

# Steve Clement

Sr. Network Engineer · DevOps

Lewis Center, OH

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## Summary

As a highly skilled and experienced Senior Network Engineer and Network Automation Specialist, I bring a unique blend of technical expertise, strategic vision, and hands-on experience in managing complex network infrastructure. With over 15 years of experience in designing, deploying, and maintaining mission-critical networks, I have a proven track record of delivering innovative solutions that improve network performance, reliability, and security. I am interested in efficiency, problem-solving, and learning new technologies and tools.

## Work Experience

### Safelite

Sr. Network Engineer

Columbus, Ohio

June 2024 - Present

- Worked on Meraki devices
- TBD

### Lumen Technologies

Sr. Network Engineer

Columbus, Ohio

Mar. 2010 - June 2024

- Configuration and troubleshooting network switches, routers, firewalls, and load balancers from vendors: Cisco, Juniper, Fortigate, Checkpoint, Palo Alto, F5, A10.
- Cisco experience with Nexus 9K, ACI, and IOS switches and routers, and Cisco ASA, Meraki, FMC/FTD Security products
- Juniper experience with MX series and with vlan and SDN vxlan technologies
- F5 experience with LTM, SSL offloading, and application troubleshooting
- Kept up with security vulnerabilities, applied security best practices and performed routine upgrades and updated devices in response to security CVEs
- Worked on multi AS routing with BGP, peering with customers and other tier 1 network companies.
- Supported 200+ Managed Customers across over 50 Global Data Centers across North America, Europe and Asia.
- Troubleshooting at the packet level with tcpdump and Wireshark
- Automated tasks with python, ansible and Itential. Developed a workflow to backup a fleet of over 100 F5 LTMs
- Automated workflows using Itential, ansible, python and javascript to interface with REST APIs of network devices, Remedy and Service Now
- Tester on Service Now team
- Mentored lower-tier engineers collaborated with peers, enhancing team efficiency
- Kept documentation up to date on new processes and technologies
- Consistently at the top of KPI scores across global network engineering team, scores 9 on 9-block

### Qwest

Technical Services Group Lead

Lewis Center, OH

Jan. 2008 - Mar. 2010

- Worked in a Data Center managing equipment, racks, power and cabling
- Designed and supporting customer networks, servers and storage systems
- Responsible for maintaining and optimizing Cisco network infrastructure
- Administered Sun Solaris, Red Hat Linux and Windows Servers
- Developed internal database applications and tools to track work processes

## Certificates

May, 2024 **Cisco Certified Network Associate**, Cisco

Mar, 2024 **Microsoft Certified: Azure Fundamentals**, Microsoft

Sep, 2023 **Juniper Mist Training**, Juniper Networks

Jan, 2023 **(EDU-330) Firewall Troubleshooting**, Palo Alto

Sep, 2022 **(EDU-210) Firewall Essentials: Configuration and Management**, Palo Alto

Mar, 2022 **Securing Networks with Cisco Firepower Next Generation Firewall**, Cisco

Feb, 2022 **Linux Tools for Developers**, Coursera

Feb, 2022 **Open Source Software Development Methods**, Coursera

Feb, 2022 **Open Source Software Development, Linux and Git**, The Linux Foundation

May, 2021 **IDEV102: Itential Adapter Essentials II, IDEV110: Itential Product Essentials, IWD110: Tasks and Transitions, IAP101**, Itential

Jan, 2021 **Data Structures, Algorithmic Toolbox**, Coursera

**Security+**, CompTIA

## Skills

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<b>Troubleshooting</b>	Extensive experience troubleshooting IP communications in networks using all tools available including Wireshark
<b>Unix/Linux</b>	Linux, Sun Solaris, shell scripting, sysadmin skills
<b>DevOps</b>	Azure, AWS, GCP, Docker, Ansible, Itential, Git, Postman
<b>Programming</b>	Python, Javascript, Powershell, C/C++, Shell Scripting/Bash
<b>Firewall Technologies</b>	IPSec VPNs, SSL VPNs, NextGen Firewall Capabilities, AppID & Geolocation
<b>Load Balancers</b>	Complex configs with TCL scripts, SSL, SNAT & troubleshooting client and server side issues

## Education

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### University of Louisiana at Lafayette

Lafayette, LA

B.A. IN HISTORY/ENGLISH MINOR