Alp Eren Bayram

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github.com/alpbayram | linkedin.com/in/alperenbayram

SUMMARY

Information Systems Engineer with broad expertise in IT operations, end-user support, and system administration. Proficient in cross-platform management, hardware/software deployment, and troubleshooting. Skilled in process automation, ticketing systems, and cloud fundamentals.

SKILLS

Programming Languages: JavaScript, C#, SQL, HTML5, CSS3, VBA

Technical Support: Windows, macOS, Linux, Hardware Installation, Backup & Recovery, Troubleshooting, Imaging, Active Directory

Tools & Platforms: Jira, Service Desk, Dynamics AX, VMware, Microsoft 365, Bash, PowerShell

EXPERIENCE

IT Intern, *Scattolini Otomotiv San. Ve Tic. Ltd. Sti.*   06/2021 – 08/2021 | Kartepe/Kocaeli
- Automated export of training records using Windows Forms and Excel.
- Manually entered inventory data for over 50 records in Dynamics Axapta.
- Resolved workstation issues (OS updates, software errors) within the same day.
- Tracked and resolved support requests through Service Desk.

Application Support Intern, *Arma Group Holding*   06/2022 – 08/2022 | Gebze/Kocaeli
- Resolved email display issues by adapting PrimeFaces templates.
- Reduced visual deficiencies by integrating Quill Editor into templates.
- Closed service requests on Jira quickly, reducing average resolution time.
- Minimized translation errors by updating localization files.

Software Support Intern, *Yigisoft*   09/2024 – 01/2025 | Kütahya
- Fixed cross-browser UI issues by restructuring CSS layouts.
- Reduced redundant code and improved maintainability using modular JavaScript patterns.

EDUCATION

Information Systems Engineering, *Kocaeli University*   01/2025 | Kocaeli
GPA: 3.3/4

CERTIFICATES

Microsoft Certified: Azure Data Fundamentals (DP-900): Credential ID 57B13FDE82F9CF1E

PROJECTS

Task Management App, *github.com/alpbayram/todo-list*
- Developed a user-friendly task management interface for internal department use.
- Created a single-page app enabling task creation, deletion, and completion.
- Made it possible to classify tasks by priority and date.

Training & Certification Library, *github.com/alpbayram/library*
- Designed a user-centric interface for listing technical training and certification books.
- Created a card layout to visually present book details (title, author, page count, publication year).
- Added basic controls to mark books as "read" and delete content.