# State Pension Statement



### Who can get a State Pension statement

You can get a State Pension statement if you reach your State Pension age on or after 6 April 2016. This would mean you are a man born on or after 6 April 1951 or a woman born on or after 6 April 1953. It will take an average of 10 working days to prepare your statement from the date we receive your application form.

#### Completing the form

If you need any help, please phone us on **0845 3000 168** (if you live in the UK) or **+44 191 218 3600** (if you live outside the UK), or write to us at:

Future Pension Centre The Pension Service Tyneview Park Whitley Road Newcastle upon Tyne NE98 1BA United Kingdom

## Other ways to get a State Pension statement

You can call us at the Future Pension Centre and we will take your application over the phone. For security and quality purposes your call may be monitored and recorded.

#### If you live in the UK

You should call us on **0845 3000 168**. Our opening hours are Monday to Friday 8am to 8pm.

If you have speech or hearing difficulties you can call us using a textphone on **0845 3000 169**. Or you can use Text Relay by dialling **18001 0845 3000 168**.

#### If you live outside the UK

You should call us on +44 191 2183600. Lines are open 8am to 5pm Monday to Friday. If you have speech or hearing difficulties you can call us using a textphone on +44 191 2182051.

# What your State Pension statement will tell you

Your statement will give you, using today's values, estimates of the basic and additional State Pension (and Graduated Retirement Benefit if appropriate) based on your National Insurance (NI) contributions record now.

Your statement will be based on your own NI contributions record only. If you are widowed, divorced or have had your civil partnership dissolved, it will not include the NI contributions of your late husband, late wife or late civil partner, or ex-husband, ex-wife or former civil partner.

If you are divorced or your civil partnership has been dissolved, the additional State Pension amount shown in your statement may also include any additional State Pension gained or lost as a result of any pension sharing order made by the Court during your divorce or dissolution proceedings.

If you have a spouse or civil partner, your statement does not include any State Pension they may receive.

# Sending your statement to someone else

Our records are strictly confidential and we cannot send your statement to someone else unless they are authorised to act on your behalf (for example, they have Power of Attorney) or we have your permission in writing. If your representative is authorised to act on your behalf we need to see proof of that authority before we can send your statement to them. If you would like us to send your statement to someone else, please tick the box in Part 4 and fill in Part 5.

# Tracing a lost occupational or personal pension

#### The Pension Tracing Service

It's easy to lose contact with a previous employer and their pension scheme if, for example, you have changed jobs several times. If you think you have one or more old company or personal pensions, but you don't know the full details, contact the Pension Tracing Service. If you can give details of the company who you worked for, or the provider you had your pension(s) with, the Pension Tracing Service may be able to give you the scheme's contact details. You do not have to pay for this service.

Once you have the contact details, you can ask the pension provider to check whether you have a pension with them.

You can contact the Pension Tracing Service by:

- phoning 0845 600 2537 (lines are open from 8am to 6pm Monday to Friday). If you are calling from outside the UK, the phone number is +44 191 2154491
- textphone on 0845 3000 169. Or you can use Text Relay by dialling 18001 0845 600 2537.
   These numbers are not available for customers who are calling from outside the UK.
- going to the website at www.direct.gov.uk/pensions
- writing to:

The Pension Tracing Service Tyneview Park Whitley Road Newcastle upon Tyne NE98 1BA United Kingdom

#### **Claiming State Pension**

You cannot use this form to claim your State Pension.

To find out how to claim your State Pension go to www.direct.gov.uk/pensions

## How we collect and use information

The information we collect about you and how we use it depends mainly on the reason for your business with us. But we may use it for any of the Department's purposes, which include:

- social security benefits and allowances
- child support
- employment and training
- private pensions policy, and
- retirement planning.

We may get information from others to check the information you give to us and to improve our services. We may give information to other organisations as the law allows, for example to protect against crime.

To find out more about how we use information, visit our website www.dwp.gov.uk/privacy-policy or contact any of our offices.

# State Pension Statement



## • Application for a State Pension statement

O Part 1 About you	
Please tell us about yourself. Us	e BLOCK CAPITALS.
	Letters Numbers Letter
National Insurance (NI) number	
Current surname or family name	Mr/Mrs/Miss/Ms
First name and any middle names	
Any other surnames or family names you have previously been known by	
Full address including	
postcode or zip code	
Correspondence address	
if different. Give us the full address, including the	
postcode or zip code.	
If you are living outside the UK now, please give us full details of your last two UK addresses, including postcodes	
Address 1	
	Postcode
	rostcode
Address 2	
	Postcode
	lostcode

MM / YYYY

Date of birth

## Part 2 Contact details

If we need to contact you before we send you your statement, how would you prefer us to get in touch with you?	By letter to the address given in Part 1	0	By phone. Please give number below	O
Home phone number	Code	Number		
Daytime phone number, if different	Code	Number	Ext	
What is this number?	Work O Mobil	le <b>O</b> T	extphone C	
If you live in Wales, we can send your statement in English or Welsh. Which language do you prefer?	English   Welsh			
We can send you information in braille or large print. Please tick the box if you prefer one of these choices.	Braille C Large print C			

### Part 3 Living outside the United Kingdom (UK)

We use *United Kingdom (UK)* to mean England, Scotland, Wales and Northern Ireland.

If you have not lived outside the UK please go to Part 4.

If you have lived outside the UK at any time since the age of 16, please tell us where you have been. Do not include holidays or periods served in HM forces.

Please tick the boxes that apply to you.

<b>Australia</b> – please give dates. Australia is the only country we need exact dates for.	•	from	DD	/ MM / YY	YY to	DD	/ MM	/ YYYY
Canada	$lue{\mathbf{C}}$							
New Zealand	0							
Any other country	O	Which	countrie	s?				
If you are currently living outsid of the country you are living in a								
Country								
From		DD	/ MM	/ YYYY	)			
What date did you leave the UK?		DD	/ MM	/ YYYY	)			

#### Part 4 What to do now

Where do you want your statement sent?

Please tick the box that applies to you.

To me at the address I have given in **Part 1** 

Please go to Part 6.

To my representative.

I want my representative to handle any follow-up enquiries that relate to my State Pension statement.

Please go to **Part 5**.

#### Please note that

- this authorisation relates only to enquiries made to the Future Pension Centre, and
- we can only provide information to your representative for the period that your statement is held on our computer records.

If you request another statement in the future, you would need to provide further authorisation for us to provide/discuss that statement with your representative.

I am a Personal Acting Body. Send the statement to me Please go to **Part 5**.

Please provide proof of your authority, for example, power of attorney.

## Part 5 Your representative

Please give details of your representative. If you are a Personal Acting Body, please give your name and address.

Surname or family name	Mr/Mrs/Miss/Ms		
Other names			
<b>Organisation's name</b> if this applies			
Full address including postcode or zip code			
Daytime phone number	Code	Number	Ext
Fax number	Code	Number	
Reference number if you know it	Please go to <b>Part 6</b> .		
<ul> <li>Part 6 Signature</li> <li>Please sign and date this form.</li> </ul>			
Signature			
Date	DD / MM	/ YYYY	

## • Application for a State Pension forecast — continued

#### Where to send the form

Please send the form to the address below:

Future Pension Centre The Pension Service Tyneview Park Whitley Road Newcastle upon Tyne NE98 1BA United Kingdom