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## Spend & Save Accountstatement

: 08 February 2021PRINTED

Mouhamadou Ba

Sarra Abouhou

26 CRAIGHALL AVENUE

MANCHESTER

M19 2BR

United Kingdom

Sort code:771946

BIC:TSBSGB2AXXX

Account number:34430460

IBAN:GB14TSBS77194634430460

The data shown on your statement was correct at the time of printing.

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on 0345 975 8758 and we will check it for you.

Date	Description	Type	In (£)	Out (£)	Balance (£)
2021-02-05	B & Q 1279 CD 7914	DEB	14.00		1,198.29
2021-02-05	HOME BARGAINS CD 7914	DEB		3.46	1,184.29
2021-02-05	FIVE STAR ASIAN FOODS CD 7914	DEB		8.74	1,187.75
2021-02-05	ICELAND CD 7914	DEB		4.00	1,196.49
2021-02-04	FROM eSavings 771946-36084260	TFR	1,000.00		1,200.49
2021-02-04	SKY MOBILE CD 7914	DEB		20.90	200.49
2021-02-03	FIVE STAR ASIAN FOODS CD 7914	DEB		3.98	221.39
2021-02-03	SKY MOBILE REFERENCE: 00623665452107	DD		18.50	225.37
2021-02-03	PAYPAL PAYMENT REFERENCE: 5NG22226LPAPQ	DD		13.50	243.87
2021-02-02	B&M 586 - BURNAGE CD 7914	DEB		45.00	257.37
2021-02-02	TEX KINGSWAY CD 7914	DEB		30.05	302.37
2021-02-02	AMZNFreeTime CD 7914	DEB		1.99	332.42
2021-02-02	BRITISH GAS REFERENCE: 851009011420	DD		41.19	334.41
2021-02-02	BRITISH GAS REFERENCE: 851009011421	DD		45.34	375.60
2021-02-01	2.99% CD 7914 28JAN21	DEB		0.19	420.94
2021-02-01	CD 7914 28JAN21	DEB		1.00	421.13
2021-02-01	AMAZON PRIME*MV0MK9DW4 CD 7914	DEB		7.99	422.13
2021-02-01	LIDL GB MANCHESTER CD 7914	DEB		12.56	430.12
2021-02-01	SITEPOINT 840 9.00 VISAXR 1.36364 CD 7914 28JAN21	DEB		6.60	442.68
2021-02-01	AMZNMktplace CD 7914	DEB		13.99	449.28
2021-02-01	ASDA STORE CD 7914	DEB		2.10	463.27

Date	Description	Type	In (£)	Out (£)	Balance (£)
2021-02-01	ASDA STORE CD 7914	DEB		5.22	465.37
2021-02-01	UNITED UTIL WATER REFERENCE: 4219517672	DD		43.04	470.59

#### NOSONAR

ATM Cash machine  
 BGC Bank Giro Credit  
 BP Bill Payments  
 CD Card \* (Followed by the last 4 digits of the card)  
 CHG Charge  
 CHQ Cheque(s)  
 COMM Commission  
 COR Correction

#### NOSONAR

CSH Cash  
 CSQ Cash/Cheque  
 DD Direct Debit  
 DEB Debit Card  
 DEP Deposit  
 DR Overdrawn Balance  
 EUR Euro Cheque  
 FPI Faster Payments In  
 FPO Faster Payments Out  
 NOSONAR  
 IB Internet Banking  
 MTU Mobile Top Up  
 PAY Payment  
 PSV Paysave  
 SAL Salary  
 SO Standing order  
 TFR Transfer

## Useful Information

### Checking your statements

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on 0345 975 8758 and we will check it for you. The earlier you contact us regarding a disputed entry, the more we may be able to do. For example if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.

#### Interest rates

You can find out the interest rates that we have used to calculate the interest you have earned or been paid by clicking the 'Find out more about our interest rates and charges' link under your online statement, by visiting [www.tsb.co.uk](http://www.tsb.co.uk) or your local branch or by calling our interest rate line on 0345 975 8758 (8am-9pm Monday-Friday and 9am-5pm Saturday-Sunday).

#### Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

#### Personal Debit and ATM Card Charges

Whenever you use your card to make a cash withdrawal or make a payment in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using their standard exchange rate that day. We also include a foreign exchange fee of 2.99%.

Visa rates can change daily - you can call 0345 975 8758 (or +44 203 284 1575 if you are abroad) to find out the Visa rate on a particular day (please note this might vary from the rate applied to your payment).

Please check our Banking Charges Guide, visit [Go to the TSB homepage](#), call us on 0345 975 8758 or visit any TSB Branch for the other charges that apply.

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