trust in Al

To determine if trust in Al differs by job experience, we are going to use a **z-test** to test our two null hypotheses, which can be framed as hypotheses about **the mean differences** between trust in Al by job experience:

```
• \mu_{\text{AI Low Exp.}} - \mu_{\text{AI Med. Exp.}} = 0
\mu_{\text{AI Low Exp.}} - \mu_{\text{AI Hifg Exp.}} = 0
```

### **Understanding a Z-Test**

A Z-test is a test that compares the mean of one variable to a specific population parameter specified by the null hypothesis (usually 0) or to the mean of a different variable. To conduct a Z-test you can follow these steps:

- 1. Ensure the Z-test assumptions are met.
- 2. Set the the probability threshold you need to surpass for an effect to be considered significant—your alpha level.
- 3. Compute your test statistic and determine if it is significant at your specified alpha-level.

### **Z-Test Assumptions**

- 1. The populations from which the samples were taken from must be normal.
- 2. The population SDs must be known or the sample sizes for each group must be large (~30 or more observations per group).

### **Determing your Alpha-Level**

The -level, also called the significance level, is a number between 0 and 1 such that we reject if the P-value of the test statistic is less than or equal to .

Generally, we set  $^{\mathcal{H}}$  to .05 or .01. To reject the , the P-value needs to be less than or equal to .05 or .01% respectively.  $H_0$ 

### **Z-Test Test Statistic**

When you are comparing two groups to one another, like we are, the test statistic, , is defined as:

$$Z = \frac{\overline{Y_1} - \overline{Y_2}}{\sqrt{\frac{\sigma_1^2}{n_1} + \frac{\sigma_2^2}{n_2}}}$$

### Difference in Trust in Al Means by Job Experience

Comp.	Low Exp. Mean	Mean Trust	Mean Diff.	Low Exp. Var.	Var. Trust	n
Low - Medium	4.33	4.28	0.05	0.81	0.61	100
Low - High	4.33	2.94	1.39	0.81	1.04	100

$$Z = \frac{4.33 - 4.28}{\sqrt{\frac{.81}{100} + \frac{.61}{100}}} = \frac{0.05}{.12} =$$

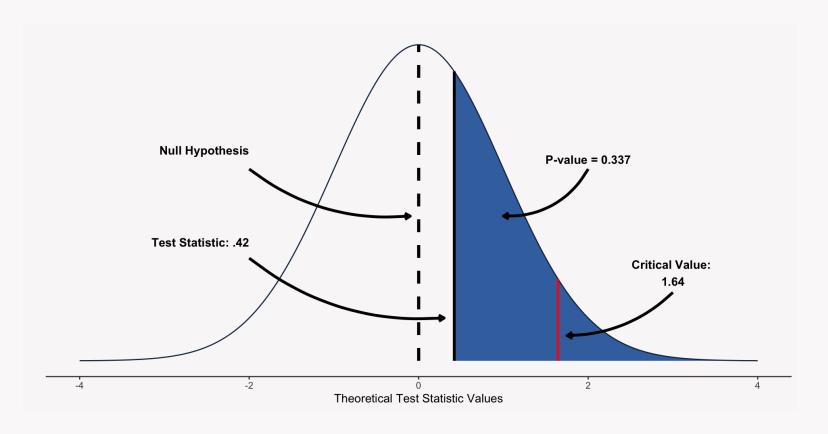
### **Determining the P-Value**

A P-value is a tricky thing to think about, it is the probability of seeing a value greater than or equal to your test value given that the sampling distribution specified by the null hypothesis is true.

If your P-value is small (usually less than .05), then you can conclude that your test statistic is very unlikely to have come from the null distribution and thus you can reject the null hypothesis.

### **Visualizing the P-Value**

We assume (somewhat safely thanks to the CLT), the our estimate has a **normal** sampling distribution and according to our **null hypothesis of no effect** the mean of the normal distribution should be 0 and the SD should be 1. We can use the **CDF of the standard normal distribution** to compute the P-value.



### Using R to Conduct a Z-test: Medium Job Experience

```
low_group <- data$trust_in_ai[data$job_exp == "Low"]
medium_group <- data$trust_in_ai[data$job_exp == "Medium"]

z_low_medium <- BSDA::z.test(
    x = low_group, y = medium_group, alternative = "greater",
    sigma.x = sd(low_group), sigma.y = sd(medium_group)

}

z_low_medium</pre>
```

```
Two-sample z-Test

data: low_group and medium_group

z = 0.42005, p-value = 0.3372

alternative hypothesis: true difference in means is greater than 0

95 percent confidence interval:

-0.1457907 NA

sample estimates:

mean of x mean of y

4.33 4.28
```

### Using R to Conduct a Z-test: High Job Experience

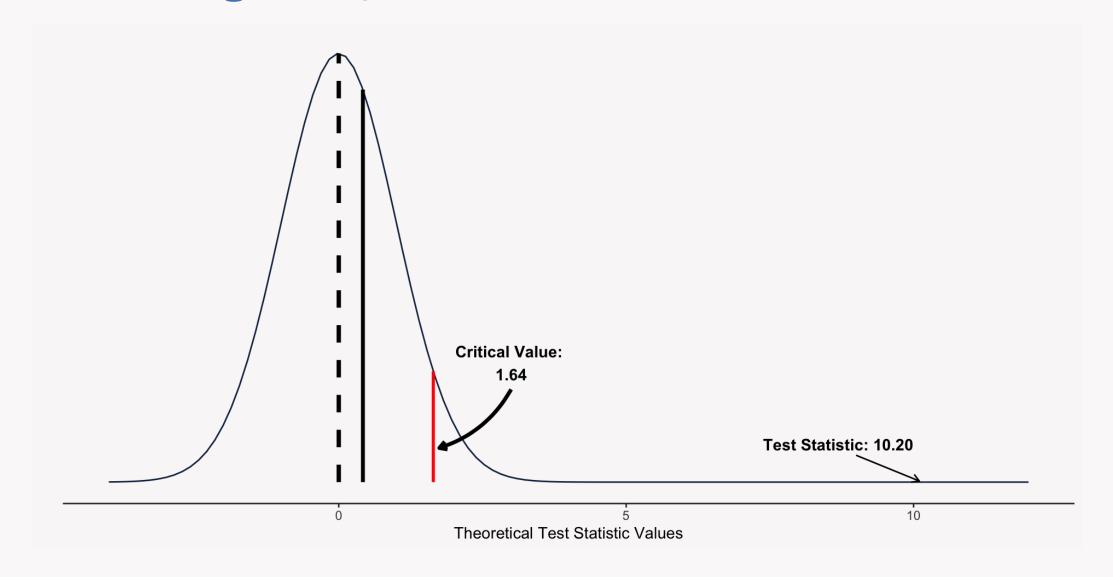
```
low_group <- data$trust_in_ai[data$job_exp == "Low"]
high_group <- data$trust_in_ai[data$job_exp == "High"]

z_low_high <- BSDA::z.test(
    x = low_group, y = high_group, alternative = "greater",
    sigma.x = sd(low_group), sigma.y = sd(high_group)

}

z_low_high</pre>
```

# **Visualizing a Very Small P-Value**



### **Decision Errors**

The conclusion you come to thanks to a statistical test is not guaranteed to be the right one. There is always a risk of making a decision error:

Reject		Do Not Reject	
is true	Type 1 Erroo	Correct Decision $H_0$	
H calse	<b>Correct Decision</b>	Type 2 Error	

To protect against a **Type 1 Error**, we can make our -level very small, which will make it very difficult to reject, but this increases **Type 2 Error**. One way to guard against **Type 2 Error** is by using an appropriate statistical test on a **large** sample of data.

# More to come this semester...