

What to do before entering the tunnel



Check you have **sufficient fuel**.



Switch on your **radio**.



Switch on your **headlights**. Take off your **sunglasses**.



Obey traffic lights and **signs**.

What to do inside the tunnel



Keep a safe **distance** from the vehicle in front. Cars should maintain a minimum 2 second gap and lorries a 4 second gap.



Do not overtake.



Do not turn or reverse. **Do not stop**, except in an emergency, until you have left the tunnel and are clear of the exit.



Observe the speed limits – maximum 50mph and minimum 10mph.



Do not discard cigarettes within the confines of the tunnel.

What to do in traffic congestion



Switch off the engine, if stopped for more than one minute.



Keep your distance, even if you are moving slowly or have stopped. Maintain a minimum gap of 5 meters on stopping.



Listen to messages on the **radio** or over the **public address system** and **follow the instructions** given by tunnel operator.

What to do in the event of breakdown or accident



Switch on your **warning lights**.



Switch off the engine.



Stay close to your vehicle.



If you can, give **first aid** to **injured people**.



Call for help from a **fire point** spaced every 50 metres along the tunnel.

What to do if your or another vehicle is on fire



If your vehicle is on fire, if possible **drive out of the tunnel**.



If that is not possible, pull over to the side, switch off the engine and **leave the vehicle immediately**. Move back **towards the entrance** where you entered the tunnel.



Call for help from a fire point.



If you can, **put out the fire** using **fire fighting appliances** (extinguisher or hose reel) available at the fire points in the tunnel.



If you can, **give first aid** to injured people.

**Remember: Fire and smoke can kill.
Save your life not your vehicle!**

Dartford–Thurrock Crossing
Road Tunnels

Your safety

*Knowing what to do will
keep you safer in the tunnels!*

Fire Points

Fire Points are located every 50 metres in the side of the tunnel and are marked by illuminated signs.



They are for use in the event of an accident and are equipped with:

- free-call emergency phones connected to the tunnel control room
- fire extinguishers and hose reels
- break-glass alarms

If there is a fire in the tunnels, raise the alarm and call for assistance from one of the telephones. If safe to do so put out the fire with the fire fighting apparatus. If not safe, leave your vehicle unlocked and **exit the tunnel by the roadway**, towards the entrance where you entered the tunnel. If the roadway is blocked use the Emergency Exits.

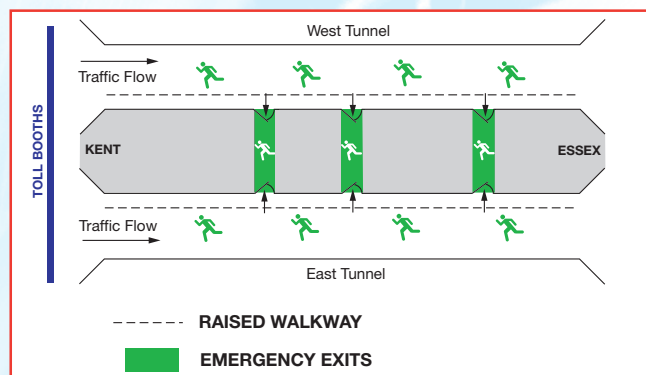
Emergency Exits

There are 3 Emergency Exits marked by the illuminated sign:



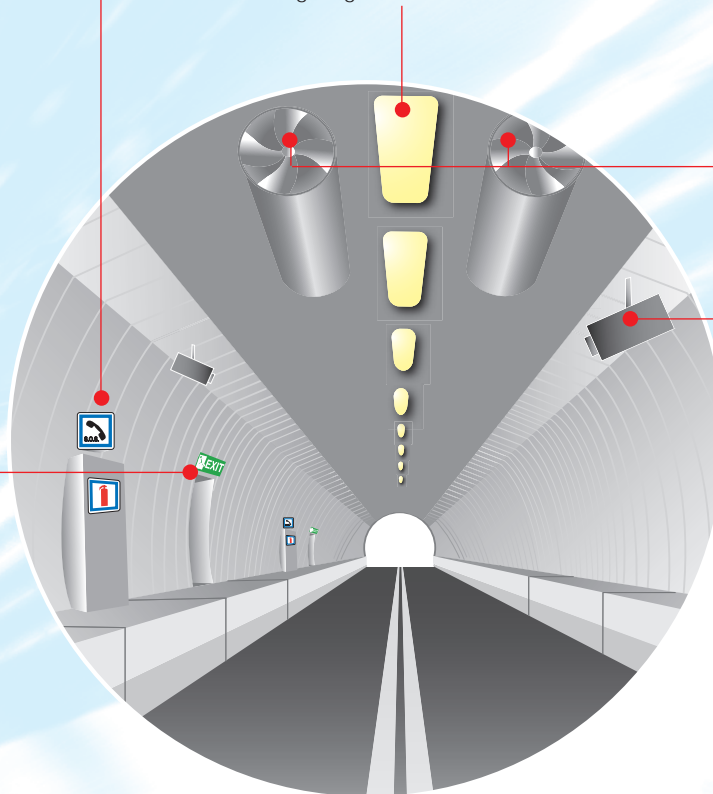
The emergency exits lead to passages with steps connecting to the adjacent tunnel. Access is from the raised walkway on the side of the tunnel.

Escape Plan



Tunnel Lighting

The tunnels have lighting to avoid reduced visibility at the entrance and inside. Emergency lighting is provided in the emergency exits, and also if the tunnel lighting is affected in an incident.



Ventilation Systems

The tunnels have ventilation systems to remove traffic pollution. If there is a fire the systems can extract smoke, either through vents in the crown of the tunnel or by pushing it along the tunnel to the exit.

Traffic Surveillance

The tunnels are monitored 24 hours a day by CCTV cameras connected to the tunnel operator's control room. An emergency call from inside the tunnel will allow the control room operator to monitor the situation from the nearest camera.



Public Address System

Public address speakers are located throughout the tunnels. In the event of an incident listen to any announcements and follow the instructions given by the tunnel operators. If you are told to leave your vehicle do so – your life and that of any passengers could be in danger otherwise.

**Remember: Fire and smoke can kill.
Save your life not your vehicle!**



Traffic Radio

Switch on your radio before entering the tunnel, a wide selection of stations can be received inside the tunnel. In the event of an incident listen to the announcements and follow any instructions, which will be automatically broadcast on your radio by the tunnel operator.