Alp Cagatay Batuhan

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PROFESSIONAL SUMMARY

Senior IT Business Analyst with 7+ years bridging business and IT. Skilled in requirements gathering, UML/BPMN modeling, Figma/Balsamiq prototyping, and REST API validation. Experienced in Agile/Scrum, UAT, cross-platform integration, and change management to deliver high-quality solutions.

WORK EXPERIENCE

Nexent Bank   **Bucharest, Romania**
Senior Business Analyst   *November 2024 – Present*
- Acting as a liaison between business, IT, and product architects to align functional solutions with business priorities, roadmaps, and governance frameworks for payment systems, reducing project delivery delay by 20%.
- Collaborating with stakeholders to gather, analyze, and translate business requirements into epics, user stories, test cases, and BPMN-modeled process flows, ensuring IT alignment and improving delivery efficiency by 25%.
- Leading walkthroughs and SIT/UAT triage sessions, driving manual and automated testing that reduces post-deployment issues by 30% and improves overall delivery quality and improved stakeholder satisfaction by 33%.
- Leveraging Agile methodologies and tools like Jira, Confluence, Figma to optimize process orchestration, reengineering, and requirements engineering for projects, incident management and change management efforts.

HSBC   **Istanbul, Turkey**
Senior Business Analyst - Scrum Master   *July 2022 – November 2024*
- Led payment system projects with full SDLC compliance, boosting delivery by 20% through UML, prototyping (Figma, Balsamiq), and automating UAT—reducing testing time by 40% and post-deployment issues by 30%.
- Drove Agile transformation as founding Scrum Master, removing impediments, coaching the team on Scrum principles, reducing project delays by 30%, and boosting team   productivity by 25%.
- Validated and coordinated RESTful API integrations for web-based payment systems, ensuring 100% alignment of transaction data across internal platforms and reducing post-deployment issues by 30%.

LF Global Tech   **Istanbul, Turkey**
Business Analyst - Scrum Master   *January 2022 - June 2022*
- Gathered and modeled business and functional requirements using BABOK, UML, and prototypes (Figma, Balsamiq), improving execution efficiency by 20% and reducing development time.
- Boosted stakeholder satisfaction by 30% and accelerated delivery by 25% by implementing Scrum practices, leading the validation and coordination of REST API integrations to ensure accurate data flow.

Garanti BBVA   **Istanbul, Turkey**
Internal Auditor - Data Specialist   *August 2017 – December 2021*
- Led audits across IT, credit, operational, compliance risk, and branch areas, including investigation audits. Prepared remediation plans and guided departments in addressing deficiencies uncovered during audits
- Developed Excel macros to automate fraud detection, credit analysis, and cash reconciliation, saving 30+ person-days annually, while supporting adoption of Agile methodologies across the organization.

CERTIFICATIONS

Professional Scrum Product Owner™ II (PSPO II), Scrum.org	*February 2024, No Expiration Date*
Professional Agile Leadership™ I (PAL I), Scrum.org	*February 2024, No Expiration Date*
Professional Scrum Master™ II (PSM II), Scrum.org	*January 2024, No Expiration Date*
Certified Tester Foundation Level (CTFL), ISTQB	*January 2024, No Expiration Date*
Certification of Capability in Business Analysis™ (CCBA), IIBA	*July 2023, July 2026*
Professional Scrum Product Owner™ I (PSPO I), Scrum.org	*January 2023, No Expiration Date*
Professional Scrum Master™ I (PSM I), Scrum.org	*December 2023, No Expiration Date*

EDUCATION

Bogazici University   **Istanbul, Turkey**
MSc in Software Engineering   *Graduation Date: February 2022*
TED University (Full Scholarship)   **Ankara, Turkey**
BA in Economics, Minor in Business Administration   *Graduation Date: June 2017*

SKILLS & INTERESTS

Skills: Microsoft Office| SQL | Jira | Confluence | Python | Java | Figma | Balsamiq | Git | REST APIs

Interests: Continuous Learning, Problem Solving, Coding, Project Management, Automation, Presentation