

Steve Clement

Sr. NETWORK ENGINEER · DevOps

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Summary

As a highly skilled and experienced Senior Network Engineer and Network Automation Specialist, I bring a unique blend of technical expertise, strategic vision, and hands-on experience in managing complex network infrastructure. With over 15 years of experience in designing, deploying, and maintaining mission-critical networks, I have a proven track record of delivering innovative solutions that improve network performance, reliability, and security. I am interested in efficiency, problem-solving, and learning new technologies and tools.

Work Experience

Lumen Technologies

Columbus, OH

Sr. NETWORK ENGINEER

Feb. 2010 - Present

- Configuration and troubleshooting network switches, routers, firewalls, and load balancers from vendors: Cisco, Juniper, Fortigate, Checkpoint, Palo Alto, F5, A10.
- Worked on multi AS routing with BGP, peering with customers and other tier 1 network providers.
- Troubleshooting at the packet level with tcpdump and Wireshark
- Automation with python, ansible and Itential. Created a workflow to backup F5 fleet (over 100 F5 LTMs)
- Leveled Up lower tier engineers and peers with efficiencies, python scripts and VS Code
- Consistently at the top of KPI scores across a global engineering team.

Qwest

Lewis Center, OH

TECHNICAL SERVICES GROUP LEAD

Jan. 2000 - Mar. 2010

- Designed and supported customer networks and servers
- Built internal database applications
- Worked on internal IT systems and hosted customer environments

Certificates

Sep, 2023 **Juniper Mist Traing**, Juniper Networks
Jan, 2023 **(EDU-330) Firewall Troubleshooting**, Palo Alto
Sep, 2022 **(EDU-210) Firewall Essentials: Configuration and Management**, Palo Alto
Mar, 2022 **Securing Networks with Cisco Firepower Next Generation Firewall**, Cisco
Feb, 2022 **Linux Tools for Developers**, Coursera
Feb, 2022 **Open Source Software Development Methods**, Coursera
Feb, 2022 **Open Source Software Development, Linux and Git**, The Linux Foundation
May, 2021 **IDEV102: Itential Adapter Essentials II, IDEV110: Itential Product Essentials, IWD110: Tasks and Transitions, IAP101**, Itential
Jan, 2021 **Data Structures, Algorithmic Toolbox**, Coursera
Security+, CompTIA

Skills

Troubleshooting	Extensive experience troubleshooting IP communications in networks using all tools available including Wireshark
Unix/Linux	RedHat Enterprise Linux, Sun Solaris, shell scripting, sysadmin skills
DevOps	Azure, AWS, GCP, Docker, Ansible, Itential
Programming	Python and Javascript
Firewall Technologies	IPSec VPNs, SSL VPNs, NextGen Firewall Capabilities, AppID & Geolocation
Load Balancers	Complex configs with TCL scripts, SSL, SNAT & troubleshooting client and server side issues

Education

University of Louisiana at Lafayette

Lafayette, LA

B.A. IN HISTORY/ENGLISH MINOR

May 1995