



Accounts and Cards Brochure

(Version 2025 – Public Brochure)

1. Your Banking Relationship, Simplified

At FinSight Bank, opening an account is quick, transparent, and secure. We offer a complete range of accounts and cards designed to fit your lifestyle — from your first salary to your professional expansion.

2. Account Options

Account Type	Target Clients	Main Benefits	Monthly Fee
Current Account	Employees, professionals	Easy salary deposits, payments, cheque book, e-banking access	6 TND
Youth Account (18-25)	Students and young graduates	Free maintenance, Visa Classic debit card, SMS alerts	0 TND
Savings Account	All clients wishing to save	Attractive interest rate (up to 5% p.a.), liquidity anytime	Free
Premium Account	Executives, frequent travellers	Priority service, Gold card, dedicated advisor	15 TND

Opening Requirements:

- Valid National ID or Passport
- Proof of residence (utility bill or lease)
- Proof of income or professional status
- Minimum initial deposit: **20 TND (Current), 50 TND (Savings)**

Processing Time:

Account opening is completed within **48 hours** once documentation is validated.

3. Payment and Credit Cards

Card Type	Currency	Annual Fee	Withdrawal Limit / Day	Advantages
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Card Type	Currency	Annual Fee	Withdrawal Limit / Day	Advantages
Visa Classic	TND	45 TND	1,000 TND	Contactless payments, international use, 3-D Secure
Visa Gold	TND / EUR	90 TND	2,500 TND	Higher limits, travel insurance, concierge service
Visa Platinum	Multi-currency	150 TND	5,000 TND	Airport lounge access, assistance abroad, purchase protection
Visa Business	TND	120 TND	3,000 TND	Ideal for SME managers and corporate use

Card Delivery Time:

Within **5 working days** after approval and printing.

Clients are notified via SMS once the card is available at their branch.

4. Lost or Stolen Card Procedure

- Immediate Blocking** – Contact the FinSight Call Center at **71 000 123** or use the **FinSight Mobile App** ("Block Card" option).
 - Declaration** – Report the loss to the nearest police station within 24 hours.
 - Replacement Request** – Present your declaration at the branch; a new card will be issued within 5 working days.
 - Fee** – Replacement is **free** in case of theft (upon presentation of report) or **15 TND** otherwise.
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5. Account Management Tools

FinSight Online:

- Real-time account monitoring
- Secure transfers and statement downloads

FinSight Mobile:

- Instant balance notifications
- QR payments and limit adjustments



ATM Network:

- Nationwide coverage
 - Deposit, withdrawal, PIN change, and mini-statements 24/7
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6. Advantages for Our Clients

- **Transparent pricing:** all tariffs are available on www.finsightbank.tn
 - **Personalized assistance:** dedicated advisors in every branch
 - **Sustainability commitment:** paperless statements available
 - **Security first:** 3-D Secure, biometric login, and data protection by design
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7. Contact and Support

FinSight Call Center: +216 71 000 123

Email: support@finsightbank.tn

Website: www.finsightbank.tn

Mobile App: FinSight Mobile – available on iOS and Android