

# Awaiting your documents or tax disc from DVLA?

**We are processing applications as normal. Due to the difficult weather conditions Royal Mail have advised us of delays. Please make allowances for these delays into and from DVLA.**

## **Need to tax or make a Statutory Off Road Notification (SORN)?**

If you need to tax or SORN your vehicle from 1st January 2011 and your V11 reminder hasn't arrived yet, you can still tax or SORN using the V5C registration document. The V5C document reference number will be required online/by phone (tax and SORN) and the original document will be required at a Post Office® branch that issues tax discs (tax applications only).

### **Further information on how to tax your vehicle without a reminder**

If you apply to tax your vehicle on or before the 31st December 2010 **online** or by phone you'll have up until the 11th January 2011 before you need to display your new disc (this is due to the New Year Bank Holiday). You should continue to display your old disc until the new one arrives.

## **Driving Licences**

You can also apply for your first provisional driving licence, renew, update, exchange or replace your driving licence online.

Please click **here** for further information on how to:

- apply for a first provisional driving licence
- renew your driving licence at age 70 or over
- change the address on your driving licence
- exchange your paper driving licence for a photo-card driving licence
- get a replacement if your licence has been lost, stolen, defaced or destroyed

For further information on how the severe weather is affecting mail services please go to Royal Mail's **website**.