# **DEI PRINCE**



# FOUNDER OF ALPHA GROUP GHANA, WEST AFRICA.

# PROFILE INFORMATION

Nationality: Ghanaian

Contact: 0257788121 | 0205366119

Whatsapp Number: 0553225487

Date Of Birth: 1st September, 1997

Years of Working Experience: 12 Years and 10 Months

E-mail: <u>alphagroupoc@gmail.com</u>

Area of Interest: I.T Department

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# PROFILE SUMMARY

Dynamic and purpose driven software and web developer with over 7 years of comprehensive experience in both inside and outside of programming, exhibiting a keen focus on driving growth through being dependable, motivated, goal-oriented and seeking to leverage solid information technology skills and abilities to advance my knowledge and provide comprehensive customer support. I am responsible and determined in all aspects of my life, I also possess self-discipline and the ability to work committing to perform assigned tasks while working in a fast-paced environment. Exceptional in identifying, securing and managing high level programming projects which contributed to over GHC670,000.00 in worth.

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### PROFESSIONAL EXPERIENCE

#### (FOUNDER & COO) ALPHA GROUP LTD. | ALPHA TECH. (January 2020 - Present)

- Developed a Comprehensive system-based Hospital and I.T Management software for Trafalgar Teaching Hospital, Ho.
- Developed a pharmacy management system for the following companies in **2024 only**; VOLLA HERBS CLINIC | LOLORNYO CHEMICALS | KINGDOM PHARMA | CITI PHARMA | NAYRAM PHARMACY | DESIADENYO CHEMICALS | PRAISE PHARMACY.
- Developed Ghana's first Fuel Price Public collation Web app/Mobile App
- Developed 2 Hospital Management system
- Developed 1 Clinic Management system
- Developed 1 Pharmacy Management system

- Developed 2 Hotel Management Systems
- Designed **7 Websites** in 2020/2021
- Developed 16 Software applications in 2022
- Developed **7 Major System applications** in 2023
- Developed **18 Websites** in 2024 (eg. Bosag.org, fowa.org, Vollaherbsgh.com etc)
- -Developed (GCTU) Ghana Communication Technology University's extensive Timetable Management System for examination and Administration scheduling. (2025)

# (NATIONAL SERVICE) I.T Consultant | HO TEACHING HOSPITAL, TRAFALGAR. Ho. November 2023 - November 2024. (1 Year)

- Conducted day-to-day system maintenance tasks
- Developed a Ward management Web Applications for the Hospital
- Developed a comprehensive report collation Web Application software for the I.T Department
- Developed a user friendly all in one software to manage day to day activities.
- Tasked by the RPPME Director to develop a Hospital Budget Template for the Hospital
- Assisted in solving Network and system Problems
- Assisted in managing database system
- Conducted routine maintenance for all the wards in the hospital

# (INTERNSHIP) I.T Consultant | Caritas Christi Hospital, Hoviefe Junction. Ho. November 2022 - January 2023. (3 Months)

- Conducted system maintenance tasks
- Troubleshot errors from various departments
- Developed and designed the hospital's official website
- Performed hardware troubleshooting.
- Aided the pharmacist to run with their systems from time to time

# I.T Consultant | Customer Support | System Administrator | Volla Herbs Clinic, Aflao October 2015 - May 2018 & April 2021 - Present. (7 Years)

- Developed Clinic Management software
- Managing administrative software
- Interacted with patients and provided necessary support
- Managed company's database and records
- Travelling Nationwide to make Deliveries to different pharmacies
- Developed and maintained the company's website
- Installed system upgrades and updates as needed
- Managed internal communication networks

- Performed maintenance on system hardware and software
- Updating support documentation.
- Weekly Auditing of stocks and supplies.
- Respond to IT helpdesk requests.

# (INTERNSHIP) Loan And Savings Attendant | Eddie's Micro-Finance Institution, Ho June 2012 - November 2012. (5 Months)

- Counseled applicants on loan repayment and policies
- Assisted applicants in filling out forms
- Built effective relationships with customers to ensure retention and provide a unique experience
- Traveled to establish contacts and identify government workers seeking loans.

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# TECHNICAL AND PRACTICAL SKILLS

- Window Servers (Active Directory Services, User Policies, DNS, DHCP)
- MySQL
- Administrator Office 365 (Teams, SharePoint, Exchange, Power-Apps)
- Programming, Software and Web Application Development (*C++, Python, HTML (5), Java script, CSS, Php, Laravel, React, Expo, Redwood JS, Bootstrap, Android apk Studio*)
- Debugging Error codes in Application
- Networking standards
- Troubleshooting (level 1 and level 2)
- Power BI
- Good understanding of SQL and databases
- Excel for Data Analysis
- General IT Support Services
- Technical Documentation
- Attention to detail
- Service-focused
- Video Editing
- Digital orientation
- Strong interpersonal and organizational skills.

# BUSINESSES OWN BY ALPHA GROUP

- Alpha Med
- Alpha Tech
- Alpha Kennel
- Alpha Thrift
- Denam E-commerce Mall
- Denam's Aura
- Alpha Organics

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### **EDUCATION**

• BSc. Information Technology
Ghana Communication Technology University, Ho.

January 2019 - April 2023

• (Diploma) in Hospitality and Catering Management Ho Technical University (HTU), Ho.

September 2015 - June 2017

 (W.A.S.S.C.E) in Food and Science Technology Mawuli Senior High School, Ho.

2012-2015

• (B.E.C.E) in Basic Education Kabore School Complex, Ho.

2009 - 2012

# ECCLESIASTICAL EXPERIENCE

#### **Sunday School Superintendent**

Assemblies Of God Church

Ghana.

Cameraman, Editor and Media Team Director

Jesus the Winner Church

Ghana.

### **LANGUAGES**

- English and Ewe (Speaking and Writing)

# HOBBIES/INTERESTS

- Driving
- Watching Tv Series
- Going on Adventures
- Biking
- Playing PC/Mobile games

#### REFERENCES

DR. PROSPER DEI
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• MR. AHMED TIJANI ABDULLAHI TRAFALGAR REGIONAL HOSPITAL, HO. HEAD I.T

TEL: 0243526118

James .