Developing the Value Case for Client's

Managed File Transfer (MFT) Platform Modernization

Business Value Assessment (BVA) Scoping and Approach

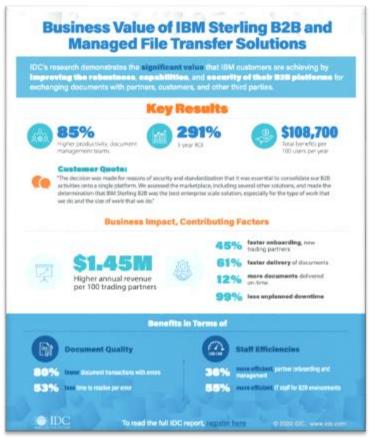
Draft - for discussion only - v1.0



Topics

- 1. Our Understanding Purpose and Scope of the BVA
- 2. Business Value Assessment (BVA) Overview
- 3. Representative Client Examples
- 4. Next Steps

IBM Sterling Data Exchange solutions offer strong value propositions to IBM's Financial Services clients



Sampling IBM Sterling Clients - Financial Services 48 of the top 50











































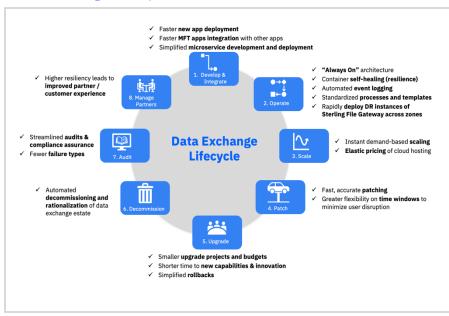
Source: Business Value of IBM MFT Solutions; IDC Business Value Snapshot 2020

MFT Platform Modernization / IBM and Client Confidential / 2023

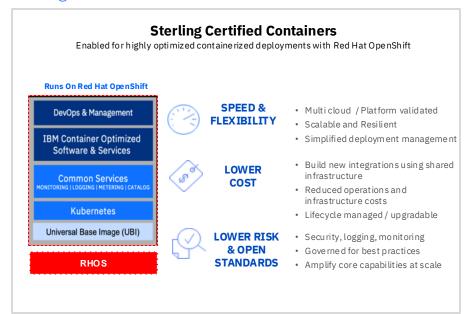
Sterling Data Exchange Containerization

Containerizing the Data Exchange footprint delivers benefits across the entire data exchange lifecycle

Data Exchange Lifecycle Benefits



Sterling Certified Containers



IBM Sterling Data Exchange

Business Value Assessment (BVA) Overview

Goal

Help Client develop a compelling business case and planning roadmap to improve data exchange capabilities with IBM Sterling Data Exchange solutions

Deliverables

Key Objectives & Scope

- Primary objectives: e.g., Platform Modernization, Trading Partner Automation, End-to-End Visibility,
- Primary organizational scope: <list>
- Primary data exchange processes: <list>

Initial Scope



Reason Why

Alignment with strategic objectives and project funding rationale



Kev Benefits

Key financial and operational benefits (e.g., lower platform TCO, increase DevOps productivity, avoid line of business cost, reduce business risk)



Solution Alignment

Required solution enablers and key new capabilities ("day in the life")



Implementation Planning Roadmap & Cost

Phased solution roll-out plan (e.g., crawl - walk - run) and estimated cost



ROI Bottom Line

Multi-year ROI, payback, and cash-flow dynamics; capex/opex requirements







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BVA for Sterling Data Exchange - Approach



Collaborative process to strengthen the business case and **stakeholder buy-in** for the initiative



Targeted and proven approach that **leverages insights from operations and financial subject matter experts** and stakeholders while minimizing their time commitment



Elapsed timeline is approximately two weeks, with initial 2-3 interviews, interim checkpoints, and socialization of final deliverable

Assessment Scoping - 1/2 hour

Discovery Interviews - 1 hour per

Synthesis and Value Model - 1 week

Value Case Readout - 1 hour

Step 1

Discover and gain consensus on key improvement areas

Step 2

Define benefit opportunities and value propositions

Step 3

Establish business case modeling framework

Step 4

Summarize and present strategic business opportunities and value case

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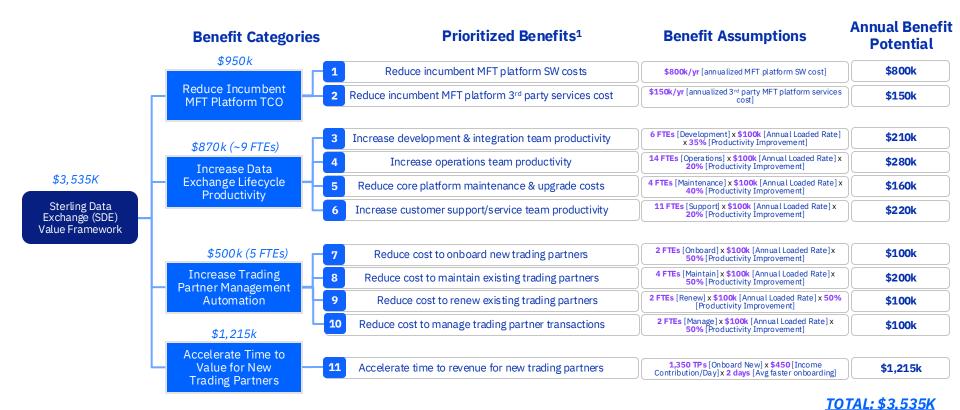






1) The approach is flexible and can be customized to the client-specific situation and scope

Sterling Data Exchange Value Framework with Prioritized Benefit Opportunities for <Client X>



Benefit prioritization subject to review and validation with <Client X>

Current state baseline assumptions subject to review and validation with < Client X>; benefit improvement potential based on I DC study and IBM experience with other clients

Annual benefit potential at steady state run-rate with new MFT platform fully deployed

Data Exchange Platform Modernization & Trading Partner Automation - Business Case Summary

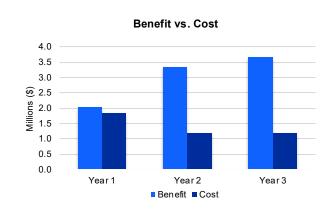
\$9MTotal Benefits

\$4.8MNet Benefit

112% Return on Investment

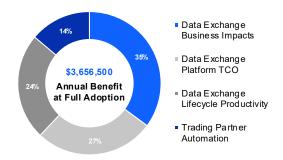
\$510K3 Month Cost of Delay

11 Months
Payback Period
(including initial deployment)



	Year 1	Year 2	Year 3	Total (3Y)
Total Benefits	\$2,039,813	\$3,331,175	\$3,656,500	\$9,027,488
Costs	\$1,850,000	\$1,200,000	\$1,200,000	\$4,250,000
Net Benefits	\$189,813	\$2,131,175	\$2,456,500	\$4,777,488

Distribution by Benefit Category



Benefit Category	Benefit
Dat a Exchange Business Impacts	\$3.2M
Data Exchange Platform TCO	\$2.4M
Data Exchange Lifecycle Productivity	\$2.2M
Trading Partner Automation	\$1.3M
TOTAL BENEFITS	\$9M

Next Steps

- Finalize the assessment scope
 e.g., objective(s), organization(s), process(es)
- 2. Identify the key stakeholder(s) and subject matter expert(s) to schedule short interviews
- 3. Schedule Discovery Workshop/Interviews (potentially including site visit)
- 4. Gather financial and operational data inputs
- 5. Agree on a timeframe for the interviews, workshops, and the business case socialization

