ANNEX E: CHANNELS FOR CITIZENS TO SEEK ASSISTANCE

| Location/ Hotline | Details and operating hours |
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| 24-hour hotline | Tel: 6589 8707 |
| (For enquiries relating to the new birth and death registration processes) | Operating from 8 May 2022 (6.00pm onwards) to 30 June 2022 |
| ICA Building | 10 Kallang Road, Singapore 208718 (next to Lavender MRT) |
| | Mondays to Fridays: 8.00 am to 5.00 pm (last entry at 4.30 pm), and Saturdays: 8.00 am to 1.00 pm (last entry at 12.30 pm). Closed on Sundays and Public Holidays. |
| ServiceSG Centre | Our Tampines Hub 1 Tampines Walk #01-21 Singapore 528523 Mondays to Sundays: 9.00 am to 6.00 pm Closed on Public Holidays |
| ServiceSG@Nee Soon Central Community Club | Northpoint City (Near Berth B8 in Yishun Bus Interchange) 1 North Point Drive Singapore 768019 Mondays to Sundays: 10.00 am to 6.00 pm Closed on Public Holidays |
| ServiceSG@Kampong Chai Chee Community Club | Heartbeat @ Bedok 11 Bedok North Street 1 #01-31 Singapore 469662 Mondays to Sundays: 10.00 am to 6.00 pm Closed on Public Holidays |
| ServiceSG@The Frontier Community Club | The Frontier Community Place 60 Jurong West Central 3 #01-01 Singapore 648346 Mondays to Sundays: 10.00 am to 6.00 pm Closed on Public Holidays |