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| **34** | Orthotics | Provision of specialist equipment for T/O patients | Reduced support necessitating prioritisation and clear communication on needs/progress.  Delays in provision of the service may impact on the patients discharge | H |
| **35** | ITU (A600) | Provision of critical care support for  inpatients/electives/emergency department | Prioritisation of critical care admissions according to patient needs | H |
| **36** | Hospital visitors | Enter the premises within a safe environment; receive clear communication/direction to  destination; access to amenities; flexibility within visiting times guidance | Entry may be prohibited or reduced therefore clear communication would be required at the point of entry | M |
| **37** | Temporary staffing bureau | Timely notification of vacant shifts; appropriate escalation processes to progress shifts through the system | Support in prioritising shifts urgently requiring cover; timely notification and authorisation to progress urgent shifts. | H |

***Add further lines/pages if required***   
Consider all stakeholders, both internal and external, for the services covered in this business continuity plan.

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