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| **13** | CSSD | Ensure provision of sterile instruments to support the clinic are   a) available and provided  b) returned in the appropriate container back to CSSD | Use up stock, consider use of disposables, consider outsourcing of CSSD services,  access supplies from local service providers. | M |
| **14** | Trade Union staff | Ensure staff have access to their Trade Union representatives and provide them time to meet | Ensure staff have access to their Trade  Union representatives and provide them time to meet | L |
| **15** | CQC | Business/relationship as normal ability to provide assurance of safe, high quality patient care. | Dependant on type of incident but would expect Trust to liaise with CQC . | L |
| **16** | Trust Services/Executive Team | Safe and efficient practices to meet service contracts and maintain patient and staff safety | Clear information on the impact of the  disruption; opportunities to re-provide with risks and benefits described | M |
| **17** | University/ education services | Provision of patients and supervision to progress education. Ensure safe working conditions for students and university staff | Where appropriate access to emergency patients for treatment to progress education | M |
| **18** | Pharmacy | Provision of department stock and patient  treatment for use during visit and to take home in a timely manner to support patient flow through the clinic .  Access to pharmacy tracker for medications to reduce missed doses  Limited prescribing/writing of TTAs | Reduced service may impact on patient flow however there should be no impact on  patient safety – any service re-provision should include medicines reconciliation or clear communication that this was not  available to ensure that the medical teams are aware of their role in re-providing this. | H |
| **19** | Facilities & Estates (including external contractors) | Provision of maintenance and repair to support business as usual  Provision of linen services to support inpatient care and treatment , including the provision od scrubs | Reduced service with no impact on patient/staff safety | H |

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| V: 2.0 | Page 7 of 49 | 30/04/2021 |