

Steve Clement

Sr. NETWORK ENGINEER · DevOps

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Summary

As a highly skilled and experienced Senior Network Engineer and Network Automation Specialist, I bring a unique blend of technical expertise, strategic vision, and hands-on experience in managing complex network infrastructure. With over 15 years of experience in designing, deploying, and maintaining mission-critical networks, I have a proven track record of delivering innovative solutions that improve network performance, reliability, and security. I am interested in efficiency, problem-solving, and learning new technologies and tools.

Work Experience

Lumen Technologies

Columbus, Ohio

Sr. NETWORK ENGINEER

Mar. 2010 - Present

- Configuration and troubleshooting network switches, routers, firewalls, and load balancers from vendors: Cisco, Juniper, Fortigate, Checkpoint, Palo Alto, F5, A10.
- Worked on multi AS routing with BGP, peering with customers and other tier 1 network companies.
- Troubleshooting at the packet level with tcpdump and Wireshark
- Automation with python, ansible and Itential. Created a workflow to backup F5 fleet (over 100 F5 LTMs)
- Leveled Up lower tier engineers and peers with efficiencies, python scripts and VS Code
- Consistently at the top of KPI scores across global network engineering team

Qwest

Lewis Center, OH

TECHNICAL SERVICES GROUP LEAD

Jan. 2000 - Mar. 2010

- Designed and supported customer networks and servers
- Built internal database applications
- Worked on internal IT systems and hosted customer environments

Certificates

Mar, 2024 **Microsoft Certified: Azure Fundamentals**, Microsoft

Sep, 2023 **Juniper Mist Training**, Juniper Networks

Jan, 2023 **(EDU-330) Firewall Troubleshooting**, Palo Alto

Sep, 2022 **(EDU-210) Firewall Essentials: Configuration and Management**, Palo Alto

Mar, 2022 **Securing Networks with Cisco Firepower Next Generation Firewall**, Cisco

Feb, 2022 **Linux Tools for Developers**, Coursera

Feb, 2022 **Open Source Software Development Methods**, Coursera

Feb, 2022 **Open Source Software Development, Linux and Git**, The Linux Foundation

May, 2021 **IDEV102: Itential Adapter Essentials II, IDEV110: Itential Product Essentials, IWD110: Tasks and Transitions, IAP101**, Itential

Jan, 2021 **Data Structures, Algorithmic Toolbox**, Coursera
Security+, CompTIA

Skills

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|------------------------------|------------------------------------------------------------------------------------------------------------------|
| Troubleshooting | Extensive experience troubleshooting IP communications in networks using all tools available including Wireshark |
| Unix/Linux | Linux, Sun Solaris, shell scripting, sysadmin skills |
| DevOps | Azure, AWS, GCP, Docker, Ansible, Itential |
| Programming | Python and Javascript |
| Firewall Technologies | IPSec VPNs, SSL VPNs, NextGen Firewall Capabilities, AppID & Geolocation |
| Load Balancers | Complex configs with TCL scripts, SSL, SNAT & troubleshooting client and server side issues |

Education

University of Louisiana at Lafayette

Lafayette, LA

B.A. IN HISTORY/ENGLISH MINOR

May 1995