

# Alp Cagatay Batuhan

Bucharest, Romania | [LinkedIn](#) | [+40724154629](#) | [alpcbatuhan@gmail.com](mailto:alpcbatuhan@gmail.com) | [alpcagatay.github.io](https://alpcagatay.github.io)

## PROFESSIONAL SUMMARY

Product-focused IT Business Analyst skilled in translating business needs into impactful digital solutions. Experienced in defining product requirements, building business cases, and coordinating end-to-end delivery in Agile environments. Proficient in UML/BPMN modeling, prototyping, API validation, and SQL-based analysis. Known for a customer-first mindset, clear business-technical communication, and delivering measurable value.

## WORK EXPERIENCE

### Nexent Bank

Senior Business Analyst

Bucharest, Romania

November 2024 – Present

- Acting as a primary point of contact for product stakeholders, translating customer requests into epics, user stories, and product specifications; **improving delivery efficiency by 35%**.
- Establishing interactive dashboards and Confluence documentation to streamline knowledge sharing, enhance cross-team collaboration and transparency, and **increase team productivity by 30%**.
- Conducting business case analyses for new product features, estimating implementation costs and potential benefits, **generating 15% cost savings** and enabling data-driven prioritization.
- Leading walkthroughs and SIT/UAT triage sessions, driving manual and automated testing that **reduces post-deployment issues by 30%** and improves overall delivery quality and **increases stakeholder satisfaction by 33%**.
- Coordinating multiple teams using Jira and Confluence, ensuring alignment between requirements and outputs, **achieving 100% traceability** and **improving delivery accuracy by 30%**.

### HSBC

Senior Business Analyst - Scrum Master

Istanbul, Turkey

July 2022 – November 2024

- Led payment system projects end-to-end with full SDLC compliance, **improving delivery by 20%** through UML, prototyping, and automating UAT—**reducing testing time by 40%** and **post-deployment issues by 30%**.
- Drove Agile transformation as founding Scrum Master, removing impediments, coaching the team on Scrum principles, **reducing project delays by 30%**, and **improving team productivity by 25%**.
- Validated and coordinated RESTful API integrations for web-based payment systems, **ensuring 100% alignment of transaction data** across internal platforms and **reducing post-deployment issues by 30%**.

### LF Global Tech

Business Analyst - Scrum Master

Istanbul, Turkey

January 2022 - June 2022

- Gathered, analyzed, and modeled business and functional requirements using BABOK standards, UML diagrams, and prototypes, **improved execution efficiency by 20%** and reduced development time.
- Enhanced stakeholder satisfaction by 30%** and **accelerated delivery by 25%** by implementing Scrum practices, leading the validation and coordination of REST API integrations to ensure accurate data flow.

### Garanti BBVA

Internal Auditor - Data Specialist

Istanbul, Turkey

August 2017 – December 2021

- Led audits across IT, credit, operational, compliance risk, and branch areas, including investigation audits. Prepared remediation plans and guided departments in addressing deficiencies, **accelerating issue resolution by 35%**.
- Developed Excel macros to automate fraud detection, credit analysis, and cash reconciliation, **saving 30+ person-days annually**, while supporting adoption of Agile methodologies across the organization.

## CERTIFICATIONS

Professional Scrum Product Owner™ II (PSPO II), Scrum.org

February 2024, No Expiration Date

Professional Agile Leadership™ I (PAL I), Scrum.org

February 2024, No Expiration Date

Professional Scrum Master™ II (PSM II), Scrum.org

January 2024, No Expiration Date

Certified Tester Foundation Level (CTFL), ISTQB

January 2024, No Expiration Date

Certification of Capability in Business Analysis™ (CCBA), IIBA

July 2023, July 2026

Professional Scrum Product Owner™ I (PSPO I), Scrum.org

January 2023, No Expiration Date

Professional Scrum Master™ I (PSM I), Scrum.org

December 2023, No Expiration Date

## EDUCATION

### Bogazici University

MSc in Software Engineering

Istanbul, Turkey

Graduation Date: February 2022

### TED University (Full Scholarship)

BA in Economics, Minor in Business Administration

Ankara, Turkey

Graduation Date: June 2017

## SKILLS & TOOLS

**Skills:** Requirements Gathering | Business/Functional Analysis | UML/BPMN | Agile/Scrum | Stakeholder Management

**Tools:** Microsoft Office | SQL | Jira | Confluence | Git | Python | Java | draw.io | Visio | Figma | Postman