

Freeport Plus RSSJ-ASYB-YRLR
 Warm Front
 Carillion Energy Services Ltd
 Richmond House
 The Watermark
 Gateshead
 NE11 9SZ



If you have received a grant before, you may qualify for extra insulation and heating work, depending on the improvements you originally received.

If, at any stage, you have any questions, please get in touch with one of our team on **0800 316 6011**. Lines are open Monday to Friday from 8am to 6pm and Saturday from 9am to 5pm.

Or, you can visit **www.warmfront.co.uk** for more details.



Improvements that the Warm Front Scheme can provide



Loft insulation

This is one of the most effective ways to make your home more energy-efficient. We fit two layers of insulation in the loft.



Draughtproofing

We fit plastic strips to all windows and outside doors. Doors will have plastic strips on the top and the two sides, and a brush on the bottom.



Cavity-wall insulation

We fill the space between your cavity walls with insulation.



Hot-water-tank insulation

We check the insulation around your hot-water tank, and fit a jacket if necessary.



Gas, electric, LPG or oil central heating

We install a combination boiler and up to six radiators, including all valves and pipework. We may also repair your existing heating system. In the case of electric heating we will install up to three storage heaters.



Glass-fronted fire

We can convert your solid-fuel open fire to a glass-fronted fire.



You could receive a grant of up to **£3,500** to make your home warmer



What is Warm Front?

Warm Front is a government-funded scheme which provides grants to make your home warmer, healthier and more energy efficient. Each year we help thousands of people across England make their homes warmer. The Warm Front Scheme is managed by Carillion Energy Services.

What does the Warm Front Scheme provide?

The scheme provides energy efficiency advice and a package of insulation and heating improvements tailored to each property up to the value of £3,500. Some homes that need oil or LPG central heating may receive a grant of up to £6,000. There is a full list of the improvements on the back of this leaflet.

Do I qualify?

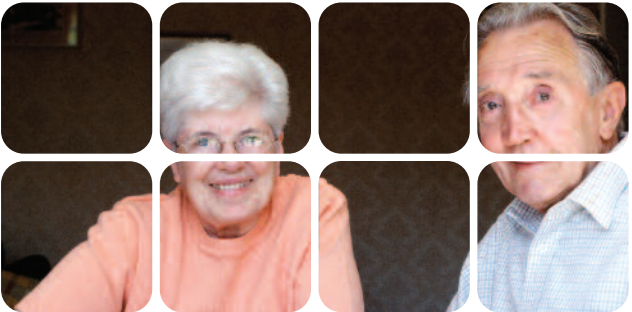
Warm Front is designed for people who own their home or rent it from a private landlord and are on certain benefits. There is a full list of the benefits on the application form.



How do I apply for Warm Front?

- To find out if you qualify and to apply for the Warm Front Scheme:
- fill in the application form, seal it and return it to us (you do not need to use a stamp);
 - call us free on **0800 316 6011** and quote MK764; or
 - apply online at www.warmfront.co.uk

Lines are open Monday to Friday from 8am to 6pm and Saturdays from 9am to 5pm. If you need this information in another format, please call a Warm Front advisor free on 0800 316 6011.



Could your home benefit from Warm Front? If so, get in touch with the Warm Front team.

We approve all work before asking one of our registered contractors to carry it out. Any improvement work you arrange yourself will not be covered by the Warm Front Scheme, and you cannot claim the costs through the grant.



Application form

Please fill in as many of these details as possible to help us deal with your application without delay. If you need help filling in this application form, call **0800 316 6011** and quote MK764. Please tick the relevant boxes.

- ☐ I own my home.
- ☐ I rent my home from a private landlord.

- I qualify because I receive the following:**
- ☐ **Child Tax credit (with an income of £15,860 or less)**
 - ☐ **Working Tax credit (with an income of £15,860 or less) and have any of the following:**
 - Has parental responsibility for a child who lives with that person (a child under 16 or between 16 and 20 and in full time education).
 - Disabled worker element
 - Severe disability element
 - Aged 60 years or over

- ☐ **Income-related Employment and Support Allowance**
- ☐ **Pension Credit**
 - Guaranteed Pension Credit
 - Savings Pension Credit

- ☐ **Income Support (ISA) and;**
 - Has parental responsibility for a child who lives with that person (a child under 16 or between 16 and 20 and in full time education).
 - Child Tax Credit (CTC) (which must include a disability or severe disability element for a child or young person).
 - Disabled Child Premium (DCP).
 - Disability Premium (DP) enhanced disability or severe disability element premium.
 - Pension Premium (PP) higher pension premium or enhanced pensioner premium.**Your youngest child's date of birth** / /

- ☐ **Income-based Job Seekers Allowance (JSA) and;**
 - Has parental responsibility for a child who lives with that person (a child under 16 or between 16 and 20 and in full time education).
 - Child Tax Credit (CTC) (which must include a disability or severe disability element for a child or young person).
 - Disabled Child Premium (DCP).
 - Disability Premium (DP) enhanced disability or severe disability element premium.
 - Pension Premium (PP) higher pension premium or enhanced pensioner premium.**Your youngest child's date of birth** / /

Moisten the gummed area and seal.

My details Please specify

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Dr ☐ Other

First name

Surname

Address (with postcode)

Phone number (with dialling code)

Date of birth / /

E-mail address

Can we contact you by e-mail? Yes ☐ No ☐

Other contact details

This may be the number of a friend or relative who we can call about your application.

Name

Phone number (with dialling code)

We, Carillion, may, from time to time, want to offer you other services or products which we believe you may be interested in. If you do not want to receive these details, please tick this box. ☐

My landlord's details (if you are a tenant) Please specify

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Dr ☐ Other

First name

Surname

Address (with postcode)

Phone number (with dialling code)

MK764

Moisten the gummed area and seal.

Moisten the gummed area and seal.