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|  | **KEY SERVICES,ACTIVITIES &FUNCTIONS** | **MAXIMUM TIME**  **WITHOUT SERVICE (MTPOD1)** | **TARGET TIME FOR RECOVERING**  **SERVICE (RTO2)** | **DESCRIBE MINIMUM SERVICE LEVEL3** | **RECOVERY PRIORITY**  (1 HIGH,2,3,4 OR 5 LOW) |
| **1** | Provision of planned/elective orthopaedic and fracture assessment care and treatment | 48 Hrs- depending on the urgency for some patients to be seen.  National  targets/contracts not met; financial impact to  division/trust/reputa tional damage | RTO = ASAP  Patients; staff;  Division/Trust  services; MEMO; Facilities &  Estates;  Pharmacy;  Pathology;  Radiology;  Referring  clinicians;  University  commissioning  services;  procurement; IT | Run a reduced clinic out of different area / venue.  2 days for elective patients  Assess if any of the face to face patients could be reviewed via the virtual fracture clinic | **3** |
| **2** | Provision of emergency orthopaedic and fracture assessment care and treatment | 0-4 hours  Patients in pain  unable to access emergency  specialist care and treatment | RTO -ASAP  Patients; staff  including A&C;  University;  Division/Trust  services; MEMO; Facilities &  Estates;  Pharmacy;  Pathology;  Radiology;  Referring  clinicians;  commissioning  services;  procurement; IT | A level of emergency service requires immediate restart; some elements could be delayed by 1-3 days  Patients may have to be assessed in an alternative clinic space | **1** |
| **3** | Safe working environment for staff | 0 hrs  Safety for staff and patients/ carers | RTO - ASAP  Division/Trust  services; MEMO; | N/A | **1** |

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| **4.0** | **Business Impact Analysis** |

1**MTPOD** – Maximum Tolerable Period of Disruption; the maximum a service can face disruption before impacts cause risk to patients and/or staff

2**RTO** – Recovery Time Objective; the time a service should be recovered back to usual levels of service

3 The minimum level of service a function can operate when faced with disruption

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