## Help using this PDF claim form

In this PDF form we have introduced a special feature that lets you save it in Adobe Reader 8.1.2 and later. This means that you no longer have to complete the form in one session.

This form will only work if you:

- save it to your computer, then
- open it in Acrobat Reader version 8.1.2 or later.

The form will not work in:

- older versions of Acrobat Reader
- other pdf readers, for example Preview on a Mac or Foxit on a PC
- your web browser window.

#### If you are having technical difficulties:

- downloading the form
- Navigating around the form, or
- printing the form

Please contact the **eService helpdesk**.

Phone: **0845 601 80 40** 

Minicom (textphone): **0845 601 80 39** Email: **eservicehelpdesk@dwp.gsi.gov.uk** 

Opening hours

Monday to Friday: 08.00am - 09.00pm

Weekend: 08.00am - 04.00pm

Closed on all Public and Bank Holidays.

For help and advice on the information you need to put on the form or about the benefit you want to claim, contact the office that deals with the benefit.

## We would like your feedback about this PDF claim form

We would like your feedback about this form. We will use any comments to improve future versions. Please email your comments to:

forms.feedback@dwp.gsi.gov.uk

Please do not send personal information or questions about your benefit or entitlement to this email address.

# State Pension Statement



### Who can get a State Pension statement?

You can get a State Pension statement if you are aged 16 or over and at least 30 days away from your State Pension age when we look at your application.

## Completing the form

You must sign the form in **Part 7**, if you do not your application may be delayed.

If you need any help, please phone us on **0845 3000 168** (if you live in the UK) or **+44 191 218 3600** (if you live outside the UK), or write to us at:

Future Pension Centre
Department for Work and Pensions
Tyneview Park
Whitley Road
Newcastle upon Tyne
NE98 1BA
United Kingdom

## Other ways to get a State Pension statement

If you live in the UK you can get a State Pension statement:

- online by visiting the website **www.direct.gov.uk/statepension**To use the online service you must be at least four months away from reaching your State Pension age.
- by calling us at the Future Pension Centre. We will take your application over the phone. Our phone number is
   0845 3000 168. Lines are open Monday to Friday 8am to 6pm. For security and quality purposes your call may be monitored and recorded.

If you have speech or hearing difficulties you can contact us using a textphone on **0845 3000 169**. Or you can use Text Relay by dialling **18001 0845 3000 168**.

#### If you live outside the UK

You can call us by dialling **+44 191 2183600** to get a State Pension statement. Lines are open Monday to Friday 8am to 6pm. If you have speech or hearing difficulties you can contact us using a textphone on **+44 191 2182051**.

## What your State Pension statement will tell you

Your State Pension statement will give you, using today's values, estimates of the basic and additional State Pension (and Graduated Retirement Benefit if appropriate) you may get at State Pension age based on your National Insurance (NI) contributions record at the time the State Pension statement is produced.

Your State Pension statement will be based on your own NI contributions record only.

We will normally send you a State Pension statement within 10 working days of receiving your application.

## Sending your State Pension statement to someone else

If you would like us to send your State Pension statement to someone else, please tick the box in **Part 5** and fill in **Part 6**.

We can only send your State Pension statement to someone else if:

- they have an existing Power of Attorney, or
- you give us your permission in writing to do this now.

If you are making the application on behalf of someone you are authorised to act for, we will need to see proof of that authority before we can send you their State Pension statement.

## **Claiming State Pension**

You cannot use this form to claim your State Pension.

To find out how to claim your State Pension go to www.direct.gov.uk/pensions

### How we collect and use information

The information we collect about you and how we use it depends mainly on the reason for your business with us. But we may use it for any of the Department's purposes, which include:

- social security benefits and allowances
- child support
- employment and training
- private pensions policy, and
- retirement planning.

We may get information from others to check the information you give to us and to improve our services. We may give information to other organisations as the law allows, for example to protect against crime.

To find out more about how we use information, visit our website **www.dwp.gov.uk/privacy-policy** or contact any of our offices.

# State Pension Statement



## Application for a State Pension statement

### Part 1 About you

Please tell us about yourself. Use BLOCK CAPITALS.

Letters Numbers

Letter

National Insurance (NI) number

Current surname or family name

First name and any middle names

Any other surnames or family names you have previously been known by

Date of birth

DD/MM/YYYY

Full address including postcode or zip code

**Correspondence address** 

if different. Give us the full address, including the postcode or zip code.

#### Part 2 Marital status

Please tick the description that applies to you and give exact dates.

Single

Married Date of marriage DD/MM/YYYY

Civil partner Date of formation of civil DD/MM/YYYY

partnership

Divorced Date of marriage DD/MM/YYYY

Date of divorce DD/MM/YYYY

Civil partnership dissolved Date of formation of civil DD/MM/YYYY

partnership

Date of dissolution DD/MM/YYYY

Widowed Date you were married DD/MM/YYYY

Date you were widowed DD/MM/YYYY

Surviving civil partner Date of formation of civil

partnership

Date your civil partner died DD/MM/YYYY

DD/MM/YYYY

#### Part 3 Contact details

If we need to contact you before we send you your State Pension statement, how would you prefer us to get in touch with you? By letter to the By phone. address given in Please give number

Part 1 below

Home phone number Code Number

Daytime phone number, Code Number Ext

if different

What is this number? Work Mobile Textphone

If you live in Wales, we can send you your State Pension statement in English or Welsh. Which language do you prefer? English

Welsh

We can send you your State Pension statement in braille or large print. Braille

Please tick a box if you prefer one of these choices.

Large print

## Part 4 Living outside the United Kingdom (UK)

We use *United Kingdom (UK)* to mean England, Scotland, Wales and Northern Ireland. If you have not lived outside the UK please go to **Part 5**. If you are currently living outside the UK, please tell us:

Your last two UK addresses, including postcodes

Address 1

Address 2

The date you left the UK

DD/MM/YYYY

#### Part 5 What to do now

#### Where do you want your State Pension statement sent?

Please tick the box that applies to you. If you tick both boxes, we will only send the State Pension statement to you.

To me at the address I have given in **Part 1** 

Please go to **Part 7**.

To my representative.

I want my representative to handle any follow-up enquiries that relate to my State Pension statement.

Please go to Part 6.

#### Please note that

- this authorisation relates only to enquiries made to the Future Pension Centre, and
- we can only provide information to your representative for the period that your State Pension statement is held on our computer records.

If you request another State Pension statement in the future, you would need to provide further authorisation for us to provide/discuss that statement with your representative.

I am a Personal Acting Body. Send the State Pension statement to me Please go to **Part 6**. Please provide proof of your authority, for example, power of attorney.

A **Personal Acting Body** is a named person appointed to look after all or some aspects of a customer's affairs.

## Part 6 Your representative

Please give details of your representative.

If you are a Personal Acting Body, please give your name and address.

Surname or family name



Other names

**Organisation's name** if this applies

Full address including postcode or zip code

**Daytime phone number** Code Number Ext

Fax number Code Number

Reference number

if you know it

Please go to Part 7.

## Part 7 Signature

Please sign and date this form.

**Signature** 

Date DD/MM/YYYY

#### Where to send the form

Please send the form to the address below:

Future Pension Centre The Pension Service Tyneview Park Whitley Road Newcastle upon Tyne NE98 1BA United Kingdom